



Period Performance Data

Period 2601 (01 April 2025 to 26 April 2025)



| Sector Service Group | Cancellations | | Punctuality at All Stations | | | Punctuality at Destination | | | Capacity | |
|----------------------------------|---------------------|---------------------|-----------------------------|---------------|---------------|----------------------------|------------------|--------------|----------------------|--------------------|
| | All Cancellations % | GWR Cancellations % | On Time % | Time to 3 % | Time to 15 % | Time 30 to 59 % | Time 60 to 119 % | Time > 119 % | Shortformed Services | Short Formations % |
| ☐ HSS | 4.59% | 1.72% | 55.85% | 73.74% | 94.43% | 2.04% | 0.28% | 0.05% | 60 | 0.39% |
| EF01 - London - Bristol | 3.57% | 1.45% | 54.84% | 74.45% | 95.22% | 1.57% | 0.00% | 0.12% | 25 | 0.55% |
| EF02 - London - South Wales | 5.96% | 1.43% | 53.34% | 70.28% | 92.60% | 3.19% | 0.46% | 0.07% | 19 | 0.46% |
| EF03 - London - Cotswolds | 5.28% | 2.42% | 57.47% | 76.51% | 95.82% | 1.22% | 0.20% | 0.00% | 7 | 0.20% |
| EF04 - London - West of England | 3.26% | 1.35% | 56.71% | 72.69% | 93.64% | 2.54% | 0.56% | 0.00% | 9 | 0.35% |
| ☐ LTV | 3.63% | 1.52% | 70.04% | 86.95% | 98.72% | 0.14% | 0.01% | 0.01% | 54 | 0.12% |
| EF05 - Outer Thames Valley | 5.38% | 1.51% | 60.49% | 80.62% | 97.63% | 0.53% | 0.03% | 0.00% | 18 | 0.24% |
| EF07 - Reading & Oxford Suburban | 3.76% | 0.99% | 67.22% | 86.58% | 99.17% | 0.08% | 0.00% | 0.00% | 20 | 0.14% |
| EF08 - Thames Valley Branches | 1.95% | 1.14% | 92.08% | 96.88% | 99.85% | 0.00% | 0.00% | 0.00% | 0 | 0.00% |
| EF09 - North Downs | 6.40% | 4.48% | 66.23% | 86.41% | 98.35% | 0.11% | 0.05% | 0.05% | 16 | 0.35% |
| ☐ WEST | 4.03% | 1.55% | 70.79% | 85.96% | 98.08% | 0.26% | 0.06% | 0.01% | 71 | 0.14% |
| EF10 - Bristol Suburban | 5.38% | 2.01% | 69.28% | 83.61% | 97.74% | 0.40% | 0.06% | 0.04% | 31 | 0.19% |
| EF11 - Devon | 3.53% | 0.59% | 70.26% | 87.46% | 99.08% | 0.11% | 0.03% | 0.00% | 18 | 0.15% |
| EF12 - Plymouth & Cornwall | 1.94% | 1.09% | 76.68% | 91.08% | 98.89% | 0.09% | 0.09% | 0.00% | 6 | 0.04% |
| EF13 - South Wales - South Coast | 6.52% | 3.01% | 66.60% | 81.28% | 96.27% | 0.54% | 0.04% | 0.00% | 16 | 0.25% |
| Total | 3.95% | 1.57% | 67.37% | 83.63% | 97.48% | 0.49% | 0.07% | 0.01% | 185 | 0.17% |

Definitions

Cancellations

Cancellations on this page are as per the Department for Transport (DfT) and National Rail Contract (NRC) metrics

All Cancellations % = Percentage of GWR services cancelled

GWR Cancellations % = Percentage of GWR services cancelled due to GWR related causes

Further breakdown of cancellations is included on page 2, with services removed from the plan (pre-cancellations/ P-coded cancellations)

Punctuality at All Stations

On Time % = Percentage of trains arrived at each station early or within 60 seconds of timetable

Time to 3 % = Percentage of trains arrived at each station early or within 3 minutes of timetable

Time to 15 % = Percentage of trains arrived at each station early or within 15 minutes of timetable

Punctuality at Destination

Time 30 to 59 % = Percentage of trains arrived at destination station between 30 and 59 minutes late

Time 60 to 119 % = Percentage of trains arrived at destination station between 60 and 119 minutes late

Time > 119 % = Percentage of trains arrived at destination station greater than 119 minutes late

Capacity

Short Formations % = Percentage of seats less than declared plan. Services cancelled are excluded