GWR Great Western Railway

GWR Facilities Guide

Valid from 1 December 2026



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Cover picture: A connecting bus to Tavistock waits at the newly opened Okehampton Interchange station in September 2026

Introduction

This booklet contains a comprehensive set of information about our trains and stations.

It is correct at the time of publication, as noted on the cover. Every effort has been made to ensure that all the information contained within is accurate to the best of our knowledge, but errors and omissions are excepted.

This document will be updated on a monthly, on an as-required basis. Any amends or updates should reference ‘GWR Facilities Guide’ and be sent to **GWR.Feedback@GWR.com**

GWR Rolling Stock Guide



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General Notes

The routes shown in these tables are for indicative purposes only. In order to retain a necessary level of flexibility with our fleet it may sometimes be necessary to change the type of train on a route with little or no notice.

Photos are for illustrative purposes only, and in some cases the units shown may no longer be part of the GWR Fleet.

Train layout diagrams are for illustrative purposes, and are not to scale. Variations may also exist between different units in the GWR fleet.

Priority seating, when available, is located at the carriage entrance near the exit doors and toilets.

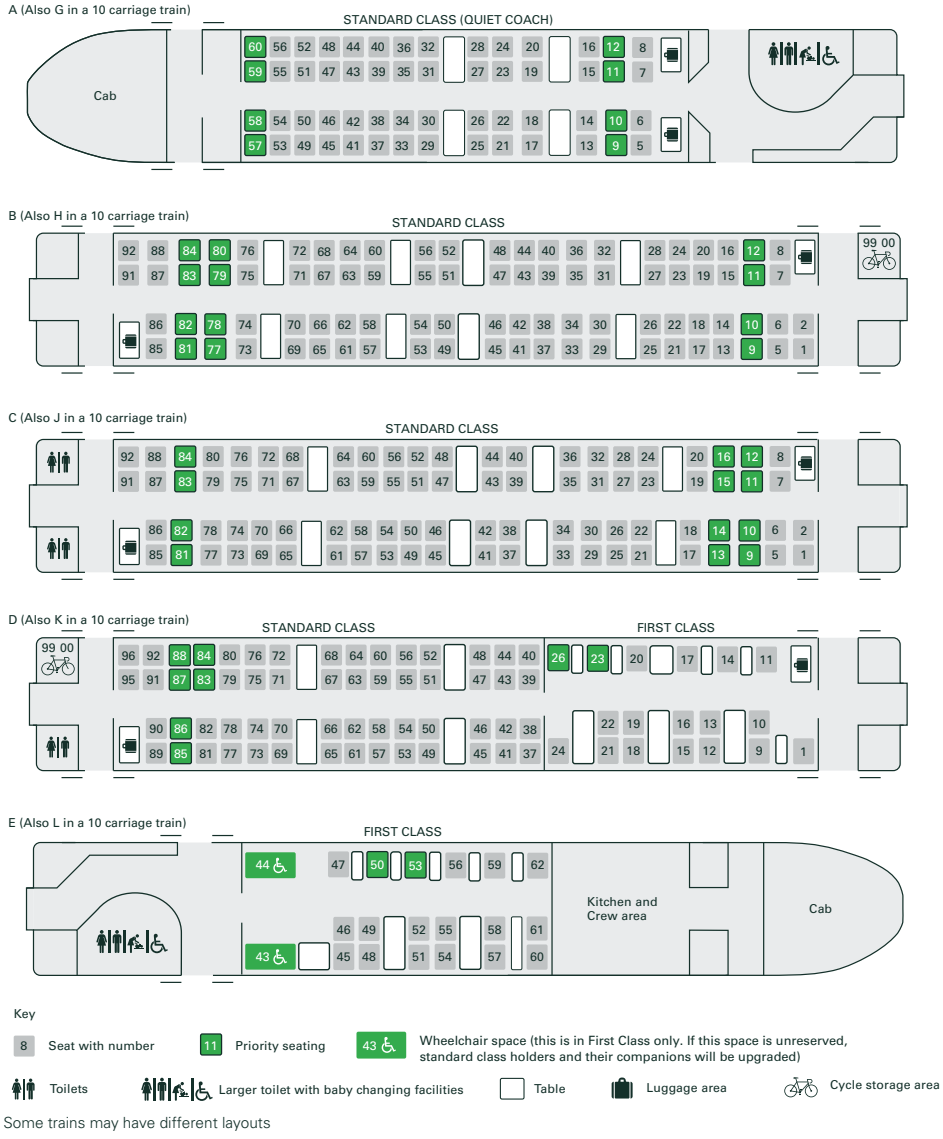
Scooters require a mobility scooter permit to travel on GWR trains. Mobility aids can be carried on board but will need to be able to be stored in the luggage areas. More information can be found on **GWR.com/PassengerAssist**

Class 80x - 5 coach Intercity Express Trains (IET)



Primary routes: Mainline routes from London Paddington to Bristol, Weston-super-Mare, Cardiff, Swansea, West Wales, Cheltenham Spa, Oxford, Hereford, Exeter, Paignton, Plymouth and Penzance. Also semi-fast services to Banbury, Newbury and Bedwyn.

Built	2017
Number of units	58
Number of seats per unit	290 (Standard) + 36 (First)
Standard Class standing capacity	128
Graphic evacuation signage	Yes
Designated wheelchair position	Yes
Scooter / mobility aid acceptance	Yes (see Page 6)
Standard toilet facility	Yes
Accessible toilet facility	Yes
Colour contrasting grab rails	Yes
Passenger information - Aural	Yes
Passenger information - Visual	Yes
On-board portable ramp	Yes
Reservations	Yes
Priority seating	Yes
On train staff to provide assistance	Yes **
Wi-Fi	Yes



Some trains may have different layouts

** Except services in the Thames Valley that terminate at Reading, Oxford, Newbury or Bedwyn or return from there to London Paddington. These trains are Driver Only services. Please book assistance in advance. More information can be found on **GWR.com/PassengerAssist**

Class 80x - 9 coach Intercity Express Trains (IET)



Primary routes: Mainline routes from London Paddington to Bristol, Weston-super-Mare, Cardiff, Swansea, West Wales, Cheltenham Spa, Oxford, Worcester, Hereford, Exeter, Paignton, Plymouth and Penzance.

Built	2017
Number of units	35
Number of seats per unit	576 (Standard) + 71 (First)
Standard Class standing capacity	273
Graphic evacuation signage	Yes
Designated wheelchair position	Yes
Scooter / mobility aid acceptance	Yes (see Page 6)
Standard toilet facility	Yes
Accessible toilet facility	Yes
Colour contrasting grab rails	Yes
Passenger information - Aural	Yes
Passenger information - Visual	Yes
On-board portable ramp	Yes
Reservations	Yes
Priority seating	Yes
On train staff to provide assistance	Yes **
Wi-Fi	Yes



** Except services in the Thames Valley that terminate at Reading, Oxford, Newbury or Bedwyn or return from there to London Paddington. These trains are Driver Only services. Please book assistance in advance. More information can be found on **GWR.com/PassengerAssist**

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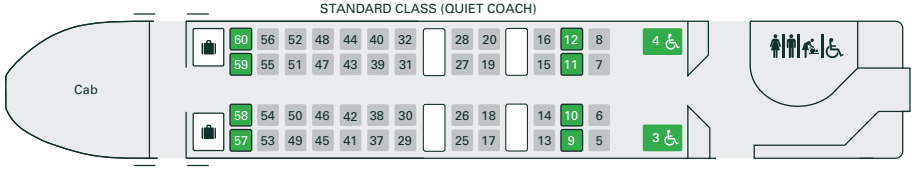

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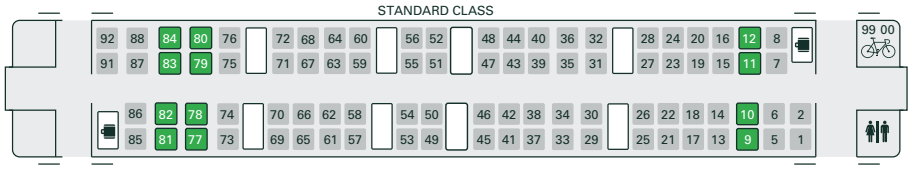

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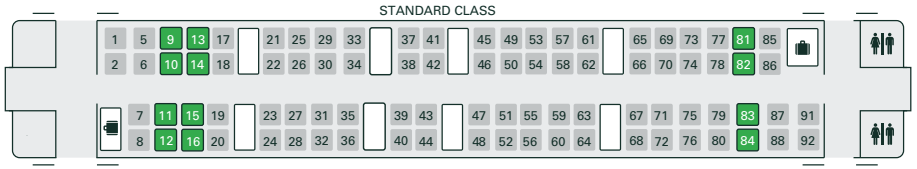

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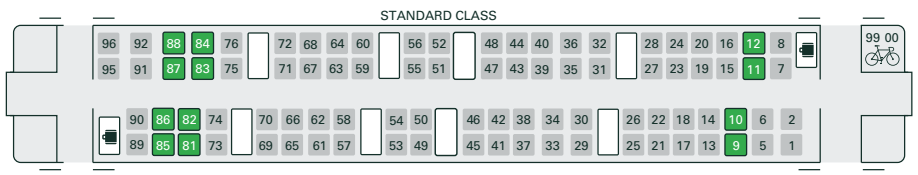

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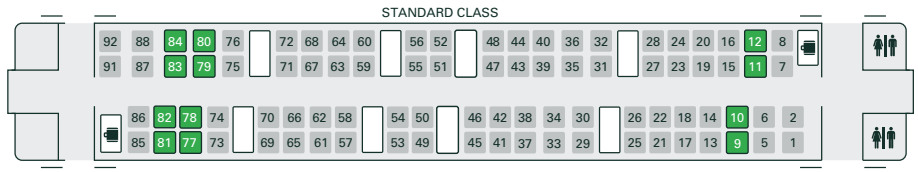

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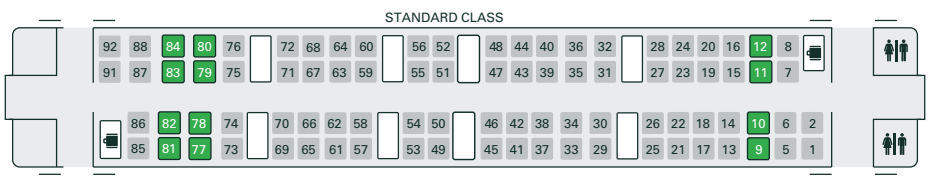

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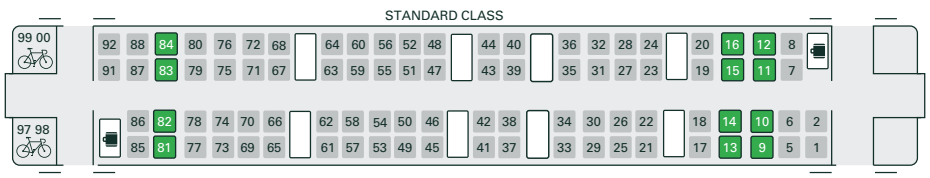

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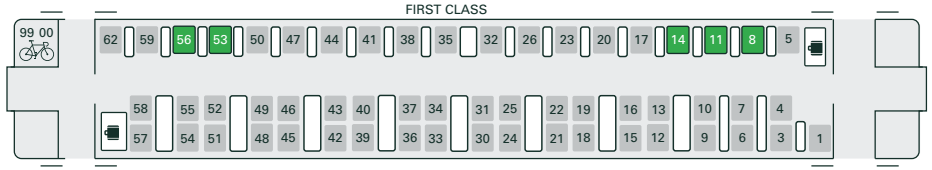

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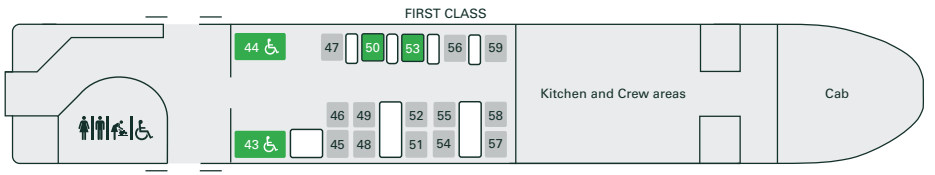


Key

1	Seat with number	50	Priority seating	43	Wheelchair space		Table
	Luggage area		Cycle storage area		Toilets		Larger toilet with baby changing facilities

Class 387/1 EMU - electric multiple unit (Electrostar)



Primary routes: Services from London Paddington and Reading along the Thames Valley to Didcot Parkway and Newbury. Also some services to Swindon, Bristol Parkway or Cardiff Central

Built	2015/16
Number of units	30
Number of seats per unit	223
Standard Class standing capacity	192
Graphic evacuation signage	Yes
Designated wheelchair position	Yes
Scooter / mobility aid acceptance	Yes (see Page 6)
Standard toilet facility	Yes
Accessible toilet facility	Yes
Colour contrasting grab rails	Yes
Passenger information - Aural	Yes
Passenger information - Visual	Yes
On-board portable ramp	Yes
Reservations	Passenger Assist only
Priority seating	Yes
On train staff to provide assistance	No**
Wi-Fi	Yes

All seating is Standard class, and seats are not numbered



Some trains may have different layouts

** These trains operate as Driver Only services, except where they operate West of Didcot Parkway. Please book assistance in advance. More information can be found on **GWR.com/PassengerAssist**

Class 165/1 - 2 carriage turbo diesel trains



Primary routes: Thames Valley branch lines, and to Basingstoke. Also long distance regional routes around Bristol including to Cardiff Central, Great Malvern, Weymouth and Portsmouth Harbour.

Built	1992/93 (PRM Upgrade 2016-19)*
Number of units	20
Number of seats per unit	161
Standard Class standing capacity	64
Graphic evacuation signage	Yes
Designated wheelchair position	Yes
Scooter / mobility aid acceptance	Yes (see Page 6)
Standard toilet facility	Yes
Accessible toilet facility	Yes
Colour contrasting grab rails	Yes
Passenger information - Aural	Manual and automated PA
Passenger information - Visual	Digital scroll bar
On-board portable ramp	No – at stations only
Reservations	Passenger Assist only
Priority seating	Yes
On train staff to provide assistance	Yes***
Wi-Fi	Yes

All seating is Standard class, and seats are not numbered



Some trains may have different layouts

* Dates based on installation of wheelchair accessibility

** Carriage letters are only used on Long distance regional routes around Bristol

*** These trains can operate as Driver Only services. Please book assistance in advance. More information can be found on **GWR.com/PassengerAssist**

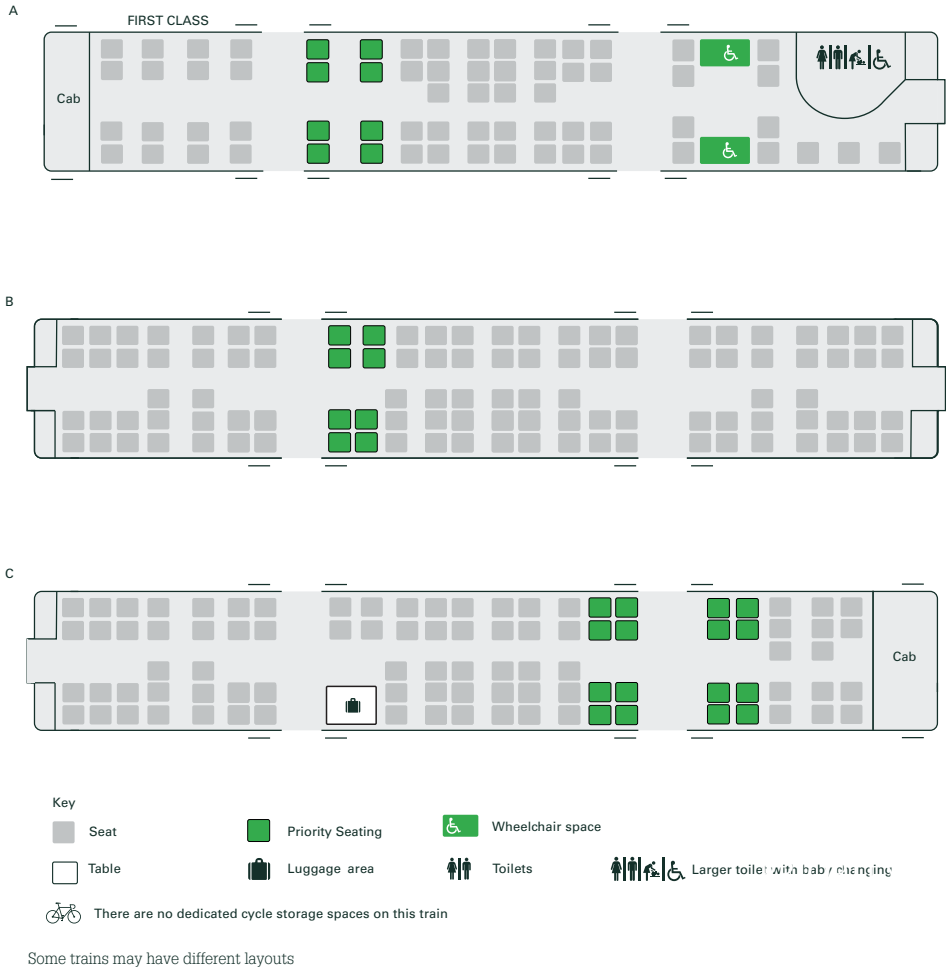
Class 165/1 - 3 carriage turbo diesel trains



Primary routes: Between Gatwick Airport and Reading, on Thames Valley branch lines, to Basingstoke, and some local services to Oxford, Moreton-in-Marsh, Worcester and Banbury.

Built	1992/93 (PRM Upgrade 2016-19)*
Number of units	16
Number of seats per unit	262
Standard Class standing capacity	93
Graphic evacuation signage	Yes
Designated wheelchair position	Yes– adjacent to the Accessible Toilet
Scooter / mobility aid acceptance	Yes (see Page 6)
Standard toilet facility	Yes
Accessible toilet facility	Yes
Colour contrasting grab rails	Yes
Passenger information - Aural	Manual and automated PA
Passenger information - Visual	Digital scroll bar
On-board portable ramp	No – at stations only
Reservations	Passenger Assist only
Priority seating	Yes
On train staff to provide assistance	Yes***
Wi-Fi	Yes

Seats are not numbered



Some trains may have different layouts

* Dates based on installation of wheelchair accessibility.

*** These trains can operate as Driver Only services. Please book assistance in advance. More information can be found on **GWR.com/PassengerAssist**

Class 166 - 3 carriage turbo diesel trains



Primary Routes: Local services around Bristol, including to Westbury, Severn Beach, Swindon, Gloucester and Weston-super-Mare; and from Exeter to Paignton, Exmouth and Bristol. Also long distance regional routes around Bristol, including to Cardiff Central, Great Malvern, Exeter, Weymouth and Portsmouth Harbour.

Built	1992-93 (PRM Upgrade 2016-19)*
Number of units	21
Number of seats per unit	246
Standard Class standing capacity	99
Graphic evacuation signage	Yes
Designated wheelchair position	Yes
Scooter / mobility aid acceptance	Yes (see Page 6)
Standard toilet facility	Yes
Accessible toilet facility	Yes
Colour contrasting grab rails	Yes
Passenger information - Aural	Manual and automated PA
Passenger information - Visual	Digital scroll bar
On-board portable ramp	Yes
Reservations	Passenger Assist/long distance only
Priority seating	Yes
On train staff to provide assistance	Yes
Wi-Fi	Yes

All seating is Standard class, and seats are not numbered



Some trains may have different layouts

* Dates based on installation of wheelchair accessibility.

Class 158 - variant 1: 2 carriage diesel trains



Primary routes: Main Line services between Cardiff, Portsmouth, Exeter, Plymouth, Penzance, Bristol and Worcester via Gloucester. Also Barnstaple line services.

Built	1990–92 (refresh 2017-19)
Number of units	11
Number of seats per unit	132
Standard Class standing capacity	80
Graphic evacuation signage	Yes
Designated wheelchair position	Yes
Scooter / mobility aid acceptance	Yes (see Page 6)
Standard toilet facility	Yes
Accessible toilet facility	Yes**
Colour contrasting grab rails	Yes
Passenger information - Aural	Manual PA
Passenger information - Visual	Yes
On-board portable ramp	Yes
Reservations	Passenger Assist and long distance only
Priority seating	Yes
On train staff to provide assistance	Yes
Wi-Fi	Yes

All seating is Standard class, and seats are not numbered



Some trains may have different layouts

** This train has a small accessible toilet that may not be suitable for bigger wheelchairs or scooters

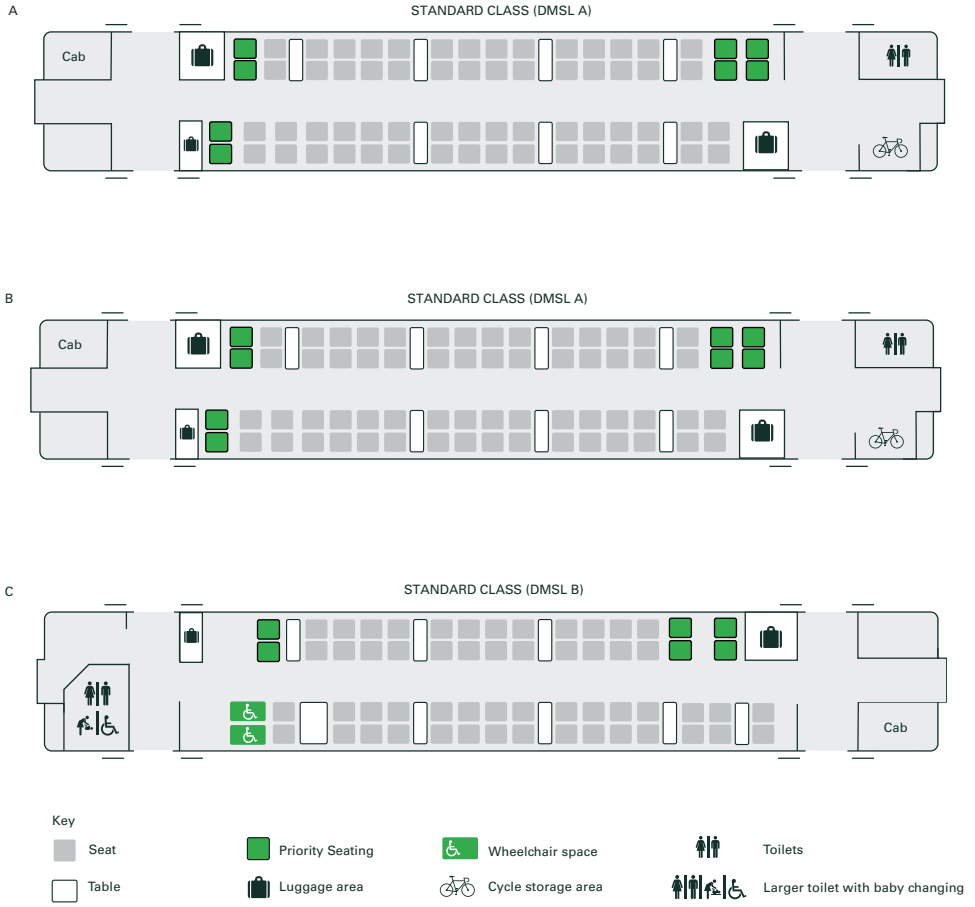
Class 158 - variant 2: 3 carriage diesel trains



Primary routes: Main Line services between Cardiff, Portsmouth, Exeter, Plymouth, Penzance, Bristol and Worcester via Gloucester. Also Barnstaple line services.

Built	1990–92 (refresh 2017-19)
Number of units	4
Number of seats per unit	200
Standard Class standing capacity	120
Graphic evacuation signage	Yes
Designated wheelchair position	Yes
Scooter / mobility aid acceptance	Yes (see Page 6)
Standard toilet facility	Yes
Accessible toilet facility	Yes**
Colour contrasting grab rails	Yes
Passenger information - Aural	Manual PA
Passenger information - Visual	Yes
On-board portable ramp	Yes
Reservations	Passenger Assist and long distance only
Priority seating	Yes
On train staff to provide assistance	Yes
Wi-Fi	Yes

All seating is Standard class, and seats are not numbered



Some trains may have different layouts

** This train has a small accessible toilet that may not be suitable for bigger wheelchairs or scooters

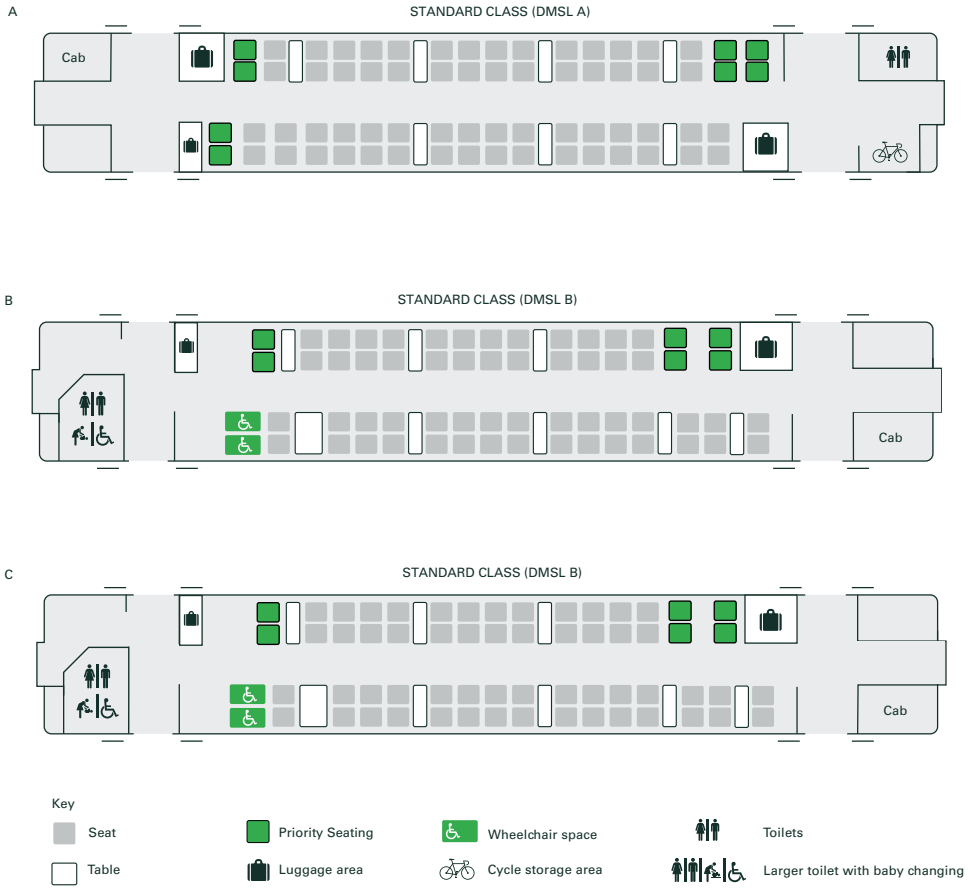
Class 158 - variant 3: 3 carriage diesel trains



Primary routes: Main Line services between Cardiff, Portsmouth, Exeter, Plymouth, Penzance, Bristol and Worcester via Gloucester. Also Barnstaple line services.

Built	1990–92 (refresh 2017-19)
Number of units	9
Number of seats per unit	200
Standard Class standing capacity	120
Graphic evacuation signage	Yes
Designated wheelchair position	Yes
Scooter / mobility aid acceptance	Yes (see Page 6)
Standard toilet facility	Yes
Accessible toilet facility	Yes**
Colour contrasting grab rails	Yes
Passenger information - Aural	Manual PA
Passenger information - Visual	Yes
On-board portable ramp	Yes
Reservations	Passenger Assist and long distance only
Priority seating	Yes
On train staff to provide assistance	Yes
Wi-Fi	Yes

All seating is Standard class, and seats are not numbered



Some trains may have different layouts

** This train has a small accessible toilet that may not be suitable for bigger wheelchairs or scooters

Class 150/2 - variant 1: 2 coach diesel trains



Primary routes: Local services around Bristol, and in Devon and Cornwall serving Exeter, Exmouth, Okehampton, Paignton, Plymouth, Gunnislake, Looe, Newquay, Falmouth, St Ives and Penzance.

Built	1986
Number of units	17
Number of seats per unit	124
Standard Class standing capacity	67
Graphic evacuation signage	Yes
Designated wheelchair position	Yes
Scooter / mobility aid acceptance	Yes (see Page 6)
Accessible toilet facility	Yes
Standard toilet facility	Yes
Colour contrasting grab rails	Yes
Passenger information - Aural	Manual PA
Passenger information - Visual	Yes
On-board portable ramp	Yes
Reservations	Passenger Assist only
Priority seating	Yes
On train staff to provide assistance	Yes
Wi-Fi	Yes

All seating is Standard class, and seats are not numbered



Some trains may have different layouts

Class 150/2 -variant 2: 2 carriage diesel trains



Primary routes: Local services around Bristol, and in Devon and Cornwall serving Exeter, Exmouth, Okehampton, Paignton, Plymouth, Gunnislake, Looe, Newquay, Falmouth, St Ives and Penzance.

Built	1986
Owner / Lessor	Angel Trains
Number of units	3
Number of seats per unit	138
Standard Class standing capacity	53
Graphic evacuation signage	Yes
Designated wheelchair position	Yes
Scooter / mobility aid acceptance	Yes (see Page 6)
Accessible toilet facility	Yes
Standard toilet facility	Yes
Colour contrasting grab rails	Yes
Passenger information - Aural	Manual PA
Passenger information - Visual	Yes
On-board portable ramp	Yes
Reservations	Passenger Assist only
Priority seating	Yes
On train staff to provide assistance	Yes
Wi-Fi	Yes

All seating is Standard class, and seats are not numbered



Class: 175 - 2 and 3 carriage diesel trains



Primary routes: Local and regional services in Devon and Cornwall serving Exeter, Okehampton, Barnstaple, Exmouth, Paignton, Plymouth, Newquay, Falmouth and Penzance.

Built	1999-2001
Number of units	26 (16 3-car, and 10 2-car sets)
Number of seats per unit	188 (3-car) and 120 (2-car)
Standard Class standing capacity	114 (3-car) and 83 (2-car)
Graphic evacuation signage	Yes
Designated wheelchair position	Yes
Accessible toilet facility	Yes
Standard toilet facility	Yes
Scooter / mobility aid acceptance	Yes (see page 6)
Colour contrasting grab rails	Yes
Passenger information - Aural	Yes
Passenger information - Visual	Yes
On-board portable ramp	Yes
Reservations	No
Priority seating	Yes
On train staff to provide assistance	Yes
Wi-Fi	Yes

All seating is Standard class, and seats are not numbered



Some trains may have different layouts

3-car trains include all 3 carriages

2-car trains include the two ‘cab’ carriages only

Class: 230 - 3 carriage battery trains



Primary route: Between West Ealing and Greenford.

Built	1979 (as D78 Underground stock) 2020 (converted to 230)
Number of units	1
Number of seats per unit	142
Standard Class standing capacity	122
Graphic evacuation signage	Yes
Designated wheelchair position	Yes
Accessible toilet facility	Yes
Standard toilet facility	No
Scooter / mobility aid acceptance	Yes (see page 6)
Colour contrasting grab rails	Yes
Passenger information - Aural	Yes
Passenger information - Visual	Yes
On-board portable ramp	Yes
Reservations	No
Priority seating	Yes
On train staff to provide assistance	No***
Wi-Fi	Yes

All seating is Standard class, and seats are not numbered



*** These trains operate as Driver Only services. Please book assistance in advance. More information can be found on **GWR.com/PassengerAssist**

Locomotive-hauled rolling stock (Night Riviera sleeper service)

Full set information

Overnight long distance services from London Paddington to Penzance.

Built	1982–1984 (Refurbished 2018)
Number of sets	2 services per night
Graphic evacuation signage	Yes
Designated wheelchair position	There is one wheelchair space with nearby seating for a companion in coach B. There is an accessible berth in coach D
Scooter / mobility aid acceptance	Yes (see Page 6)
Standard toilet facility	Yes
Accessible toilet facility	Yes
Colour contrasting grab rails	Yes
Passenger information - Aural	Manual PA
Passenger information - Visual	Yes
On-board portable ramp	Yes
Reservations	Yes
Priority seating	Yes
On train staff to provide assistance	Yes
Wi-Fi	Yes

Mark III Sleeping Coaches



Overnight long distance services from London Paddington to Penzance.

