



Period Performance Data

Period 2513 (02 March 2025 to 31 March 2025)



Sector Service Group	Cancellations		Punctuality at All Stations			Punctuality at Destination			Capacity	
	All Cancellations %	GWR Cancellations %	On Time %	Time to 3 %	Time to 15 %	Time 30 to 59 %	Time 60 to 119 %	Time > 119 %	Shortformed Services	Short Formations %
HSS	4.97%	2.22%	53.24%	71.31%	93.55%	2.10%	0.23%	0.04%	236	1.32%
EF01 - London - Bristol	4.37%	2.05%	53.76%	73.76%	94.88%	1.56%	0.05%	0.05%	62	1.40%
EF02 - London - South Wales	6.24%	2.37%	51.37%	68.99%	91.83%	3.34%	0.64%	0.06%	65	1.28%
EF03 - London - Cotswolds	4.99%	2.09%	56.15%	74.30%	95.93%	1.02%	0.04%	0.04%	95	1.83%
EF04 - London - West of England	4.26%	2.49%	50.88%	67.81%	91.10%	3.05%	0.28%	0.00%	14	0.45%
LTV	3.70%	1.47%	69.24%	86.05%	98.81%	0.17%	0.00%	0.00%	55	0.11%
EF05 - Outer Thames Valley	8.00%	1.12%	58.15%	78.39%	97.55%	0.61%	0.03%	0.03%	24	0.31%
EF07 - Reading & Oxford Suburban	2.15%	1.24%	66.75%	85.93%	99.39%	0.04%	0.00%	0.00%	18	0.11%
EF08 - Thames Valley Branches	1.99%	0.78%	92.64%	97.23%	99.89%	0.01%	0.00%	0.00%	0	0.00%
EF09 - North Downs	6.75%	5.58%	64.30%	85.09%	98.47%	0.33%	0.00%	0.00%	13	0.23%
WEST	3.12%	2.04%	69.57%	85.40%	98.35%	0.31%	0.01%	0.00%	71	0.13%
EF10 - Bristol Suburban	3.54%	2.37%	66.02%	82.28%	97.80%	0.39%	0.00%	0.00%	30	0.18%
EF11 - Devon	3.31%	1.76%	70.52%	88.06%	99.38%	0.13%	0.03%	0.00%	22	0.16%
EF12 - Plymouth & Cornwall	1.72%	1.22%	77.51%	91.11%	98.88%	0.12%	0.02%	0.00%	3	0.02%
EF13 - South Wales - South Coast	4.73%	3.33%	64.78%	80.28%	97.29%	0.72%	0.00%	0.00%	16	0.21%
Total	3.68%	1.82%	66.03%	82.63%	97.48%	0.53%	0.04%	0.01%	362	0.31%

Definitions

Cancellations

Cancellations on this page are as per the Department for Transport (DfT) and National Rail Contract (NRC) metrics

All Cancellations % = Percentage of GWR services cancelled

GWR Cancellations % = Percentage of GWR services cancelled due to GWR related causes

Further breakdown of cancellations is included on page 2, with services removed from the plan (pre-cancellations/ P-coded cancellations)

Punctuality at All Stations

On Time % = Percentage of trains arrived at each station early or within 60 seconds of timetable

Time to 3 % = Percentage of trains arrived at each station early or within 3 minutes of timetable

Time to 15 % = Percentage of trains arrived at each station early or within 15 minutes of timetable

Punctuality at Destination

Time 30 to 59 % = Percentage of trains arrived at destination station between 30 and 59 minutes late

Time 60 to 119 % = Percentage of trains arrived at destination station between 60 and 119 minutes late

Time > 119 % = Percentage of trains arrived at destination station greater than 119 minutes late

Capacity

Short Formations % = Percentage of seats less than declared plan. Services cancelled are excluded