



Period Performance Data

Period 2602 (27 April 2025 to 24 May 2025)



Sector Service Group	Cancellations		Punctuality at All Stations			Punctuality at Destination			Capacity	
	All Cancellations %	GWR Cancellations %	On Time %	Time to 3 %	Time to 15 %	Time 30 to 59 %	Time 60 to 119 %	Time > 119 %	Shortformed Services	Short Formations %
☐ HSS	3.64%	1.53%	55.96%	73.11%	94.50%	1.80%	0.35%	0.04%	86	0.54%
EF01 - London - Bristol	2.90%	1.38%	56.25%	74.91%	95.56%	1.25%	0.11%	0.00%	37	0.74%
EF02 - London - South Wales	5.26%	1.11%	51.76%	67.61%	91.63%	2.91%	0.87%	0.00%	27	0.80%
EF03 - London - Cotswolds	3.12%	2.10%	58.97%	76.48%	96.98%	0.60%	0.05%	0.00%	16	0.42%
EF04 - London - West of England	3.46%	1.38%	55.58%	72.18%	93.10%	2.99%	0.51%	0.22%	6	0.16%
☐ LTV	3.29%	1.34%	70.27%	86.61%	98.87%	0.06%	0.02%	0.00%	35	0.08%
EF05 - Outer Thames Valley	5.00%	0.82%	63.44%	83.12%	98.56%	0.13%	0.00%	0.00%	17	0.24%
EF07 - Reading & Oxford Suburban	2.12%	0.78%	67.80%	86.38%	99.12%	0.06%	0.02%	0.00%	16	0.11%
EF08 - Thames Valley Branches	2.09%	0.83%	91.84%	96.62%	99.80%	0.00%	0.01%	0.00%	0	0.00%
EF09 - North Downs	7.96%	5.92%	59.54%	80.66%	97.90%	0.15%	0.10%	0.00%	2	0.04%
☐ WEST	3.73%	2.19%	66.55%	83.08%	97.83%	0.38%	0.06%	0.01%	58	0.11%
EF10 - Bristol Suburban	3.99%	2.66%	63.39%	80.05%	97.34%	0.50%	0.06%	0.00%	26	0.17%
EF11 - Devon	2.08%	1.06%	66.99%	85.20%	98.89%	0.25%	0.10%	0.00%	11	0.06%
EF12 - Plymouth & Cornwall	2.84%	1.55%	73.72%	88.90%	98.57%	0.23%	0.05%	0.02%	7	0.08%
EF13 - South Wales - South Coast	7.31%	4.16%	62.27%	77.92%	96.25%	0.67%	0.00%	0.00%	14	0.15%
Total	3.52%	1.71%	65.40%	82.01%	97.43%	0.46%	0.09%	0.01%	179	0.17%

Definitions

Cancellations

Cancellations on this page are as per the Department for Transport (DfT) and National Rail Contract (NRC) metrics

All Cancellations % = Percentage of GWR services cancelled

GWR Cancellations % = Percentage of GWR services cancelled due to GWR related causes

Further breakdown of cancellations is included on page 2, with services removed from the plan (pre-cancellations/ P-coded cancellations)

Punctuality at All Stations

On Time % = Percentage of trains arrived at each station early or within 60 seconds of timetable

Time to 3 % = Percentage of trains arrived at each station early or within 3 minutes of timetable

Time to 15 % = Percentage of trains arrived at each station early or within 15 minutes of timetable

Punctuality at Destination

Time 30 to 59 % = Percentage of trains arrived at destination station between 30 and 59 minutes late

Time 60 to 119 % = Percentage of trains arrived at destination station between 60 and 119 minutes late

Time > 119 % = Percentage of trains arrived at destination station greater than 119 minutes late

Capacity

Short Formations % = Percentage of seats less than declared plan. Services cancelled are excluded