Number of sets	3

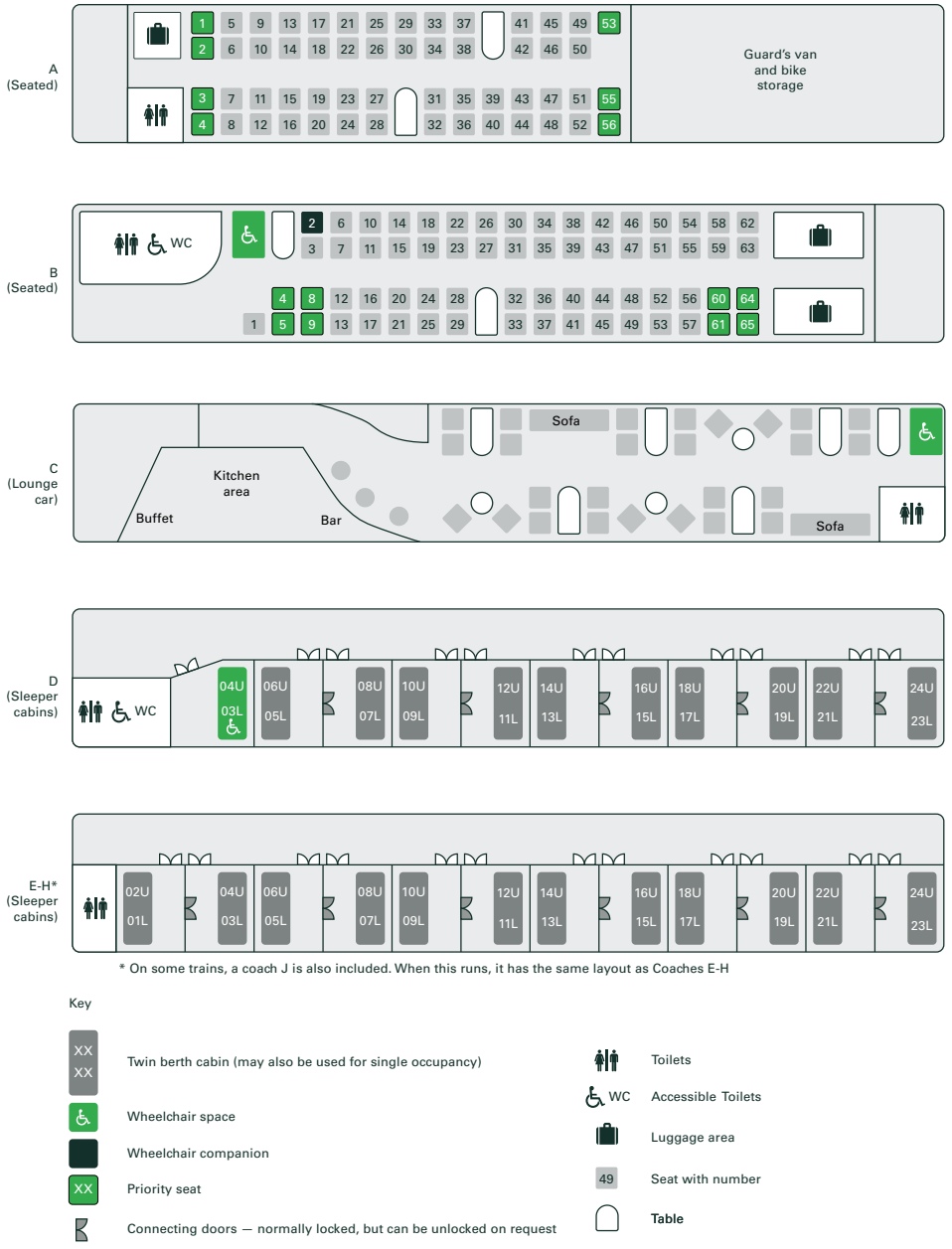


Mark III Day and Lounge Coaches



Overnight long distance services from London Paddington to Penzance.

Variant	Day and Lounge Coaches
Number of sets	3
Number of seats per set	124
Standard Class standing capacity	71



* On some trains, a coach J is also included. When this runs, it has the same layout as Coaches E-H

Mobility and Inclusion

We're always keen to hear any feedback on the support we give and how it affects customers who travel with us.

If you'd like some more information on the support we offer, or you'd like to tell us about your experience of our support, we'd love to hear from you. You can write to our Mobility and Inclusion Manager at:

Mobility and Inclusion Manager
Freepost GWR CUSTOMER SUPPORT

Other aspects of our service

If you have feedback about any other aspect of our service, here's how you can get in touch:

Write to:

Freepost GWR CUSTOMER SUPPORT

Email: GWR.Feedback@GWR.com

Phone: 03457 000 125*

*Standard network charges apply. Calls from mobiles may be higher

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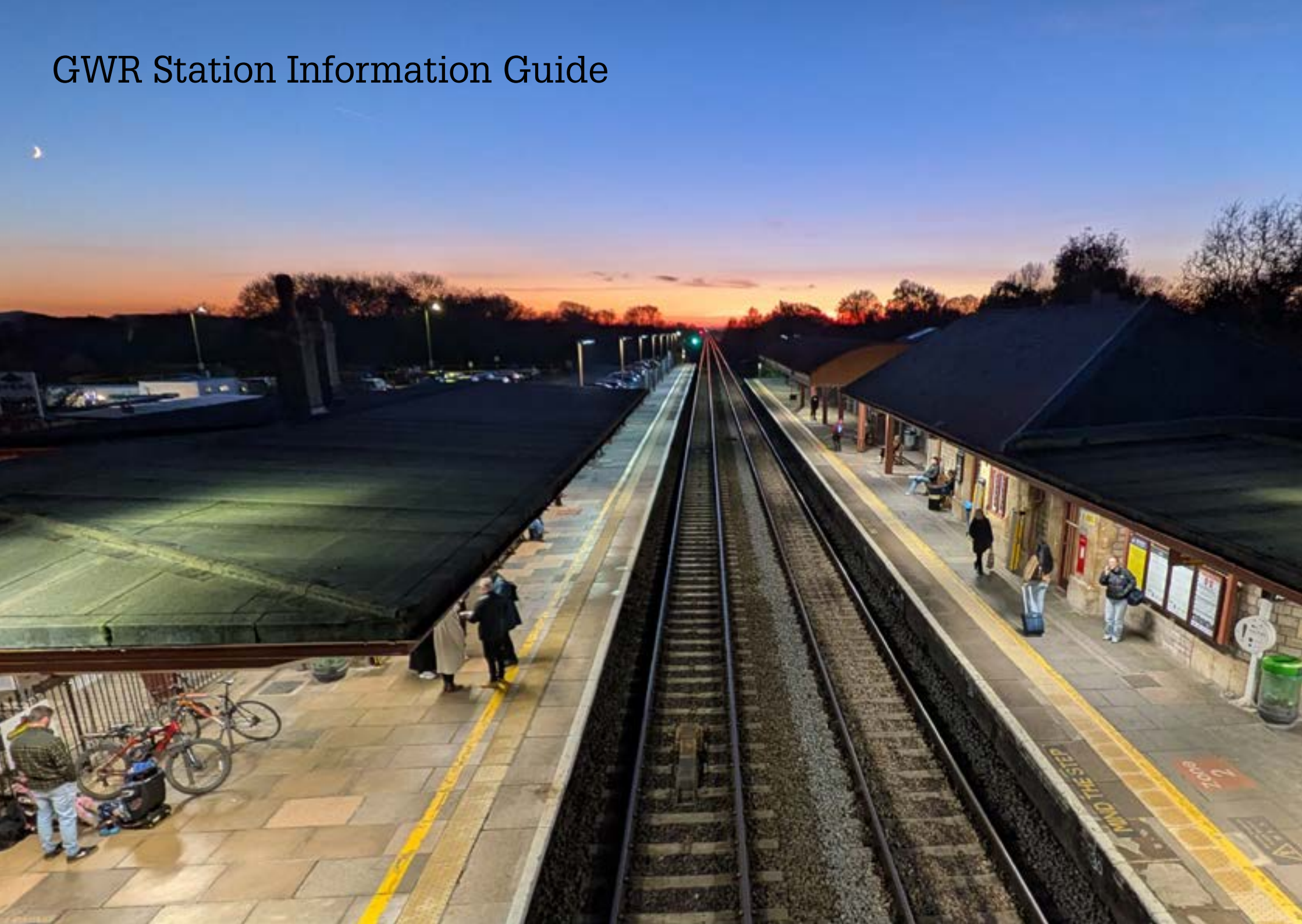
GWR Station Information Guide



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General Notes

This booklet only includes stations that are managed by GWR and Network Rail.

The following Codes have been used to show the Station Management company:

GWR Great Western Railway

NR Network Rail

For details of Station Information and facilities for stations operated by other TOCs, visit the station managing TOCs website or check at **NationalRail.co.uk**

Not all facilities at stations may be available at all times.

Station Accessibility

All stations are classified for their level of accessibility:

Category A:
This station has step-free access to all platforms / the platform

Category B1:
Step-free access to all platforms - may include long or steep ramps. Access between platforms may be via the street

Category B2:
Some step-free access to all platforms

Category B3:
Some step-free access, may be in one direction only

Category C:
This station does not have step-free access to any platform


GWR Main line routes
GWR Branch line routes
GWR Seasonal route
Step-free access (Category A)
Partial step-free access (Category B)
No step-free access (Category C)
Station under construction
Swindon Major or interchange station
Redland Other station
Tackley* Project to improve accessibility ongoing. Station planned to become step-free in 2027
Hereford
Ledbury
Colwall
Great Malvern
Malvern Link
Worcester Foregate Street
Worcester Shrub Hill
Worcestershire Parkway
Pershore
Evesham
Honeybourne
Moreton-in-Marsh
Kingham
Shipton
Ascott-under-Wychwood
Charlbury
Finstock
Combe
Hanborough
Banbury
Kings Sutton
Heyford
Tackley*
Oxford
Radley
Culham
Appleford
Ashchurch for Tewkesbury
Cheltenham Spa
Gloucester
Stonehouse
Stroud
Cam & Dursley
Charfield
Yate
Kemble
Swindon
Cholsey
Goring & Streatley
Pangbourne
Tilehurst
Reading
Didcot Parkway
Chippenham
Bristol Parkway
Pilning
Patchway
Severn Tunnel Junction
Cardiff Central
Port Talbot Parkway
Bridgend
Neath
Swansea
Newport
Carmarthen
Whitland
Ferryside
Kidwelly
Pembrey & Burry Port
Llanelli
Narberth
Kilgetty
Saundersfoot
Tenby*
Penally
Manorbier
Lamphey
Pembroke
Pembroke Dock
Severn Beach
St Andrews Road
Henbury
Bristol Brabazon
Filton Abbey Wood
Ashley Down
Avonmouth
Portway Park & Ride
Shirehampton
Sea Mills
Clifton Down
Redland
Montpelier
Stapleton Road
*Lawrence Hill
Keynsham
Oldfield Park
Bath Spa
Freshford
Avoncliff
Bristol Temple Meads
Bedminster
Parson Street
Portishead
Pill
Nailsea & Backwell
Yatton
Weston Milton
Worle
*Weston-super-Mare
Bradford-on-Avon
Trowbridge
Melksham
Westbury
Frome
Bruton
Castle Cary
Dilton Marsh
Warminster
Salisbury
Yeovil Pen Mill
Highbridge & Burnham
Bridgwater
Taunton
Barnstaple
Chapelton
Umberleigh
Portsmouth Arms
Kings Nympton
Eggesford
Lapford
Morchard Road
Copplestone
Yeoford
Okehampton Interchange
Okehampton
Tiverton Parkway
Crediton
Newton St Cyres
Exeter Central
Exeter St Davids
Exeter St Thomas
Marsh Barton
Starcross
Dawlish Warren
Axminster
Honiton
Feniton
Whimple
Cranbrook
Pinhoe
St James' Park
Polsloe Bridge
Digby & Sowton
Newcourt
Topsham
Exton
Lympstone Commando
Lympstone Village
Exmouth
Thornford
Yetminster
Chetnole
Maiden Newton
Dorchester West
Upwey
Weymouth
Romsey
Southampton Airport Parkway
Southampton Central
Eastleigh
Hedge End
Botley
Fareham
Portchester
Cosham
Fratton
Portsmouth & Southsea
Portsmouth Harbour
Newquay
Quintrell Downs
St Columb Road
Roche
Bugle
Luxulyan
St Ives
Carbis Bay
Lelant
Lelant Saltings
St Erth
Hayle
Camborne
Redruth
Truro
Par*
Lostwithiel
Bodmin Parkway
Liskeard
Menheniot
St Germans
Saltash
Penzance
Perranwell
Penryn
Penmere
Falmouth Town
Falmouth Docks
St Austell
Coombe Junction Halt
St Keyne Wishing Well Halt
Causeland
Sandplace
Looe
Gunnislake
Calstock
Bere Alston
Bere Ferrers
St Budeaux Victoria Road
St Budeaux Ferry Road
Keyham
Dockyard
Devonport
Plymouth
Ivybridge
Totnes
Torre
*Torquay
Paignton
Newton Abbot
Teignmouth
Dawlish
Bourne End
Marlow
Cookham
Furze Platt
Henley-on-Thames
Shiplake
Wargrave
Maidenhead
Taplow
Burnham
Slough
Langley
Iver
West Drayton
Hayes & Harlington
Southall
West Ealing
Ealing Broadway
London Paddington
Greenford
South Greenford
Castle Bar Park
Drayton Green
Windsor & Eton Central
Twyford
Winnersh
Wokingham
Crowthorne
Sandhurst
Blackwater
Farnborough North
North Camp
Ash
Wanborough
Guildford
Shalford
Chilworth
Gomshall
Dorking West
Dorking Deepdene
Betchworth
Reigate
Redhill
Gatwick Airport
Theale
Aldermaston
Midgham
Thatcham
Newbury Racecourse
Newbury
Kintbury
Hungerford
Bedwyn
Pewsey
Reading West
Reading Green Park
Mortimer
Bramley
Basingstoke
Correct from December 2026

Aldermaston (AMT)

GWR

Bath Road, Padworth, Berkshire RG7 4LB

Ticket Office	No
Ticket Office minimum opening hours (weekdays)	Unstaffed
Ticket Office minimum opening hours (Saturdays)	Unstaffed
Ticket Office minimum opening hours (Sundays)	Unstaffed
Station staffing hours	None
Ticket machine available (including for collection of pre-purchased tickets)	Yes
Smart cards issued	No

Accessibility Information

Accessibility Category	B2
Staffed help available	No
Step-free access	No
Step-free access note	Step free access possible to both platforms. Step free route between platforms is approx. 425m approx. via the street
Designated meeting point for Assisted travel	N/A
Accessible Toilets available	No
Wheelchairs available	No
Nearest station(s) with more facilities	Thatcham

Customer facilities and Information

Toilets Available (opening hours may vary)	No
Baby changing facilities (opening hours may vary)	No
Seating area	Yes
Waiting room (opening hours may vary)	No
Refreshments available (opening hours may vary)	No
Customer help points	Yes
Customer Information screens	Yes
Automated Station Announcements	Yes

Getting to and from the station

Station Car Park(s) available	Yes
Bike Racks available	Yes
Taxi rank	No

Security

CCTV	Yes
Secure Stations Accreditation	Yes

Appleford (APF)

GWR

Main Road, Appleford, Oxfordshire OX14 4PJ

Ticket Office	No
Ticket Office minimum opening hours (weekdays)	Unstaffed
Ticket Office minimum opening hours (Saturdays)	Unstaffed
Ticket Office minimum opening hours (Sundays)	Unstaffed
Station staffing hours	None
Ticket machine available (including for collection of pre-purchased tickets)	No
Smart cards issued	No

Accessibility Information

Accessibility Category	C
Staffed help available	No
Step-free access	No
Step-free access note	This station does not have step free access to any platform
Designated meeting point for Assisted travel	N/A
Accessible Toilets available	No
Wheelchairs available	No
Nearest station(s) with more facilities	Didcot Parkway

Customer facilities and Information

Toilets Available (opening hours may vary)	No
Baby changing facilities (opening hours may vary)	No
Seating area	Yes
Waiting room (opening hours may vary)	No
Refreshments available (opening hours may vary)	No
Customer help points	Yes
Customer Information screens	Yes
Automated Station Announcements	Yes

Getting to and from the station

Station Car Park(s) available	No
Bike Racks available	No
Taxi rank	No

Security

CCTV	No
Secure Stations Accreditation	Yes

Ascott-under-Wychwood (AUW) GWR

London Lane, Ascott-under-Wychwood, Oxfordshire OX3 5LP

Ticket Office	No
Ticket Office minimum opening hours (weekdays)	Unstaffed
Ticket Office minimum opening hours (Saturdays)	Unstaffed
Ticket Office minimum opening hours (Sundays)	Unstaffed
Station staffing hours	None
Ticket machine available (including for collection of pre-purchased tickets)	No
Smart cards issued	No

Accessibility Information

Accessibility Category	B1
Staffed help available	No
Step-free access	No
Step-free access note	Step free access available to both platforms, access between platforms via level crossing. Oxford-bound platform has steep gradient tonto Platform.
Designated meeting point for Assisted travel	N/A
Accessible Toilets available	No
Wheelchairs available	No
Nearest station(s) with more facilities	Charlbury

Customer facilities and Information

Toilets Available (opening hours may vary)	No
Baby changing facilities (opening hours may vary)	No
Seating area	Yes
Waiting room (opening hours may vary)	No
Refreshments available (opening hours may vary)	No
Customer help points	Yes
Customer Information screens	No
Automated Station Announcements	Yes

Getting to and from the station

Station Car Park(s) available	No
Bike Racks available	No
Taxi rank	No

Security

CCTV	No
Secure Stations Accreditation	Yes

Ashchurch for Tewkesbury (ASC) GWR

Station Road, Ashchurch, Gloucestershire GL20 8TU

Ticket Office	No
Ticket Office minimum opening hours (weekdays)	Unstaffed
Ticket Office minimum opening hours (Saturdays)	Unstaffed
Ticket Office minimum opening hours (Sundays)	Unstaffed
Station staffing hours	None
Ticket machine available (including for collection of pre-purchased tickets)	Yes
Smart cards issued	No

Accessibility Information

Accessibility Category	A
Staffed help available	No
Step-free access	Yes
Step-free access note	Step free access available to both platforms.
Designated meeting point for Assisted travel	N/A
Accessible Toilets available	No
Wheelchairs available	No
Nearest station(s) with more facilities	N/A

Customer facilities and Information

Toilets Available (opening hours may vary)	No
Baby changing facilities (opening hours may vary)	No
Seating area	Yes
Waiting room (opening hours may vary)	No
Refreshments available (opening hours may vary)	No
Customer help points	Yes
Customer Information screens	No
Automated Station Announcements	No

Getting to and from the station

Station Car Park(s) available	Yes
Bike Racks available	Yes
Taxi rank	No

Security

CCTV	Yes
Secure Stations Accreditation	Yes

Ashley Down (ASD)

GWR

Station Road, Ashley Down Road, Bristol, BS7 9LB

Ticket Office	No
Ticket Office minimum opening hours (weekdays)	N/A
Ticket Office minimum opening hours (Saturdays)	N/A
Ticket Office minimum opening hours (Sundays)	N/A
Station staffing hours	N/A
Ticket machine available (including for collection of pre-purchased tickets)	Yes
Smart cards issued	No

Accessibility Information

Accessibility Category	A
Staffed help available	No
Step-free access	Yes
Step-free access note	Step free access available to both platforms.
Designated meeting point for Assisted travel	N/A
Accessible Toilets available	No
Wheelchairs available	No
Nearest station(s) with more facilities	Bristol Temple Meads and Bristol Parkway

Customer facilities and Information

Toilets Available (opening hours may vary)	No
Baby changing facilities (opening hours may vary)	No
Seating area	Yes
Waiting room (opening hours may vary)	No
Refreshments available (opening hours may vary)	No
Customer help points	Yes
Customer Information screens	Yes
Automated Station Announcements	Yes

Getting to and from the station

Station Car Park(s) available	Blue Badge spaces only
Bike Racks available	Yes
Taxi rank	No

Security

CCTV	Yes
Secure Stations Accreditation	Yes

Avoncliff (AVF)

GWR

Avoncliff, Bradford on Avon, Wiltshire BA15 2HD

Ticket Office	No
Ticket Office minimum opening hours (weekdays)	Unstaffed
Ticket Office minimum opening hours (Saturdays)	Unstaffed
Ticket Office minimum opening hours (Sundays)	Unstaffed
Station staffing hours	None
Ticket machine available (including for collection of pre-purchased tickets)	No
Smart cards issued	No

Accessibility Information

Accessibility Category	C
Staffed help available	No
Step-free access	No
Step-free access note	This station does not have step free access to any platform
Designated meeting point for Assisted travel	N/A
Accessible Toilets available	No
Wheelchairs available	No
Nearest station(s) with more facilities	Bradford-on-Avon

Customer facilities and Information

Toilets Available (opening hours may vary)	No
Baby changing facilities (opening hours may vary)	No
Seating area	No
Waiting room (opening hours may vary)	No
Refreshments available (opening hours may vary)	No
Customer help points	Yes
Customer Information screens	No
Automated Station Announcements	No

Getting to and from the station

Station Car Park(s) available	No
Bike Racks available	Yes
Taxi rank	No

Security

CCTV	No
Secure Stations Accreditation	Yes

Avonmouth (AVN)

GWR

Gloucester Road, Avonmouth, Bristol BS11 9JB

Ticket Office	No
Ticket Office minimum opening hours (weekdays)	Unstaffed
Ticket Office minimum opening hours (Saturdays)	Unstaffed
Ticket Office minimum opening hours (Sundays)	Unstaffed
Station staffing hours	None
Ticket machine available (including for collection of pre-purchased tickets)	No
Smart cards issued	No

Accessibility Information

Accessibility Category	B1
Staffed help available	No
Step-free access	No
Step-free access note	Step free access available to both platforms, access between platforms via level crossing
Designated meeting point for Assisted travel	N/A
Accessible Toilets available	No
Wheelchairs available	No
Nearest station(s) with more facilities	Clifton Down and Filton Abbey Wood

Customer facilities and Information

Toilets Available (opening hours may vary)	No
Baby changing facilities (opening hours may vary)	No
Seating area	Yes
Waiting room (opening hours may vary)	No
Refreshments available (opening hours may vary)	No
Customer help points	Yes
Customer Information screens	Yes
Automated Station Announcements	No

Getting to and from the station

Station Car Park(s) available	Yes
Bike Racks available	Yes
Taxi rank	No

Security

CCTV	Yes
Secure Stations Accreditation	Yes

Barnstaple (BNP)

GWR

Station Road, Barnstaple, Devon EX31 2AU

Ticket Office	Yes
Ticket Office minimum opening hours (weekdays)	0615 - 1750
Ticket Office minimum opening hours (Saturdays)	0615 - 1750
Ticket Office minimum opening hours (Sundays)	0920 - 1640
Station staffing hours	0615 - 1750 (M-Sa), 0920 - 1640 (Su)
Ticket machine available (including for collection of pre-purchased tickets)	Yes
Smart cards issued	Yes

Accessibility Information

Accessibility Category	A
Staffed help available	Yes
Step-free access	Yes
Step-free access note	Step free access available to the platform.
Designated meeting point for Assisted travel	Ticket Office
Accessible Toilets available	Yes
Wheelchairs available	Yes
Nearest station(s) with more facilities	N/A

Customer facilities and Information

Toilets Available (opening hours may vary)	Yes
Baby changing facilities (opening hours may vary)	No
Seating area	Yes
Waiting room (opening hours may vary)	Yes
Refreshments available (opening hours may vary)	Yes
Customer help points	Yes
Customer Information screens	Yes
Automated Station Announcements	Yes

Getting to and from the station

Station Car Park(s) available	Yes
Bike Racks available	Yes
Taxi rank	Yes

Security

CCTV	Yes
Secure Stations Accreditation	Yes

Bath Spa (BTH)

GWR

Dorchester Street, Bath BA1 1SU

Ticket Office	Yes
Ticket Office minimum opening hours (weekdays)	0600 - 2000
Ticket Office minimum opening hours (Saturdays)	0600 - 2000
Ticket Office minimum opening hours (Sundays)	0745 - 2000
Station staffing hours	0530 - 0110 (M-Sa), 0700 - 0025 (Su)
Ticket machine available (including for collection of pre-purchased tickets)	Yes
Smart cards issued	Yes

Accessibility Information

Accessibility Category	A
Staffed help available	Yes
Step-free access	Yes
Step-free access note	Step free access available to both platforms via lifts from the main station entrance.
Designated meeting point for Assisted travel	Ticket Office
Accessible Toilets available	Yes
Wheelchairs available	Yes
Nearest station(s) with more facilities	N/A

Customer facilities and Information

Toilets Available (opening hours may vary)	Yes
Baby changing facilities (opening hours may vary)	Yes
Seating area	Yes
Waiting room (opening hours may vary)	Yes
Refreshments available (opening hours may vary)	Yes
Customer help points	Yes
Customer Information screens	Yes
Automated Station Announcements	Yes

Getting to and from the station

Station Car Park(s) available	Yes
Bike Racks available	Yes
Taxi rank	Yes

Security

CCTV	Yes
Secure Stations Accreditation	Yes

Bedminster (BMT)

GWR

Fraser Street, Bedminster, Bristol BS3 4LU

Ticket Office	No
Ticket Office minimum opening hours (weekdays)	Unstaffed
Ticket Office minimum opening hours (Saturdays)	Unstaffed
Ticket Office minimum opening hours (Sundays)	Unstaffed
Station staffing hours	None
Ticket machine available (including for collection of pre-purchased tickets)	Yes
Smart cards issued	No

Accessibility Information

Accessibility Category	B1
Staffed help available	No
Step-free access	No
Step-free access note	Step free access available to both platforms. Please note that access to the platforms is via steep ramps
Designated meeting point for Assisted travel	N/A
Accessible Toilets available	No
Wheelchairs available	No
Nearest station(s) with more facilities	Bristol Temple Meads

Customer facilities and Information

Toilets Available (opening hours may vary)	No
Baby changing facilities (opening hours may vary)	No
Seating area	Yes
Waiting room (opening hours may vary)	No
Refreshments available (opening hours may vary)	No
Customer help points	Yes
Customer Information screens	Yes
Automated Station Announcements	Yes

Getting to and from the station

Station Car Park(s) available	No
Bike Racks available	Yes
Taxi rank	No

Security

CCTV	Yes
Secure Stations Accreditation	No

Bedwyn (BDW)

GWR

The Knapp, Greater Bedwyn, Wiltshire SN8 5RD

Ticket Office	No
Ticket Office minimum opening hours (weekdays)	Unstaffed
Ticket Office minimum opening hours (Saturdays)	Unstaffed
Ticket Office minimum opening hours (Sundays)	Unstaffed
Station staffing hours	None
Ticket machine available (including for collection of pre-purchased tickets)	Yes
Smart cards issued	No

Accessibility Information

Accessibility Category	B1
Staffed help available	No
Step-free access	No
Step-free access note	Step free access available to both platforms, access between platforms is via paths and a roadbridge with some steep gradients
Designated meeting point for Assisted travel	N/A
Accessible Toilets available	No
Wheelchairs available	No
Nearest station(s) with more facilities	Hungerford

Customer facilities and Information

Toilets Available (opening hours may vary)	No
Baby changing facilities (opening hours may vary)	No
Seating area	Yes
Waiting room (opening hours may vary)	No
Refreshments available (opening hours may vary)	No
Customer help points	Yes
Customer Information screens	Yes
Automated Station Announcements	Yes

Getting to and from the station

Station Car Park(s) available	Yes
Bike Racks available	Yes
Taxi rank	No

Security

CCTV	No
Secure Stations Accreditation	Yes

Bere Alston (BAS)

GWR

Station Road, Bere Alston, Devon PL20 7EP

Ticket Office	No
Ticket Office minimum opening hours (weekdays)	Unstaffed
Ticket Office minimum opening hours (Saturdays)	Unstaffed
Ticket Office minimum opening hours (Sundays)	Unstaffed
Station staffing hours	None
Ticket machine available (including for collection of pre-purchased tickets)	No
Smart cards issued	No

Accessibility Information

Accessibility Category	A
Staffed help available	No
Step-free access	Yes
Step-free access note	Step free access available to single platform from car park
Designated meeting point for Assisted travel	N/A
Accessible Toilets available	No
Wheelchairs available	No
Nearest station(s) with more facilities	N/A

Customer facilities and Information

Toilets Available (opening hours may vary)	No
Baby changing facilities (opening hours may vary)	No
Seating area	Yes
Waiting room (opening hours may vary)	No
Refreshments available (opening hours may vary)	No
Customer help points	Yes
Customer Information screens	No
Automated Station Announcements	No

Getting to and from the station

Station Car Park(s) available	Yes
Bike Racks available	Yes
Taxi rank	No

Security

CCTV	No
Secure Stations Accreditation	Yes

Bere Ferrers (BFE)

GWR

Station Road, Bere Ferrers, Devon PL20 7JS

Ticket Office	No
Ticket Office minimum opening hours (weekdays)	Unstaffed
Ticket Office minimum opening hours (Saturdays)	Unstaffed
Ticket Office minimum opening hours (Sundays)	Unstaffed
Station staffing hours	None
Ticket machine available (including for collection of pre-purchased tickets)	No
Smart cards issued	No

Accessibility Information

Accessibility Category	A
Staffed help available	No
Step-free access	Yes
Step-free access note	Step free access available to single platform from car park
Designated meeting point for Assisted travel	N/A
Accessible Toilets available	No
Wheelchairs available	No
Nearest station(s) with more facilities	N/A

Customer facilities and Information

Toilets Available (opening hours may vary)	No
Baby changing facilities (opening hours may vary)	No
Seating area	Yes
Waiting room (opening hours may vary)	No
Refreshments available (opening hours may vary)	No
Customer help points	Yes
Customer Information screens	No
Automated Station Announcements	No

Getting to and from the station

Station Car Park(s) available	Yes
Bike Racks available	Yes
Taxi rank	No

Security

CCTV	No
Secure Stations Accreditation	Yes

Betchworth (BTO)

GWR

Station Road, Betchworth, Hampshire RH3 7BZ

Ticket Office	No
Ticket Office minimum opening hours (weekdays)	Unstaffed
Ticket Office minimum opening hours (Saturdays)	Unstaffed
Ticket Office minimum opening hours (Sundays)	Unstaffed
Station staffing hours	None
Ticket machine available (including for collection of pre-purchased tickets)	No
Smart cards issued	No

Accessibility Information

Accessibility Category	B2
Staffed help available	No
Step-free access	Yes (via Level Crossing)
Step-free access note	step free access to both platforms with access to P2 via a steep ramp (gradient 1:4)
Designated meeting point for Assisted travel	N/A
Accessible Toilets available	No
Wheelchairs available	No
Nearest station(s) with more facilities	Dorking or Reigate

Customer facilities and Information

Toilets Available (opening hours may vary)	No
Baby changing facilities (opening hours may vary)	No
Seating area	Yes
Waiting room (opening hours may vary)	No
Refreshments available (opening hours may vary)	No
Customer help points	Yes
Customer Information screens	Yes
Automated Station Announcements	Yes

Getting to and from the station

Station Car Park(s) available	No
Bike Racks available	Yes
Taxi rank	No

Security

CCTV	No
Secure Stations Accreditation	Yes

Blackwater (BAW)

GWR

London Road, Blackwater, GU17 9AB

Ticket Office	No
Ticket Office minimum opening hours (weekdays)	Unstaffed
Ticket Office minimum opening hours (Saturdays)	Unstaffed
Ticket Office minimum opening hours (Sundays)	Unstaffed
Station staffing hours	None
Ticket machine available (including for collection of pre-purchased tickets)	Yes
Smart cards issued	No

Accessibility Information

Accessibility Category	B2
Staffed help available	No
Step-free access	Yes (via road bridge)
Step-free access note	Step free access to both platforms but long route between platforms via roadbridge
Designated meeting point for Assisted travel	N/A
Accessible Toilets available	No
Wheelchairs available	No
Nearest station(s) with more facilities	N/A

Customer facilities and Information

Toilets Available (opening hours may vary)	No
Baby changing facilities (opening hours may vary)	No
Seating area	Yes
Waiting room (opening hours may vary)	No
Refreshments available (opening hours may vary)	No
Customer help points	Yes
Customer Information screens	Yes
Automated Station Announcements	Yes

Getting to and from the station

Station Car Park(s) available	Yes
Bike Racks available	Yes
Taxi rank	Yes

Security

CCTV	Yes
Secure Stations Accreditation	Yes

Bodmin Parkway (BOD) GWR

Station Approach, Liskeard Road, Bodmin, Cornwall PL30 4BB

Ticket Office	Yes
Ticket Office minimum opening hours (weekdays)	0700 - 1800
Ticket Office minimum opening hours (Saturdays)	0700 - 1800
Ticket Office minimum opening hours (Sundays)	1035 - 1800
Station staffing hours	0530 - 2220 (M-F), 0615 - 2200 (Sa), 0915 - 2245 (Su)
Ticket machine available (including for collection of pre-purchased tickets)	Yes
Smart cards issued	Yes

Accessibility Information

Accessibility Category	B3
Staffed help available	Yes
Step-free access	No
Step-free access note	Step free access available to Penzance bound platform, however access to the Plymouth bound platform is only via a footbridge
Designated meeting point for Assisted travel	Ticket Office
Accessible Toilets available	Yes
Wheelchairs available	Yes
Nearest station(s) with more facilities	N/A

Customer facilities and Information

Toilets Available (opening hours may vary)	Yes
Baby changing facilities (opening hours may vary)	No
Seating area	Yes
Waiting room (opening hours may vary)	Yes
Refreshments available (opening hours may vary)	Yes
Customer help points	Yes
Customer Information screens	Yes
Automated Station Announcements	Yes

Getting to and from the station

Station Car Park(s) available	Yes
Bike Racks available	Yes
Taxi rank	Yes

Security

CCTV	Yes
Secure Stations Accreditation	Yes

Bourne End (BNE)

GWR

Station Road, Bourne End, Buckinghamshire SL8 5QH

Ticket Office	Yes
Ticket Office minimum opening hours (weekdays)	0605 - 1235
Ticket Office minimum opening hours (Saturdays)	0705 - 1335
Ticket Office minimum opening hours (Sundays)	Closed
Station staffing hours	0605 - 1315 (M-F), 0705 - 1415 (Sa)
Ticket machine available (including for collection of pre-purchased tickets)	Yes
Smart cards issued	Yes

Accessibility Information

Accessibility Category	B1
Staffed help available	Yes
Step-free access note	Step free access available to both platforms. Please note that access to the platforms from the adjacent car park is via a short ramp
Step-free access	Yes
Designated meeting point for Assisted travel	Waiting shelter Platform 2
Accessible Toilets available	Yes
Wheelchairs available	No
Nearest station(s) with more facilities	N/A

Customer facilities and Information

Toilets Available (opening hours may vary)	Yes
Baby changing facilities (opening hours may vary)	No
Seating area	Yes
Waiting room (opening hours may vary)	Yes
Refreshments available (opening hours may vary)	Vending machine
Customer help points	Yes
Customer Information screens	Yes
Automated Station Announcements	Yes

