



## Period Performance Data for Period 2410 (10 December 2023 to 06 January 2024)

Sector   Service Group	Cancellations		Pre cancellations		Punctuality at all stations			Punctuality at destination			Capacity
	All Cancellations %	GWR Cancellations %	GWR (No.)	NR (No.)	On Time %	Time to 3 %	Time to 15 %	Time 30 to 59 %	Time 60 to 119 %	Time > 119 %	Short Formations %
<b>HSS</b>	<b>12.05%</b>	<b>4.10%</b>	<b>0</b>	<b>135</b>	<b>37.85%</b>	<b>53.72%</b>	<b>83.79%</b>	<b>7.08%</b>	<b>1.50%</b>	<b>0.07%</b>	<b>1.45%</b>
EF01 - London - Bristol	12.15%	3.94%	0	0	40.37%	58.53%	88.15%	3.70%	0.73%	0.00%	2.01%
EF02 - London - South Wales	13.39%	3.76%	0	120	35.38%	49.35%	77.80%	12.17%	2.36%	0.07%	2.15%
EF03 - London - Cotswolds	12.32%	5.63%	0	0	38.22%	55.90%	89.63%	3.47%	0.22%	0.11%	0.83%
EF04 - London - West of England	9.88%	2.43%	0	15	37.46%	50.90%	78.31%	11.24%	3.49%	0.09%	0.83%
<b>LTV</b>	<b>7.09%</b>	<b>1.99%</b>	<b>0</b>	<b>4</b>	<b>65.78%</b>	<b>82.16%</b>	<b>97.55%</b>	<b>0.28%</b>	<b>0.05%</b>	<b>0.01%</b>	<b>0.12%</b>
EF05 - Outer Thames Valley	12.36%	2.76%	0	4	52.18%	71.97%	95.61%	0.61%	0.12%	0.02%	0.39%
EF07 - Reading & Oxford Suburban	9.90%	2.64%	0	0	63.95%	83.47%	98.18%	0.27%	0.02%	0.00%	0.11%
EF08 - Thames Valley Branches	1.90%	0.66%	0	0	89.19%	95.38%	99.62%	0.01%	0.00%	0.00%	0.00%
EF09 - North Downs	9.27%	4.05%	0	0	64.40%	82.21%	97.54%	0.55%	0.17%	0.00%	0.08%
<b>WEST</b>	<b>7.54%</b>	<b>4.18%</b>	<b>0</b>	<b>16</b>	<b>62.61%</b>	<b>78.15%</b>	<b>96.06%</b>	<b>0.67%</b>	<b>0.07%</b>	<b>0.01%</b>	<b>0.26%</b>
EF10 - Bristol Suburban	9.89%	6.86%	0	0	55.46%	72.38%	95.39%	0.91%	0.04%	0.02%	0.33%
EF11 - Devon	3.75%	1.52%	0	2	71.31%	86.63%	98.93%	0.22%	0.05%	0.00%	0.19%
EF12 - Plymouth & Cornwall	5.52%	2.30%	0	0	70.90%	84.86%	96.74%	0.51%	0.14%	0.00%	0.11%
EF13 - South Wales - South Coast	12.64%	6.75%	0	14	51.29%	66.89%	92.16%	1.22%	0.04%	0.04%	0.56%
<b>Total</b>	<b>8.03%</b>	<b>3.20%</b>	<b>0</b>	<b>155</b>	<b>58.61%</b>	<b>74.46%</b>	<b>94.05%</b>	<b>1.48%</b>	<b>0.28%</b>	<b>0.02%</b>	<b>0.38%</b>

### Definitions

#### Cancellations

All Cancellations % = Percentage of GWR services cancelled

GWR Cancellations % = Percentage of GWR services cancelled due to GWR related causes

#### Pre cancellations

GWR (No.) = planned cancellation due to train operator requirements where it is identified and agreed prior to 22:00 the day before the schedule runs

NR (No.) = planned cancellation due to NR restrictions of use (including engineering work) where it is identified and agreed prior to 22:00 the day before the schedule runs

#### Punctuality at all stations

On Time % = Percentage of trains arrived at each station early or within 60 seconds of timetable

Time to 3 % = Percentage of trains arrived at each station early or within 3 minutes of timetable

Time to 15 % = Percentage of trains arrived at each station early or within 15 minutes of timetable

#### Punctuality at destination

Time 30 to 59 % = Percentage of trains arrived at destination station between 30 and 59 minutes late

Time 60 to 119 % = Percentage of trains arrived at destination station between 60 and 119 minutes late

Time > 119 % = Percentage of trains arrived at destination station greater than 119 minutes late

#### Capacity

Short Formations % = Percentage of seats less than declared plan