



Period Performance Data for Period 2408 (15 October 2023 to 11 November 2023)

Sector Service Group	Cancellations		Pre cancellations		Punctuality at all stations			Punctuality at destination			Capacity
	All Cancellations %	GWR Cancellations %	GWR (No.)	NR (No.)	On Time %	Time to 3 %	Time to 15 %	Time 30 to 59 %	Time 60 to 119 %	Time > 119 %	Short Formations %
☐ HSS	8.24%	3.12%	0	8	38.65%	56.63%	88.61%	4.21%	0.55%	0.01%	1.11%
EF01 - London - Bristol	8.22%	2.47%	0	0	42.82%	61.59%	89.83%	3.92%	0.23%	0.00%	0.94%
EF02 - London - South Wales	9.55%	1.92%	0	0	38.85%	55.34%	87.71%	4.78%	1.18%	0.06%	1.49%
EF03 - London - Cotswolds	7.40%	4.00%	0	0	38.79%	57.58%	91.34%	2.20%	0.10%	0.00%	1.19%
EF04 - London - West of England	8.02%	3.97%	0	8	34.89%	52.56%	85.08%	6.84%	0.90%	0.00%	0.78%
☐ LTV	3.58%	1.50%	0	1	65.29%	82.74%	98.42%	0.30%	0.03%	0.01%	0.07%
EF05 - Outer Thames Valley	4.90%	1.04%	0	1	53.56%	75.41%	97.39%	0.64%	0.06%	0.02%	0.06%
EF07 - Reading & Oxford Suburban	1.79%	1.33%	0	0	58.42%	79.78%	98.46%	0.38%	0.04%	0.00%	0.22%
EF08 - Thames Valley Branches	2.22%	0.92%	0	0	87.73%	94.28%	99.73%	0.06%	0.00%	0.00%	0.00%
EF09 - North Downs	9.71%	5.55%	0	0	72.37%	87.92%	98.82%	0.15%	0.00%	0.00%	0.02%
☐ WEST	7.45%	3.70%	0	84	56.25%	74.17%	95.80%	0.68%	0.06%	0.00%	0.22%
EF10 - Bristol Suburban	8.35%	5.71%	0	1	50.97%	69.08%	95.07%	0.89%	0.10%	0.00%	0.11%
EF11 - Devon	4.90%	2.82%	0	8	61.28%	79.44%	98.33%	0.28%	0.00%	0.00%	0.12%
EF12 - Plymouth & Cornwall	7.88%	2.29%	0	75	65.32%	82.98%	97.44%	0.29%	0.04%	0.00%	0.30%
EF13 - South Wales - South Coast	8.54%	3.79%	0	0	49.16%	66.67%	91.98%	1.56%	0.10%	0.00%	0.47%
Total	5.83%	2.62%	0	93	55.50%	73.28%	95.16%	1.07%	0.12%	0.00%	0.29%

Definitions

Cancellations

All Cancellations % = Percentage of GWR services cancelled

GWR Cancellations % = Percentage of GWR services cancelled due to GWR related causes

Pre cancellations

GWR (No.) = planned cancellation due to train operator requirements where it is identified and agreed prior to 22:00 the day before the schedule runs

NR (No.) = planned cancellation due to NR restrictions of use (including engineering work) where it is identified and agreed prior to 22:00 the day before the schedule runs

Punctuality at all stations

On Time % = Percentage of trains arrived at each station early or within 60 seconds of timetable

Time to 3 % = Percentage of trains arrived at each station early or within 3 minutes of timetable

Time to 15 % = Percentage of trains arrived at each station early or within 15 minutes of timetable

Punctuality at destination

Time 30 to 59 % = Percentage of trains arrived at destination station between 30 and 59 minutes late

Time 60 to 119 % = Percentage of trains arrived at destination station between 60 and 119 minutes late

Time > 119 % = Percentage of trains arrived at destination station greater than 119 minutes late

Capacity

Short Formations % = Percentage of seats less than declared plan