Getting to and from the station

Station Car Park(s) available	Yes
Bike Racks available	Yes
Taxi rank	No

Security

CCTV	Yes
Secure Stations Accreditation	Yes

Bradford-on-Avon (BOA) GWR

Station Approach, St Margaret's Street, Bradford-on-Avon, Wiltshire, BA15 1DF

Ticket Office	Yes
Ticket Office minimum opening hours (weekdays)	0620 - 1330
Ticket Office minimum opening hours (Saturdays)	0620 - 1330
Ticket Office minimum opening hours (Sundays)	Closed
Station staffing hours	0620 - 1330 (M-Sa)
Ticket machine available (including for collection of pre-purchased tickets)	Yes
Smart cards issued	Yes

Accessibility Information

Accessibility Category	B2
Staffed help available	Yes
Step-free access	Yes
Step-free access note	Step free access available to platform 2. Please note that step free access to platform 1 is via local streets and a ramp. There is a footbridge linking both platforms
Designated meeting point for Assisted travel	Ticket office when station is staffed. When station is unstaffed, please make your way onto the platform and make yourself known to the onboard team
Accessible Toilets available	No
Wheelchairs available	No
Nearest station(s) with more facilities	Bath Spa and Trowbridge

Customer facilities and Information

Toilets Available (opening hours may vary)	No
Baby changing facilities (opening hours may vary)	No
Seating area	Yes
Waiting room (opening hours may vary)	Yes
Refreshments available (opening hours may vary)	NYes
Customer help points	Yes
Customer Information screens	Yes
Automated Station Announcements	Yes

Getting to and from the station

Station Car Park(s) available	Yes
Bike Racks available	Yes
Taxi rank	Yes

Security

CCTV	Yes
Secure Stations Accreditation	Yes

Bramley (BMY)

GWR

Sherfield Road, Bramley, Hampshire, RG26 5AG

Ticket Office	Yes
Ticket Office minimum opening hours (weekdays)	0620 - 1250
Ticket Office minimum opening hours (Saturdays)	0720 - 1330
Ticket Office minimum opening hours (Sundays)	Closed
Station staffing hours	0620 - 1300 (M-Sa)
Ticket machine available (including for collection of pre-purchased tickets)	Yes
Smart cards issued	Yes

Accessibility Information

Accessibility Category	B1
Staffed help available	Yes
Step-free access	Yes (via Level crossing)
Step-free access note	Step free access available to both platforms, access between platforms via level crossing
Designated meeting point for Assisted travel	Ticket Office
Accessible Toilets available	Yes (During Ticket office hours only)
Wheelchairs available	No
Nearest station(s) with more facilities	Basingstoke and Mortimer

Customer facilities and Information

Toilets Available (opening hours may vary)	Yes
Baby changing facilities (opening hours may vary)	No
Seating area	Yes
Waiting room (opening hours may vary)	Yes
Refreshments available (opening hours may vary)	No
Customer help points	Yes
Customer Information screens	Yes
Automated Station Announcements	Yes

Getting to and from the station

Station Car Park(s) available	No
Bike Racks available	Yes
Taxi rank	No

Security

CCTV	Yes
Secure Stations Accreditation	Yes

Bridgwater (BWT)

GWR

St John Street, Bridgwater, Somerset TA6 5HB

Ticket Office	Yes
Ticket Office minimum opening hours (weekdays)	0630 - 1415
Ticket Office minimum opening hours (Saturdays)	0630 - 1415
Ticket Office minimum opening hours (Sundays)	Closed
Station staffing hours	0630 - 1415 (M-Sa)
Ticket machine available (including for collection of pre-purchased tickets)	Yes
Smart cards issued	Yes

Accessibility Information

Accessibility Category	B2
Staffed help available	No
Step-free access	Yes (Using ramp from traincrew, and road bridge between platforms)
Step-free access note	* Platform 1 (Taunton bound) has step free access. * Platform 2 (Bristol bound) has step free access, however, due to severe incline from train to platform, ramp assistance onto the train is not available. If you need assistance travelling from this platform, please speak to our Passenger Assist team on **0800 197 1329** * Access between platforms are via local roads as Platform 2 can only be accessed via a footbridge on the station
Designated meeting point for Assisted travel	N/A
Accessible Toilets available	Yes
Wheelchairs available	No
Nearest station(s) with more facilities	N/A

Customer facilities and Information

Toilets Available (opening hours may vary)	Yes
Baby changing facilities (opening hours may vary)	No
Seating area	Yes
Waiting room (opening hours may vary)	Yes
Refreshments available (opening hours may vary)	Yes
Customer help points	Yes
Customer Information screens	Yes
Automated Station Announcements	Yes

Getting to and from the station

Station Car Park(s) available	Yes
Bike Racks available	Yes
Taxi rank	No

Security

CCTV	Yes
Secure Stations Accreditation	Yes

Bristol Brabazon (BBZ) GWR

Brabazon, Fairlawn Avenue, Brabazon, Patchway, Bristol BS34 4AZ

Ticket Office	No
Ticket Office minimum opening hours (weekdays)	No
Ticket Office minimum opening hours (Saturdays)	No
Ticket Office minimum opening hours (Sundays)	No
Station staffing hours	No
Ticket machine available (including for collection of pre-purchased tickets)	No
Smart cards issued	No

Accessibility Information

Accessibility Category	A
Staffed help available	No
Step-free access	Yes
Step-free access note	N/A
Designated meeting point for Assisted travel	Entrance to Platform 1
Accessible Toilets available	No
Wheelchairs available	No
Nearest station(s) with more facilities	Bristol Parkway and Bristol Temple Meads

Customer facilities and Information

Toilets Available (opening hours may vary)	No
Baby changing facilities (opening hours may vary)	No
Seating area	No
Waiting room (opening hours may vary)	No
Refreshments available (opening hours may vary)	No
Customer help points	Yes
Customer Information screens	Yes
Automated Station Announcements	Yes

Getting to and from the station

Station Car Park(s) available	No
Bike Racks available	Yes
Taxi rank	No

Security

CCTV	Yes
Secure Stations Accreditation	Yes

Bristol Parkway (BPW)

GWR

Hatchet Lane, Stoke Gifford, Bristol BS34 8PU

Ticket Office	Yes
Ticket Office minimum opening hours (weekdays)	0600 - 2000
Ticket Office minimum opening hours (Saturdays)	0700 - 1800
Ticket Office minimum opening hours (Sundays)	0830 - 1900
Station staffing hours	24 hours
Ticket machine available (including for collection of pre-purchased tickets)	Yes
Smart cards issued	Yes

Accessibility Information

Accessibility Category	A
Staffed help available	Yes
Step-free access	Yes
Step-free access note	Step free access available to all platforms via lifts from the main station entrance
Designated meeting point for Assisted travel	Gateline
Accessible Toilets available	Yes
Wheelchairs available	Yes
Nearest station(s) with more facilities	N/A

Customer facilities and Information

Toilets Available (opening hours may vary)	Yes
Baby changing facilities (opening hours may vary)	Yes
Seating area	Yes
Waiting room (opening hours may vary)	Yes
Refreshments available (opening hours may vary)	Yes
Customer help points	Yes
Customer Information screens	Yes
Automated Station Announcements	Yes

Getting to and from the station

Station Car Park(s) available	Yes
Bike Racks available	Yes
Taxi rank	Yes

Security

CCTV	Yes
Secure Stations Accreditation	Yes

Bristol Temple Meads (BRI) NR

Station Approach, off Bath Road, Bristol BS1 6QF

Ticket Office	Yes
Ticket Office minimum opening hours (weekdays)	0615 - 2130
Ticket Office minimum opening hours (Saturdays)	0615 - 2130
Ticket Office minimum opening hours (Sundays)	0645 - 2130
Station staffing hours	24 hours
Ticket machine available (including for collection of pre-purchased tickets)	Yes
Smart cards issued	Yes

Accessibility Information

Accessibility Category	A
Staffed help available	Yes
Step-free access	Yes
Step-free access note	Lifts to all platforms and facilities
Designated meeting point for Assisted travel	Assist Office on Platform 3
Accessible Toilets available	Yes
Wheelchairs available	Yes
Nearest station(s) with more facilities	N/A

Customer facilities and Information

Toilets Available (opening hours may vary)	Yes
Baby changing facilities (opening hours may vary)	Yes
Seating area	Yes
Waiting room (opening hours may vary)	Yes
Refreshments available (opening hours may vary)	Yes
Customer help points	No
Customer Information screens	Yes
Automated Station Announcements	Yes

Getting to and from the station

Station Car Park(s) available	Yes
Bike Racks available	Yes
Taxi rank	Yes

Security

CCTV	Yes
Secure Stations Accreditation	Yes

Bruton (BRU)

GWR

Station Approach Road, Bruton, Somerset BA10 0EH

Ticket Office	No
Ticket Office minimum opening hours (weekdays)	Unstaffed
Ticket Office minimum opening hours (Saturdays)	Unstaffed
Ticket Office minimum opening hours (Sundays)	Unstaffed
Station staffing hours	None
Ticket machine available (including for collection of pre-purchased tickets)	No
Smart cards issued	No

Accessibility Information

Accessibility Category	B3
Staffed help available	No
Step-free access	No
Step-free access note	Step free access available to Westbury bound platform, Platform 2 can only be accessed via a footbridge on station
Designated meeting point for Assisted travel	N/A
Accessible Toilets available	No
Wheelchairs available	No
Nearest station(s) with more facilities	Castle Cary

Customer facilities and Information

Toilets Available (opening hours may vary)	No
Baby changing facilities (opening hours may vary)	No
Seating area	No
Waiting room (opening hours may vary)	No
Refreshments available (opening hours may vary)	No
Customer help points	Yes
Customer Information screens	Yes
Automated Station Announcements	No

Getting to and from the station

Station Car Park(s) available	Yes
Bike Racks available	Yes
Taxi rank	No

Security

CCTV	Yes
Secure Stations Accreditation	No

Bugle (BGL)

GWR

Red Lane, Bugle, Cornwall, PL26 8QP

This station is a Request stop

Ticket Office	No
Ticket Office minimum opening hours (weekdays)	Unstaffed
Ticket Office minimum opening hours (Saturdays)	Unstaffed
Ticket Office minimum opening hours (Sundays)	Unstaffed
Station staffing hours	None
Ticket machine available (including for collection of pre-purchased tickets)	No
Smart cards issued	No

Accessibility Information

Accessibility Category	B1
Staffed help available	No
Step-free access	Yes
Step-free access note	Step free access available from drop off point on private road
Designated meeting point for Assisted travel	N/A
Accessible Toilets available	No
Wheelchairs available	No
Nearest station(s) with more facilities	Par and Roche

Customer facilities and Information

Toilets Available (opening hours may vary)	No
Baby changing facilities (opening hours may vary)	No
Seating area	Yes
Waiting room (opening hours may vary)	No
Refreshments available (opening hours may vary)	No
Customer help points	Yes
Customer Information screens	No
Automated Station Announcements	No

Getting to and from the station

Station Car Park(s) available	No
Bike Racks available	Yes
Taxi rank	No

Security

CCTV	No
Secure Stations Accreditation	Yes

Calstock (CSK)

GWR

Commercial Road, Calstock, Cornwall, PL18 9QY

Ticket Office	No
Ticket Office minimum opening hours (weekdays)	Unstaffed
Ticket Office minimum opening hours (Saturdays)	Unstaffed
Ticket Office minimum opening hours (Sundays)	Unstaffed
Station staffing hours	None
Ticket machine available (including for collection of pre-purchased tickets)	No
Smart cards issued	No

Accessibility Information

Accessibility Category	B2
Staffed help available	No
Step-free access	Yes
Step-free access note	Step free access available from car park this is via a barrow crossing to the platform
Designated meeting point for Assisted travel	N/A
Accessible Toilets available	No
Wheelchairs available	No
Nearest station(s) with more facilities	Bere Alston

Customer facilities and Information

Toilets Available (opening hours may vary)	No
Baby changing facilities (opening hours may vary)	No
Seating area	Yes
Waiting room (opening hours may vary)	No
Refreshments available (opening hours may vary)	No
Customer help points	Yes
Customer Information screens	No
Automated Station Announcements	No

Getting to and from the station

Station Car Park(s) available	Yes
Bike Racks available	Yes
Taxi rank	No

Security

CCTV	No
Secure Stations Accreditation	Yes

Cam & Dursley (CDU)

GWR

Station Approach, Cam & Dursley, Gloucestershire GL11 5DJ

Ticket Office	No
Ticket Office minimum opening hours (weekdays)	Unstaffed
Ticket Office minimum opening hours (Saturdays)	Unstaffed
Ticket Office minimum opening hours (Sundays)	Unstaffed
Station staffing hours	None
Ticket machine available (including for collection of pre-purchased tickets)	Yes
Smart cards issued	No

Accessibility Information

Accessibility Category	A
Staffed help available	No
Step-free access	Yes
Step-free access note	Step free access available to the platform. Access to the Gloucester bound platform via a ramp bridge
Designated meeting point for Assisted travel	N/A
Accessible Toilets available	No
Wheelchairs available	No
Nearest station(s) with more facilities	N/A

Customer facilities and Information

Toilets Available (opening hours may vary)	No
Baby changing facilities (opening hours may vary)	No
Seating area	Yes
Waiting room (opening hours may vary)	No
Refreshments available (opening hours may vary)	No
Customer help points	Yes
Customer Information screens	No
Automated Station Announcements	No

Getting to and from the station

Station Car Park(s) available	Yes
Bike Racks available	Yes
Taxi rank	No

Security

CCTV	No
Secure Stations Accreditation	Yes

Camborne (CBN)

GWR

Trevu Road, Camborne, Cornwall TR14 8SR

Ticket Office	Yes
Ticket Office minimum opening hours (weekdays)	0700 - 1400
Ticket Office minimum opening hours (Saturdays)	0730 - 1400
Ticket Office minimum opening hours (Sundays)	Closed
Station staffing hours	0635 - 1435 (Daily)
Ticket machine available (including for collection of pre-purchased tickets)	Yes
Smart cards issued	Yes

Accessibility Information

Accessibility Category	B1
Staffed help available	Yes
Step-free access	Yes
Step-free access note	Step free access available to both platforms, step free access between platforms is via a level crossing
Designated meeting point for Assisted travel	Waiting Room by Ticket Office
Accessible Toilets available	Yes
Wheelchairs available	Yes
Nearest station(s) with more facilities	St Erth

Customer facilities and Information

Toilets Available (opening hours may vary)	Yes
Baby changing facilities (opening hours may vary)	No
Seating area	Yes
Waiting room (opening hours may vary)	Yes
Refreshments available (opening hours may vary)	Yes
Customer help points	Yes
Customer Information screens	Yes
Automated Station Announcements	Yes

Getting to and from the station

Station Car Park(s) available	Yes
Bike Racks available	Yes
Taxi rank	No

Security

CCTV	Yes
Secure Stations Accreditation	Yes

Carbis Bay (CBB)

GWR

Porthrepta Road, Carbis Bay (A21), St Ives, Cornwall TR26 2NN

Ticket Office	No
Ticket Office minimum opening hours (weekdays)	Unstaffed
Ticket Office minimum opening hours (Saturdays)	Unstaffed
Ticket Office minimum opening hours (Sundays)	Unstaffed
Station staffing hours	None
Ticket machine available (including for collection of pre-purchased tickets)	No
Smart cards issued	No

Accessibility Information

Accessibility Category	B2
Staffed help available	No
Step-free access	No
Step-free access note	Step free access available to the platform, please note that this is via a long steep ramp
Designated meeting point for Assisted travel	N/A
Accessible Toilets available	No
Wheelchairs available	No
Nearest station(s) with more facilities	St Erth

Customer facilities and Information

Toilets Available (opening hours may vary)	No
Baby changing facilities (opening hours may vary)	No
Seating area	Yes
Waiting room (opening hours may vary)	No
Refreshments available (opening hours may vary)	No
Customer help points	Yes
Customer Information screens	Yes
Automated Station Announcements	No

Getting to and from the station

Station Car Park(s) available	Yes
Bike Racks available	Yes
Taxi rank	No

Security

CCTV	No
Secure Stations Accreditation	Yes

Castle Bar Park (CBP)

GWR

Hathway Gardens, Greenford, London W7 1BA

Ticket Office	Yes
Ticket Office minimum opening hours (weekdays)	Currently closed
Ticket Office minimum opening hours (Saturdays)	Closed
Ticket Office minimum opening hours (Sundays)	Closed
Station staffing hours	Currently unstaffed
Ticket machine available (including for collection of pre-purchased tickets)	No
Smart cards issued	No

Accessibility Information

Accessibility Category	B3
Staffed help available	No
Step-free access	No
Step-free access note	This station has a degree of step free access to platform 1 however the remainder of the station cannot be accessed step free
Designated meeting point for Assisted travel	N/A
Accessible Toilets available	No
Wheelchairs available	No
Nearest station(s) with more facilities	West Ealing

Customer facilities and Information

Toilets Available (opening hours may vary)	No
Baby changing facilities (opening hours may vary)	No
Seating area	Yes
Waiting room (opening hours may vary)	No
Refreshments available (opening hours may vary)	No
Customer help points	Yes
Customer Information screens	Yes
Automated Station Announcements	Yes

Getting to and from the station

Station Car Park(s) available	No
Bike Racks available	Yes
Taxi rank	No

Security

CCTV	Yes
Secure Stations Accreditation	Yes

Castle Cary (CLC)

GWR

Station Wharf, Castle Cary, Somerset BA7 7PE

Ticket Office	Yes
Ticket Office minimum opening hours (weekdays)	0730 - 1830
Ticket Office minimum opening hours (Saturdays)	0730 - 1630
Ticket Office minimum opening hours (Sundays)	Closed
Station staffing hours	0630 - 2130 (M-Sa)
Ticket machine available (including for collection of pre-purchased tickets)	Yes
Smart cards issued	Yes

Accessibility Information

Accessibility Category	B2
Staffed help available	Yes
Step-free access	Yes
Step-free access note	Step free access available to the Westbury-bound platform. Platform 2 can only be accessed via the footbridge on the station, or during operation of the barrow crossing
Designated meeting point for Assisted travel	Waiting Room
Accessible Toilets available	Yes
Wheelchairs available	Yes
Nearest station(s) with more facilities	N/A

Customer facilities and Information

Toilets Available (opening hours may vary)	Yes
Baby changing facilities (opening hours may vary)	No
Seating area	Yes
Waiting room (opening hours may vary)	Yes
Refreshments available (opening hours may vary)	Yes
Customer help points	Yes
Customer Information screens	Yes
Automated Station Announcements	Yes

Getting to and from the station

Station Car Park(s) available	Yes
Bike Racks available	Yes
Taxi rank	Yes

Security

CCTV	Yes
Secure Stations Accreditation	No

Causeland (CAU) GWR

off B3254 Causeland, Cornwall PL14 4ST

This station is a Request stop

Ticket Office	No
Ticket Office minimum opening hours (weekdays)	Unstaffed
Ticket Office minimum opening hours (Saturdays)	Unstaffed
Ticket Office minimum opening hours (Sundays)	Unstaffed
Station staffing hours	None
Ticket machine available (including for collection of pre-purchased tickets)	No
Smart cards issued	No

Accessibility Information

Accessibility Category	B2
Staffed help available	No
Step-free access	Yes - see below
Step-free access note	Step free access to platform but only via steep ramp
Designated meeting point for Assisted travel	N/A
Accessible Toilets available	No
Wheelchairs available	No
Nearest station(s) with more facilities	Liskeard or Looe

Customer facilities and Information

Toilets Available (opening hours may vary)	No
Baby changing facilities (opening hours may vary)	No
Seating area	Yes
Waiting room (opening hours may vary)	No
Refreshments available (opening hours may vary)	No
Customer help points	Yes
Customer Information screens	No
Automated Station Announcements	No

Getting to and from the station

Station Car Park(s) available	No
Bike Racks available	Yes
Taxi rank	No

Security

CCTV	No
Secure Stations Accreditation	Yes

Chapelton (CPN)

GWR

Station Lane, Chapelton, Barnstaple, Devon EX37 9DZ

This station is a Request stop

Ticket Office	No
Ticket Office minimum opening hours (weekdays)	Unstaffed
Ticket Office minimum opening hours (Saturdays)	Unstaffed
Ticket Office minimum opening hours (Sundays)	Unstaffed
Station staffing hours	None
Ticket machine available (including for collection of pre-purchased tickets)	No
Smart cards issued	No

Accessibility Information

Accessibility Category	B2
Staffed help available	No
Step-free access	No
Step-free access note	Step free access available to single platform, this is via a short path and platform end ramp
Designated meeting point for Assisted travel	N/A
Accessible Toilets available	No
Wheelchairs available	No
Nearest station(s) with more facilities	Barnstaple

Customer facilities and Information

Toilets Available (opening hours may vary)	No
Baby changing facilities (opening hours may vary)	No
Seating area	Yes
Waiting room (opening hours may vary)	No
Refreshments available (opening hours may vary)	No
Customer help points	Yes
Customer Information screens	No
Automated Station Announcements	No

Getting to and from the station

Station Car Park(s) available	Yes
Bike Racks available	Yes
Taxi rank	No

Security

CCTV	No
Secure Stations Accreditation	Yes

Charfield (xxx)

GWR

Ticket Office	
Ticket Office minimum opening hours (weekdays)	
Ticket Office minimum opening hours (Saturdays)	
Ticket Office minimum opening hours (Sundays)	
Station staffing hours	
Ticket machine available (including for collection of pre-purchased tickets)	
Smart cards issued	

Accessibility Information

Accessibility Category	
Staffed help available	
Step-free access	
Step-free access note	
Designated meeting point for Assisted travel	
Accessible Toilets available	
Wheelchairs available	
Nearest station(s) with more facilities	

Customer facilities and Information

Toilets Available (opening hours may vary)	
Baby changing facilities (opening hours may vary)	
Seating area	
Waiting room (opening hours may vary)	
Refreshments available (opening hours may vary)	
Customer help points	
Customer Information screens	
Automated Station Announcements	

Getting to and from the station

Station Car Park(s) available	
Bike Racks available	
Taxi rank	

Security

CCTV	
Secure Stations Accreditation	

New station under construction, due to open in 2027.

Charlbury (CBY)

GWR

Forrest Road, Charlbury, Oxfordshire OX7 3HH

Ticket Office	Yes
Ticket Office minimum opening hours (weekdays)	0550 - 1220
Ticket Office minimum opening hours (Saturdays)	0645 - 1315
Ticket Office minimum opening hours (Sundays)	Closed
Station staffing hours	0550 - 1220 (M-F), 0645 - 1315 (Sa)
Ticket machine available (including for collection of pre-purchased tickets)	Yes
Smart cards issued	Yes

Accessibility Information

Accessibility Category	A
Staffed help available	Yes
Step-free access	Yes
Step-free access note	Station Step free access available to single platform, this is via a short path and platform end ramp
Designated meeting point for Assisted travel	N/A
Accessible Toilets available	No
Wheelchairs available	Yes
Nearest station(s) with more facilities	N/A

Customer facilities and Information

Toilets Available (opening hours may vary)	Yes
Baby changing facilities (opening hours may vary)	No
Seating area	Yes
Waiting room (opening hours may vary)	Yes
Refreshments available (opening hours may vary)	Yes
Customer help points	Yes
Customer Information screens	Yes
Automated Station Announcements	Yes

Getting to and from the station

Station Car Park(s) available	Yes
Bike Racks available	Yes
Taxi rank	No

Security

CCTV	Yes
Secure Stations Accreditation	Yes

Cheltenham Spa (CNM)

GWR

Queens Road, Cheltenham, Gloucestershire GL51 8NP

Ticket Office	Yes
Ticket Office minimum opening hours (weekdays)	0615 - 2015
Ticket Office minimum opening hours (Saturdays)	0615 - 1915
Ticket Office minimum opening hours (Sundays)	0900 - 1630
Station staffing hours	0500 - 0140 (M-F), 0500 - 2340 (Sa-Su)
Ticket machine available (including for collection of pre-purchased tickets)	Yes
Smart cards issued	Yes

Accessibility Information

Accessibility Category	B
Staffed help available	Yes
Step-free access	Yes
Step-free access note	Step free access available to both platforms via steep ramps to each platform
Designated meeting point for Assisted travel	Customer Assist Office
Accessible Toilets available	Yes
Wheelchairs available	Yes
Nearest station(s) with more facilities	N/A

Customer facilities and Information

Toilets Available (opening hours may vary)	Yes
Baby changing facilities (opening hours may vary)	Yes
Seating area	Yes
Waiting room (opening hours may vary)	Yes
Refreshments available (opening hours may vary)	Yes
Customer help points	Yes
Customer Information screens	Yes
Automated Station Announcements	Yes

Getting to and from the station

Station Car Park(s) available	Yes
Bike Racks available	Yes
Taxi rank	Yes

Security

CCTV	Yes
Secure Stations Accreditation	Yes

Chetnole (CNO)

GWR

Stockbridge Road, Chetnole, Dorchester, Dorset DT9 6EP

This station is a Request stop

Ticket Office	No
Ticket Office minimum opening hours (weekdays)	Unstaffed
Ticket Office minimum opening hours (Saturdays)	Unstaffed
Ticket Office minimum opening hours (Sundays)	Unstaffed
Station staffing hours	None
Ticket machine available (including for collection of pre-purchased tickets)	No
Smart cards issued	No

Accessibility Information

Accessibility Category	C
Staffed help available	No
Step-free access	No
Step-free access note	Step free access is not available at this station
Designated meeting point for Assisted travel	N/A
Accessible Toilets available	No
Wheelchairs available	No
Nearest station(s) with more facilities	Dorchester West and Dorchester South

Customer facilities and Information

Toilets Available (opening hours may vary)	No
Baby changing facilities (opening hours may vary)	No
Seating area	No
Waiting room (opening hours may vary)	No
Refreshments available (opening hours may vary)	No
Customer help points	Yes
Customer Information screens	No
Automated Station Announcements	No

Getting to and from the station

Station Car Park(s) available	No
Bike Racks available	Yes
Taxi rank	No

Security

CCTV	No
Secure Stations Accreditation	Yes

Chilworth (CHL)

GWR

Sampleoak Lane, Chilworth, Surrey GU4 6TT

Ticket Office	No
Ticket Office minimum opening hours (weekdays)	Unstaffed
Ticket Office minimum opening hours (Saturdays)	Unstaffed
Ticket Office minimum opening hours (Sundays)	Unstaffed
Station staffing hours	None
Ticket machine available (including for collection of pre-purchased tickets)	No
Smart cards issued	No

Accessibility Information

Accessibility Category	B2
Staffed help available	No
Step-free access	Yes (via Level Crossing)
Step-free access note	Both platforms can be accessed via ramps although transfer between platforms is via a level crossing
Designated meeting point for Assisted travel	N/A
Accessible Toilets available	No
Wheelchairs available	No
Nearest station(s) with more facilities	Guildford and Gomshall

Customer facilities and Information

Toilets Available (opening hours may vary)	No
Baby changing facilities (opening hours may vary)	No
Seating area	Yes
Waiting room (opening hours may vary)	No
Refreshments available (opening hours may vary)	No
Customer help points	Yes
Customer Information screens	Yes
Automated Station Announcements	Yes

Getting to and from the station

Station Car Park(s) available	No
Bike Racks available	Yes
Taxi rank	No

Security

CCTV	No
Secure Stations Accreditation	Yes

Chippenham (CPM)

GWR

Cocklebury Road, Chippenham SN15 3QE

Ticket Office	Yes
Ticket Office minimum opening hours (weekdays)	0550 - 2000
Ticket Office minimum opening hours (Saturdays)	0550 - 1930
Ticket Office minimum opening hours (Sundays)	0740 - 1950
Station staffing hours	0530 - 2200 (M-Sa), 0700 - 2200 (Su)
Ticket machine available (including for collection of pre-purchased tickets)	Yes
Smart cards issued	Yes

Accessibility Information

Accessibility Category	A
Staffed help available	Yes
Step-free access	Yes
Step-free access note	Step free access available to both platforms via lifts from the main station entrance and disused platform. Station is accessible if arriving at the station main entrance and not from the north
Designated meeting point for Assisted travel	Ticket Office
Accessible Toilets available	Yes
Wheelchairs available	Yes
Nearest station(s) with more facilities	N/A

Customer facilities and Information

Toilets Available (opening hours may vary)	Yes
Baby changing facilities (opening hours may vary)	Yes
Seating area	Yes
Waiting room (opening hours may vary)	Yes
Refreshments available (opening hours may vary)	Yes
Customer help points	Yes
Customer Information screens	Yes
Automated Station Announcements	Yes

Getting to and from the station

Station Car Park(s) available	Yes
Bike Racks available	Yes
Taxi rank	Yes

Security

CCTV	Yes
Secure Stations Accreditation	Yes

Cholsey (CHO)

GWR

Station Road, Cholsey, Oxfordshire OX10 9QD

Ticket Office	Yes
Ticket Office minimum opening hours (weekdays)	0610 - 1240
Ticket Office minimum opening hours (Saturdays)	0700 - 1330
Ticket Office minimum opening hours (Sundays)	Closed
Station staffing hours	0600 - 1300 (M-F), 0650 - 1350 (Sa)
Ticket machine available (including for collection of pre-purchased tickets)	Yes
Smart cards issued	Yes

Accessibility Information

Accessibility Category	C
Staffed help available	Yes (During Staffed hours)
Step-free access	No
Step-free access note	This station does not have step free access to any platform
Designated meeting point for Assisted travel	Ticket Office
Accessible Toilets available	No
Wheelchairs available	No
Nearest station(s) with more facilities	Didcot Parkway

Customer facilities and Information

Toilets Available (opening hours may vary)	Yes
Baby changing facilities (opening hours may vary)	No
Seating area	Yes
Waiting room (opening hours may vary)	Yes
Refreshments available (opening hours may vary)	No
Customer help points	Yes
Customer Information screens	Yes
Automated Station Announcements	Yes

Getting to and from the station

Station Car Park(s) available	Yes
Bike Racks available	Yes
Taxi rank	No

Security

CCTV	Yes
Secure Stations Accreditation	Yes

Clifton Down (CFN)

GWR

Whiteladies Road, Clifton, Bristol BS8 2PN

Ticket Office	No
Ticket Office minimum opening hours (weekdays)	Unstaffed
Ticket Office minimum opening hours (Saturdays)	Unstaffed
Ticket Office minimum opening hours (Sundays)	Unstaffed
Station staffing hours	None
Ticket machine available (including for collection of pre-purchased tickets)	Yes
Smart cards issued	No

Accessibility Information

Accessibility Category	B1
Staffed help available	No
Step-free access	Yes
Step-free access note	Step free access available to both platforms via ramp and choice of drop off points, however adjacent car parks need to be used for full step free access.
Designated meeting point for Assisted travel	N/A
Accessible Toilets available	No
Wheelchairs available	No
Nearest station(s) with more facilities	Bristol Temple Meads or Bristol Parkway

Customer facilities and Information

Toilets Available (opening hours may vary)	No
Baby changing facilities (opening hours may vary)	No
Seating area	Yes
Waiting room (opening hours may vary)	No
Refreshments available (opening hours may vary)	No
Customer help points	Yes
Customer Information screens	Yes
Automated Station Announcements	Yes

Getting to and from the station

Station Car Park(s) available	Yes
Bike Racks available	Yes
Taxi rank	No

Security

CCTV	Yes
Secure Stations Accreditation	Yes

Combe (CME)

Robin Hill, Combe, Oxfordshire OX29 8ET

GWR

Ticket Office	No
Ticket Office minimum opening hours (weekdays)	Unstaffed
Ticket Office minimum opening hours (Saturdays)	Unstaffed
Ticket Office minimum opening hours (Sundays)	Unstaffed
Station staffing hours	None
Ticket machine available (including for collection of pre-purchased tickets)	No
Smart cards issued	No

Accessibility Information

Accessibility Category	B1
Staffed help available	No
Step-free access	No
Step-free access note	Step free access available to single platform via long ramp (approx 1:9 gradient)
Designated meeting point for Assisted travel	N/A
Accessible Toilets available	No
Wheelchairs available	No
Nearest station(s) with more facilities	N/A

Customer facilities and Information

Toilets Available (opening hours may vary)	No
Baby changing facilities (opening hours may vary)	No
Seating area	Yes
Waiting room (opening hours may vary)	No
Refreshments available (opening hours may vary)	No
Customer help points	Yes
Customer Information screens	Yes
Automated Station Announcements	Yes

Getting to and from the station

Station Car Park(s) available	No
Bike Racks available	Yes
Taxi rank	No

Security

CCTV	No
Secure Stations Accreditation	Yes

Cookham (COO)

GWR

Station Hill, Cookham, Berkshire SL6 9BP

Ticket Office	Yes
Ticket Office minimum opening hours (weekdays)	0650 - 1130
Ticket Office minimum opening hours (Saturdays)	0800 - 1130
Ticket Office minimum opening hours (Sundays)	Closed
Station staffing hours	0650 - 1130 (M-F), 0815 - 1200 (Sa)
Ticket machine available (including for collection of pre-purchased tickets)	Yes
Smart cards issued	Yes

Accessibility Information

Accessibility Category	A
Staffed help available	Yes
Step-free access	Yes
Step-free access note	Step free access available to platform and ticket office
Designated meeting point for Assisted travel	On Platform
Accessible Toilets available	Yes
Wheelchairs available	No
Nearest station(s) with more facilities	Maidenhead

Customer facilities and Information

Toilets Available (opening hours may vary)	Yes
Baby changing facilities (opening hours may vary)	No
Seating area	Yes
Waiting room (opening hours may vary)	Yes (Staffed hours only)
Refreshments available (opening hours may vary)	No
Customer help points	Yes
Customer Information screens	Yes
Automated Station Announcements	Yes

Getting to and from the station

Station Car Park(s) available	Yes
Bike Racks available	No
Taxi rank	No

Security

CCTV	Yes
Secure Stations Accreditation	Yes

Coombe Junction Halt (COE)

GWR

Railway View, Coombe, Liskeard, Cornwall PL14 7LL

Ticket Office	No
Ticket Office minimum opening hours (weekdays)	Unstaffed
Ticket Office minimum opening hours (Saturdays)	Unstaffed
Ticket Office minimum opening hours (Sundays)	Unstaffed
Station staffing hours	None
Ticket machine available (including for collection of pre-purchased tickets)	No
Smart cards issued	No

