



# Period Performance Data

## Period 2611 (04 January 2026 to 31 January 2026)



| Sector   Service Group           | Cancellations       |                     | Punctuality at All Stations |               |               | Punctuality at Destination |                  |              | Capacity             |                    |
|----------------------------------|---------------------|---------------------|-----------------------------|---------------|---------------|----------------------------|------------------|--------------|----------------------|--------------------|
|                                  | All Cancellations % | GWR Cancellations % | On Time %                   | Time to 3 %   | Time to 15 %  | Time 30 to 59 %            | Time 60 to 119 % | Time > 119 % | Shortformed Services | Short Formations % |
| <b>HSS</b>                       | <b>5.80%</b>        | <b>1.47%</b>        | <b>47.78%</b>               | <b>67.28%</b> | <b>93.15%</b> | <b>1.75%</b>               | <b>0.22%</b>     | <b>0.06%</b> | <b>166</b>           | <b>1.25%</b>       |
| EF01 - London - Bristol          | 2.83%               | 1.27%               | 49.38%                      | 71.48%        | 96.78%        | 0.68%                      | 0.06%            | 0.00%        | 36                   | 1.04%              |
| EF02 - London - South Wales      | 3.99%               | 0.79%               | 48.14%                      | 68.26%        | 92.61%        | 2.11%                      | 0.33%            | 0.07%        | 67                   | 2.06%              |
| EF03 - London - Cotswolds        | 4.77%               | 1.47%               | 49.71%                      | 69.27%        | 94.86%        | 1.24%                      | 0.10%            | 0.05%        | 32                   | 0.87%              |
| EF04 - London - West of England  | 13.36%              | 2.49%               | 44.10%                      | 61.14%        | 88.95%        | 3.57%                      | 0.52%            | 0.15%        | 31                   | 1.14%              |
| <b>LTV</b>                       | <b>3.53%</b>        | <b>1.80%</b>        | <b>71.02%</b>               | <b>87.29%</b> | <b>99.00%</b> | <b>0.17%</b>               | <b>0.02%</b>     | <b>0.01%</b> | <b>56</b>            | <b>0.11%</b>       |
| EF05 - Outer Thames Valley       | 6.54%               | 0.98%               | 62.06%                      | 82.65%        | 98.47%        | 0.42%                      | 0.03%            | 0.05%        | 45                   | 0.46%              |
| EF07 - Reading & Oxford Suburban | 2.24%               | 1.27%               | 66.71%                      | 85.85%        | 99.13%        | 0.25%                      | 0.02%            | 0.00%        | 2                    | 0.01%              |
| EF08 - Thames Valley Branches    | 2.40%               | 1.71%               | 93.88%                      | 97.70%        | 99.89%        | 0.02%                      | 0.01%            | 0.00%        | 0                    | 0.00%              |
| EF09 - North Downs               | 5.83%               | 5.15%               | 67.35%                      | 85.55%        | 98.61%        | 0.10%                      | 0.00%            | 0.00%        | 9                    | 0.18%              |
| <b>WEST</b>                      | <b>6.70%</b>        | <b>1.69%</b>        | <b>66.98%</b>               | <b>82.96%</b> | <b>97.84%</b> | <b>0.35%</b>               | <b>0.06%</b>     | <b>0.02%</b> | <b>159</b>           | <b>0.27%</b>       |
| EF10 - Bristol Suburban          | 3.40%               | 1.86%               | 66.24%                      | 83.12%        | 98.35%        | 0.29%                      | 0.04%            | 0.00%        | 35                   | 0.15%              |
| EF11 - Devon                     | 9.70%               | 1.18%               | 67.44%                      | 84.22%        | 98.57%        | 0.28%                      | 0.05%            | 0.00%        | 53                   | 0.39%              |
| EF12 - Plymouth & Cornwall       | 9.71%               | 1.64%               | 69.21%                      | 83.05%        | 96.85%        | 0.50%                      | 0.11%            | 0.08%        | 43                   | 0.31%              |
| EF13 - South Wales - South Coast | 4.61%               | 2.17%               | 65.71%                      | 80.99%        | 96.89%        | 0.36%                      | 0.04%            | 0.00%        | 28                   | 0.30%              |
| <b>Total</b>                     | <b>5.09%</b>        | <b>1.71%</b>        | <b>64.33%</b>               | <b>81.13%</b> | <b>97.25%</b> | <b>0.50%</b>               | <b>0.06%</b>     | <b>0.02%</b> | <b>381</b>           | <b>0.34%</b>       |

### Definitions

#### Cancellations

Cancellations on this page are as per the Department for Transport (DfT) and National Rail Contract (NRC) metrics

All Cancellations % = Percentage of GWR services cancelled

GWR Cancellations % = Percentage of GWR services cancelled due to GWR related causes

Further breakdown of cancellations is included on page 2, with services removed from the plan (pre-cancellations/ P-coded cancellations)

#### Punctuality at All Stations

On Time % = Percentage of trains arrived at each station early or within 60 seconds of timetable

Time to 3 % = Percentage of trains arrived at each station early or within 3 minutes of timetable

Time to 15 % = Percentage of trains arrived at each station early or within 15 minutes of timetable

#### Punctuality at Destination

Time 30 to 59 % = Percentage of trains arrived at destination station between 30 and 59 minutes late

Time 60 to 119 % = Percentage of trains arrived at destination station between 60 and 119 minutes late

Time > 119 % = Percentage of trains arrived at destination station greater than 119 minutes late

#### Capacity

Short Formations % = Percentage of seats less than declared plan. Services cancelled are excluded