



Period Performance Data

Period 2509 (10 November 2024 to 07 December 2024)



Sector Service Group	Cancellations		Punctuality at All Stations			Punctuality at Destination			Capacity	
	All Cancellations %	GWR Cancellations %	On Time %	Time to 3 %	Time to 15 %	Time 30 to 59 %	Time 60 to 119 %	Time > 119 %	Shortformed Services	Short Formations %
HSS	11.91%	4.58%	38.16%	55.08%	87.80%	4.18%	0.81%	0.01%	142	0.86%
EF01 - London - Bristol	10.78%	5.12%	38.05%	56.42%	88.89%	3.36%	0.49%	0.05%	39	0.78%
EF02 - London - South Wales	13.83%	2.61%	36.33%	51.44%	82.93%	7.78%	1.84%	0.00%	45	0.94%
EF03 - London - Cotswolds	11.06%	6.07%	38.67%	56.47%	90.88%	1.62%	0.14%	0.00%	39	0.97%
EF04 - London - West of England	12.56%	3.82%	39.13%	55.13%	86.84%	5.12%	1.10%	0.00%	19	0.70%
LTV	5.96%	2.95%	56.38%	75.67%	97.26%	0.33%	0.05%	0.00%	57	0.10%
EF05 - Outer Thames Valley	12.24%	3.19%	45.83%	68.17%	95.87%	0.86%	0.13%	0.00%	31	0.28%
EF07 - Reading & Oxford Suburban	4.31%	2.96%	55.89%	77.39%	98.52%	0.40%	0.04%	0.00%	20	0.14%
EF08 - Thames Valley Branches	1.76%	0.62%	85.82%	93.22%	99.58%	0.05%	0.00%	0.00%	0	0.00%
EF09 - North Downs	15.74%	12.17%	39.47%	64.04%	94.63%	0.36%	0.10%	0.00%	6	0.13%
WEST	9.95%	5.21%	56.17%	73.24%	95.58%	0.73%	0.11%	0.01%	89	0.16%
EF10 - Bristol Suburban	12.47%	7.66%	48.30%	65.89%	94.23%	0.97%	0.16%	0.00%	21	0.14%
EF11 - Devon	7.31%	2.40%	61.63%	80.62%	99.13%	0.13%	0.00%	0.00%	39	0.29%
EF12 - Plymouth & Cornwall	4.02%	1.36%	72.41%	86.14%	98.09%	0.24%	0.10%	0.00%	3	0.02%
EF13 - South Wales - South Coast	19.65%	11.52%	42.25%	59.40%	89.65%	1.98%	0.22%	0.04%	26	0.28%
Total	8.48%	4.10%	52.46%	70.16%	94.46%	1.11%	0.20%	0.00%	288	0.24%

Definitions

Cancellations

Cancellations on this page are as per the Department for Transport (DfT) and National Rail Contract (NRC) metrics

All Cancellations % = Percentage of GWR services cancelled

GWR Cancellations % = Percentage of GWR services cancelled due to GWR related causes

Further breakdown of cancellations is included on page 2, with services removed from the plan (pre-cancellations/ P-coded cancellations)

Punctuality at All Stations

On Time % = Percentage of trains arrived at each station early or within 60 seconds of timetable

Time to 3 % = Percentage of trains arrived at each station early or within 3 minutes of timetable

Time to 15 % = Percentage of trains arrived at each station early or within 15 minutes of timetable

Punctuality at Destination

Time 30 to 59 % = Percentage of trains arrived at destination station between 30 and 59 minutes late

Time 60 to 119 % = Percentage of trains arrived at destination station between 60 and 119 minutes late

Time > 119 % = Percentage of trains arrived at destination station greater than 119 minutes late

Capacity

Short Formations % = Percentage of seats less than declared plan. Services cancelled are excluded