Accessibility Information

Accessibility Category	B1
Staffed help available	No
Step-free access	Yes
Step-free access note	Step free access possible but via short steep ramp
Designated meeting point for Assisted travel	N/A
Accessible Toilets available	No
Wheelchairs available	No
Nearest station(s) with more facilities	Liskeard

Customer facilities and Information

Toilets Available (opening hours may vary)	No
Baby changing facilities (opening hours may vary)	No
Seating area	Yes
Waiting room (opening hours may vary)	No
Refreshments available (opening hours may vary)	No
Customer help points	Yes
Customer Information screens	No
Automated Station Announcements	No

Getting to and from the station

Station Car Park(s) available	No
Bike Racks available	No
Taxi rank	No

Security

CCTV	No
Secure Stations Accreditation	Yes

Copplestone (COP)

GWR

Station Approach, Copplestone, Crediton EX17 5NE

Ticket Office	No
Ticket Office minimum opening hours (weekdays)	Unstaffed
Ticket Office minimum opening hours (Saturdays)	Unstaffed
Ticket Office minimum opening hours (Sundays)	Unstaffed
Station staffing hours	None
Ticket machine available (including for collection of pre-purchased tickets)	No
Smart cards issued	No

Accessibility Information

Accessibility Category	B2
Staffed help available	No
Step-free access	No
Step-free access note	Step free access available to sole platform from the car park. However, wheelchair users can not alight/board from this station due to narrow platforms.
Designated meeting point for Assisted travel	N/A
Accessible Toilets available	No
Wheelchairs available	No
Nearest station(s) with more facilities	Crediton

Customer facilities and Information

Toilets Available (opening hours may vary)	No
Baby changing facilities (opening hours may vary)	No
Seating area	Yes
Waiting room (opening hours may vary)	No
Refreshments available (opening hours may vary)	No
Customer help points	Yes
Customer Information screens	No
Automated Station Announcements	No

Getting to and from the station

Station Car Park(s) available	Yes
Bike Racks available	No
Taxi rank	No

Security

CCTV	No
Secure Stations Accreditation	Yes

Crediton (CDI)

GWR

Station Approach, Crediton, Devon EX17 3BY

Ticket Office	No
Ticket Office minimum opening hours (weekdays)	Unstaffed
Ticket Office minimum opening hours (Saturdays)	Unstaffed
Ticket Office minimum opening hours (Sundays)	Unstaffed
Station staffing hours	None
Ticket machine available (including for collection of pre-purchased tickets)	No
Smart cards issued	No

Accessibility Information

Accessibility Category	B1
Staffed help available	No
Step-free access	Yes
Step-free access note	Step free access available to Exeter platform, step free access to Barnstaple bound platform is via local roads and level crossing.
Designated meeting point for Assisted travel	N/A
Accessible Toilets available	No
Wheelchairs available	No
Nearest station(s) with more facilities	Exeter St Davids

Customer facilities and Information

Toilets Available (opening hours may vary)	No
Baby changing facilities (opening hours may vary)	No
Seating area	Yes
Waiting room (opening hours may vary)	No
Refreshments available (opening hours may vary)	Yes
Customer help points	Yes
Customer Information screens	No
Automated Station Announcements	No

Getting to and from the station

Station Car Park(s) available	Yes
Bike Racks available	Yes
Taxi rank	No

Security

CCTV	Yes
Secure Stations Accreditation	Yes

Crowthorne (CRN)

GWR

Dukes Ride, Crowthorne, Berkshire RG45 0QW

Ticket Office	Yes
Ticket Office minimum opening hours (weekdays)	0645 - 1030
Ticket Office minimum opening hours (Saturdays)	Closed
Ticket Office minimum opening hours (Sundays)	Closed
Station staffing hours	0630 - 1030 (M-F)
Ticket machine available (including for collection of pre-purchased tickets)	Yes
Smart cards issued	Yes

Accessibility Information

Accessibility Category	B1
Staffed help available	Yes
Step-free access	Yes (Via Road Bridge)
Step-free access note	Ramped access to both platforms
Designated meeting point for Assisted travel	Waiting Room
Accessible Toilets available	No
Wheelchairs available	No
Nearest station(s) with more facilities	N/A

Customer facilities and Information

Toilets Available (opening hours may vary)	No
Baby changing facilities (opening hours may vary)	No
Seating area	Yes
Waiting room (opening hours may vary)	No
Refreshments available (opening hours may vary)	No
Customer help points	Yes
Customer Information screens	Yes
Automated Station Announcements	Yes

Getting to and from the station

Station Car Park(s) available	Yes
Bike Racks available	Yes
Taxi rank	No

Security

CCTV	Yes
Secure Stations Accreditation	Yes

Culham (CUM)

GWR

Station Road, Culham, Oxfordshire OX14 3BT

Ticket Office	No
Ticket Office minimum opening hours (weekdays)	Unstaffed
Ticket Office minimum opening hours (Saturdays)	Unstaffed
Ticket Office minimum opening hours (Sundays)	Unstaffed
Station staffing hours	None
Ticket machine available (including for collection of pre-purchased tickets)	No
Smart cards issued	No

Accessibility Information

Accessibility Category	B2
Staffed help available	No
Step-free access	No
Step-free access note	Step free access possible to both platforms but access between platforms is approx 600m via local roads and bridge. There is a step bridge linking both platforms
Designated meeting point for Assisted travel	N/A
Accessible Toilets available	No
Wheelchairs available	No
Nearest station(s) with more facilities	N/A

Customer facilities and Information

Toilets Available (opening hours may vary)	No
Baby changing facilities (opening hours may vary)	No
Seating area	Yes
Waiting room (opening hours may vary)	No
Refreshments available (opening hours may vary)	No
Customer help points	Yes
Customer Information screens	Yes
Automated Station Announcements	Yes

Getting to and from the station

Station Car Park(s) available	Yes
Bike Racks available	Yes
Taxi rank	No

Security

CCTV	No
Secure Stations Accreditation	Yes

Dawlish (DWL)

GWR

Richmond Place, Dawlish, Devon EX7 9PJ

Ticket Office	Yes
Ticket Office minimum opening hours (weekdays)	0705 - 1900
Ticket Office minimum opening hours (Saturdays)	0700 - 1400
Ticket Office minimum opening hours (Sundays)	Closed
Station staffing hours	0830 - 1700 (M-Sa), 0850 - 1650 (Su)
Ticket machine available (including for collection of pre-purchased tickets)	Yes
Smart cards issued	Yes

Accessibility Information

Accessibility Category	A
Staffed help available	Yes
Step-free access	No
Step-free access note	This station has step free access to all platforms via subway and the lifts
Designated meeting point for Assisted travel	Platform 2
Accessible Toilets available	Yes
Wheelchairs available	Yes
Nearest station(s) with more facilities	No

Customer facilities and Information

Toilets Available (opening hours may vary)	Yes
Baby changing facilities (opening hours may vary)	No
Seating area	Yes
Waiting room (opening hours may vary)	No
Refreshments available (opening hours may vary)	Yes
Customer help points	Yes
Customer Information screens	Yes
Automated Station Announcements	Yes

Getting to and from the station

Station Car Park(s) available	Yes
Bike Racks available	Yes
Taxi rank	Yes

Security

CCTV	Yes
Secure Stations Accreditation	Yes

Dawlish Warren (DWW)

GWR

Beach Road, Dawlish Warren, Dawlish, Devon EX7 0NF

Ticket Office	No
Ticket Office minimum opening hours (weekdays)	Unstaffed
Ticket Office minimum opening hours (Saturdays)	Unstaffed
Ticket Office minimum opening hours (Sundays)	Unstaffed
Station staffing hours	None
Ticket machine available (including for collection of pre-purchased tickets)	No
Smart cards issued	No

Accessibility Information

Accessibility Category	B2
Staffed help available	No
Step-free access	Yes
Step-free access note	Step free access possible to both platforms, inter-platform access via local roads and tunnel and steep ramp. Ramped access available also.
Designated meeting point for Assisted travel	N/A
Accessible Toilets available	No
Wheelchairs available	No
Nearest station(s) with more facilities	Dawlish

Customer facilities and Information

Toilets Available (opening hours may vary)	No
Baby changing facilities (opening hours may vary)	No
Seating area	Yes
Waiting room (opening hours may vary)	No
Refreshments available (opening hours may vary)	No
Customer help points	Yes
Customer Information screens	Yes
Automated Station Announcements	Yes

Getting to and from the station

Station Car Park(s) available	Yes
Bike Racks available	Yes
Taxi rank	No

Security

CCTV	No
Secure Stations Accreditation	Yes

Devonport (DPT)

GWR

Portland Road, Devonport, Plymouth, Devon PL1 4QN

Ticket Office	No
Ticket Office minimum opening hours (weekdays)	Unstaffed
Ticket Office minimum opening hours (Saturdays)	Unstaffed
Ticket Office minimum opening hours (Sundays)	Unstaffed
Station staffing hours	None
Ticket machine available (including for collection of pre-purchased tickets)	No
Smart cards issued	No

Accessibility Information

Accessibility Category	B3
Staffed help available	No
Step-free access	No
Step-free access note	Step free access possible to South bound platform, there is no step free access for services to Plymouth
Designated meeting point for Assisted travel	N/A
Accessible Toilets available	No
Wheelchairs available	No
Nearest station(s) with more facilities	Plymouth

Customer facilities and Information

Toilets Available (opening hours may vary)	No
Baby changing facilities (opening hours may vary)	No
Seating area	Yes
Waiting room (opening hours may vary)	No
Refreshments available (opening hours may vary)	No
Customer help points	Yes
Customer Information screens	No
Automated Station Announcements	No

Getting to and from the station

Station Car Park(s) available	No
Bike Racks available	Yes
Taxi rank	No

Security

CCTV	Yes
Secure Stations Accreditation	Yes

Didcot Parkway (DID)

GWR

Station Road, Didcot, Oxfordshire OX11 7NR

Ticket Office	Yes
Ticket Office minimum opening hours (weekdays)	0600 - 1940
Ticket Office minimum opening hours (Saturdays)	0630 - 1940
Ticket Office minimum opening hours (Sundays)	0800 - 1940
Station staffing hours	0600 - 0000 (Daily)
Ticket machine available (including for collection of pre-purchased tickets)	Yes
Smart cards issued	Yes

Accessibility Information

Accessibility Category	A
Staffed help available	Yes
Step-free access	Yes
Step-free access note	This station has step free access to all platforms via lifts. Platform 1 can be accessed via ramp to the front of the station.
Designated meeting point for Assisted travel	Ticket Office
Accessible Toilets available	Yes
Wheelchairs available	Yes
Nearest station(s) with more facilities	N/A

Customer facilities and Information

Toilets Available (opening hours may vary)	Yes
Baby changing facilities (opening hours may vary)	Yes
Seating area	Yes
Waiting room (opening hours may vary)	Yes
Refreshments available (opening hours may vary)	Yes
Customer help points	Yes
Customer Information screens	Yes
Automated Station Announcements	Yes

Getting to and from the station

Station Car Park(s) available	Yes
Bike Racks available	Yes
Taxi rank	Yes

Security

CCTV	Yes
Secure Stations Accreditation	Yes

Digby & Sowton (DIG)

GWR

Digby Drive, Digby, Exeter, Devon EX2 7AW

Ticket Office	No
Ticket Office minimum opening hours (weekdays)	Unstaffed
Ticket Office minimum opening hours (Saturdays)	Unstaffed
Ticket Office minimum opening hours (Sundays)	Unstaffed
Station staffing hours	None
Ticket machine available (including for collection of pre-purchased tickets)	Yes
Smart cards issued	No

Accessibility Information

Accessibility Category	A
Staffed help available	No
Step-free access	Yes
Step-free access note	Step free access is available to the platform via a ramp & Bridge from the station car park
Designated meeting point for Assisted travel	N/A
Accessible Toilets available	No
Wheelchairs available	No
Nearest station(s) with more facilities	N/A

Customer facilities and Information

Toilets Available (opening hours may vary)	No
Baby changing facilities (opening hours may vary)	No
Seating area	Yes
Waiting room (opening hours may vary)	No
Refreshments available (opening hours may vary)	No
Customer help points	Yes
Customer Information screens	Yes
Automated Station Announcements	Yes

Getting to and from the station

Station Car Park(s) available	Yes
Bike Racks available	Yes
Taxi rank	No

Security

CCTV	Yes
Secure Stations Accreditation	Yes

Dilton Marsh (DMH)

GWR

Westbury Road, Dilton Marsh, Westbury, Wiltshire BA13 4DF

Ticket Office	No
Ticket Office minimum opening hours (weekdays)	Unstaffed
Ticket Office minimum opening hours (Saturdays)	Unstaffed
Ticket Office minimum opening hours (Sundays)	Unstaffed
Station staffing hours	None
Ticket machine available (including for collection of pre-purchased tickets)	No
Smart cards issued	No

Accessibility Information

Accessibility Category	B2
Staffed help available	No
Step-free access	Yes
Step-free access note	Due to the steep gradient between platform and train, we recommend wheelchair users contact our Passenger Assist team on **0800 197 1329** who will arrange for alternative transport to either Trowbridge or Westbury
Designated meeting point for Assisted travel	N/A
Accessible Toilets available	No
Wheelchairs available	No
Nearest station(s) with more facilities	N/A

Customer facilities and Information

Toilets Available (opening hours may vary)	No
Baby changing facilities (opening hours may vary)	No
Seating area	No
Waiting room (opening hours may vary)	No
Refreshments available (opening hours may vary)	No
Customer help points	Yes
Customer Information screens	No
Automated Station Announcements	No

Getting to and from the station

Station Car Park(s) available	No
Bike Racks available	No
Taxi rank	No

Security

CCTV	No
Secure Stations Accreditation	Yes

Dockyard (DOC)

GWR

Paisley Street, Devonport, Plymouth PL2 1RX

This station is a Request stop

Ticket Office	No
Ticket Office minimum opening hours (weekdays)	Unstaffed
Ticket Office minimum opening hours (Saturdays)	Unstaffed
Ticket Office minimum opening hours (Sundays)	Unstaffed
Station staffing hours	None
Ticket machine available (including for collection of pre-purchased tickets)	No
Smart cards issued	No

Accessibility Information

Accessibility Category	C
Staffed help available	No
Step-free access	No
Step-free access note	This station does not have step free access to any platform
Designated meeting point for Assisted travel	N/A
Accessible Toilets available	No
Wheelchairs available	No
Nearest station(s) with more facilities	Plymouth

Customer facilities and Information

Toilets Available (opening hours may vary)	No
Baby changing facilities (opening hours may vary)	No
Seating area	No
Waiting room (opening hours may vary)	No
Refreshments available (opening hours may vary)	No
Customer help points	Yes
Customer Information screens	No
Automated Station Announcements	No

Getting to and from the station

Station Car Park(s) available	No
Bike Racks available	Yes
Taxi rank	No

Security

CCTV	Yes
Secure Stations Accreditation	Yes

Dorchester West (DCW)

GWR

Damers Road, Dorchester, Dorset DT1 2LB

Ticket Office	No
Ticket Office minimum opening hours (weekdays)	Unstaffed
Ticket Office minimum opening hours (Saturdays)	Unstaffed
Ticket Office minimum opening hours (Sundays)	Unstaffed
Station staffing hours	None
Ticket machine available (including for collection of pre-purchased tickets)	No
Smart cards issued	No

Accessibility Information

Accessibility Category	B1
Staffed help available	No
Step-free access	No
Step-free access note	This station has a degree of step free access to the platforms. Access between platforms is via a stepped footbridge
Designated meeting point for Assisted travel	N/A
Accessible Toilets available	No
Wheelchairs available	No
Nearest station(s) with more facilities	Weymouth

Customer facilities and Information

Toilets Available (opening hours may vary)	No
Baby changing facilities (opening hours may vary)	No
Seating area	Yes
Waiting room (opening hours may vary)	No
Refreshments available (opening hours may vary)	No
Customer help points	Yes
Customer Information screens	No
Automated Station Announcements	No

Getting to and from the station

Station Car Park(s) available	No
Bike Racks available	Yes
Taxi rank	No

Security

CCTV	Yes
Secure Stations Accreditation	Yes

Dorking Deepdene (DPD)

GWR

London Road, Dorking, Surrey RH4 7TY

Ticket Office	No
Ticket Office minimum opening hours (weekdays)	Unstaffed
Ticket Office minimum opening hours (Saturdays)	Unstaffed
Ticket Office minimum opening hours (Sundays)	Unstaffed
Station staffing hours	None
Ticket machine available (including for collection of pre-purchased tickets)	Yes
Smart cards issued	No

Accessibility Information

Accessibility Category	C
Staffed help available	No
Step-free access	No
Step-free access note	Platforms can only be accessed via a flight of steps
Designated meeting point for Assisted travel	N/A
Accessible Toilets available	No
Wheelchairs available	No
Nearest station(s) with more facilities	Dorking or Reigate

Customer facilities and Information

Toilets Available (opening hours may vary)	No
Baby changing facilities (opening hours may vary)	No
Seating area	Yes
Waiting room (opening hours may vary)	No
Refreshments available (opening hours may vary)	No
Customer help points	Yes
Customer Information screens	Yes
Automated Station Announcements	Yes

Getting to and from the station

Station Car Park(s) available	No
Bike Racks available	Yes
Taxi rank	No

Security

CCTV	Yes
Secure Stations Accreditation	Yes

Dorking West (DKT)

GWR

Station Road, Dorking, Surrey RH4 5EE

Ticket Office	No
Ticket Office minimum opening hours (weekdays)	Unstaffed
Ticket Office minimum opening hours (Saturdays)	Unstaffed
Ticket Office minimum opening hours (Sundays)	Unstaffed
Station staffing hours	None
Ticket machine available (including for collection of pre-purchased tickets)	No
Smart cards issued	No

Accessibility Information

Accessibility Category	B1
Staffed help available	No
Step-free access	No
Step-free access note	Step free access to both platforms however access between platforms via subway or roadbridge
Designated meeting point for Assisted travel	N/A
Accessible Toilets available	No
Wheelchairs available	No
Nearest station(s) with more facilities	Dorking or Reigate

Customer facilities and Information

Toilets Available (opening hours may vary)	No
Baby changing facilities (opening hours may vary)	No
Seating area	Yes
Waiting room (opening hours may vary)	No
Refreshments available (opening hours may vary)	No
Customer help points	Yes
Customer Information screens	Yes
Automated Station Announcements	Yes

Getting to and from the station

Station Car Park(s) available	No
Bike Racks available	Yes
Taxi rank	No

Security

CCTV	No
Secure Stations Accreditation	Yes

Drayton Green (DRG)

GWR

Drayton Bridge Road, Greenford, Middlesex W13 4SW

Ticket Office	No
Ticket Office minimum opening hours (weekdays)	Unstaffed
Ticket Office minimum opening hours (Saturdays)	Unstaffed
Ticket Office minimum opening hours (Sundays)	Unstaffed
Station staffing hours	None
Ticket machine available (including for collection of pre-purchased tickets)	No
Smart cards issued	No

Accessibility Information

Accessibility Category	C
Staffed help available	No
Step-free access	No
Step-free access note	This station does not have step free access to any of the platforms
Designated meeting point for Assisted travel	N/A
Accessible Toilets available	No
Wheelchairs available	No
Nearest station(s) with more facilities	West Ealing

Customer facilities and Information

Toilets Available (opening hours may vary)	No
Baby changing facilities (opening hours may vary)	No
Seating area	Yes
Waiting room (opening hours may vary)	No
Refreshments available (opening hours may vary)	No
Customer help points	Yes
Customer Information screens	Yes
Automated Station Announcements	Yes

Getting to and from the station

Station Car Park(s) available	No
Bike Racks available	Yes
Taxi rank	No

Security

CCTV	Yes
Secure Stations Accreditation	Yes

Eggesford (EGG)

GWR

adjacent A377 Eggesford, Chulmleigh, Devon EX18 7JZ

Ticket Office	No
Ticket Office minimum opening hours (weekdays)	Unstaffed
Ticket Office minimum opening hours (Saturdays)	Unstaffed
Ticket Office minimum opening hours (Sundays)	Unstaffed
Station staffing hours	None
Ticket machine available (including for collection of pre-purchased tickets)	No
Smart cards issued	No

Accessibility Information

Accessibility Category	B1
Staffed help available	No
Step-free access	Yes
Step-free access note	Step free access possible to both platforms inter platform access is via a level crossing
Designated meeting point for Assisted travel	N/A
Accessible Toilets available	No
Wheelchairs available	No
Nearest station(s) with more facilities	Copplestone, Crediton and Kings Nympton

Customer facilities and Information

Toilets Available (opening hours may vary)	No
Baby changing facilities (opening hours may vary)	No
Seating area	Yes
Waiting room (opening hours may vary)	No
Refreshments available (opening hours may vary)	No
Customer help points	Yes
Customer Information screens	No
Automated Station Announcements	No

Getting to and from the station

Station Car Park(s) available	No
Bike Racks available	Yes
Taxi rank	No

Security

CCTV	No
Secure Stations Accreditation	Yes

Evesham (EVE)

GWR

Station Road, Evesham, Worcestershire WR11 4EQ

Ticket Office	Yes
Ticket Office minimum opening hours (weekdays)	0620 - 1250
Ticket Office minimum opening hours (Saturdays)	0720 - 1350
Ticket Office minimum opening hours (Sundays)	Closed
Station staffing hours	0645 - 1330 (M-F), 0645 - 1400 (Sa)
Ticket machine available (including for collection of pre-purchased tickets)	Yes
Smart cards issued	Yes

Accessibility Information

Accessibility Category	B1
Staffed help available	Yes
Step-free access	No
Step-free access note	Step free access possible to both platforms, however London bound platform can only be accessed step free via adjacent roads.
Designated meeting point for Assisted travel	Platform 1
Accessible Toilets available	Yes
Wheelchairs available	Yes
Nearest station(s) with more facilities	N/A

Customer facilities and Information

Toilets Available (opening hours may vary)	Yes
Baby changing facilities (opening hours may vary)	Yes
Seating area	Yes
Waiting room (opening hours may vary)	Yes
Refreshments available (opening hours may vary)	No
Customer help points	Yes
Customer Information screens	Yes
Automated Station Announcements	Yes

Getting to and from the station

Station Car Park(s) available	Yes
Bike Racks available	Yes
Taxi rank	Yes

Security

CCTV	Yes
Secure Stations Accreditation	Yes

Exeter Central (EXC)

GWR

Queen Street, Exeter, Devon EX4 3SB

Ticket Office	Yes
Ticket Office minimum opening hours (weekdays)	0750 - 1815
Ticket Office minimum opening hours (Saturdays)	0750 - 1815
Ticket Office minimum opening hours (Sundays)	0930 - 1630
Station staffing hours	0510 - 0050 (M-F), 0510 - 0015 (Sa), 0820 - 0030 (Su)
Ticket machine available (including for collection of pre-purchased tickets)	Yes
Smart cards issued	Yes

Accessibility Information

Accessibility Category	A
Staffed help available	Yes
Step-free access	Yes
Step-free access note	Both platforms can be accessed via lifts from the main station entrance
Designated meeting point for Assisted travel	Ticket Office
Accessible Toilets available	Yes
Wheelchairs available	Yes
Nearest station(s) with more facilities	N/A

Customer facilities and Information

Toilets Available (opening hours may vary)	Yes
Baby changing facilities (opening hours may vary)	No
Seating area	Yes
Waiting room (opening hours may vary)	Yes
Refreshments available (opening hours may vary)	Yes
Customer help points	Yes
Customer Information screens	Yes
Automated Station Announcements	Yes

Getting to and from the station

Station Car Park(s) available	Yes
Bike Racks available	Yes
Taxi rank	No

Security

CCTV	Yes
Secure Stations Accreditation	Yes

Exeter St Davids (EXD)

GWR

Bonhay Road, St Davids, Exeter, Devon EX4 4NT

Ticket Office	Yes
Ticket Office minimum opening hours (weekdays)	0545 - 2040
Ticket Office minimum opening hours (Saturdays)	0615 - 2000
Ticket Office minimum opening hours (Sundays)	0730 - 2040
Station staffing hours	24 hours
Ticket machine available (including for collection of pre-purchased tickets)	Yes
Smart cards issued	Yes

Accessibility Information

Accessibility Category	A
Staffed help available	Yes
Step-free access	Yes
Step-free access note	All platforms can be accessed via Lifts from the sole main station entrance
Designated meeting point for Assisted travel	Gateline
Accessible Toilets available	Yes
Wheelchairs available	Yes
Nearest station(s) with more facilities	N/A

Customer facilities and Information

Toilets Available (opening hours may vary)	Yes
Baby changing facilities (opening hours may vary)	Yes
Seating area	Yes
Waiting room (opening hours may vary)	Yes
Refreshments available (opening hours may vary)	Yes
Customer help points	Yes
Customer Information screens	Yes
Automated Station Announcements	Yes

Getting to and from the station

Station Car Park(s) available	Yes
Bike Racks available	Yes
Taxi rank	Yes

Security

CCTV	Yes
Secure Stations Accreditation	Yes

Exeter St Thomas (EXT)

GWR

Cowick Street, Exeter, Devon EX4 1AJ

Ticket Office	No
Ticket Office minimum opening hours (weekdays)	Unstaffed
Ticket Office minimum opening hours (Saturdays)	Unstaffed
Ticket Office minimum opening hours (Sundays)	Unstaffed
Station staffing hours	None
Ticket machine available (including for collection of pre-purchased tickets)	Yes
Smart cards issued	No

Accessibility Information

Accessibility Category	C
Staffed help available	No
Step-free access	No
Step-free access note	This station does not have step free access to any platform
Designated meeting point for Assisted travel	N/A
Accessible Toilets available	No
Wheelchairs available	No
Nearest station(s) with more facilities	Exeter St Davids

Customer facilities and Information

Toilets Available (opening hours may vary)	No
Baby changing facilities (opening hours may vary)	No
Seating area	Yes
Waiting room (opening hours may vary)	No
Refreshments available (opening hours may vary)	No
Customer help points	Yes
Customer Information screens	Yes
Automated Station Announcements	Yes

Getting to and from the station

Station Car Park(s) available	No
Bike Racks available	Yes
Taxi rank	No

Security

CCTV	Yes
Secure Stations Accreditation	No

Exmouth (EXM)

GWR

Imperial Road, Exmouth, Devon EX8 1BZ

Ticket Office	Yes
Ticket Office minimum opening hours (weekdays)	0710 - 1555
Ticket Office minimum opening hours (Saturdays)	0710 - 1555
Ticket Office minimum opening hours (Sundays)	Closed
Station staffing hours	0640 - 1555 (M-Sa), 0820 - 1440 (Su)
Ticket machine available (including for collection of pre-purchased tickets)	Yes
Smart cards issued	Yes

Accessibility Information

Accessibility Category	A
Staffed help available	Yes
Step-free access	Yes
Step-free access note	This station has step free access to the platform
Designated meeting point for Assisted travel	Ticket Office
Accessible Toilets available	No
Wheelchairs available	Yes
Nearest station(s) with more facilities	

Customer facilities and Information

Toilets Available (opening hours may vary)	No
Baby changing facilities (opening hours may vary)	No
Seating area	Yes
Waiting room (opening hours may vary)	Yes
Refreshments available (opening hours may vary)	No
Customer help points	Yes
Customer Information screens	Yes
Automated Station Announcements	Yes

Getting to and from the station

Station Car Park(s) available	Yes
Bike Racks available	Yes
Taxi rank	No

Security

CCTV	Yes
Secure Stations Accreditation	Yes

Exton (EXN)

GWR

Station Road, Exton, Exeter, Devon EX3 0PR

Ticket Office	No
Ticket Office minimum opening hours (weekdays)	Unstaffed
Ticket Office minimum opening hours (Saturdays)	Unstaffed
Ticket Office minimum opening hours (Sundays)	Unstaffed
Station staffing hours	None
Ticket machine available (including for collection of pre-purchased tickets)	No
Smart cards issued	No

Accessibility Information

Accessibility Category	B2
Staffed help available	No
Step-free access	No
Step-free access note	This station has step free access to the platform, this is via a gate from the car park. However, due to a narrow platform, wheelchair users can not board or alight from this station
Designated meeting point for Assisted travel	N/A
Accessible Toilets available	No
Wheelchairs available	No
Nearest station(s) with more facilities	Topsham or Lympstone Village

Customer facilities and Information

Toilets Available (opening hours may vary)	No
Baby changing facilities (opening hours may vary)	No
Seating area	Yes
Waiting room (opening hours may vary)	No
Refreshments available (opening hours may vary)	No
Customer help points	Yes
Customer Information screens	No
Automated Station Announcements	No

Getting to and from the station

Station Car Park(s) available	Yes
Bike Racks available	Yes
Taxi rank	No

Security

CCTV	No
Secure Stations Accreditation	Yes

Falmouth Docks (FAL) GWR

Station Approach, Pendennis Rise, Falmouth, Cornwall TR11 4LT

Ticket Office	No
Ticket Office minimum opening hours (weekdays)	Unstaffed
Ticket Office minimum opening hours (Saturdays)	Unstaffed
Ticket Office minimum opening hours (Sundays)	Unstaffed
Station staffing hours	None
Ticket machine available (including for collection of pre-purchased tickets)	Yes
Smart cards issued	No

Accessibility Information

Accessibility Category	A
Staffed help available	No
Step-free access	Yes
Step-free access note	This station has step free access to the platform
Designated meeting point for Assisted travel	N/A
Accessible Toilets available	No
Wheelchairs available	No
Nearest station(s) with more facilities	N/A

Customer facilities and Information

Toilets Available (opening hours may vary)	No
Baby changing facilities (opening hours may vary)	No
Seating area	Yes
Waiting room (opening hours may vary)	No
Refreshments available (opening hours may vary)	No
Customer help points	Yes
Customer Information screens	No
Automated Station Announcements	No

Getting to and from the station

Station Car Park(s) available	Yes
Bike Racks available	Yes
Taxi rank	No

Security

CCTV	Yes
Secure Stations Accreditation	Yes

Falmouth Town (FMT)

GWR

Avenue Road, Falmouth, Cornwall TR11 4AZ

Ticket Office	No
Ticket Office minimum opening hours (weekdays)	Unstaffed
Ticket Office minimum opening hours (Saturdays)	Unstaffed
Ticket Office minimum opening hours (Sundays)	Unstaffed
Station staffing hours	None
Ticket machine available (including for collection of pre-purchased tickets)	Yes
Smart cards issued	No

Accessibility Information

Accessibility Category	B2
Staffed help available	No
Step-free access	Yes (wheelchair users advised to use Falmouth Docks)
Step-free access note	This station has step free access to the platform although access to the platform is via a long steep ramp. Due to narrow platforms, wheelchair users cannot alight or board the train at this station
Designated meeting point for Assisted travel	N/A
Accessible Toilets available	No
Wheelchairs available	No
Nearest station(s) with more facilities	Falmouth Docks

Customer facilities and Information

Toilets Available (opening hours may vary)	No
Baby changing facilities (opening hours may vary)	No
Seating area	Yes
Waiting room (opening hours may vary)	No
Refreshments available (opening hours may vary)	No
Customer help points	Yes
Customer Information screens	Yes
Automated Station Announcements	Yes

Getting to and from the station

Station Car Park(s) available	Yes
Bike Racks available	Yes
Taxi rank	No

Security

CCTV	Yes
Secure Stations Accreditation	Yes

Farnborough North (FNN) GWR

Farnborough Street, Farnborough Green, Hampshire GU14 8AQ

Ticket Office	No
Ticket Office minimum opening hours (weekdays)	Unstaffed
Ticket Office minimum opening hours (Saturdays)	Unstaffed
Ticket Office minimum opening hours (Sundays)	Unstaffed
Station staffing hours	None
Ticket machine available (including for collection of pre-purchased tickets)	Yes
Smart cards issued	No

Accessibility Information

Accessibility Category	A
Staffed help available	No
Step-free access	Yes
Step-free access note	Step free access available to both platforms
Designated meeting point for Assisted travel	N/A
Accessible Toilets available	No
Wheelchairs available	No
Nearest station(s) with more facilities	N/A

Customer facilities and Information

Toilets Available (opening hours may vary)	No
Baby changing facilities (opening hours may vary)	No
Seating area	Yes
Waiting room (opening hours may vary)	No
Refreshments available (opening hours may vary)	No
Customer help points	Yes
Customer Information screens	Yes
Automated Station Announcements	Yes

Getting to and from the station

Station Car Park(s) available	Yes
Bike Racks available	Yes
Taxi rank	No

Security

CCTV	Yes
Secure Stations Accreditation	Yes

Filton Abbey Wood (FIT)

GWR

Station Road, Filton, Bristol BS34 7JW

Ticket Office	Yes
Ticket Office minimum opening hours (weekdays)	1615 - 1915
Ticket Office minimum opening hours (Saturdays)	Closed
Ticket Office minimum opening hours (Sundays)	Closed
Station staffing hours	1200 - 1915 (M-F)
Ticket machine available (including for collection of pre-purchased tickets)	Yes
Smart cards issued	No

Accessibility Information

Accessibility Category	B2
Staffed help available	No
Step-free access	Yes
Step-free access note	Step free access is available to each platform via a ramp bridge. The gradient of the ramp is steeper than present guidelines.
Designated meeting point for Assisted travel	N/A
Accessible Toilets available	No
Wheelchairs available	No
Nearest station(s) with more facilities	Bristol Parkway

Customer facilities and Information

Toilets Available (opening hours may vary)	No
Baby changing facilities (opening hours may vary)	No
Seating area	Yes
Waiting room (opening hours may vary)	No
Refreshments available (opening hours may vary)	No
Customer help points	Yes
Customer Information screens	Yes
Automated Station Announcements	Yes

Getting to and from the station

Station Car Park(s) available	Yes
Bike Racks available	Yes
Taxi rank	No

Security

CCTV	Yes
Secure Stations Accreditation	Yes

Finstock (FIN)

