



Period Performance Data for Period 2407 (17 September 2023 to 14 October 2023)

Sector Service Group	Cancellations		Pre cancellations		Punctuality at all stations			Punctuality at destination			Capacity
	All Cancellations %	GWR Cancellations %	GWR (No.)	NR (No.)	On Time %	Time to 3 %	Time to 15 %	Time 30 to 59 %	Time 60 to 119 %	Time > 119 %	Short Formations %
☐ HSS	4.84%	1.89%	68	0	44.96%	64.40%	92.15%	2.83%	0.21%	0.03%	1.08%
EF01 - London - Bristol	4.22%	2.18%	15	0	49.27%	69.78%	94.90%	2.09%	0.12%	0.06%	1.00%
EF02 - London - South Wales	4.53%	1.49%	11	0	44.11%	61.48%	91.09%	3.18%	0.41%	0.07%	1.19%
EF03 - London - Cotswolds	6.44%	1.91%	25	0	45.28%	65.68%	93.80%	1.69%	0.06%	0.00%	1.27%
EF04 - London - West of England	3.76%	1.92%	17	0	42.16%	61.46%	89.22%	5.04%	0.32%	0.00%	0.79%
☐ LTV	2.34%	1.17%	6	0	69.07%	85.94%	98.93%	0.17%	0.00%	0.00%	0.06%
EF05 - Outer Thames Valley	4.14%	1.32%	2	0	58.16%	79.84%	98.26%	0.44%	0.00%	0.00%	0.11%
EF07 - Reading & Oxford Suburban	1.91%	1.37%	0	0	61.46%	82.87%	99.11%	0.07%	0.00%	0.00%	0.14%
EF08 - Thames Valley Branches	1.00%	0.60%	0	0	90.94%	96.72%	99.92%	0.03%	0.00%	0.00%	0.00%
EF09 - North Downs	3.91%	2.75%	4	0	76.17%	89.77%	98.83%	0.23%	0.00%	0.00%	0.00%
☐ WEST	4.43%	2.98%	57	0	62.50%	79.57%	97.40%	0.33%	0.02%	0.00%	0.18%
EF10 - Bristol Suburban	6.87%	5.02%	27	0	57.71%	75.38%	96.72%	0.57%	0.02%	0.00%	0.22%
EF11 - Devon	2.22%	1.13%	1	0	65.65%	82.32%	98.90%	0.06%	0.00%	0.00%	0.13%
EF12 - Plymouth & Cornwall	2.19%	1.70%	8	0	69.27%	86.10%	98.32%	0.11%	0.00%	0.00%	0.02%
EF13 - South Wales - South Coast	7.31%	4.23%	21	0	57.00%	73.99%	95.22%	0.69%	0.08%	0.00%	0.51%
Total	3.55%	2.00%	131	0	60.95%	78.44%	96.80%	0.63%	0.04%	0.00%	0.26%

Definitions

Cancellations

All Cancellations % = Percentage of GWR services cancelled

GWR Cancellations % = Percentage of GWR services cancelled due to GWR related causes

Pre cancellations

GWR (No.) = planned cancellation due to train operator requirements where it is identified and agreed prior to 22:00 the day before the schedule runs

NR (No.) = planned cancellation due to NR restrictions of use (including engineering work) where it is identified and agreed prior to 22:00 the day before the schedule runs

Punctuality at all stations

On Time % = Percentage of trains arrived at each station early or within 60 seconds of timetable

Time to 3 % = Percentage of trains arrived at each station early or within 3 minutes of timetable

Time to 15 % = Percentage of trains arrived at each station early or within 15 minutes of timetable

Punctuality at destination

Time 30 to 59 % = Percentage of trains arrived at destination station between 30 and 59 minutes late

Time 60 to 119 % = Percentage of trains arrived at destination station between 60 and 119 minutes late

Time > 119 % = Percentage of trains arrived at destination station greater than 119 minutes late

Capacity

Short Formations % = Percentage of seats less than declared plan