



Period Performance Data
Period 2506 (18 August 2024 to 14 September 2024)



Sector Service Group	Cancellations		Punctuality at All Stations			Punctuality at Destination			Capacity	
	All Cancellations %	GWR Cancellations %	On Time %	Time to 3 %	Time to 15 %	Time 30 to 59 %	Time 60 to 119 %	Time > 119 %	Shortformed Services	Short Formations %
☐ HSS	6.55%	3.57%	47.05%	66.00%	92.78%	2.32%	0.46%	0.20%	165	1.09%
EF01 - London - Bristol	6.05%	3.31%	51.27%	72.05%	94.83%	1.67%	0.59%	0.22%	53	1.26%
EF02 - London - South Wales	6.17%	3.01%	48.64%	65.67%	91.88%	2.83%	0.36%	0.24%	42	1.11%
EF03 - London - Cotswolds	6.35%	3.55%	42.07%	62.10%	94.20%	1.15%	0.14%	0.10%	47	1.05%
EF04 - London - West of England	7.99%	4.61%	48.43%	66.28%	90.36%	4.34%	0.87%	0.29%	23	0.88%
☐ LTV	2.71%	1.05%	67.05%	85.10%	98.67%	0.18%	0.07%	0.01%	16	0.03%
EF05 - Outer Thames Valley	4.24%	1.00%	60.02%	81.41%	97.97%	0.48%	0.13%	0.00%	4	0.05%
EF07 - Reading & Oxford Suburban	2.36%	1.08%	63.23%	83.96%	99.10%	0.11%	0.06%	0.00%	2	0.01%
EF08 - Thames Valley Branches	1.07%	0.21%	92.51%	96.99%	99.82%	0.05%	0.00%	0.00%	0	0.00%
EF09 - North Downs	7.40%	4.49%	58.66%	80.74%	97.87%	0.30%	0.25%	0.10%	10	0.20%
☐ WEST	5.86%	4.06%	63.43%	79.82%	97.18%	0.47%	0.06%	0.01%	126	0.24%
EF10 - Bristol Suburban	8.46%	6.09%	56.69%	74.03%	96.67%	0.60%	0.06%	0.02%	35	0.27%
EF11 - Devon	3.80%	2.40%	66.91%	83.26%	98.38%	0.25%	0.10%	0.00%	34	0.26%
EF12 - Plymouth & Cornwall	4.14%	3.08%	72.64%	88.32%	98.30%	0.27%	0.04%	0.00%	3	0.02%
EF13 - South Wales - South Coast	7.90%	4.97%	57.68%	73.59%	95.02%	0.96%	0.07%	0.00%	54	0.60%
Total	4.57%	2.64%	60.93%	78.38%	96.67%	0.64%	0.13%	0.04%	307	0.28%

Definitions

Cancellations

Cancellations on this page are as per the Department for Transport (DfT) and National Rail Contract (NRC) metrics

All Cancellations % = Percentage of GWR services cancelled

GWR Cancellations % = Percentage of GWR services cancelled due to GWR related causes

Further breakdown of cancellations is included on page 2, with services removed from the plan (pre-cancellations/ P-coded cancellations)

Punctuality at All Stations

On Time % = Percentage of trains arrived at each station early or within 60 seconds of timetable

Time to 3 % = Percentage of trains arrived at each station early or within 3 minutes of timetable

Time to 15 % = Percentage of trains arrived at each station early or within 15 minutes of timetable

Punctuality at Destination

Time 30 to 59 % = Percentage of trains arrived at destination station between 30 and 59 minutes late

Time 60 to 119 % = Percentage of trains arrived at destination station between 60 and 119 minutes late

Time > 119 % = Percentage of trains arrived at destination station greater than 119 minutes late

Capacity

Short Formations % = Percentage of seats less than declared plan. Services cancelled are excluded