GWR

Charlbury Road, Finstock, Oxfordshire OX7 3AW

Ticket Office	No
Ticket Office minimum opening hours (weekdays)	Unstaffed
Ticket Office minimum opening hours (Saturdays)	Unstaffed
Ticket Office minimum opening hours (Sundays)	Unstaffed
Station staffing hours	None
Ticket machine available (including for collection of pre-purchased tickets)	No
Smart cards issued	No

Accessibility Information

Accessibility Category	B2
Staffed help available	No
Step-free access	No
Step-free access note	This station has step free access to the platform. Access is via a long ramp (approx 1:8)
Designated meeting point for Assisted travel	N/A
Accessible Toilets available	No
Wheelchairs available	No
Nearest station(s) with more facilities	Charlbury

Customer facilities and Information

Toilets Available (opening hours may vary)	No
Baby changing facilities (opening hours may vary)	No
Seating area	Yes
Waiting room (opening hours may vary)	No
Refreshments available (opening hours may vary)	No
Customer help points	Yes
Customer Information screens	Yes
Automated Station Announcements	Yes

Getting to and from the station

Station Car Park(s) available	No
Bike Racks available	No
Taxi rank	No

Security

CCTV	No
Secure Stations Accreditation	Yes

Freshford (FFD)

GWR

Station Road, Freshford, Bradford on Avon, Wiltshire BA2 7WQ

Ticket Office	No
Ticket Office minimum opening hours (weekdays)	Unstaffed
Ticket Office minimum opening hours (Saturdays)	Unstaffed
Ticket Office minimum opening hours (Sundays)	Unstaffed
Station staffing hours	None
Ticket machine available (including for collection of pre-purchased tickets)	No
Smart cards issued	No

Accessibility Information

Accessibility Category	C
Staffed help available	No
Step-free access	No
Step-free access note	This station does not have step free access to any platform
Designated meeting point for Assisted travel	N/A
Accessible Toilets available	No
Wheelchairs available	No
Nearest station(s) with more facilities	Bradford-on-Avon

Customer facilities and Information

Toilets Available (opening hours may vary)	No
Baby changing facilities (opening hours may vary)	No
Seating area	No
Waiting room (opening hours may vary)	No
Refreshments available (opening hours may vary)	No
Customer help points	Yes
Customer Information screens	Yes
Automated Station Announcements	No

Getting to and from the station

Station Car Park(s) available	Yes
Bike Racks available	Yes
Taxi rank	No

Security

CCTV	Yes
Secure Stations Accreditation	Yes

Frome (FRO)

GWR

Station Approach, Wallbridge, Frome, Somerset BA11 1RE

Ticket Office	Yes
Ticket Office minimum opening hours (weekdays)	0630 - 1200
Ticket Office minimum opening hours (Saturdays)	0630 - 1250
Ticket Office minimum opening hours (Sundays)	Closed
Station staffing hours	0630 - 1200 (M-F), 0630 - 1250 (Sa)
Ticket machine available (including for collection of pre-purchased tickets)	Yes
Smart cards issued	Yes

Accessibility Information

Accessibility Category	A
Staffed help available	Yes
Step-free access	Yes
Step-free access note	This station has step free access to the platform
Designated meeting point for Assisted travel	Ticket Office
Accessible Toilets available	Yes
Wheelchairs available	No
Nearest station(s) with more facilities	N/A

Customer facilities and Information

Toilets Available (opening hours may vary)	Yes
Baby changing facilities (opening hours may vary)	No
Seating area	Yes
Waiting room (opening hours may vary)	Yes
Refreshments available (opening hours may vary)	No
Customer help points	Yes
Customer Information screens	Yes
Automated Station Announcements	Yes

Getting to and from the station

Station Car Park(s) available	Yes
Bike Racks available	Yes
Taxi rank	Yes

Security

CCTV	Yes
Secure Stations Accreditation	Yes

Furze Platt (FZP)

GWR

Harrow Lane, Maidenhead, Berkshire SL6 7NY

Ticket Office	Yes
Ticket Office minimum opening hours (weekdays)	0645 - 1130
Ticket Office minimum opening hours (Saturdays)	Closed
Ticket Office minimum opening hours (Sundays)	Closed
Station staffing hours	0645 - 1130 (M-F)
Ticket machine available (including for collection of pre-purchased tickets)	Yes
Smart cards issued	Yes

Accessibility Information

Accessibility Category	B1
Staffed help available	Yes
Step-free access	Yes
Step-free access note	This station has step free access to the platform, this is via a short steep ramp
Designated meeting point for Assisted travel	Waiting shelter on platform
Accessible Toilets available	No
Wheelchairs available	No
Nearest station(s) with more facilities	Maidenhead

Customer facilities and Information

Toilets Available (opening hours may vary)	No
Baby changing facilities (opening hours may vary)	No
Seating area	Yes
Waiting room (opening hours may vary)	No
Refreshments available (opening hours may vary)	No
Customer help points	Yes
Customer Information screens	Yes
Automated Station Announcements	Yes

Getting to and from the station

Station Car Park(s) available	No
Bike Racks available	No
Taxi rank	No

Security

CCTV	Yes
Secure Stations Accreditation	Yes

Gloucester (GCR)

GWR

Bruton Way, Gloucester, Gloucestershire GL1 1DE

Ticket Office	Yes
Ticket Office minimum opening hours (weekdays)	0600 - 1900
Ticket Office minimum opening hours (Saturdays)	0700 - 1900
Ticket Office minimum opening hours (Sundays)	0900 - 1800
Station staffing hours	0500 - 0200 (M-F), 0500 - 2340 (Sa-Su)
Ticket machine available (including for collection of pre-purchased tickets)	Yes
Smart cards issued	Yes

Accessibility Information

Accessibility Category	A
Staffed help available	Yes
Step-free access	Yes
Step-free access note	Step free access available to all platforms with liftbridge to link platforms
Designated meeting point for Assisted travel	Ticket Office
Accessible Toilets available	Yes
Wheelchairs available	Yes
Nearest station(s) with more facilities	N/A

Customer facilities and Information

Toilets Available (opening hours may vary)	Yes
Baby changing facilities (opening hours may vary)	No
Seating area	Yes
Waiting room (opening hours may vary)	Yes
Refreshments available (opening hours may vary)	Yes
Customer help points	Yes
Customer Information screens	Yes
Automated Station Announcements	Yes

Getting to and from the station

Station Car Park(s) available	Yes
Bike Racks available	Yes
Taxi rank	Yes

Security

CCTV	Yes
Secure Stations Accreditation	Yes

Gomshall (GOM)

GWR

Station Road, Gomshall, Surrey GU5 9NX

Ticket Office	No
Ticket Office minimum opening hours (weekdays)	Unstaffed
Ticket Office minimum opening hours (Saturdays)	Unstaffed
Ticket Office minimum opening hours (Sundays)	Unstaffed
Station staffing hours	None
Ticket machine available (including for collection of pre-purchased tickets)	No
Smart cards issued	No

Accessibility Information

Accessibility Category	B1
Staffed help available	No
Step-free access	Yes
Step-free access note	Access via short ramps between platforms
Designated meeting point for Assisted travel	N/A
Accessible Toilets available	No
Wheelchairs available	No
Nearest station(s) with more facilities	Dorking and Guildford

Customer facilities and Information

Toilets Available (opening hours may vary)	No
Baby changing facilities (opening hours may vary)	No
Seating area	Yes
Waiting room (opening hours may vary)	No
Refreshments available (opening hours may vary)	No
Customer help points	Yes
Customer Information screens	Yes
Automated Station Announcements	Yes

Getting to and from the station

Station Car Park(s) available	Yes
Bike Racks available	Yes
Taxi rank	No

Security

CCTV	Yes
Secure Stations Accreditation	Yes

Goring & Streatley (GOR) GWR

Gatehampton Road, Goring on Thames, Oxfordshire RG8 0EP

Ticket Office	Yes
Ticket Office minimum opening hours (weekdays)	0615 - 1245
Ticket Office minimum opening hours (Saturdays)	0700 - 1330
Ticket Office minimum opening hours (Sundays)	Closed
Station staffing hours	0605 - 1305 (M-F), 0650 - 1350 (Sa)
Ticket machine available (including for collection of pre-purchased tickets)	Yes
Smart cards issued	Yes

Accessibility Information

Accessibility Category	A
Staffed help available	Yes (During Staffed hours)
Step-free access	Yes
Step-free access note	Step free access via lifts and footbridge is available to all platforms
Designated meeting point for Assisted travel	Ticket Office
Accessible Toilets available	Yes
Wheelchairs available	No
Nearest station(s) with more facilities	Didcot Parkway

Customer facilities and Information

Toilets Available (opening hours may vary)	Yes
Baby changing facilities (opening hours may vary)	Yes
Seating area	Yes
Waiting room (opening hours may vary)	Yes
Refreshments available (opening hours may vary)	No
Customer help points	Yes
Customer Information screens	Yes
Automated Station Announcements	Yes

Getting to and from the station

Station Car Park(s) available	Yes
Bike Racks available	Yes
Taxi rank	No

Security

CCTV	Yes
Secure Stations Accreditation	Yes

Guildford (GLD)

NR

Station Approach, Guildford, Surrey GU1 4UT

Ticket Office	Yes
Ticket Office minimum opening hours (weekdays)	0615-2100
Ticket Office minimum opening hours (Saturdays)	0615-2100
Ticket Office minimum opening hours (Sundays)	0700-2100
Station staffing hours	24 hours
Ticket machine available (including for collection of pre-purchased tickets)	Yes
Smart cards issued	Yes

Accessibility Information

Accessibility Category	B
Staffed help available	Yes
Step-free access	Yes
Step-free access note	There is level access to all platforms from the main entrance in Walnut Tree Close. There is no step free access from the Guildford Park Road entrance. There is step free access to interchange between all platforms via steep ramps.
Designated meeting point for Assisted travel	Main Gate
Accessible Toilets available	Yes
Wheelchairs available	Yes
Nearest station(s) with more facilities	N/A

Customer facilities and Information

Toilets Available (opening hours may vary)	Yes
Baby changing facilities (opening hours may vary)	Yes
Seating area	Yes
Waiting room (opening hours may vary)	Yes
Refreshments available (opening hours may vary)	Yes
Customer help points	Yes
Customer Information screens	Yes
Automated Station Announcements	Yes

Getting to and from the station

Station Car Park(s) available	Yes
Bike Racks available	Yes
Taxi rank	Yes

Security

CCTV	Yes
Secure Stations Accreditation	Yes

Gunnislake (GSL)

GWR

Sand Hill, Gunnislake, Cornwall PL18 9DZ

Ticket Office	No
Ticket Office minimum opening hours (weekdays)	Unstaffed
Ticket Office minimum opening hours (Saturdays)	Unstaffed
Ticket Office minimum opening hours (Sundays)	Unstaffed
Station staffing hours	None
Ticket machine available (including for collection of pre-purchased tickets)	No
Smart cards issued	No

Accessibility Information

Accessibility Category	B1
Staffed help available	No
Step-free access	Yes
Step-free access note	Step free access to the platform from the car park via a short steep ramp
Designated meeting point for Assisted travel	N/A
Accessible Toilets available	No
Wheelchairs available	No
Nearest station(s) with more facilities	N/A

Customer facilities and Information

Toilets Available (opening hours may vary)	No
Baby changing facilities (opening hours may vary)	No
Seating area	Yes
Waiting room (opening hours may vary)	No
Refreshments available (opening hours may vary)	No
Customer help points	Yes
Customer Information screens	No
Automated Station Announcements	No

Getting to and from the station

Station Car Park(s) available	Yes
Bike Racks available	Yes
Taxi rank	No

Security

CCTV	No
Secure Stations Accreditation	Yes

Hanborough (HND)

GWR

Main Road, Long Hanborough, Oxfordshire OX29 8LA

Ticket Office	No
Ticket Office minimum opening hours (weekdays)	Unstaffed
Ticket Office minimum opening hours (Saturdays)	Unstaffed
Ticket Office minimum opening hours (Sundays)	Unstaffed
Station staffing hours	None
Ticket machine available (including for collection of pre-purchased tickets)	Yes
Smart cards issued	No

Accessibility Information

Accessibility Category	A
Staffed help available	No
Step-free access	Yes
Step-free access note	This station has step free access to the platform
Designated meeting point for Assisted travel	N/A
Accessible Toilets available	No
Wheelchairs available	No
Nearest station(s) with more facilities	Charlbury or Oxford

Customer facilities and Information

Toilets Available (opening hours may vary)	No
Baby changing facilities (opening hours may vary)	No
Seating area	Yes
Waiting room (opening hours may vary)	No
Refreshments available (opening hours may vary)	Yes
Customer help points	Yes
Customer Information screens	Yes
Automated Station Announcements	Yes

Getting to and from the station

Station Car Park(s) available	Yes
Bike Racks available	Yes
Taxi rank	No

Security

CCTV	Yes
Secure Stations Accreditation	Yes

Hayle (HYL)

GWR

Station Hill, Hayle, Cornwall TR27 4NG

Ticket Office	No
Ticket Office minimum opening hours (weekdays)	Unstaffed
Ticket Office minimum opening hours (Saturdays)	Unstaffed
Ticket Office minimum opening hours (Sundays)	Unstaffed
Station staffing hours	None
Ticket machine available (including for collection of pre-purchased tickets)	No
Smart cards issued	No

Accessibility Information

Accessibility Category	B1
Staffed help available	No
Step-free access	Yes
Step-free access note	This station has a degree of step free access to both platforms via an underpass to the south of the station
Designated meeting point for Assisted travel	N/A
Accessible Toilets available	No
Wheelchairs available	No
Nearest station(s) with more facilities	St Erth

Customer facilities and Information

Toilets Available (opening hours may vary)	No
Baby changing facilities (opening hours may vary)	No
Seating area	Yes
Waiting room (opening hours may vary)	No
Refreshments available (opening hours may vary)	No
Customer help points	Yes
Customer Information screens	Yes
Automated Station Announcements	No

Getting to and from the station

Station Car Park(s) available	Yes
Bike Racks available	Yes
Taxi rank	No

Security

CCTV	No
Secure Stations Accreditation	Yes

Henley-on-Thames (HOT)

GWR

Station Road, Henley on Thames, Oxfordshire RG9 1AY

Ticket Office	Yes
Ticket Office minimum opening hours (weekdays)	0600 - 1300
Ticket Office minimum opening hours (Saturdays)	0700 - 1300
Ticket Office minimum opening hours (Sundays)	Closed
Station staffing hours	0600 - 1300 (M-F), 0700 - 1300 (Sa)
Ticket machine available (including for collection of pre-purchased tickets)	Yes
Smart cards issued	Yes

Accessibility Information

Accessibility Category	A
Staffed help available	Yes
Step-free access	Yes
Step-free access note	This station has step free access to the platform
Designated meeting point for Assisted travel	By Help Point on Platform
Accessible Toilets available	No
Wheelchairs available	No
Nearest station(s) with more facilities	N/A

Customer facilities and Information

Toilets Available (opening hours may vary)	No
Baby changing facilities (opening hours may vary)	No
Seating area	No
Waiting room (opening hours may vary)	Yes (During staffed hours)
Refreshments available (opening hours may vary)	Vending Machine
Customer help points	Yes
Customer Information screens	Yes
Automated Station Announcements	Yes

Getting to and from the station

Station Car Park(s) available	Yes
Bike Racks available	Yes
Taxi rank	Yes

Security

CCTV	Yes
Secure Stations Accreditation	Yes

Heyford (HYD)

GWR

Station Road, Lower Heyford, Oxfordshire OX6 8UL

Ticket Office	No
Ticket Office minimum opening hours (weekdays)	Unstaffed
Ticket Office minimum opening hours (Saturdays)	Unstaffed
Ticket Office minimum opening hours (Sundays)	Unstaffed
Station staffing hours	None
Ticket machine available (including for collection of pre-purchased tickets)	No
Smart cards issued	No

Accessibility Information

Accessibility Category	B2
Staffed help available	No
Step-free access	No
Step-free access note	This station has a degree of step free access to the up platform however the Oxford bound platform can only be accessed via steep ramp
Designated meeting point for Assisted travel	N/A
Accessible Toilets available	No
Wheelchairs available	No
Nearest station(s) with more facilities	Bicester North or Bicester Village

Customer facilities and Information

Toilets Available (opening hours may vary)	No
Baby changing facilities (opening hours may vary)	No
Seating area	Yes
Waiting room (opening hours may vary)	No
Refreshments available (opening hours may vary)	No
Customer help points	Yes
Customer Information screens	Yes
Automated Station Announcements	Yes

Getting to and from the station

Station Car Park(s) available	Yes
Bike Racks available	Yes
Taxi rank	No

Security

CCTV	No
Secure Stations Accreditation	Yes

Highbridge & Burnham (HIG)

GWR

Market Street, Highbridge, Somerset TA9 3BT

Ticket Office	No
Ticket Office minimum opening hours (weekdays)	Unstaffed
Ticket Office minimum opening hours (Saturdays)	Unstaffed
Ticket Office minimum opening hours (Sundays)	Unstaffed
Station staffing hours	None
Ticket machine available (including for collection of pre-purchased tickets)	Yes
Smart cards issued	No

Accessibility Information

Accessibility Category	B2
Staffed help available	No
Step-free access	No
Step-free access note	Both platforms can be accessed step free but only via adjacent local roads. There is a footbridge between platforms
Designated meeting point for Assisted travel	N/A
Accessible Toilets available	No
Wheelchairs available	No
Nearest station(s) with more facilities	Taunton

Customer facilities and Information

Toilets Available (opening hours may vary)	No
Baby changing facilities (opening hours may vary)	No
Seating area	Yes
Waiting room (opening hours may vary)	No
Refreshments available (opening hours may vary)	No
Customer help points	Yes
Customer Information screens	Yes
Automated Station Announcements	Yes

Getting to and from the station

Station Car Park(s) available	Yes
Bike Racks available	Yes
Taxi rank	No

Security

CCTV	Yes
Secure Stations Accreditation	Yes

Honeybourne (HYB)

GWR

Station Road, Honeybourne, Worcestershire WR11 6RD

Ticket Office	No
Ticket Office minimum opening hours (weekdays)	Unstaffed
Ticket Office minimum opening hours (Saturdays)	Unstaffed
Ticket Office minimum opening hours (Sundays)	Unstaffed
Station staffing hours	None
Ticket machine available (including for collection of pre-purchased tickets)	Yes
Smart cards issued	No

Accessibility Information

Accessibility Category	A
Staffed help available	No
Step-free access	Yes
Step-free access note	This station has step free access to both platforms, southbound services can be accessed via a rampbridge to Platform 2
Designated meeting point for Assisted travel	N/A
Accessible Toilets available	No
Wheelchairs available	No
Nearest station(s) with more facilities	Evesham

Customer facilities and Information

Toilets Available (opening hours may vary)	No
Baby changing facilities (opening hours may vary)	No
Seating area	Yes
Waiting room (opening hours may vary)	No
Refreshments available (opening hours may vary)	No
Customer help points	Yes
Customer Information screens	Yes
Automated Station Announcements	No

Getting to and from the station

Station Car Park(s) available	Yes
Bike Racks available	Yes
Taxi rank	No

Security

CCTV	Yes
Secure Stations Accreditation	Yes

Hungerford (HGD)

GWR

Station Road, Hungerford, Berkshire RG17 0DY

Ticket Office	No
Ticket Office minimum opening hours (weekdays)	Unstaffed
Ticket Office minimum opening hours (Saturdays)	Unstaffed
Ticket Office minimum opening hours (Sundays)	Unstaffed
Station staffing hours	None
Ticket machine available (including for collection of pre-purchased tickets)	Yes
Smart cards issued	No

Accessibility Information

Accessibility Category	B1
Staffed help available	No
Step-free access	No
Step-free access note	Both platforms can be accessed step free however the Reading bound platform can only be accessed via a level crossing adjacent to the station
Designated meeting point for Assisted travel	N/A
Accessible Toilets available	No
Wheelchairs available	No
Nearest station(s) with more facilities	Newbury

Customer facilities and Information

Toilets Available (opening hours may vary)	No
Baby changing facilities (opening hours may vary)	No
Seating area	Yes
Waiting room (opening hours may vary)	No
Refreshments available (opening hours may vary)	No
Customer help points	Yes
Customer Information screens	Yes
Automated Station Announcements	Yes

Getting to and from the station

Station Car Park(s) available	Yes
Bike Racks available	Yes
Taxi rank	No

Security

CCTV	Yes
Secure Stations Accreditation	Yes

Ivybridge (IVY)

GWR

Rutt Lane, Ivybridge, Devon PL21 0DQ

Ticket Office	No
Ticket Office minimum opening hours (weekdays)	Unstaffed
Ticket Office minimum opening hours (Saturdays)	Unstaffed
Ticket Office minimum opening hours (Sundays)	Unstaffed
Station staffing hours	None
Ticket machine available (including for collection of pre-purchased tickets)	No
Smart cards issued	No

Accessibility Information

Accessibility Category	B1
Staffed help available	No
Step-free access	Yes
Step-free access note	Both platforms can be accessed step free however ramps to each platform are steeper than present guidelines.
Designated meeting point for Assisted travel	N/A
Accessible Toilets available	No
Wheelchairs available	No
Nearest station(s) with more facilities	N/A

Customer facilities and Information

Toilets Available (opening hours may vary)	No
Baby changing facilities (opening hours may vary)	No
Seating area	Yes
Waiting room (opening hours may vary)	No
Refreshments available (opening hours may vary)	No
Customer help points	Yes
Customer Information screens	No
Automated Station Announcements	No

Getting to and from the station

Station Car Park(s) available	Yes
Bike Racks available	Yes
Taxi rank	No

Security

CCTV	No
Secure Stations Accreditation	Yes

Kemble (KEM)

GWR

Windmill Hill, Kemble, Gloucestershire GL7 6AW

Ticket Office	Yes
Ticket Office minimum opening hours (weekdays)	0630 - 1300
Ticket Office minimum opening hours (Saturdays)	0730 - 1400
Ticket Office minimum opening hours (Sundays)	Closed
Station staffing hours	0530 - 1330 (M-Sa)
Ticket machine available (including for collection of pre-purchased tickets)	Yes
Smart cards issued	Yes

Accessibility Information

Accessibility Category	B2
Staffed help available	Yes
Step-free access	Yes
Step-free access note	Step free access possible to both platforms however Gloucester bound platform can only be accessed step free via local roads and footpaths
Designated meeting point for Assisted travel	Ticket Office
Accessible Toilets available	Yes
Wheelchairs available	Yes
Nearest station(s) with more facilities	Swindon

Customer facilities and Information

Toilets Available (opening hours may vary)	Yes
Baby changing facilities (opening hours may vary)	No
Seating area	Yes
Waiting room (opening hours may vary)	Yes
Refreshments available (opening hours may vary)	Yes
Customer help points	Yes
Customer Information screens	Yes
Automated Station Announcements	Yes

Getting to and from the station

Station Car Park(s) available	Yes
Bike Racks available	Yes
Taxi rank	Yes

Security

CCTV	Yes
Secure Stations Accreditation	Yes

Keyham (KEY)

GWR

Admiralty Street, Keyham, Plymouth PL2 2BP

Ticket Office	No
Ticket Office minimum opening hours (weekdays)	Unstaffed
Ticket Office minimum opening hours (Saturdays)	Unstaffed
Ticket Office minimum opening hours (Sundays)	Unstaffed
Station staffing hours	None
Ticket machine available (including for collection of pre-purchased tickets)	No
Smart cards issued	No

Accessibility Information

Accessibility Category	C
Staffed help available	No
Step-free access	No
Step-free access note	This station does not have step free access to any platform
Designated meeting point for Assisted travel	N/A
Accessible Toilets available	No
Wheelchairs available	No
Nearest station(s) with more facilities	Plymouth

Customer facilities and Information

Toilets Available (opening hours may vary)	No
Baby changing facilities (opening hours may vary)	No
Seating area	Yes
Waiting room (opening hours may vary)	No
Refreshments available (opening hours may vary)	No
Customer help points	Yes
Customer Information screens	No
Automated Station Announcements	No

Getting to and from the station

Station Car Park(s) available	No
Bike Racks available	Yes
Taxi rank	No

Security

CCTV	Yes
Secure Stations Accreditation	Yes

Keynsham (KYN)

GWR

Station Road, Keynsham, Somerset BS31 2BN

Ticket Office	Yes
Ticket Office minimum opening hours (weekdays)	0645 - 0930
Ticket Office minimum opening hours (Saturdays)	Closed
Ticket Office minimum opening hours (Sundays)	Closed
Station staffing hours	0630 - 1000 (M-F)
Ticket machine available (including for collection of pre-purchased tickets)	Yes
Smart cards issued	Yes

Accessibility Information

Accessibility Category	B1
Staffed help available	Yes
Step-free access	Yes
Step-free access note	This station has step free access to both platforms, however step free access is only possible via the car park to Platform 2 as the bridge is stepped from platform 1
Designated meeting point for Assisted travel	Next to Ticket machine
Accessible Toilets available	No
Wheelchairs available	No
Nearest station(s) with more facilities	Bristol Temple Meads

Customer facilities and Information

Toilets Available (opening hours may vary)	No
Baby changing facilities (opening hours may vary)	No
Seating area	Yes
Waiting room (opening hours may vary)	No
Refreshments available (opening hours may vary)	Vending Machine
Customer help points	Yes
Customer Information screens	Yes
Automated Station Announcements	Yes

Getting to and from the station

Station Car Park(s) available	Yes
Bike Racks available	Yes
Taxi rank	No

Security

CCTV	Yes
Secure Stations Accreditation	Yes

Kingham (KGM)

GWR

Station Road, Kingham, Oxfordshire OX7 6UP

Ticket Office	Yes
Ticket Office minimum opening hours (weekdays)	0540 - 1210
Ticket Office minimum opening hours (Saturdays)	0640 - 1310
Ticket Office minimum opening hours (Sundays)	Closed
Station staffing hours	0540 - 1210 (M-F), 0640 - 1310 (Sa)
Ticket machine available (including for collection of pre-purchased tickets)	Yes
Smart cards issued	Yes

Accessibility Information

Accessibility Category	B3
Staffed help available	Yes
Step-free access	No
Step-free access note	This station has a degree of step free access, however Platform 2 can only be accessed via a step bridge
Designated meeting point for Assisted travel	Ticket Office
Accessible Toilets available	Yes
Wheelchairs available	Yes
Nearest station(s) with more facilities	Moreton-in-Marsh or Charlbury

Customer facilities and Information

Toilets Available (opening hours may vary)	Yes
Baby changing facilities (opening hours may vary)	No
Seating area	Yes
Waiting room (opening hours may vary)	Yes
Refreshments available (opening hours may vary)	No
Customer help points	Yes
Customer Information screens	Yes
Automated Station Announcements	Yes

Getting to and from the station

Station Car Park(s) available	Yes
Bike Racks available	Yes
Taxi rank	No

Security

CCTV	Yes
Secure Stations Accreditation	Yes

Kings Nympton (KGN) GWR

South Molton Road, Kings Nympton, Eggesford, Devon EX37 9EU

This station is a Request stop

Ticket Office	No
Ticket Office minimum opening hours (weekdays)	Unstaffed
Ticket Office minimum opening hours (Saturdays)	Unstaffed
Ticket Office minimum opening hours (Sundays)	Unstaffed
Station staffing hours	None
Ticket machine available (including for collection of pre-purchased tickets)	No
Smart cards issued	No

Accessibility Information

Accessibility Category	A
Staffed help available	No
Step-free access	Yes
Step-free access note	This station has step free access to the platform
Designated meeting point for Assisted travel	N/A
Accessible Toilets available	No
Wheelchairs available	No
Nearest station(s) with more facilities	Barnstaple or Crediton

Customer facilities and Information

Toilets Available (opening hours may vary)	No
Baby changing facilities (opening hours may vary)	No
Seating area	Yes
Waiting room (opening hours may vary)	No
Refreshments available (opening hours may vary)	No
Customer help points	Yes
Customer Information screens	No
Automated Station Announcements	No

Getting to and from the station

Station Car Park(s) available	Yes
Bike Racks available	Yes
Taxi rank	No

Security

CCTV	No
Secure Stations Accreditation	Yes

Kintbury (KIT)

GWR

Station Road, Kintbury, Berkshire RG17 9UT

Ticket Office	No
Ticket Office minimum opening hours (weekdays)	Unstaffed
Ticket Office minimum opening hours (Saturdays)	Unstaffed
Ticket Office minimum opening hours (Sundays)	Unstaffed
Station staffing hours	None
Ticket machine available (including for collection of pre-purchased tickets)	Yes
Smart cards issued	No

Accessibility Information

Accessibility Category	B1
Staffed help available	No
Step-free access	Yes
Step-free access note	Step free access is possible to both platforms although this is via a level crossing.
Designated meeting point for Assisted travel	N/A
Accessible Toilets available	No
Wheelchairs available	No
Nearest station(s) with more facilities	Hungerford or Newbury

Customer facilities and Information

Toilets Available (opening hours may vary)	No
Baby changing facilities (opening hours may vary)	No
Seating area	Yes
Waiting room (opening hours may vary)	No
Refreshments available (opening hours may vary)	No
Customer help points	Yes
Customer Information screens	Yes
Automated Station Announcements	Yes

Getting to and from the station

Station Car Park(s) available	Yes
Bike Racks available	Yes
Taxi rank	No

Security

CCTV	Yes
Secure Stations Accreditation	Yes

Lapford (LAP)

GWR

Station Drive, Lapford, Crediton, Devon EX17 6QU

This station is a Request stop

Ticket Office	No
Ticket Office minimum opening hours (weekdays)	Unstaffed
Ticket Office minimum opening hours (Saturdays)	Unstaffed
Ticket Office minimum opening hours (Sundays)	Unstaffed
Station staffing hours	None
Ticket machine available (including for collection of pre-purchased tickets)	No
Smart cards issued	No

Accessibility Information

Accessibility Category	C
Staffed help available	No
Step-free access	No
Step-free access note	This station does not have step free access to the platform
Designated meeting point for Assisted travel	N/A
Accessible Toilets available	No
Wheelchairs available	No
Nearest station(s) with more facilities	Copplestone or Crediton

Customer facilities and Information

Toilets Available (opening hours may vary)	No
Baby changing facilities (opening hours may vary)	No
Seating area	Yes
Waiting room (opening hours may vary)	No
Refreshments available (opening hours may vary)	No
Customer help points	Yes
Customer Information screens	No
Automated Station Announcements	No

Getting to and from the station

Station Car Park(s) available	No
Bike Racks available	Yes
Taxi rank	No

Security

CCTV	No
Secure Stations Accreditation	Yes

Lawrence Hill (LWH)

GWR

Church Hill, Lawrence Hill, Bristol BS5 9JJ

Ticket Office	No
Ticket Office minimum opening hours (weekdays)	Unstaffed
Ticket Office minimum opening hours (Saturdays)	Unstaffed
Ticket Office minimum opening hours (Sundays)	Unstaffed
Station staffing hours	None
Ticket machine available (including for collection of pre-purchased tickets)	Yes
Smart cards issued	No

Accessibility Information

Accessibility Category	B3
Staffed help available	No
Step-free access	No
Step-free access note	This station has a degree of step free access to platform 1 via a supermarket car park however Platform 2 can only be accessed via a step bridge.
Designated meeting point for Assisted travel	N/A
Accessible Toilets available	No
Wheelchairs available	No
Nearest station(s) with more facilities	Bristol Temple Meads

Customer facilities and Information

Toilets Available (opening hours may vary)	No
Baby changing facilities (opening hours may vary)	No
Seating area	Yes
Waiting room (opening hours may vary)	No
Refreshments available (opening hours may vary)	No
Customer help points	Yes
Customer Information screens	Yes
Automated Station Announcements	Yes

Getting to and from the station

Station Car Park(s) available	No
Bike Racks available	Yes
Taxi rank	No

Security

CCTV	Yes
Secure Stations Accreditation	Yes

Lelant (LEL)

GWR

The Saltings, Lelant, St Ives, Cornwall TR26 3DS

This station is a Request stop

Ticket Office	No
Ticket Office minimum opening hours (weekdays)	Unstaffed
Ticket Office minimum opening hours (Saturdays)	Unstaffed
Ticket Office minimum opening hours (Sundays)	Unstaffed
Station staffing hours	None
Ticket machine available (including for collection of pre-purchased tickets)	No
Smart cards issued	No

Accessibility Information

Accessibility Category	A
Staffed help available	No
Step-free access	Yes
Step-free access note	This station has step free access to the platform
Designated meeting point for Assisted travel	N/A
Accessible Toilets available	No
Wheelchairs available	No
Nearest station(s) with more facilities	St Erth

Customer facilities and Information

Toilets Available (opening hours may vary)	No
Baby changing facilities (opening hours may vary)	No
Seating area	Yes
Waiting room (opening hours may vary)	No
Refreshments available (opening hours may vary)	No
Customer help points	Yes
Customer Information screens	No
Automated Station Announcements	No

Getting to and from the station

Station Car Park(s) available	Yes
Bike Racks available	No
Taxi rank	No

Security

CCTV	No
Secure Stations Accreditation	Yes

Lelant Saltings (LTS)

Lelant, St Ives, Cornwall TR26 3DL

GWR

Ticket Office	No
Ticket Office minimum opening hours (weekdays)	Unstaffed
Ticket Office minimum opening hours (Saturdays)	Unstaffed
Ticket Office minimum opening hours (Sundays)	Unstaffed
Station staffing hours	None
Ticket machine available (including for collection of pre-purchased tickets)	No
Smart cards issued	No

Accessibility Information

Accessibility Category	B2
Staffed help available	No
Step-free access	Yes
Step-free access note	This station has step free access to the platform although access to the platform is via a short steep ramp.
Designated meeting point for Assisted travel	N/A
Accessible Toilets available	No
Wheelchairs available	No
Nearest station(s) with more facilities	St Erth

