



Period Performance Data  
Period 2603 (25 May 2025 to 21 June 2025)



| Sector   Service Group           | Cancellations       |                     | Punctuality at All Stations |               |               | Punctuality at Destination |                  |              | Capacity             |                    |
|----------------------------------|---------------------|---------------------|-----------------------------|---------------|---------------|----------------------------|------------------|--------------|----------------------|--------------------|
|                                  | All Cancellations % | GWR Cancellations % | On Time %                   | Time to 3 %   | Time to 15 %  | Time 30 to 59 %            | Time 60 to 119 % | Time > 119 % | Shortformed Services | Short Formations % |
| ☐ <b>HSS</b>                     | <b>4.41%</b>        | <b>2.74%</b>        | <b>54.46%</b>               | <b>71.53%</b> | <b>93.46%</b> | <b>2.36%</b>               | <b>0.20%</b>     | <b>0.00%</b> | <b>133</b>           | <b>0.95%</b>       |
| EF01 - London - Bristol          | 2.74%               | 1.94%               | 59.26%                      | 77.09%        | 95.41%        | 1.59%                      | 0.00%            | 0.00%        | 48                   | 1.20%              |
| EF02 - London - South Wales      | 4.22%               | 2.22%               | 54.34%                      | 69.85%        | 92.47%        | 2.77%                      | 0.43%            | 0.00%        | 56                   | 1.87%              |
| EF03 - London - Cotswolds        | 6.17%               | 3.79%               | 54.14%                      | 71.95%        | 95.12%        | 1.00%                      | 0.14%            | 0.00%        | 17                   | 0.42%              |
| EF04 - London - West of England  | 4.16%               | 2.80%               | 51.48%                      | 68.27%        | 90.92%        | 4.90%                      | 0.28%            | 0.00%        | 12                   | 0.42%              |
| ☐ <b>LTV</b>                     | <b>4.27%</b>        | <b>2.68%</b>        | <b>69.88%</b>               | <b>86.08%</b> | <b>98.50%</b> | <b>0.22%</b>               | <b>0.01%</b>     | <b>0.00%</b> | <b>44</b>            | <b>0.11%</b>       |
| EF05 - Outer Thames Valley       | 8.59%               | 4.67%               | 62.64%                      | 81.63%        | 97.60%        | 0.53%                      | 0.00%            | 0.00%        | 36                   | 0.50%              |
| EF07 - Reading & Oxford Suburban | 3.52%               | 2.61%               | 65.13%                      | 85.11%        | 98.88%        | 0.21%                      | 0.02%            | 0.00%        | 2                    | 0.01%              |
| EF08 - Thames Valley Branches    | 1.74%               | 0.79%               | 92.71%                      | 96.74%        | 99.82%        | 0.02%                      | 0.00%            | 0.00%        | 0                    | 0.00%              |
| EF09 - North Downs               | 8.48%               | 6.83%               | 62.66%                      | 82.15%        | 97.72%        | 0.46%                      | 0.05%            | 0.00%        | 6                    | 0.10%              |
| ☐ <b>WEST</b>                    | <b>3.30%</b>        | <b>2.25%</b>        | <b>64.84%</b>               | <b>81.63%</b> | <b>97.78%</b> | <b>0.31%</b>               | <b>0.03%</b>     | <b>0.00%</b> | <b>126</b>           | <b>0.19%</b>       |
| EF10 - Bristol Suburban          | 3.59%               | 2.48%               | 63.88%                      | 80.04%        | 97.70%        | 0.39%                      | 0.00%            | 0.00%        | 63                   | 0.29%              |
| EF11 - Devon                     | 3.43%               | 1.89%               | 62.45%                      | 82.02%        | 98.75%        | 0.27%                      | 0.00%            | 0.00%        | 22                   | 0.17%              |
| EF12 - Plymouth & Cornwall       | 1.51%               | 1.07%               | 73.50%                      | 89.05%        | 98.69%        | 0.11%                      | 0.00%            | 0.00%        | 3                    | 0.03%              |
| EF13 - South Wales - South Coast | 6.10%               | 4.73%               | 60.22%                      | 75.22%        | 95.49%        | 0.65%                      | 0.18%            | 0.00%        | 38                   | 0.35%              |
| <b>Total</b>                     | <b>3.90%</b>        | <b>2.52%</b>        | <b>64.09%</b>               | <b>80.76%</b> | <b>97.06%</b> | <b>0.60%</b>               | <b>0.05%</b>     | <b>0.00%</b> | <b>303</b>           | <b>0.27%</b>       |

Definitions

Cancellations

Cancellations on this page are as per the Department for Transport (DfT) and National Rail Contract (NRC) metrics

All Cancellations % = Percentage of GWR services cancelled

GWR Cancellations % = Percentage of GWR services cancelled due to GWR related causes

Further breakdown of cancellations is included on page 2, with services removed from the plan (pre-cancellations/ P-coded cancellations)

Punctuality at All Stations

On Time % = Percentage of trains arrived at each station early or within 60 seconds of timetable

Time to 3 % = Percentage of trains arrived at each station early or within 3 minutes of timetable

Time to 15 % = Percentage of trains arrived at each station early or within 15 minutes of timetable

Punctuality at Destination

Time 30 to 59 % = Percentage of trains arrived at destination station between 30 and 59 minutes late

Time 60 to 119 % = Percentage of trains arrived at destination station between 60 and 119 minutes late

Time > 119 % = Percentage of trains arrived at destination station greater than 119 minutes late

Capacity

Short Formations % = Percentage of seats less than declared plan. Services cancelled are excluded