Customer facilities and Information

Toilets Available (opening hours may vary)	No
Baby changing facilities (opening hours may vary)	No
Seating area	Yes
Waiting room (opening hours may vary)	No
Refreshments available (opening hours may vary)	No
Customer help points	Yes
Customer Information screens	No
Automated Station Announcements	No

Getting to and from the station

Station Car Park(s) available	Yes
Bike Racks available	Yes
Taxi rank	No

Security

CCTV	No
Secure Stations Accreditation	Yes

Liskeard (LSK)

GWR

Station Road, Liskeard, Cornwall PL14 4DX

Ticket Office	Yes
Ticket Office minimum opening hours (weekdays)	0700 - 1800
Ticket Office minimum opening hours (Saturdays)	0800 - 1800
Ticket Office minimum opening hours (Sundays)	0915 - 1645
Station staffing hours	0610 - 1915 (M-Sa), 0915 - 1645 (Su)
Ticket machine available (including for collection of pre-purchased tickets)	Yes
Smart cards issued	Yes

Accessibility Information

Accessibility Category	B2
Staffed help available	Yes
Step-free access	Yes
Step-free access note	This station has a degree of step free access but platform 1 can only be accessed via very steep ramps, Platform 2 can be accessed via paths at the bottom of the steep hills, platform 3 (to Looe) can be accessed step free from the bottom of the hill access road to the station
Designated meeting point for Assisted travel	Ticket Hall Waiting Area
Accessible Toilets available	Yes
Wheelchairs available	Yes
Nearest station(s) with more facilities	Plymouth

Customer facilities and Information

Toilets Available (opening hours may vary)	Yes
Baby changing facilities (opening hours may vary)	Yes
Seating area	Yes
Waiting room (opening hours may vary)	Yes
Refreshments available (opening hours may vary)	Yes
Customer help points	Yes
Customer Information screens	Yes
Automated Station Announcements	Yes

Getting to and from the station

Station Car Park(s) available	Yes
Bike Racks available	Yes
Taxi rank	No

Security

CCTV	Yes
Secure Stations Accreditation	Yes

London Paddington (PAD) NR

Praed Street, London, Greater London W2 1HQ

Ticket Office	Yes
Ticket Office minimum opening hours (weekdays)	0600 - 2200
Ticket Office minimum opening hours (Saturdays)	0600 - 2200
Ticket Office minimum opening hours (Sundays)	0700 - 2200
Station staffing hours	24 hours
Ticket machine available (including for collection of pre-purchased tickets)	Yes
Smart cards issued	Yes

Accessibility Information

Accessibility Category	A
Staffed help available	Yes
Step-free access	Yes
Step-free access note	There is level access to all platforms including access to the London Underground via lifts and escalators.
Designated meeting point for Assisted travel	Platform 1 Reception
Accessible Toilets available	Yes
Wheelchairs available	Yes
Nearest station(s) with more facilities	N/A

Customer facilities and Information

Toilets Available (opening hours may vary)	Yes
Baby changing facilities (opening hours may vary)	Yes
Seating area	Yes
Waiting room (opening hours may vary)	Yes
Refreshments available (opening hours may vary)	Yes
Customer help points	Yes
Customer Information screens	Yes
Automated Station Announcements	Yes

Getting to and from the station

Station Car Park(s) available	Yes
Bike Racks available	Yes
Taxi rank	Yes

Security

CCTV	Yes
Secure Stations Accreditation	Yes

Looe (LOO)

GWR

Station Road, Looe, Cornwall PL13 1HN

Ticket Office	No
Ticket Office minimum opening hours (weekdays)	Unstaffed
Ticket Office minimum opening hours (Saturdays)	Unstaffed
Ticket Office minimum opening hours (Sundays)	Unstaffed
Station staffing hours	None
Ticket machine available (including for collection of pre-purchased tickets)	No
Smart cards issued	No

Accessibility Information

Accessibility Category	A
Staffed help available	No
Step-free access	Yes
Step-free access note	This station has step free access to the platform
Designated meeting point for Assisted travel	N/A
Accessible Toilets available	No
Wheelchairs available	No
Nearest station(s) with more facilities	N/A

Customer facilities and Information

Toilets Available (opening hours may vary)	No
Baby changing facilities (opening hours may vary)	No
Seating area	Yes
Waiting room (opening hours may vary)	No
Refreshments available (opening hours may vary)	No
Customer help points	Yes
Customer Information screens	Yes
Automated Station Announcements	No

Getting to and from the station

Station Car Park(s) available	Yes
Bike Racks available	Yes
Taxi rank	No

Security

CCTV	Yes
Secure Stations Accreditation	Yes

Lostwithiel (LOS)

GWR

Grenville Road, Lostwithiel, Cornwall PL22 0EW

Ticket Office	No
Ticket Office minimum opening hours (weekdays)	Unstaffed
Ticket Office minimum opening hours (Saturdays)	Unstaffed
Ticket Office minimum opening hours (Sundays)	Unstaffed
Station staffing hours	None
Ticket machine available (including for collection of pre-purchased tickets)	No
Smart cards issued	No

Accessibility Information

Accessibility Category	B1
Staffed help available	No
Step-free access	Yes
Step-free access note	Both platforms can be accessed step free however platform 2 is via a steep ramp with no handrails.
Designated meeting point for Assisted travel	N/A
Accessible Toilets available	No
Wheelchairs available	No
Nearest station(s) with more facilities	Bodmin Parkway

Customer facilities and Information

Toilets Available (opening hours may vary)	No
Baby changing facilities (opening hours may vary)	No
Seating area	Yes
Waiting room (opening hours may vary)	No
Refreshments available (opening hours may vary)	No
Customer help points	Yes
Customer Information screens	Yes
Automated Station Announcements	No

Getting to and from the station

Station Car Park(s) available	Yes
Bike Racks available	Yes
Taxi rank	No

Security

CCTV	Yes
Secure Stations Accreditation	Yes

Luxulyan (LUX)

GWR

Luxulyan, Cornwall PL31 2NW

This station is a Request stop

Ticket Office	No
Ticket Office minimum opening hours (weekdays)	Unstaffed
Ticket Office minimum opening hours (Saturdays)	Unstaffed
Ticket Office minimum opening hours (Sundays)	Unstaffed
Station staffing hours	None
Ticket machine available (including for collection of pre-purchased tickets)	No
Smart cards issued	No

Accessibility Information

Accessibility Category	B1
Staffed help available	No
Step-free access	No
Step-free access note	This station has step free access to the platform via a short ramp from the car park
Designated meeting point for Assisted travel	N/A
Accessible Toilets available	No
Wheelchairs available	No
Nearest station(s) with more facilities	Par or St Austell

Customer facilities and Information

Toilets Available (opening hours may vary)	No
Baby changing facilities (opening hours may vary)	No
Seating area	Yes
Waiting room (opening hours may vary)	No
Refreshments available (opening hours may vary)	No
Customer help points	Yes
Customer Information screens	No
Automated Station Announcements	No

Getting to and from the station

Station Car Park(s) available	Yes
Bike Racks available	Yes
Taxi rank	No

Security

CCTV	No
Secure Stations Accreditation	Yes

Lympstone Commando (LYC) GWR

Lympstone, Exmouth, Devon EX8 5AA

Ticket Office	No
Ticket Office minimum opening hours (weekdays)	Unstaffed
Ticket Office minimum opening hours (Saturdays)	Unstaffed
Ticket Office minimum opening hours (Sundays)	Unstaffed
Station staffing hours	None
Ticket machine available (including for collection of pre-purchased tickets)	No
Smart cards issued	No

Accessibility Information

Accessibility Category	C
Staffed help available	No
Step-free access	No
Step-free access note	This station does not have step-free access to the platform
Designated meeting point for Assisted travel	N/A
Accessible Toilets available	No
Wheelchairs available	No
Nearest station(s) with more facilities	Lympstone Village

Customer facilities and Information

Toilets Available (opening hours may vary)	No
Baby changing facilities (opening hours may vary)	No
Seating area	Yes
Waiting room (opening hours may vary)	No
Refreshments available (opening hours may vary)	No
Customer help points	Yes
Customer Information screens	No
Automated Station Announcements	No

Getting to and from the station

Station Car Park(s) available	No
Bike Racks available	No
Taxi rank	No

Security

CCTV	No
Secure Stations Accreditation	Yes

Lympstone Village (LYM)

GWR

The Strand, Lympstone, Exmouth EX8 5JW

Ticket Office	No
Ticket Office minimum opening hours (weekdays)	Unstaffed
Ticket Office minimum opening hours (Saturdays)	Unstaffed
Ticket Office minimum opening hours (Sundays)	Unstaffed
Station staffing hours	None
Ticket machine available (including for collection of pre-purchased tickets)	No
Smart cards issued	No

Accessibility Information

Accessibility Category	B2
Staffed help available	No
Step-free access	Yes
Step-free access note	This station has step free access to the platform but access road gradient is quite steep
Designated meeting point for Assisted travel	N/A
Accessible Toilets available	No
Wheelchairs available	No
Nearest station(s) with more facilities	Exmouth

Customer facilities and Information

Toilets Available (opening hours may vary)	No
Baby changing facilities (opening hours may vary)	No
Seating area	Yes
Waiting room (opening hours may vary)	No
Refreshments available (opening hours may vary)	No
Customer help points	Yes
Customer Information screens	No
Automated Station Announcements	No

Getting to and from the station

Station Car Park(s) available	Yes
Bike Racks available	Yes
Taxi rank	No

Security

CCTV	No
Secure Stations Accreditation	Yes

Maiden Newton (MDN)

GWR

Station Road, Maiden Newton, Dorchester DT2 0AE

Ticket Office	No
Ticket Office minimum opening hours (weekdays)	Unstaffed
Ticket Office minimum opening hours (Saturdays)	Unstaffed
Ticket Office minimum opening hours (Sundays)	Unstaffed
Station staffing hours	None
Ticket machine available (including for collection of pre-purchased tickets)	No
Smart cards issued	No

Accessibility Information

Accessibility Category	B2
Staffed help available	No
Step-free access	No
Step-free access note	This station has a degree of step free access to both platforms platform 2 for southbound services is via a barrow crossing only.
Designated meeting point for Assisted travel	N/A
Accessible Toilets available	No
Wheelchairs available	No
Nearest station(s) with more facilities	Dorchester West or Dorchester South

Customer facilities and Information

Toilets Available (opening hours may vary)	No
Baby changing facilities (opening hours may vary)	No
Seating area	No
Waiting room (opening hours may vary)	No
Refreshments available (opening hours may vary)	No
Customer help points	Yes
Customer Information screens	Yes
Automated Station Announcements	No

Getting to and from the station

Station Car Park(s) available	Yes
Bike Racks available	Yes
Taxi rank	No

Security

CCTV	Yes
Secure Stations Accreditation	Yes

Maidenhead (MAI)

GWR

Station Approach, Maidenhead, Berkshire SL6 1EW

Ticket Office	Yes
Ticket Office minimum opening hours (weekdays)	0600 - 2000
Ticket Office minimum opening hours (Saturdays)	0700 - 2000
Ticket Office minimum opening hours (Sundays)	0800 - 1900
Station staffing hours	24 hours
Ticket machine available (including for collection of pre-purchased tickets)	Yes
Smart cards issued	Yes

Accessibility Information

Accessibility Category	B2
Staffed help available	Yes
Step-free access	Yes
Step-free access note	This station has a degree of step-free access to the platforms. Platforms 2-5 are accessed via the lifts from the subway. Platform 1 is only step free accessible via the Shoppenhangers Road car park.
Designated meeting point for Assisted travel	Ticket Office
Accessible Toilets available	Yes
Wheelchairs available	Yes
Nearest station(s) with more facilities	N/A

Customer facilities and Information

Toilets Available (opening hours may vary)	Yes
Baby changing facilities (opening hours may vary)	Yes
Seating area	Yes
Waiting room (opening hours may vary)	Yes
Refreshments available (opening hours may vary)	Yes
Customer help points	Yes
Customer Information screens	Yes
Automated Station Announcements	Yes

Getting to and from the station

Station Car Park(s) available	Yes
Bike Racks available	Yes
Taxi rank	Yes

Security

CCTV	Yes
Secure Stations Accreditation	Yes

Marlow (MLW)

GWR

Station Approach, Marlow, Buckinghamshire SL7 1NT

Ticket Office	No
Ticket Office minimum opening hours (weekdays)	Unstaffed
Ticket Office minimum opening hours (Saturdays)	Unstaffed
Ticket Office minimum opening hours (Sundays)	Unstaffed
Station staffing hours	None
Ticket machine available (including for collection of pre-purchased tickets)	Yes
Smart cards issued	No

Accessibility Information

Accessibility Category	B1
Staffed help available	No
Step-free access	Yes
Step-free access note	This station has step free access to the platform via a short steep ramp from the road
Designated meeting point for Assisted travel	N/A
Accessible Toilets available	No
Wheelchairs available	No
Nearest station(s) with more facilities	Cookham or Maidenhead

Customer facilities and Information

Toilets Available (opening hours may vary)	No
Baby changing facilities (opening hours may vary)	No
Seating area	Yes
Waiting room (opening hours may vary)	No
Refreshments available (opening hours may vary)	No
Customer help points	Yes
Customer Information screens	Yes
Automated Station Announcements	Yes

Getting to and from the station

Station Car Park(s) available	No
Bike Racks available	Yes
Taxi rank	No

Security

CCTV	Yes
Secure Stations Accreditation	Yes

Marsh Barton (MBT)

GWR

Clapperbrook Lane East, Exeter, Devon, EX2 8QE

Ticket Office	No
Ticket Office minimum opening hours (weekdays)	Unstaffed
Ticket Office minimum opening hours (Saturdays)	Unstaffed
Ticket Office minimum opening hours (Sundays)	Unstaffed
Station staffing hours	None
Ticket machine available (including for collection of pre-purchased tickets)	Yes
Smart cards issued	No

Accessibility Information

Accessibility Category	A
Staffed help available	No
Step-free access	Yes
Step-free access note	None
Designated meeting point for Assisted travel	No
Accessible Toilets available	No
Wheelchairs available	No
Nearest station(s) with more facilities	Exeter St Davids

Customer facilities and Information

Toilets Available (opening hours may vary)	No
Baby changing facilities (opening hours may vary)	No
Seating area	No
Waiting room (opening hours may vary)	Yes
Refreshments available (opening hours may vary)	No
Customer help points	Yes
Customer Information screens	Yes
Automated Station Announcements	Yes

Getting to and from the station

Station Car Park(s) available	No
Bike Racks available	Yes
Taxi rank	No

Security

CCTV	Yes
Secure Stations Accreditation	No

Melksham (MKM)

GWR

Station Road, Melksham, Wiltshire SN12 8BN

Ticket Office	No
Ticket Office minimum opening hours (weekdays)	Unstaffed
Ticket Office minimum opening hours (Saturdays)	Unstaffed
Ticket Office minimum opening hours (Sundays)	Unstaffed
Station staffing hours	None
Ticket machine available (including for collection of pre-purchased tickets)	Yes
Smart cards issued	No

Accessibility Information

Accessibility Category	A
Staffed help available	No
Step-free access	Yes
Step-free access note	This station has step free access to the platform
Designated meeting point for Assisted travel	N/A
Accessible Toilets available	No
Wheelchairs available	No
Nearest station(s) with more facilities	N/A

Customer facilities and Information

Toilets Available (opening hours may vary)	No
Baby changing facilities (opening hours may vary)	No
Seating area	No
Waiting room (opening hours may vary)	No
Refreshments available (opening hours may vary)	No
Customer help points	Yes
Customer Information screens	Yes
Automated Station Announcements	No

Getting to and from the station

Station Car Park(s) available	Yes
Bike Racks available	Yes
Taxi rank	No

Security

CCTV	Yes
Secure Stations Accreditation	Yes

Menheniot (MEN) GWR

Station Approach, Lower Clicker Road, Menheniot, Cornwall PL14 3PJ

Ticket Office	No
Ticket Office minimum opening hours (weekdays)	Unstaffed
Ticket Office minimum opening hours (Saturdays)	Unstaffed
Ticket Office minimum opening hours (Sundays)	Unstaffed
Station staffing hours	None
Ticket machine available (including for collection of pre-purchased tickets)	No
Smart cards issued	No

Accessibility Information

Accessibility Category	B3
Staffed help available	No
Step-free access	No
Step-free access note	This station has a degree of step free access however the Plymouth bound platform can only be accessed via a stepbridge
Designated meeting point for Assisted travel	N/A
Accessible Toilets available	No
Wheelchairs available	No
Nearest station(s) with more facilities	Liskeard

Customer facilities and Information

Toilets Available (opening hours may vary)	No
Baby changing facilities (opening hours may vary)	No
Seating area	Yes
Waiting room (opening hours may vary)	No
Refreshments available (opening hours may vary)	No
Customer help points	Yes
Customer Information screens	No
Automated Station Announcements	No

Getting to and from the station

Station Car Park(s) available	Yes
Bike Racks available	Yes
Taxi rank	No

Security

CCTV	No
Secure Stations Accreditation	Yes

Midgham (MGN)

GWR

Station Road, Woolhampton, Berkshire RG7 5SE

Ticket Office	No
Ticket Office minimum opening hours (weekdays)	Unstaffed
Ticket Office minimum opening hours (Saturdays)	Unstaffed
Ticket Office minimum opening hours (Sundays)	Unstaffed
Station staffing hours	None
Ticket machine available (including for collection of pre-purchased tickets)	Yes
Smart cards issued	No

Accessibility Information

Accessibility Category	B1
Staffed help available	No
Step-free access	No
Step-free access note	Step free access available to both platforms, access between platforms via level crossing
Designated meeting point for Assisted travel	N/A
Accessible Toilets available	No
Wheelchairs available	No
Nearest station(s) with more facilities	Thatcham

Customer facilities and Information

Toilets Available (opening hours may vary)	No
Baby changing facilities (opening hours may vary)	No
Seating area	No
Waiting room (opening hours may vary)	No
Refreshments available (opening hours may vary)	No
Customer help points	Yes
Customer Information screens	Yes
Automated Station Announcements	Yes

Getting to and from the station

Station Car Park(s) available	Yes
Bike Racks available	Yes
Taxi rank	No

Security

CCTV	Yes
Secure Stations Accreditation	Yes

Montpelier (MTP)

GWR

Station Road, Montpelier, Bristol BS6 5EE

Ticket Office	No
Ticket Office minimum opening hours (weekdays)	Unstaffed
Ticket Office minimum opening hours (Saturdays)	Unstaffed
Ticket Office minimum opening hours (Sundays)	Unstaffed
Station staffing hours	None
Ticket machine available (including for collection of pre-purchased tickets)	Yes
Smart cards issued	No

Accessibility Information

Accessibility Category	A
Staffed help available	No
Step-free access	Yes
Step-free access note	This station has step free access to the platform
Designated meeting point for Assisted travel	N/A
Accessible Toilets available	No
Wheelchairs available	No
Nearest station(s) with more facilities	Bristol Temple Meads

Customer facilities and Information

Toilets Available (opening hours may vary)	No
Baby changing facilities (opening hours may vary)	No
Seating area	Yes
Waiting room (opening hours may vary)	No
Refreshments available (opening hours may vary)	No
Customer help points	Yes
Customer Information screens	Yes
Automated Station Announcements	No

Getting to and from the station

Station Car Park(s) available	No
Bike Racks available	Yes
Taxi rank	No

Security

CCTV	Yes
Secure Stations Accreditation	No

Morchard Road (MRD)

GWR

Station Drive, Morchard Road, Crediton, Devon EX17 5LR

This station is a Request stop

Ticket Office	No
Ticket Office minimum opening hours (weekdays)	Unstaffed
Ticket Office minimum opening hours (Saturdays)	Unstaffed
Ticket Office minimum opening hours (Sundays)	Unstaffed
Station staffing hours	None
Ticket machine available (including for collection of pre-purchased tickets)	No
Smart cards issued	No

Accessibility Information

Accessibility Category	A
Staffed help available	No
Step-free access	Yes
Step-free access note	This station has step free access to the platform
Designated meeting point for Assisted travel	N/A
Accessible Toilets available	No
Wheelchairs available	No
Nearest station(s) with more facilities	Crediton

Customer facilities and Information

Toilets Available (opening hours may vary)	No
Baby changing facilities (opening hours may vary)	No
Seating area	Yes
Waiting room (opening hours may vary)	No
Refreshments available (opening hours may vary)	No
Customer help points	Yes
Customer Information screens	No
Automated Station Announcements	No

Getting to and from the station

Station Car Park(s) available	Yes
Bike Racks available	Yes
Taxi rank	No

Security

CCTV	No
Secure Stations Accreditation	Yes

Moreton-in-Marsh (MIM) GWR

Station Road, Moreton-in-Marsh, Gloucestershire GL56 0AA

Ticket Office	Yes
Ticket Office minimum opening hours (weekdays)	0630 - 1300
Ticket Office minimum opening hours (Saturdays)	0600 - 1300
Ticket Office minimum opening hours (Sundays)	Closed
Station staffing hours	0630 - 1820 (M-F), 0600 - 1300 (Sa)
Ticket machine available (including for collection of pre-purchased tickets)	Yes
Smart cards issued	Yes

Accessibility Information

Accessibility Category	B2
Staffed help available	Yes
Step-free access	Yes
Step-free access note	This station has step free access to both platforms, but platform 2 can only be accessed via a ramp bridge without landings at the required dintervals.
Designated meeting point for Assisted travel	Ticket Office
Accessible Toilets available	Yes
Wheelchairs available	Yes
Nearest station(s) with more facilities	N/A

Customer facilities and Information

Toilets Available (opening hours may vary)	Yes
Baby changing facilities (opening hours may vary)	No
Seating area	Yes
Waiting room (opening hours may vary)	Yes
Refreshments available (opening hours may vary)	No
Customer help points	Yes
Customer Information screens	Yes
Automated Station Announcements	Yes

Getting to and from the station

Station Car Park(s) available	Yes
Bike Racks available	Yes
Taxi rank	No

Security

CCTV	Yes
Secure Stations Accreditation	Yes

Mortimer (MOR)

GWR

The Street, Mortimer, Berkshire RG7 3NY

Ticket Office	Yes
Ticket Office minimum opening hours (weekdays)	0630 - 1300
Ticket Office minimum opening hours (Saturdays)	0730 - 1400
Ticket Office minimum opening hours (Sundays)	Closed
Station staffing hours	0620 - 1300 (M-Sa)
Ticket machine available (including for collection of pre-purchased tickets)	Yes
Smart cards issued	Yes

Accessibility Information

Accessibility Category	B3
Staffed help available	Yes (During Ticket Office hours)
Step-free access	No
Step-free access note	This station has a degree of step free access for north bound services however platform 1 can only be accessed via a footbridge
Designated meeting point for Assisted travel	Entrance to Platform 2
Accessible Toilets available	No
Wheelchairs available	No
Nearest station(s) with more facilities	Reading

Customer facilities and Information

Toilets Available (opening hours may vary)	Yes
Baby changing facilities (opening hours may vary)	No
Seating area	Yes
Waiting room (opening hours may vary)	Yes
Refreshments available (opening hours may vary)	No
Customer help points	Yes
Customer Information screens	Yes
Automated Station Announcements	Yes

Getting to and from the station

Station Car Park(s) available	Yes
Bike Racks available	No
Taxi rank	No

Security

CCTV	Yes
Secure Stations Accreditation	Yes

Nailsea & Backwell (NLS)

GWR

Station Road, Blackwell, Nailsea & Backwell BS48 3LH

Ticket Office	Yes
Ticket Office minimum opening hours (weekdays)	0630 - 0945
Ticket Office minimum opening hours (Saturdays)	Closed
Ticket Office minimum opening hours (Sundays)	Closed
Station staffing hours	0630 - 0945 (M-F)
Ticket machine available (including for collection of pre-purchased tickets)	Yes
Smart cards issued	Yes

Accessibility Information

Accessibility Category	B3
Staffed help available	No
Step-free access	No
Step-free access note	Steep flight of steps to southbound platform, ramped access to northbound platform steeper than 1:12 gradient, no wheelchair access available to trains
Designated meeting point for Assisted travel	N/A
Accessible Toilets available	No
Wheelchairs available	No
Nearest station(s) with more facilities	Bristol Temple Meads or Weston-super-Mare

Customer facilities and Information

Toilets Available (opening hours may vary)	No
Baby changing facilities (opening hours may vary)	No
Seating area	Yes
Waiting room (opening hours may vary)	No
Refreshments available (opening hours may vary)	No
Customer help points	Yes
Customer Information screens	Yes
Automated Station Announcements	Yes

Getting to and from the station

Station Car Park(s) available	Yes
Bike Racks available	Yes
Taxi rank	No

Security

CCTV	Yes
Secure Stations Accreditation	Yes

Newbury (NBY)

GWR

Station Approach, Newbury, Berkshire RG14 5DG

Ticket Office	Yes
Ticket Office minimum opening hours (weekdays)	0600 - 2000
Ticket Office minimum opening hours (Saturdays)	0700 - 1900
Ticket Office minimum opening hours (Sundays)	0830 - 1700
Station staffing hours	0545 - 2100 (M-F), 0600 - 2100 (Sa), 0815 - 1745 (Su)
Ticket machine available (including for collection of pre-purchased tickets)	Yes
Smart cards issued	Yes

Accessibility Information

Accessibility Category	A
Staffed help available	Yes (During staffed hours)
Step-free access	Yes
Step-free access note	This station has step free access to all platforms via lifts and an overbridge to the West of the main station buildings
Designated meeting point for Assisted travel	Platform 2 Waiting Room
Accessible Toilets available	Yes
Wheelchairs available	Yes
Nearest station(s) with more facilities	N/A

Customer facilities and Information

Toilets Available (opening hours may vary)	Yes
Baby changing facilities (opening hours may vary)	Yes
Seating area	Yes
Waiting room (opening hours may vary)	Yes
Refreshments available (opening hours may vary)	Yes
Customer help points	Yes
Customer Information screens	Yes
Automated Station Announcements	Yes

Getting to and from the station

Station Car Park(s) available	Yes
Bike Racks available	Yes
Taxi rank	Yes

Security

CCTV	Yes
Secure Stations Accreditation	Yes

Newbury Racecourse (NRC)

GWR

Hambridge Road, Newbury, Berkshire RG14 5ST

Ticket Office	No
Ticket Office minimum opening hours (weekdays)	Unstaffed
Ticket Office minimum opening hours (Saturdays)	Unstaffed
Ticket Office minimum opening hours (Sundays)	Unstaffed
Station staffing hours	None
Ticket machine available (including for collection of pre-purchased tickets)	Yes
Smart cards issued	No

Accessibility Information

Accessibility Category	B3
Staffed help available	No
Step-free access	No
Step-free access note	This station has a degree of step free access with Platform 3 being step free, all remaining platforms can only be accessed via a footbridge or short flight of steps
Designated meeting point for Assisted travel	N/A
Accessible Toilets available	No
Wheelchairs available	No
Nearest station(s) with more facilities	Newbury

Customer facilities and Information

Toilets Available (opening hours may vary)	No
Baby changing facilities (opening hours may vary)	No
Seating area	Yes
Waiting room (opening hours may vary)	No
Refreshments available (opening hours may vary)	No
Customer help points	Yes
Customer Information screens	Yes
Automated Station Announcements	Yes

Getting to and from the station

Station Car Park(s) available	No
Bike Racks available	Yes
Taxi rank	No

Security

CCTV	Yes
Secure Stations Accreditation	Yes

Newcourt (NCO)

GWR

Liberty Way, Exeter, Devon EX2 7AS

Ticket Office	No
Ticket Office minimum opening hours (weekdays)	Unstaffed
Ticket Office minimum opening hours (Saturdays)	Unstaffed
Ticket Office minimum opening hours (Sundays)	Unstaffed
Station staffing hours	None
Ticket machine available (including for collection of pre-purchased tickets)	Yes
Smart cards issued	No

Accessibility Information

Accessibility Category	A
Staffed help available	No
Step-free access	Yes
Step-free access note	This station has step free access to the platform
Designated meeting point for Assisted travel	N/A
Accessible Toilets available	No
Wheelchairs available	No
Nearest station(s) with more facilities	N/A

Customer facilities and Information

Toilets Available (opening hours may vary)	No
Baby changing facilities (opening hours may vary)	No
Seating area	Yes
Waiting room (opening hours may vary)	No
Refreshments available (opening hours may vary)	No
Customer help points	Yes
Customer Information screens	Yes
Automated Station Announcements	Yes

Getting to and from the station

Station Car Park(s) available	No
Bike Racks available	Yes
Taxi rank	No

Security

CCTV	Yes
Secure Stations Accreditation	No

Newquay (NQY)

GWR

Station Parade, Newquay, Cornwall TR7 2NF

Ticket Office	Yes
Ticket Office minimum opening hours (weekdays)	Unstaffed
Ticket Office minimum opening hours (Saturdays)	Unstaffed
Ticket Office minimum opening hours (Sundays)	Unstaffed
Station staffing hours	None
Ticket machine available (including for collection of pre-purchased tickets)	Yes
Smart cards issued	No

Accessibility Information

Accessibility Category	A
Staffed help available	No
Step-free access	Yes
Step-free access note	This station has step free access to the platform
Designated meeting point for Assisted travel	N/A
Accessible Toilets available	No
Wheelchairs available	No
Nearest station(s) with more facilities	N/A

Customer facilities and Information

Toilets Available (opening hours may vary)	No
Baby changing facilities (opening hours may vary)	No
Seating area	Yes
Waiting room (opening hours may vary)	No
Refreshments available (opening hours may vary)	Yes
Customer help points	Yes
Customer Information screens	Yes
Automated Station Announcements	Yes

Getting to and from the station

Station Car Park(s) available	Yes
Bike Racks available	Yes
Taxi rank	Yes

Security

CCTV	No
Secure Stations Accreditation	Yes

Newton Abbot (NTA)

GWR

Station Road, Newton Abbot, Devon TQ12 2JE

Ticket Office	Yes
Ticket Office minimum opening hours (weekdays)	0600 - 1910
Ticket Office minimum opening hours (Saturdays)	0630 - 1750
Ticket Office minimum opening hours (Sundays)	0845 - 1810
Station staffing hours	0550 - 2350 (M-Sa), 0815 - 2350 (Su)
Ticket machine available (including for collection of pre-purchased tickets)	Yes
Smart cards issued	Yes

Accessibility Information

Accessibility Category	A
Staffed help available	Yes (Staffed hours)
Step-free access	Yes
Step-free access note	This station has step free access to all platforms via lifts and an overbridge from platform 3
Designated meeting point for Assisted travel	Platform 3 Waiting Room
Accessible Toilets available	Yes
Wheelchairs available	No
Nearest station(s) with more facilities	N/A

Customer facilities and Information

Toilets Available (opening hours may vary)	Yes
Baby changing facilities (opening hours may vary)	Yes
Seating area	Yes
Waiting room (opening hours may vary)	Yes
Refreshments available (opening hours may vary)	Yes
Customer help points	Yes
Customer Information screens	Yes
Automated Station Announcements	Yes

Getting to and from the station

Station Car Park(s) available	Yes
Bike Racks available	Yes
Taxi rank	Yes

Security

CCTV	Yes
Secure Stations Accreditation	Yes

Newton St Cyres (NTC)

GWR

Sweetham Road, Newton St Cyres, Exeter, Devon EX5 5AP

This station is a Request stop

Ticket Office	No
Ticket Office minimum opening hours (weekdays)	Unstaffed
Ticket Office minimum opening hours (Saturdays)	Unstaffed
Ticket Office minimum opening hours (Sundays)	Unstaffed
Station staffing hours	None
Ticket machine available (including for collection of pre-purchased tickets)	No
Smart cards issued	No

Accessibility Information

Accessibility Category	B2
Staffed help available	No
Step-free access	No
Step-free access note	This station has step free access to the platform, however this is off a steep approach road.
Designated meeting point for Assisted travel	N/A
Accessible Toilets available	No
Wheelchairs available	No
Nearest station(s) with more facilities	Exeter St Davids or Crediton

Customer facilities and Information

Toilets Available (opening hours may vary)	No
Baby changing facilities (opening hours may vary)	No
Seating area	Yes
Waiting room (opening hours may vary)	No
Refreshments available (opening hours may vary)	No
Customer help points	Yes
Customer Information screens	No
Automated Station Announcements	No

Getting to and from the station

Station Car Park(s) available	No
Bike Racks available	No
Taxi rank	No

Security

CCTV	No
Secure Stations Accreditation	Yes

North Camp (NCM)

GWR

Stratford Road, North Camp, Hampshire GU12 5QA

Ticket Office	Yes
Ticket Office minimum opening hours (weekdays)	0630 - 1300
Ticket Office minimum opening hours (Saturdays)	0715 - 1345
Ticket Office minimum opening hours (Sundays)	Closed
Station staffing hours	0630 - 1300 (M-Sa)
Ticket machine available (including for collection of pre-purchased tickets)	Yes
Smart cards issued	Yes

Accessibility Information

Accessibility Category	B1
Staffed help available	Yes (During Ticket Office hours)
Step-free access	Yes (via Level Crossing)
Step-free access note	Level access from highway to both platforms. Inter platform access via level crossing and short ramp
Designated meeting point for Assisted travel	Forecourt in front of Ticket Office
Accessible Toilets available	No
Wheelchairs available	No
Nearest station(s) with more facilities	Farnborough (Main)

Customer facilities and Information

Toilets Available (opening hours may vary)	No
Baby changing facilities (opening hours may vary)	No
Seating area	Yes
Waiting room (opening hours may vary)	Yes
Refreshments available (opening hours may vary)	No
Customer help points	Yes
Customer Information screens	Yes
Automated Station Announcements	Yes

Getting to and from the station

Station Car Park(s) available	Yes
Bike Racks available	Yes
Taxi rank	No

Security

CCTV	Yes
Secure Stations Accreditation	Yes

Okehampton (OKE)

GWR

Station Road, Okehampton, Devon, EX20 1EJ

Ticket Office	No
Ticket Office minimum opening hours (weekdays)	Unstaffed
Ticket Office minimum opening hours (Saturdays)	Unstaffed
Ticket Office minimum opening hours (Sundays)	Unstaffed
Station staffing hours	None
Ticket machine available (including for collection of pre-purchased tickets)	Yes
Smart cards issued	No

Accessibility Information

Accessibility Category	A
Staffed help available	No
Step-free access	Yes
Step-free access note	This station has step free access to the platform
Designated meeting point for Assisted travel	N/A
Accessible Toilets available	No
Wheelchairs available	No
Nearest station(s) with more facilities	N/A

Customer facilities and Information

Toilets Available (opening hours may vary)	No
Baby changing facilities (opening hours may vary)	No
Seating area	Yes
Waiting room (opening hours may vary)	No
Refreshments available (opening hours may vary)	Yes
Customer help points	Yes
Customer Information screens	Yes
Automated Station Announcements	Yes

Getting to and from the station

Station Car Park(s) available	Yes
Bike Racks available	Yes
Taxi rank	Yes

Security

CCTV	Yes
Secure Stations Accreditation	No

Okehampton Interchange (OKI) GWR

Higher Stockley Mead, Okehampton, Devon, EX20 1QQ

Ticket Office	No
Ticket Office minimum opening hours (weekdays)	Unstaffed
Ticket Office minimum opening hours (Saturdays)	Unstaffed
Ticket Office minimum opening hours (Sundays)	Unstaffed
Station staffing hours	None
Ticket machine available (including for collection of pre-purchased tickets)	Yes
Smart cards issued	No

Accessibility Information

Accessibility Category	A
Staffed help available	No
Step-free access	Yes
Step-free access note	This station has step free access to the platform
Designated meeting point for Assisted travel	No
Accessible Toilets available	No
Wheelchairs available	No
Nearest station(s) with more facilities	N/A

Customer facilities and Information

Toilets Available (opening hours may vary)	No
Baby changing facilities (opening hours may vary)	No
Seating area	Yes
Waiting room (opening hours may vary)	No
Refreshments available (opening hours may vary)	No
Customer help points	Yes
Customer Information screens	Yes
Automated Station Announcements	Yes

Getting to and from the station

Station Car Park(s) available	Yes
Bike Racks available	Yes
Taxi rank	No

Security

CCTV	Yes
Secure Stations Accreditation	No

Oldfield Park (OLF)

GWR

Brook Road, Twerton, Bath, Somerset BA2 3RS

Ticket Office	Yes
Ticket Office minimum opening hours (weekdays)	0630 - 1030
Ticket Office minimum opening hours (Saturdays)	Closed
Ticket Office minimum opening hours (Sundays)	Closed
Station staffing hours	0630 - 1030 (M-F)
Ticket machine available (including for collection of pre-purchased tickets)	Yes
Smart cards issued	Yes

Accessibility Information

Accessibility Category	B2
Staffed help available	Yes
Step-free access	No
Step-free access note	This station has step free access to both platforms however these are via steep ramps in particular to the Bath Spa bound platform.
Designated meeting point for Assisted travel	By Ticket Machine, plat 1
Accessible Toilets available	No
Wheelchairs available	No
Nearest station(s) with more facilities	Bath Spa

Customer facilities and Information

Toilets Available (opening hours may vary)	No
Baby changing facilities (opening hours may vary)	No
Seating area	Yes
Waiting room (opening hours may vary)	No
Refreshments available (opening hours may vary)	No
Customer help points	Yes
Customer Information screens	Yes
Automated Station Announcements	Yes

Getting to and from the station

Station Car Park(s) available	No
Bike Racks available	Yes
Taxi rank	No

Security

CCTV	Yes
Secure Stations Accreditation	Yes

Oxford (OXF)

Park End Street, Oxford OX1 1HS

GWR

Ticket Office	Yes
Ticket Office minimum opening hours (weekdays)	0600 - 2000
Ticket Office minimum opening hours (Saturdays)	0730 - 2000
Ticket Office minimum opening hours (Sundays)	0800 - 1900
Station staffing hours	24 hours (M-Sa), 0700 - 0000 (Su)
Ticket machine available (including for collection of pre-purchased tickets)	Yes
Smart cards issued	Yes

Accessibility Information

Accessibility Category	A
Staffed help available	Yes
Step-free access	Yes
Step-free access note	This station has step free access to all platforms via lifts and an overbridge to access platform 4
Designated meeting point for Assisted travel	Help Desk on Main Concourse
Accessible Toilets available	Yes
Wheelchairs available	Yes
Nearest station(s) with more facilities	N/A

Customer facilities and Information

Toilets Available (opening hours may vary)	Yes
Baby changing facilities (opening hours may vary)	Yes
Seating area	Yes
Waiting room (opening hours may vary)	Yes
Refreshments available (opening hours may vary)	Yes
Customer help points	Yes
Customer Information screens	Yes
Automated Station Announcements	Yes

Getting to and from the station

Station Car Park(s) available	Yes
Bike Racks available	Yes
Taxi rank	Yes

Security

CCTV	Yes
Secure Stations Accreditation	Yes

Paignton (PGN)

GWR

Station Square, Paignton, Torbay, Devon TQ4 5EF

Ticket Office	Yes
Ticket Office minimum opening hours (weekdays)	0655 - 1800
Ticket Office minimum opening hours (Saturdays)	0730 - 1655
Ticket Office minimum opening hours (Sundays)	0940 - 1640
Station staffing hours	0830 - 1715 (M-F), 0830 - 1655 (Sa), 1010 - 1630 (Su)
Ticket machine available (including for collection of pre-purchased tickets)	Yes
Smart cards issued	Yes

Accessibility Information

Accessibility Category	B1
Staffed help available	Yes
Step-free access	Yes
Step-free access note	Station Step free access available to both platforms, access between platforms via level crossing to the north of the station
Designated meeting point for Assisted travel	Ticket Office
Accessible Toilets available	Yes
Wheelchairs available	Yes
Nearest station(s) with more facilities	N/A

Customer facilities and Information

Toilets Available (opening hours may vary)	Yes
Baby changing facilities (opening hours may vary)	Yes
Seating area	Yes
Waiting room (opening hours may vary)	No
Refreshments available (opening hours may vary)	No
Customer help points	Yes
Customer Information screens	Yes
Automated Station Announcements	Yes

Getting to and from the station

Station Car Park(s) available	Yes
Bike Racks available	Yes
Taxi rank	Yes

Security

CCTV	Yes
Secure Stations Accreditation	Yes

Pangbourne (PAN)

GWR

Shooters Hill, Pangbourne, Berkshire RG8 7DY

Ticket Office	Yes
Ticket Office minimum opening hours (weekdays)	0620 - 1250
Ticket Office minimum opening hours (Saturdays)	0700 - 1330
Ticket Office minimum opening hours (Sundays)	Closed
Station staffing hours	0610 - 1310 (M-F), 0650 - 1350 (Sa)
Ticket machine available (including for collection of pre-purchased tickets)	Yes
Smart cards issued	Yes

Accessibility Information

Accessibility Category	B3
Staffed help available	Yes (During Staffed hours)
Step-free access	No
Step-free access note	This station has step free access to the Reading bound platform however Didcot bound can only be accessed via subway and stairs
Designated meeting point for Assisted travel	Ticket Office
Accessible Toilets available	No
Wheelchairs available	No
Nearest station(s) with more facilities	Tilehurst

Customer facilities and Information

Toilets Available (opening hours may vary)	Yes
Baby changing facilities (opening hours may vary)	No
Seating area	Yes
Waiting room (opening hours may vary)	Yes
Refreshments available (opening hours may vary)	Yes
Customer help points	Yes
Customer Information screens	Yes
Automated Station Announcements	Yes

Getting to and from the station

Station Car Park(s) available	Yes
Bike Racks available	Yes
Taxi rank	No

Security

CCTV	Yes
Secure Stations Accreditation	Yes

Par (PAR)

GWR

Eastcliffe Road, Par, Cornwall PL24 2LT

Ticket Office	Yes
Ticket Office minimum opening hours (weekdays)	0730 - 1400
Ticket Office minimum opening hours (Saturdays)	0800 - 1430
Ticket Office minimum opening hours (Sundays)	Closed
Station staffing hours	0730 - 1430 (M-Sa)
Ticket machine available (including for collection of pre-purchased tickets)	Yes
Smart cards issued	Yes

Accessibility Information

Accessibility Category	B3
Staffed help available	Yes (During Staffed hours)
Step-free access	No
Step-free access note	This station has a degree of step free access but only to Platform 1 southbound services all remaining platforms can only be accessed via a step bridge
Designated meeting point for Assisted travel	Ticket Office
Accessible Toilets available	No
Wheelchairs available	Yes
Nearest station(s) with more facilities	St Austell

Customer facilities and Information

Toilets Available (opening hours may vary)	Yes
Baby changing facilities (opening hours may vary)	No
Seating area	Yes
Waiting room (opening hours may vary)	Yes
Refreshments available (opening hours may vary)	No
Customer help points	Yes
Customer Information screens	Yes
Automated Station Announcements	Yes

Getting to and from the station

Station Car Park(s) available	Yes
Bike Racks available	Yes
Taxi rank	No

Security

CCTV	Yes
Secure Stations Accreditation	Yes

Parson Street (PSN)

GWR

Parson Street, Bedminster, Bristol BS3 5PU

Ticket Office	No
Ticket Office minimum opening hours (weekdays)	Unstaffed
Ticket Office minimum opening hours (Saturdays)	Unstaffed
Ticket Office minimum opening hours (Sundays)	Unstaffed
Station staffing hours	None
Ticket machine available (including for collection of pre-purchased tickets)	Yes
Smart cards issued	No

Accessibility Information

Accessibility Category	C
Staffed help available	No
Step-free access	No
Step-free access note	This station does not have step free access to the platforms
Designated meeting point for Assisted travel	N/A
Accessible Toilets available	No
Wheelchairs available	No
Nearest station(s) with more facilities	Bristol Temple Meads

Customer facilities and Information

Toilets Available (opening hours may vary)	No
Baby changing facilities (opening hours may vary)	No
Seating area	Yes
Waiting room (opening hours may vary)	No
Refreshments available (opening hours may vary)	No
Customer help points	Yes
Customer Information screens	Yes
Automated Station Announcements	Yes

Getting to and from the station

Station Car Park(s) available	No
Bike Racks available	No
Taxi rank	No

Security

CCTV	Yes
Secure Stations Accreditation	No

Patchway (PWY) GWR

Station Road, Patchway, Bristol, South Gloucs. BS34 6LP

Ticket Office	No
Ticket Office minimum opening hours (weekdays)	Unstaffed
Ticket Office minimum opening hours (Saturdays)	Unstaffed
Ticket Office minimum opening hours (Sundays)	Unstaffed
Station staffing hours	None
Ticket machine available (including for collection of pre-purchased tickets)	No
Smart cards issued	No

Accessibility Information

Accessibility Category	A
Staffed help available	No
Step-free access	Yes
Step-free access note	This station has step free access to all platforms. In the interests of safety and security, access to the lifts are controlled remotely. Please allow additional time to catch your train to allow the operator to call the lift on your behalf.
Designated meeting point for Assisted travel	N/A
Accessible Toilets available	No
Wheelchairs available	No
Nearest station(s) with more facilities	N/A

Customer facilities and Information

Toilets Available (opening hours may vary)	No
Baby changing facilities (opening hours may vary)	No
Seating area	Yes
Waiting room (opening hours may vary)	No
Refreshments available (opening hours may vary)	No
Customer help points	Yes
Customer Information screens	No
Automated Station Announcements	No

Getting to and from the station

Station Car Park(s) available	Yes
Bike Racks available	Yes
Taxi rank	No

Security

CCTV	Yes
Secure Stations Accreditation	Yes

Penmere (PNM)

GWR

Penmere Hill, Penmere, Falmouth, Cornwall TR11 2QZ

Ticket Office	No
Ticket Office minimum opening hours (weekdays)	Unstaffed
Ticket Office minimum opening hours (Saturdays)	Unstaffed
Ticket Office minimum opening hours (Sundays)	Unstaffed
Station staffing hours	None
Ticket machine available (including for collection of pre-purchased tickets)	Yes
Smart cards issued	No

Accessibility Information

Accessibility Category	A
Staffed help available	No
Step-free access	Yes
Step-free access note	This station has step free access to the platform. This is via a ramp from the car park
Designated meeting point for Assisted travel	N/A
Accessible Toilets available	No
Wheelchairs available	No
Nearest station(s) with more facilities	Truro or Penryn

Customer facilities and Information

Toilets Available (opening hours may vary)	No
Baby changing facilities (opening hours may vary)	No
Seating area	Yes
Waiting room (opening hours may vary)	No
Refreshments available (opening hours may vary)	No
Customer help points	Yes
Customer Information screens	No
Automated Station Announcements	No

Getting to and from the station

Station Car Park(s) available	Yes
Bike Racks available	Yes
Taxi rank	No

Security

CCTV	No
Secure Stations Accreditation	Yes

Penryn (PYN)

GWR

Station Road, Penryn, Falmouth, Cornwall TR10 8HF

Ticket Office	No
Ticket Office minimum opening hours (weekdays)	Unstaffed
Ticket Office minimum opening hours (Saturdays)	Unstaffed
Ticket Office minimum opening hours (Sundays)	Unstaffed
Station staffing hours	None
Ticket machine available (including for collection of pre-purchased tickets)	Yes
Smart cards issued	No

Accessibility Information

Accessibility Category	A
Staffed help available	No
Step-free access	Yes
Step-free access note	This station has step free access to the platform from the car park
Designated meeting point for Assisted travel	N/A
Accessible Toilets available	No
Wheelchairs available	No
Nearest station(s) with more facilities	N/A

Customer facilities and Information

Toilets Available (opening hours may vary)	No
Baby changing facilities (opening hours may vary)	No
Seating area	Yes
Waiting room (opening hours may vary)	No
Refreshments available (opening hours may vary)	No
Customer help points	Yes
Customer Information screens	Yes
Automated Station Announcements	Yes

Getting to and from the station

Station Car Park(s) available	Yes
Bike Racks available	Yes
Taxi rank	No

Security

CCTV	Yes
Secure Stations Accreditation	Yes

Penzance (PNZ)

GWR

Wharf Road, Penzance, Cornwall TR18 2LT

Ticket Office	Yes
Ticket Office minimum opening hours (weekdays)	0645 - 1930
Ticket Office minimum opening hours (Saturdays)	0615 - 1810
Ticket Office minimum opening hours (Sundays)	0845 - 1730
Station staffing hours	0450 - 0145 (M-F), 0500 - 0145 (Sa), 0700 - 0100 (Su)
Ticket machine available (including for collection of pre-purchased tickets)	Yes
Smart cards issued	Yes

Accessibility Information

Accessibility Category	A
Staffed help available	Yes
Step-free access	Yes
Step-free access note	This station has step free access to the platforms
Designated meeting point for Assisted travel	Passenger Assistance Office on Platform 3
Accessible Toilets available	Yes
Wheelchairs available	Yes
Nearest station(s) with more facilities	N/A

Customer facilities and Information

Toilets Available (opening hours may vary)	Yes
Baby changing facilities (opening hours may vary)	No
Seating area	Yes
Waiting room (opening hours may vary)	Yes
Refreshments available (opening hours may vary)	Yes
Customer help points	Yes
Customer Information screens	Yes
Automated Station Announcements	Yes

Getting to and from the station

Station Car Park(s) available	Yes
Bike Racks available	Yes
Taxi rank	Yes

Security

CCTV	Yes
Secure Stations Accreditation	Yes

Perranwell (PRW)

GWR

Station Hill, Perranwell, Truro TR3 7JY

Ticket Office	No
Ticket Office minimum opening hours (weekdays)	Unstaffed
Ticket Office minimum opening hours (Saturdays)	Unstaffed
Ticket Office minimum opening hours (Sundays)	Unstaffed
Station staffing hours	None
Ticket machine available (including for collection of pre-purchased tickets)	No
Smart cards issued	No

Accessibility Information

Accessibility Category	A
Staffed help available	No
Step-free access	Yes
Step-free access note	This station has step free access to the platform
Designated meeting point for Assisted travel	N/A
Accessible Toilets available	No
Wheelchairs available	No
Nearest station(s) with more facilities	Truro or Penryn

Customer facilities and Information

Toilets Available (opening hours may vary)	No
Baby changing facilities (opening hours may vary)	No
Seating area	Yes
Waiting room (opening hours may vary)	No
Refreshments available (opening hours may vary)	No
Customer help points	Yes
Customer Information screens	No
Automated Station Announcements	No

Getting to and from the station

Station Car Park(s) available	Yes
Bike Racks available	Yes
Taxi rank	No

Security

CCTV	No
Secure Stations Accreditation	Yes

Pershore (PSH)

GWR

Station Road, Pershore, Worcestershire WR10 6FG

Ticket Office	No
Ticket Office minimum opening hours (weekdays)	Unstaffed
Ticket Office minimum opening hours (Saturdays)	Unstaffed
Ticket Office minimum opening hours (Sundays)	Unstaffed
Station staffing hours	None
Ticket machine available (including for collection of pre-purchased tickets)	Yes
Smart cards issued	No

Accessibility Information

Accessibility Category	A
Staffed help available	No
Step-free access	Yes
Step-free access note	This station has step free access to the platform
Designated meeting point for Assisted travel	N/A
Accessible Toilets available	No
Wheelchairs available	No
Nearest station(s) with more facilities	N/A

Customer facilities and Information

Toilets Available (opening hours may vary)	No
Baby changing facilities (opening hours may vary)	No
Seating area	Yes
Waiting room (opening hours may vary)	No
Refreshments available (opening hours may vary)	No
Customer help points	Yes
Customer Information screens	Yes
Automated Station Announcements	Yes

Getting to and from the station

Station Car Park(s) available	Yes
Bike Racks available	Yes
Taxi rank	No

Security

CCTV	Yes
Secure Stations Accreditation	Yes

Pewsey (PEW)

GWR

North Street, Pewsey, Wiltshire SN9 5ER

Ticket Office	Yes
Ticket Office minimum opening hours (weekdays)	0610 - 1240
Ticket Office minimum opening hours (Saturdays)	0710 - 1340
Ticket Office minimum opening hours (Sundays)	Unstaffed
Station staffing hours	0600 - 1300 (M-F), 0700 - 1400 (Sa)
Ticket machine available (including for collection of pre-purchased tickets)	Yes
Smart cards issued	Yes

Accessibility Information

Accessibility Category	B2
Staffed help available	Yes (During Staffed hours)
Step-free access	No
Step-free access note	Both platforms can be accessed step free however this is via local roads and steep driveways and would be best arriving by Car or taxi
Designated meeting point for Assisted travel	Ticket Office
Accessible Toilets available	Yes
Wheelchairs available	No
Nearest station(s) with more facilities	Newbury or Westbury

Customer facilities and Information

Toilets Available (opening hours may vary)	Yes
Baby changing facilities (opening hours may vary)	No
Seating area	Yes
Waiting room (opening hours may vary)	Yes
Refreshments available (opening hours may vary)	No
Customer help points	Yes
Customer Information screens	Yes
Automated Station Announcements	Yes

Getting to and from the station

Station Car Park(s) available	Yes
Bike Racks available	Yes
Taxi rank	No

Security

CCTV	Yes
Secure Stations Accreditation	Yes

Pilning (PIL)

GWR

Station Road, Pilning, South Gloucestershire BS35 4JT

Ticket Office	No
Ticket Office minimum opening hours (weekdays)	Unstaffed
Ticket Office minimum opening hours (Saturdays)	Unstaffed
Ticket Office minimum opening hours (Sundays)	Unstaffed
Station staffing hours	None
Ticket machine available (including for collection of pre-purchased tickets)	No
Smart cards issued	No

Accessibility Information

Accessibility Category	A
Staffed help available	No
Step-free access	Yes
Step-free access note	This station has step free access to the platform. Only one platform in use
Designated meeting point for Assisted travel	N/A
Accessible Toilets available	No
Wheelchairs available	No
Nearest station(s) with more facilities	Bristol Parkway

Customer facilities and Information

Toilets Available (opening hours may vary)	No
Baby changing facilities (opening hours may vary)	No
Seating area	Yes
Waiting room (opening hours may vary)	No
Refreshments available (opening hours may vary)	No
Customer help points	Yes
Customer Information screens	No
Automated Station Announcements	No

Getting to and from the station

Station Car Park(s) available	No
Bike Racks available	No
Taxi rank	No

Security

CCTV	Yes
Secure Stations Accreditation	No

Plymouth (PLY)

GWR

North Road, Plymouth, Devon PL4 6AB

Ticket Office	Yes
Ticket Office minimum opening hours (weekdays)	0625 - 2000
Ticket Office minimum opening hours (Saturdays)	0625 - 1900
Ticket Office minimum opening hours (Sundays)	0800 - 1900
Station staffing hours	0430-0100 (M-Sa), 0800-0000 (Su)
Ticket machine available (including for collection of pre-purchased tickets)	Yes
Smart cards issued	Yes

Accessibility Information

Accessibility Category	A
Staffed help available	Yes
Step-free access	Yes
Step-free access note	This station has step free access to all platforms via lifts and the station subway
Designated meeting point for Assisted travel	Gateline
Accessible Toilets available	Yes
Wheelchairs available	Yes
Nearest station(s) with more facilities	N/A

Customer facilities and Information

Toilets Available (opening hours may vary)	Yes
Baby changing facilities (opening hours may vary)	Yes
Seating area	Yes
Waiting room (opening hours may vary)	Yes
Refreshments available (opening hours may vary)	Yes
Customer help points	Yes
Customer Information screens	Yes
Automated Station Announcements	Yes

Getting to and from the station

Station Car Park(s) available	Yes
Bike Racks available	Yes
Taxi rank	Yes

Security

CCTV	Yes
Secure Stations Accreditation	Yes

Polsloe Bridge (POL)

GWR

Pinhoe Road, Polsloe Bridge, Exeter, Devon EX4 8AB

Ticket Office	No
Ticket Office minimum opening hours (weekdays)	Unstaffed
Ticket Office minimum opening hours (Saturdays)	Unstaffed
Ticket Office minimum opening hours (Sundays)	Unstaffed
Station staffing hours	None
Ticket machine available (including for collection of pre-purchased tickets)	No
Smart cards issued	No

Accessibility Information

Accessibility Category	C
Staffed help available	No
Step-free access	No
Step-free access note	This station has step free access to all platforms via lifts and the station subway
Designated meeting point for Assisted travel	N/A
Accessible Toilets available	No
Wheelchairs available	No
Nearest station(s) with more facilities	Exeter Central

Customer facilities and Information

Toilets Available (opening hours may vary)	No
Baby changing facilities (opening hours may vary)	No
Seating area	Yes
Waiting room (opening hours may vary)	No
Refreshments available (opening hours may vary)	No
Customer help points	Yes
Customer Information screens	Yes
Automated Station Announcements	Yes

Getting to and from the station

Station Car Park(s) available	No
Bike Racks available	No
Taxi rank	No

Security

CCTV	Yes
Secure Stations Accreditation	No

Portsmouth Arms (PMA)

GWR

Portsmouth Arms, Umberleigh, Devon EX37 9NB

This station is a Request stop

Ticket Office	No
Ticket Office minimum opening hours (weekdays)	Unstaffed
Ticket Office minimum opening hours (Saturdays)	Unstaffed
Ticket Office minimum opening hours (Sundays)	Unstaffed
Station staffing hours	None
Ticket machine available (including for collection of pre-purchased tickets)	No
Smart cards issued	No

Accessibility Information

Accessibility Category	A
Staffed help available	No
Step-free access	Yes
Step-free access note	This station has step free access to the platform
Designated meeting point for Assisted travel	N/A
Accessible Toilets available	No
Wheelchairs available	No
Nearest station(s) with more facilities	Umberleigh and Barnstaple

Customer facilities and Information

Toilets Available (opening hours may vary)	No
Baby changing facilities (opening hours may vary)	No
Seating area	Yes
Waiting room (opening hours may vary)	No
Refreshments available (opening hours may vary)	No
Customer help points	Yes
Customer Information screens	No
Automated Station Announcements	No

Getting to and from the station

Station Car Park(s) available	No
Bike Racks available	Yes
Taxi rank	No

Security

CCTV	No
Secure Stations Accreditation	Yes

Portway Park & Ride (PRI)

GWR

Off Portway (the A4), Shirehampton, Bristol, BS11 9QF

Ticket Office	No
Ticket Office minimum opening hours (weekdays)	Unstaffed
Ticket Office minimum opening hours (Saturdays)	Unstaffed
Ticket Office minimum opening hours (Sundays)	Unstaffed
Station staffing hours	None
Ticket machine available (including for collection of pre-purchased tickets)	Yes
Smart cards issued	No

Accessibility Information

Accessibility Category	A
Staffed help available	No
Step-free access	Yes
Step-free access note	None
Designated meeting point for Assisted travel	None
Accessible Toilets available	No
Wheelchairs available	No
Nearest station(s) with more facilities	Bristol Temple Meads

Customer facilities and Information

Toilets Available (opening hours may vary)	No
Baby changing facilities (opening hours may vary)	No
Seating area	No
Waiting room (opening hours may vary)	Yes
Refreshments available (opening hours may vary)	No
Customer help points	Yes
Customer Information screens	Yes
Automated Station Announcements	Yes

Getting to and from the station

Station Car Park(s) available	Yes (A Bristol City Council Council car park)
Bike Racks available	Yes
Taxi rank	No

Security

CCTV	Yes
Secure Stations Accreditation	No

Quintrell Downs (QUI)

GWR

Quintrell Downs, Newquay, Cornwall TR8 4LJ

Ticket Office	No
Ticket Office minimum opening hours (weekdays)	Unstaffed
Ticket Office minimum opening hours (Saturdays)	Unstaffed
Ticket Office minimum opening hours (Sundays)	Unstaffed
Station staffing hours	None
Ticket machine available (including for collection of pre-purchased tickets)	No
Smart cards issued	No

Accessibility Information

Accessibility Category	B1
Staffed help available	No
Step-free access	No
Step-free access note	This station has step free access to the platform but a kissing gate prevents wheelchair access
Designated meeting point for Assisted travel	N/A
Accessible Toilets available	No
Wheelchairs available	No
Nearest station(s) with more facilities	Newquay

Customer facilities and Information

Toilets Available (opening hours may vary)	No
Baby changing facilities (opening hours may vary)	No
Seating area	Yes
Waiting room (opening hours may vary)	No
Refreshments available (opening hours may vary)	No
Customer help points	Yes
Customer Information screens	No
Automated Station Announcements	No

Getting to and from the station

Station Car Park(s) available	No
Bike Racks available	Yes
Taxi rank	No

Security

CCTV	No
Secure Stations Accreditation	Yes

Radley (RAD)

GWR

Foxborough Road, Radley, Oxfordshire OX14 3AB

Ticket Office	No
Ticket Office minimum opening hours (weekdays)	Unstaffed
Ticket Office minimum opening hours (Saturdays)	Unstaffed
Ticket Office minimum opening hours (Sundays)	Unstaffed
Station staffing hours	None
Ticket machine available (including for collection of pre-purchased tickets)	Yes
Smart cards issued	No

Accessibility Information

Accessibility Category	B3
Staffed help available	No
Step-free access	No
Step-free access note	This station has a degree of step free access to the platform. Oxford bound services can be accessed step free however Platform 2 cannot be accessed step free (Didcot bound).
Designated meeting point for Assisted travel	N/A
Accessible Toilets available	No
Wheelchairs available	No
Nearest station(s) with more facilities	Culham or Didcot Parkway

Customer facilities and Information

Toilets Available (opening hours may vary)	No
Baby changing facilities (opening hours may vary)	No
Seating area	Yes
Waiting room (opening hours may vary)	No
Refreshments available (opening hours may vary)	No
Customer help points	Yes
Customer Information screens	Yes
Automated Station Announcements	Yes

Getting to and from the station

Station Car Park(s) available	Yes
Bike Racks available	Yes
Taxi rank	No

Security

CCTV	Yes
Secure Stations Accreditation	Yes

Reading (RDG)

NR

Station Hill, Reading, Berkshire RG1 1LZ

Ticket Office	Yes
Ticket Office minimum opening hours (weekdays)	0615 - 2200
Ticket Office minimum opening hours (Saturdays)	0615 - 2200
Ticket Office minimum opening hours (Sundays)	0715 - 2200
Station staffing hours	24 hours
Ticket machine available (including for collection of pre-purchased tickets)	Yes
Smart cards issued	Yes

Accessibility Information

Accessibility Category	A
Staffed help available	Yes
Step-free access	Yes
Step-free access note	Platforms can be reached via lift and bridge
Designated meeting point for Assisted travel	Main Entrance Helpdesk or North Entrance Gateline
Accessible Toilets available	Yes
Wheelchairs available	Yes
Nearest station(s) with more facilities	N/A

Customer facilities and Information

Toilets Available (opening hours may vary)	Yes
Baby changing facilities (opening hours may vary)	Yes
Seating area	Yes
Waiting room (opening hours may vary)	Yes
Refreshments available (opening hours may vary)	Yes
Customer help points	Yes
Customer Information screens	Yes
Automated Station Announcements	Yes

Getting to and from the station

Station Car Park(s) available	Yes
Bike Racks available	Yes
Taxi rank	Yes

Security

CCTV	Yes
Secure Stations Accreditation	Yes

Reading Green Park (RGP)

GWR

Flagstaff Road, Reading, Berkshire, RG2 6DN

Ticket Office	Yes
Ticket Office minimum opening hours (weekdays)	0645-1815
Ticket Office minimum opening hours (Saturdays)	0645-1815
Ticket Office minimum opening hours (Sundays)	1015-1645
Station staffing hours	0630-1830
Ticket machine available (including for collection of pre-purchased tickets)	Yes
Smart cards issued	No

Accessibility Information

Accessibility Category	A
Staffed help available	Yes
Step-free access	Yes
Step-free access note	None
Designated meeting point for Assisted travel	By station building entrance
Accessible Toilets available	Yes
Wheelchairs available	No
Nearest station(s) with more facilities	Reading

Customer facilities and Information

Toilets Available (opening hours may vary)	Yes
Baby changing facilities (opening hours may vary)	Yes
Seating area	Yes
Waiting room (opening hours may vary)	Yes
Refreshments available (opening hours may vary)	No
Customer help points	Yes
Customer Information screens	Yes
Automated Station Announcements	Yes

Getting to and from the station

Station Car Park(s) available	Yes (A Reading Borough Council car park)
Bike Racks available	Yes
Taxi rank	Yes

Security

CCTV	Yes
Secure Stations Accreditation	No

Reading West (RDW) GWR

Oxford Road, Reading, Berkshire RG1 7PY

Ticket Office	Yes
Ticket Office minimum opening hours (weekdays)	0630 - 1045
Ticket Office minimum opening hours (Saturdays)	Closed
Ticket Office minimum opening hours (Sundays)	Closed
Station staffing hours	0630 - 1115 (M-F)
Ticket machine available (including for collection of pre-purchased tickets)	Yes
Smart cards issued	Yes

Accessibility Information

Accessibility Category	B3
Staffed help available	No
Step-free access	No
Step-free access note	This station has a degree of step free access but only to Platform 1 and only if accessed via Tilehurst Road. Otherwise this station can be classified as Category C
Designated meeting point for Assisted travel	Ticket Office
Accessible Toilets available	No
Wheelchairs available	No
Nearest station(s) with more facilities	Reading

Customer facilities and Information

Toilets Available (opening hours may vary)	No
Baby changing facilities (opening hours may vary)	No
Seating area	Yes
Waiting room (opening hours may vary)	No
Refreshments available (opening hours may vary)	No
Customer help points	Yes
Customer Information screens	Yes
Automated Station Announcements	Yes

Getting to and from the station

Station Car Park(s) available	No
Bike Racks available	No
Taxi rank	No

Security

CCTV	Yes
Secure Stations Accreditation	No

Redland (RDA)

GWR

South Road, Redland, Bristol BS6 6QP

Ticket Office	No
Ticket Office minimum opening hours (weekdays)	Unstaffed
Ticket Office minimum opening hours (Saturdays)	Unstaffed
Ticket Office minimum opening hours (Sundays)	Unstaffed
Station staffing hours	None
Ticket machine available (including for collection of pre-purchased tickets)	Yes
Smart cards issued	No

Accessibility Information

Accessibility Category	A
Staffed help available	No
Step-free access	Yes
Step-free access note	This station has step free access to the platform
Designated meeting point for Assisted travel	N/A
Accessible Toilets available	No
Wheelchairs available	No
Nearest station(s) with more facilities	N/A

Customer facilities and Information

Toilets Available (opening hours may vary)	No
Baby changing facilities (opening hours may vary)	No
Seating area	Yes
Waiting room (opening hours may vary)	No
Refreshments available (opening hours may vary)	No
Customer help points	Yes
Customer Information screens	Yes
Automated Station Announcements	No

Getting to and from the station

Station Car Park(s) available	No
Bike Racks available	Yes
Taxi rank	No

Security

CCTV	Yes
Secure Stations Accreditation	No

Redruth (RED)

GWR

Station Road, Redruth, Cornwall TR15 2AB

Ticket Office	Yes
Ticket Office minimum opening hours (weekdays)	0730 - 1900
Ticket Office minimum opening hours (Saturdays)	0730 - 1900
Ticket Office minimum opening hours (Sundays)	0900 - 1630
Station staffing hours	0510 - 2230 (M-Sa), 0830 - 2230 (Su)
Ticket machine available (including for collection of pre-purchased tickets)	Yes
Smart cards issued	Yes

Accessibility Information

Accessibility Category	B2
Staffed help available	Yes
Step-free access	Yes
Step-free access note	This station has a degree of step free access with step free available to both platforms. Transfer between platforms is via local roads and under the railway viaduct. Access roads are steep in places.
Designated meeting point for Assisted travel	Ticket Office
Accessible Toilets available	Yes
Wheelchairs available	Yes
Nearest station(s) with more facilities	N/A

Customer facilities and Information

Toilets Available (opening hours may vary)	Yes
Baby changing facilities (opening hours may vary)	No
Seating area	Yes
Waiting room (opening hours may vary)	Yes
Refreshments available (opening hours may vary)	Yes
Customer help points	Yes
Customer Information screens	Yes
Automated Station Announcements	Yes

Getting to and from the station

Station Car Park(s) available	Yes
Bike Racks available	Yes
Taxi rank	Yes

Security

CCTV	Yes
Secure Stations Accreditation	Yes

Roche (ROC) GWR

Victoria Road, Roche, Cornwall PL26 8LG

This station is a Request stop

Ticket Office	No
Ticket Office minimum opening hours (weekdays)	Unstaffed
Ticket Office minimum opening hours (Saturdays)	Unstaffed
Ticket Office minimum opening hours (Sundays)	Unstaffed
Station staffing hours	None
Ticket machine available (including for collection of pre-purchased tickets)	No
Smart cards issued	No

Accessibility Information

Accessibility Category	B2
Staffed help available	No
Step-free access	No
Step-free access note	This station has a degree of step free access to the platform via a steep ramp and barrow crossing to the sole platform
Designated meeting point for Assisted travel	N/A
Accessible Toilets available	No
Wheelchairs available	No
Nearest station(s) with more facilities	Bugle or St Austell

Customer facilities and Information

Toilets Available (opening hours may vary)	No
Baby changing facilities (opening hours may vary)	No
Seating area	Yes
Waiting room (opening hours may vary)	No
Refreshments available (opening hours may vary)	No
Customer help points	Yes
Customer Information screens	No
Automated Station Announcements	No

Getting to and from the station

Station Car Park(s) available	No
Bike Racks available	Yes
Taxi rank	No

Security

CCTV	No
Secure Stations Accreditation	Yes

St Andrews Road (SAR)

GWR

St Andrews Road, Avonmouth, Bristol BS11 9HS

Ticket Office	No
Ticket Office minimum opening hours (weekdays)	Unstaffed
Ticket Office minimum opening hours (Saturdays)	Unstaffed
Ticket Office minimum opening hours (Sundays)	Unstaffed
Station staffing hours	None
Ticket machine available (including for collection of pre-purchased tickets)	No
Smart cards issued	No

Accessibility Information

Accessibility Category	C
Staffed help available	No
Step-free access	No
Step-free access note	This station does not have step free access to the platform
Designated meeting point for Assisted travel	N/A
Accessible Toilets available	No
Wheelchairs available	No
Nearest station(s) with more facilities	Shirehampton or Patchway

Customer facilities and Information

Toilets Available (opening hours may vary)	No
Baby changing facilities (opening hours may vary)	No
Seating area	Yes
Waiting room (opening hours may vary)	No
Refreshments available (opening hours may vary)	No
Customer help points	Yes
Customer Information screens	No
Automated Station Announcements	No

Getting to and from the station

Station Car Park(s) available	No
Bike Racks available	Yes
Taxi rank	No

Security

CCTV	No
Secure Stations Accreditation	Yes

St Austell (SAU) GWR

Station Approach, High Cross Street, St Austell, Cornwall PL25 4LA

Ticket Office	Yes
Ticket Office minimum opening hours (weekdays)	0730 - 1900
Ticket Office minimum opening hours (Saturdays)	0730 - 1900
Ticket Office minimum opening hours (Sundays)	0900 - 1630
Station staffing hours	0530 - 2015 (M-F), 0600 - 2015 (Sa), 0845 - 1645 (Su)
Ticket machine available (including for collection of pre-purchased tickets)	Yes
Smart cards issued	Yes

Accessibility Information

Accessibility Category	A
Staffed help available	Yes
Step-free access	Yes
Step-free access note	This station has step free access to both platforms via a liftbridge
Designated meeting point for Assisted travel	Ticket Office
Accessible Toilets available	Yes
Wheelchairs available	Yes
Nearest station(s) with more facilities	N/A

Customer facilities and Information

Toilets Available (opening hours may vary)	Yes
Baby changing facilities (opening hours may vary)	No
Seating area	Yes
Waiting room (opening hours may vary)	Yes
Refreshments available (opening hours may vary)	Yes
Customer help points	Yes
Customer Information screens	Yes
Automated Station Announcements	Yes

Getting to and from the station

Station Car Park(s) available	Yes
Bike Racks available	Yes
Taxi rank	Yes

Security

CCTV	Yes
Secure Stations Accreditation	Yes

St Budeaux Ferry Road (SBF) GWR

Wolseley Road, St Budeaux, Plymouth, Devon PL5 1JJ

Ticket Office	No
Ticket Office minimum opening hours (weekdays)	Unstaffed
Ticket Office minimum opening hours (Saturdays)	Unstaffed
Ticket Office minimum opening hours (Sundays)	Unstaffed
Station staffing hours	None
Ticket machine available (including for collection of pre-purchased tickets)	No
Smart cards issued	No

Accessibility Information

Accessibility Category	B2
Staffed help available	No
Step-free access	Yes (Steep Ramp Access)
Step-free access note	This station has a degree of step free access, however both platforms can only be accessed via steep ramps with limited handrails for support.
Designated meeting point for Assisted travel	N/A
Accessible Toilets available	No
Wheelchairs available	No
Nearest station(s) with more facilities	Plymouth

Customer facilities and Information

Toilets Available (opening hours may vary)	No
Baby changing facilities (opening hours may vary)	No
Seating area	No
Waiting room (opening hours may vary)	No
Refreshments available (opening hours may vary)	No
Customer help points	Yes
Customer Information screens	No
Automated Station Announcements	No

Getting to and from the station

Station Car Park(s) available	No
Bike Racks available	Yes
Taxi rank	No

Security

CCTV	No
Secure Stations Accreditation	Yes

St Budeaux Victoria Road (SBV) GWR

Wolseley Road, St Budeaux, Plymouth, Devon PL5 1JJ

Ticket Office	No
Ticket Office minimum opening hours (weekdays)	Unstaffed
Ticket Office minimum opening hours (Saturdays)	Unstaffed
Ticket Office minimum opening hours (Sundays)	Unstaffed
Station staffing hours	None
Ticket machine available (including for collection of pre-purchased tickets)	No
Smart cards issued	No

Accessibility Information

Accessibility Category	B2
Staffed help available	No
Step-free access	Yes (Steep Ramp Access)
Step-free access note	This station has step free access to the single platform but this can be accessed via a long ramp from a gated station entrance, there are limited handrails to the ramp and in places the gradient is moderate.
Designated meeting point for Assisted travel	N/A
Accessible Toilets available	No
Wheelchairs available	No
Nearest station(s) with more facilities	Plymouth

Customer facilities and Information

Toilets Available (opening hours may vary)	No
Baby changing facilities (opening hours may vary)	No
Seating area	Yes
Waiting room (opening hours may vary)	No
Refreshments available (opening hours may vary)	No
Customer help points	Yes
Customer Information screens	Yes
Automated Station Announcements	No

Getting to and from the station

Station Car Park(s) available	No
Bike Racks available	Yes
Taxi rank	No

Security

CCTV	Yes
Secure Stations Accreditation	Yes

St Columb Road (SCR)

GWR

Station Road, St Columb, Newquay, Cornwall TR9 6QY

This station is a Request stop

Ticket Office	No
Ticket Office minimum opening hours (weekdays)	Unstaffed
Ticket Office minimum opening hours (Saturdays)	Unstaffed
Ticket Office minimum opening hours (Sundays)	Unstaffed
Station staffing hours	None
Ticket machine available (including for collection of pre-purchased tickets)	No
Smart cards issued	No

Accessibility Information

Accessibility Category	A
Staffed help available	No
Step-free access	Yes
Step-free access note	The platform can be accessed step free
Designated meeting point for Assisted travel	N/A
Accessible Toilets available	No
Wheelchairs available	No
Nearest station(s) with more facilities	N/A

Customer facilities and Information

Toilets Available (opening hours may vary)	No
Baby changing facilities (opening hours may vary)	No
Seating area	Yes
Waiting room (opening hours may vary)	No
Refreshments available (opening hours may vary)	No
Customer help points	Yes
Customer Information screens	No
Automated Station Announcements	No

Getting to and from the station

Station Car Park(s) available	Yes
Bike Racks available	Yes
Taxi rank	No

Security

CCTV	No
Secure Stations Accreditation	Yes

St Erth (SER) GWR

Station Approach, St Erth, Cornwall TR27 6JW

Ticket Office	Yes
Ticket Office minimum opening hours (weekdays)	0730 - 1445
Ticket Office minimum opening hours (Saturdays)	0800 - 1300
Ticket Office minimum opening hours (Sundays)	1015 - 1745 (Easter to early September only)
Station staffing hours	Easter to October: 0640 - 2000 (M-Sa), 1000-1800 (Sun). November to Easter: 0640 - 1540 (M-Sa)
Ticket machine available (including for collection of pre-purchased tickets)	Yes
Smart cards issued	Yes

Accessibility Information

Accessibility Category	A
Staffed help available	Yes
Step-free access	Yes
Step-free access note	Step free access available to both platforms
Designated meeting point for Assisted travel	Ticket Office
Accessible Toilets available	Yes
Wheelchairs available	Yes
Nearest station(s) with more facilities	N/A

Customer facilities and Information

Toilets Available (opening hours may vary)	Yes
Baby changing facilities (opening hours may vary)	No
Seating area	Yes
Waiting room (opening hours may vary)	Yes
Refreshments available (opening hours may vary)	Yes
Customer help points	Yes
Customer Information screens	Yes
Automated Station Announcements	Yes

Getting to and from the station

Station Car Park(s) available	Yes
Bike Racks available	Yes
Taxi rank	No

Security

CCTV	Yes
Secure Stations Accreditation	Yes

St Germans (SGM)

GWR

Nut Tree Hill, St Germans, Cornwall PL12 5LS

Ticket Office	No
Ticket Office minimum opening hours (weekdays)	Unstaffed
Ticket Office minimum opening hours (Saturdays)	Unstaffed
Ticket Office minimum opening hours (Sundays)	Unstaffed
Station staffing hours	None
Ticket machine available (including for collection of pre-purchased tickets)	No
Smart cards issued	No

Accessibility Information

Accessibility Category	B3
Staffed help available	No
Step-free access	Yes
Step-free access note	This station has a degree of step free access however the Plymouth bound platform can only be accessed via a step bridge.
Designated meeting point for Assisted travel	N/A
Accessible Toilets available	No
Wheelchairs available	No
Nearest station(s) with more facilities	Saltash or Liskeard

Customer facilities and Information

Toilets Available (opening hours may vary)	No
Baby changing facilities (opening hours may vary)	No
Seating area	Yes
Waiting room (opening hours may vary)	No
Refreshments available (opening hours may vary)	No
Customer help points	Yes
Customer Information screens	No
Automated Station Announcements	No

Getting to and from the station

Station Car Park(s) available	No
Bike Racks available	Yes
Taxi rank	No

Security

CCTV	No
Secure Stations Accreditation	Yes

St Ives (SIV)

GWR

Station Road, Trelyon Avenue, St Ives, Cornwall TR26 2BP

Ticket Office	Yes
Ticket Office minimum opening hours (weekdays)	1000 - 1800 (Summer Only)
Ticket Office minimum opening hours (Saturdays)	1000 - 1800 (Summer Only)
Ticket Office minimum opening hours (Sundays)	0900 - 1700 (Summer Only)
Station staffing hours	None
Ticket machine available (including for collection of pre-purchased tickets)	Yes
Smart cards issued	No

Accessibility Information

Accessibility Category	A
Staffed help available	Yes (Easter to October only)
Step-free access	Yes
Step-free access note	This station has step free acccess to the platform
Designated meeting point for Assisted travel	N/A
Accessible Toilets available	No
Wheelchairs available	No
Nearest station(s) with more facilities	St Erth

Customer facilities and Information

Toilets Available (opening hours may vary)	No
Baby changing facilities (opening hours may vary)	No
Seating area	Yes
Waiting room (opening hours may vary)	No
Refreshments available (opening hours may vary)	No
Customer help points	Yes
Customer Information screens	Yes
Automated Station Announcements	No

Getting to and from the station

Station Car Park(s) available	Yes
Bike Racks available	Yes
Taxi rank	No

Security

CCTV	Yes
Secure Stations Accreditation	Yes

St James' Park (SJP)

GWR

Well Street, St James, Exeter, Devon EX4 6QB

Ticket Office	No
Ticket Office minimum opening hours (weekdays)	Unstaffed
Ticket Office minimum opening hours (Saturdays)	Unstaffed
Ticket Office minimum opening hours (Sundays)	Unstaffed
Station staffing hours	None
Ticket machine available (including for collection of pre-purchased tickets)	No
Smart cards issued	No

Accessibility Information

Accessibility Category	B3
Staffed help available	No
Step-free access	No
Step-free access note	This station has a degree of step free access to the platforms, however the Exeter bound platform cannot be accessed step free and the Exmouth bound platform can be accessed step free but only via a very steep ramp
Designated meeting point for Assisted travel	N/A
Accessible Toilets available	No
Wheelchairs available	No
Nearest station(s) with more facilities	Exeter Central

Customer facilities and Information

Toilets Available (opening hours may vary)	No
Baby changing facilities (opening hours may vary)	No
Seating area	Yes
Waiting room (opening hours may vary)	No
Refreshments available (opening hours may vary)	No
Customer help points	Yes
Customer Information screens	No
Automated Station Announcements	No

Getting to and from the station

Station Car Park(s) available	No
Bike Racks available	No
Taxi rank	No

Security

CCTV	No
Secure Stations Accreditation	No

St Keyne Wishing Well Halt (SKN) GWR

Lametton Mill, St Keyne, Liskeard, Cornwall PL14 4SE

This station is a Request stop

Ticket Office	No
Ticket Office minimum opening hours (weekdays)	Unstaffed
Ticket Office minimum opening hours (Saturdays)	Unstaffed
Ticket Office minimum opening hours (Sundays)	Unstaffed
Station staffing hours	None
Ticket machine available (including for collection of pre-purchased tickets)	No
Smart cards issued	No

Accessibility Information

Accessibility Category	B1
Staffed help available	No
Step-free access	Yes
Step-free access note	Station can be accessed via a long path and a short steep ramp to the platform
Designated meeting point for Assisted travel	N/A
Accessible Toilets available	No
Wheelchairs available	No
Nearest station(s) with more facilities	Liskeard

Customer facilities and Information

Toilets Available (opening hours may vary)	No
Baby changing facilities (opening hours may vary)	No
Seating area	Yes
Waiting room (opening hours may vary)	No
Refreshments available (opening hours may vary)	No
Customer help points	Yes
Customer Information screens	No
Automated Station Announcements	No

Getting to and from the station

Station Car Park(s) available	No
Bike Racks available	Yes
Taxi rank	No

Security

CCTV	No
Secure Stations Accreditation	Yes

Saltash (STS)

GWR

Albert Road, Saltash, Cornwall PL12 4EB

Ticket Office	No
Ticket Office minimum opening hours (weekdays)	Unstaffed
Ticket Office minimum opening hours (Saturdays)	Unstaffed
Ticket Office minimum opening hours (Sundays)	Unstaffed
Station staffing hours	None
Ticket machine available (including for collection of pre-purchased tickets)	No
Smart cards issued	No

Accessibility Information

Accessibility Category	B2
Staffed help available	No
Step-free access	Yes
Step-free access note	This station has a degree of step free access with both platforms able to be accessed step free, platform 1 is via a long ramp only and via local steep roads from platform 2
Designated meeting point for Assisted travel	N/A
Accessible Toilets available	No
Wheelchairs available	No
Nearest station(s) with more facilities	N/A

Customer facilities and Information

Toilets Available (opening hours may vary)	No
Baby changing facilities (opening hours may vary)	No
Seating area	Yes
Waiting room (opening hours may vary)	No
Refreshments available (opening hours may vary)	Yes
Customer help points	Yes
Customer Information screens	No
Automated Station Announcements	No

Getting to and from the station

Station Car Park(s) available	Yes
Bike Racks available	Yes
Taxi rank	No

Security

CCTV	No
Secure Stations Accreditation	Yes

Sandhurst (SND)

GWR

High Street, Sandhurst, Berkshire GU47 9DX

Ticket Office	No
Ticket Office minimum opening hours (weekdays)	Unstaffed
Ticket Office minimum opening hours (Saturdays)	Unstaffed
Ticket Office minimum opening hours (Sundays)	Unstaffed
Station staffing hours	None
Ticket machine available (including for collection of pre-purchased tickets)	No
Smart cards issued	No

Accessibility Information

Accessibility Category	B2
Staffed help available	No
Step-free access	No
Step-free access note	This station has a degree of step free access to the platforms via long ramps from separate side of the railway viaduct. Gradients are steep in places
Designated meeting point for Assisted travel	N/A
Accessible Toilets available	No
Wheelchairs available	No
Nearest station(s) with more facilities	Wokingham

Customer facilities and Information

Toilets Available (opening hours may vary)	No
Baby changing facilities (opening hours may vary)	No
Seating area	Yes
Waiting room (opening hours may vary)	No
Refreshments available (opening hours may vary)	No
Customer help points	Yes
Customer Information screens	Yes
Automated Station Announcements	Yes

Getting to and from the station

Station Car Park(s) available	No
Bike Racks available	Yes
Taxi rank	No

Security

CCTV	Yes
Secure Stations Accreditation	Yes

Sandplace (SDP)

GWR

Tarras Crossing, Sandplace, Looe, Cornwall PL13 1PJ

This station is a Request stop

Ticket Office	No
Ticket Office minimum opening hours (weekdays)	Unstaffed
Ticket Office minimum opening hours (Saturdays)	Unstaffed
Ticket Office minimum opening hours (Sundays)	Unstaffed
Station staffing hours	None
Ticket machine available (including for collection of pre-purchased tickets)	No
Smart cards issued	No

Accessibility Information

Accessibility Category	A
Staffed help available	No
Step-free access	Yes
Step-free access note	This station has step free access to the platform
Designated meeting point for Assisted travel	N/A
Accessible Toilets available	No
Wheelchairs available	No
Nearest station(s) with more facilities	N/A

Customer facilities and Information

Toilets Available (opening hours may vary)	No
Baby changing facilities (opening hours may vary)	No
Seating area	Yes
Waiting room (opening hours may vary)	No
Refreshments available (opening hours may vary)	No
Customer help points	Yes
Customer Information screens	No
Automated Station Announcements	No

Getting to and from the station

Station Car Park(s) available	No
Bike Racks available	Yes
Taxi rank	No

Security

CCTV	No
Secure Stations Accreditation	Yes

Sea Mills (SML)

GWR

Sea Mills Lane, Sea Mills, Bristol BS9 1SU

Ticket Office	No
Ticket Office minimum opening hours (weekdays)	Unstaffed
Ticket Office minimum opening hours (Saturdays)	Unstaffed
Ticket Office minimum opening hours (Sundays)	Unstaffed
Station staffing hours	None
Ticket machine available (including for collection of pre-purchased tickets)	No
Smart cards issued	No

Accessibility Information

Accessibility Category	B1
Staffed help available	No
Step-free access	No
Step-free access note	This station has step free access to the platform. This is via a steep ramp from the station entrance
Designated meeting point for Assisted travel	N/A
Accessible Toilets available	No
Wheelchairs available	No
Nearest station(s) with more facilities	Filton Abbey Wood and Bristol Temple Meads

Customer facilities and Information

Toilets Available (opening hours may vary)	No
Baby changing facilities (opening hours may vary)	No
Seating area	Yes
Waiting room (opening hours may vary)	No
Refreshments available (opening hours may vary)	No
Customer help points	Yes
Customer Information screens	Yes
Automated Station Announcements	No

Getting to and from the station

Station Car Park(s) available	No
Bike Racks available	No
Taxi rank	No

Security

CCTV	Yes
Secure Stations Accreditation	Yes

Severn Beach (SVB) GWR

Severn Beach Road, Severn Beach, Bristol, South Gloucs BS35 4PQ

Ticket Office	No
Ticket Office minimum opening hours (weekdays)	Unstaffed
Ticket Office minimum opening hours (Saturdays)	Unstaffed
Ticket Office minimum opening hours (Sundays)	Unstaffed
Station staffing hours	None
Ticket machine available (including for collection of pre-purchased tickets)	No
Smart cards issued	No

Accessibility Information

Accessibility Category	A
Staffed help available	No
Step-free access	Yes
Step-free access note	This station has step free access to the platform
Designated meeting point for Assisted travel	N/A
Accessible Toilets available	No
Wheelchairs available	No
Nearest station(s) with more facilities	N/A

Customer facilities and Information

Toilets Available (opening hours may vary)	No
Baby changing facilities (opening hours may vary)	No
Seating area	Yes
Waiting room (opening hours may vary)	No
Refreshments available (opening hours may vary)	No
Customer help points	Yes
Customer Information screens	Yes
Automated Station Announcements	No

Getting to and from the station

Station Car Park(s) available	No
Bike Racks available	Yes
Taxi rank	No

Security

CCTV	Yes
Secure Stations Accreditation	Yes

Shalford (SFR)

GWR

Station Road, Shalford, Surrey GU4 8LE

Ticket Office	No
Ticket Office minimum opening hours (weekdays)	Unstaffed
Ticket Office minimum opening hours (Saturdays)	Unstaffed
Ticket Office minimum opening hours (Sundays)	Unstaffed
Station staffing hours	None
Ticket machine available (including for collection of pre-purchased tickets)	Yes
Smart cards issued	No

Accessibility Information

Accessibility Category	B1
Staffed help available	No
Step-free access	No
Step-free access note	Ramped access to Redhill platform. Inter platform access via stepped footbridge or highway (approx 230 metres)
Designated meeting point for Assisted travel	N/A
Accessible Toilets available	No
Wheelchairs available	No
Nearest station(s) with more facilities	Guildford

Customer facilities and Information

Toilets Available (opening hours may vary)	No
Baby changing facilities (opening hours may vary)	No
Seating area	Yes
Waiting room (opening hours may vary)	No
Refreshments available (opening hours may vary)	No
Customer help points	Yes
Customer Information screens	Yes
Automated Station Announcements	Yes

Getting to and from the station

Station Car Park(s) available	Yes
Bike Racks available	Yes
Taxi rank	No

Security

CCTV	No
Secure Stations Accreditation	Yes

Shiplake (SHI)

GWR

Station Road, Lower Shiplake, Oxfordshire RG9 3NY

Ticket Office	No
Ticket Office minimum opening hours (weekdays)	Unstaffed
Ticket Office minimum opening hours (Saturdays)	Unstaffed
Ticket Office minimum opening hours (Sundays)	Unstaffed
Station staffing hours	None
Ticket machine available (including for collection of pre-purchased tickets)	Yes
Smart cards issued	No

Accessibility Information

Accessibility Category	A
Staffed help available	No
Step-free access	Yes
Step-free access note	This station has step free access to the platform
Designated meeting point for Assisted travel	N/A
Accessible Toilets available	No
Wheelchairs available	No
Nearest station(s) with more facilities	Twyford

Customer facilities and Information

Toilets Available (opening hours may vary)	No
Baby changing facilities (opening hours may vary)	No
Seating area	Yes
Waiting room (opening hours may vary)	No
Refreshments available (opening hours may vary)	No
Customer help points	Yes
Customer Information screens	Yes
Automated Station Announcements	Yes

Getting to and from the station

Station Car Park(s) available	Yes
Bike Racks available	Yes
Taxi rank	No

Security

CCTV	Yes
Secure Stations Accreditation	Yes

Shipton (SIP)

GWR

Station Road, Shipton upon Cherwell, Oxfordshire OX7 5FJ

Ticket Office	No
Ticket Office minimum opening hours (weekdays)	Unstaffed
Ticket Office minimum opening hours (Saturdays)	Unstaffed
Ticket Office minimum opening hours (Sundays)	Unstaffed
Station staffing hours	None
Ticket machine available (including for collection of pre-purchased tickets)	No
Smart cards issued	No

Accessibility Information

Accessibility Category	B2
Staffed help available	No
Step-free access	No
Step-free access note	This station has step free access to the platform however access between platforms is via local roads and access driveway to a flour mill - beware of vehicle movements
Designated meeting point for Assisted travel	N/A
Accessible Toilets available	No
Wheelchairs available	No
Nearest station(s) with more facilities	Charlbury

Customer facilities and Information

Toilets Available (opening hours may vary)	No
Baby changing facilities (opening hours may vary)	No
Seating area	Yes
Waiting room (opening hours may vary)	No
Refreshments available (opening hours may vary)	No
Customer help points	Yes
Customer Information screens	Yes
Automated Station Announcements	Yes

Getting to and from the station

Station Car Park(s) available	No
Bike Racks available	Yes
Taxi rank	No

Security

CCTV	No
Secure Stations Accreditation	Yes

Shirehampton (SHH)

GWR

Station Road, Shirehampton, Bristol BS11 9XA

Ticket Office	No
Ticket Office minimum opening hours (weekdays)	Unstaffed
Ticket Office minimum opening hours (Saturdays)	Unstaffed
Ticket Office minimum opening hours (Sundays)	Unstaffed
Station staffing hours	None
Ticket machine available (including for collection of pre-purchased tickets)	No
Smart cards issued	No

Accessibility Information

Accessibility Category	A
Staffed help available	No
Step-free access	Yes
Step-free access note	This station has step free access to the platform
Designated meeting point for Assisted travel	N/A
Accessible Toilets available	No
Wheelchairs available	No
Nearest station(s) with more facilities	N/A

Customer facilities and Information

Toilets Available (opening hours may vary)	No
Baby changing facilities (opening hours may vary)	No
Seating area	Yes
Waiting room (opening hours may vary)	No
Refreshments available (opening hours may vary)	No
Customer help points	Yes
Customer Information screens	Yes
Automated Station Announcements	No

Getting to and from the station

Station Car Park(s) available	Yes
Bike Racks available	Yes
Taxi rank	No

Security

CCTV	Yes
Secure Stations Accreditation	Yes

Slough (SLO)

GWR

Brunel Way, Slough, Berkshire SL1 1XW

Ticket Office	Yes
Ticket Office minimum opening hours (weekdays)	0600 - 2130
Ticket Office minimum opening hours (Saturdays)	0630 - 2130
Ticket Office minimum opening hours (Sundays)	0700 - 2130
Station staffing hours	24 hours
Ticket machine available (including for collection of pre-purchased tickets)	Yes
Smart cards issued	Yes

Accessibility Information

Accessibility Category	A
Staffed help available	Yes
Step-free access	Yes
Step-free access note	This station has step-free access to all platforms
Designated meeting point for Assisted travel	Platform 5 Customer Assistance office
Accessible Toilets available	Yes
Wheelchairs available	Yes
Nearest station(s) with more facilities	N/A

Customer facilities and Information

Toilets Available (opening hours may vary)	Yes
Baby changing facilities (opening hours may vary)	Yes
Seating area	Yes
Waiting room (opening hours may vary)	Yes
Refreshments available (opening hours may vary)	Yes
Customer help points	Yes
Customer Information screens	Yes
Automated Station Announcements	Yes

Getting to and from the station

Station Car Park(s) available	Yes
Bike Racks available	Yes
Taxi rank	Yes

Security

CCTV	Yes
Secure Stations Accreditation	Yes

South Greenford (SGN)

GWR

Leaver Gardens, Greenford, Middlesex UB6 2WE

Ticket Office	No
Ticket Office minimum opening hours (weekdays)	Unstaffed
Ticket Office minimum opening hours (Saturdays)	Unstaffed
Ticket Office minimum opening hours (Sundays)	Unstaffed
Station staffing hours	None
Ticket machine available (including for collection of pre-purchased tickets)	No
Smart cards issued	No

Accessibility Information

Accessibility Category	B2
Staffed help available	No
Step-free access	Yes
Step-free access note	This station has a degree of step free access to both platforms however this is via Long ramps to both platforms (approx 1:10). No footbridge
Designated meeting point for Assisted travel	N/A
Accessible Toilets available	No
Wheelchairs available	No
Nearest station(s) with more facilities	West Ealing

Customer facilities and Information

Toilets Available (opening hours may vary)	No
Baby changing facilities (opening hours may vary)	No
Seating area	Yes
Waiting room (opening hours may vary)	No
Refreshments available (opening hours may vary)	No
Customer help points	Yes
Customer Information screens	Yes
Automated Station Announcements	Yes

Getting to and from the station

Station Car Park(s) available	No
Bike Racks available	No
Taxi rank	No

Security

CCTV	Yes
Secure Stations Accreditation	Yes

Stapleton Road (SRD) GWR

Stapleton Road Station, Stapleton Road, Easton, Bristol BS5 6NE

Ticket Office	No
Ticket Office minimum opening hours (weekdays)	Unstaffed
Ticket Office minimum opening hours (Saturdays)	Unstaffed
Ticket Office minimum opening hours (Sundays)	Unstaffed
Station staffing hours	None
Ticket machine available (including for collection of pre-purchased tickets)	No
Smart cards issued	No

Accessibility Information

Accessibility Category	B1
Staffed help available	No
Step-free access	No
Step-free access note	Step free access can be achieved to both platforms independent of the station however step free access does not exist between platforms.
Designated meeting point for Assisted travel	N/A
Accessible Toilets available	No
Wheelchairs available	No
Nearest station(s) with more facilities	Bristol Temple Meads

Customer facilities and Information

Toilets Available (opening hours may vary)	No
Baby changing facilities (opening hours may vary)	No
Seating area	Yes
Waiting room (opening hours may vary)	No
Refreshments available (opening hours may vary)	No
Customer help points	Yes
Customer Information screens	Yes
Automated Station Announcements	Yes

Getting to and from the station

Station Car Park(s) available	No
Bike Racks available	Yes
Taxi rank	No

Security

CCTV	Yes
Secure Stations Accreditation	No

Starcross (SCS)

GWR

The Strand, Starcross, Exeter EX6 8PA

Ticket Office	No
Ticket Office minimum opening hours (weekdays)	Unstaffed
Ticket Office minimum opening hours (Saturdays)	Unstaffed
Ticket Office minimum opening hours (Sundays)	Unstaffed
Station staffing hours	None
Ticket machine available (including for collection of pre-purchased tickets)	No
Smart cards issued	No

Accessibility Information

Accessibility Category	C
Staffed help available	No
Step-free access	No
Step-free access note	This station does not have step free access to any platform.
Designated meeting point for Assisted travel	N/A
Accessible Toilets available	No
Wheelchairs available	No
Nearest station(s) with more facilities	Dawlish

Customer facilities and Information

Toilets Available (opening hours may vary)	Outside of station by Platform 2
Baby changing facilities (opening hours may vary)	No
Seating area	Yes
Waiting room (opening hours may vary)	No
Refreshments available (opening hours may vary)	Yes
Customer help points	Yes
Customer Information screens	Yes
Automated Station Announcements	Yes

Getting to and from the station

Station Car Park(s) available	No
Bike Racks available	Yes
Taxi rank	No

Security

CCTV	No
Secure Stations Accreditation	Yes

Stonehouse (SHU)

GWR

Burdett Road, Stonehouse, Gloucestershire GL10 2JW

Ticket Office	Yes
Ticket Office minimum opening hours (weekdays)	0610 - 1045
Ticket Office minimum opening hours (Saturdays)	0710 - 1040
Ticket Office minimum opening hours (Sundays)	Closed
Station staffing hours	0540 - 1100 (M-F), 0640 - 1200 (Sa)
Ticket machine available (including for collection of pre-purchased tickets)	Yes
Smart cards issued	Yes

Accessibility Information

Accessibility Category	B2
Staffed help available	No
Step-free access	Yes
Step-free access note	Access to both platforms are step free although inter platform step free access is via a walk of approximately 700m between platforms using public paths. There is a stepped footbridge between the two platforms
Designated meeting point for Assisted travel	N/A
Accessible Toilets available	No
Wheelchairs available	No
Nearest station(s) with more facilities	Stroud or Gloucester

Customer facilities and Information

Toilets Available (opening hours may vary)	No
Baby changing facilities (opening hours may vary)	No
Seating area	Yes
Waiting room (opening hours may vary)	No
Refreshments available (opening hours may vary)	No
Customer help points	Yes
Customer Information screens	Yes
Automated Station Announcements	Yes

Getting to and from the station

Station Car Park(s) available	Yes
Bike Racks available	No
Taxi rank	No

Security

CCTV	Yes
Secure Stations Accreditation	Yes

Stroud (STD)

GWR

Station Road, Stroud, Gloucestershire GL5 3AP

Ticket Office	Yes
Ticket Office minimum opening hours (weekdays)	0630 - 1800
Ticket Office minimum opening hours (Saturdays)	0715 - 1430
Ticket Office minimum opening hours (Sundays)	0945 - 1700
Station staffing hours	0600 - 1800 (M-F), 0700 - 1430 (Sa), 0945 - 1700 (Su)
Ticket machine available (including for collection of pre-purchased tickets)	Yes
Smart cards issued	Yes

Accessibility Information

Accessibility Category	B2
Staffed help available	Yes (During Staffed hours)
Step-free access	Yes
Step-free access note	This station has a degree of step free access to each platform via drop off points however step free access between the ticket office and Platform 2 can only be achieved via a stepbridge on the station.
Designated meeting point for Assisted travel	Ticket Office
Accessible Toilets available	Yes
Wheelchairs available	Yes
Nearest station(s) with more facilities	N/A

Customer facilities and Information

Toilets Available (opening hours may vary)	Yes
Baby changing facilities (opening hours may vary)	Yes
Seating area	Yes
Waiting room (opening hours may vary)	Yes
Refreshments available (opening hours may vary)	Yes
Customer help points	Yes
Customer Information screens	Yes
Automated Station Announcements	Yes

Getting to and from the station

Station Car Park(s) available	Yes
Bike Racks available	Yes
Taxi rank	Yes

Security

CCTV	Yes
Secure Stations Accreditation	Yes

Swindon (SWI)

GWR

Station Road, Swindon, Wiltshire SN1 1DQ

Ticket Office	Yes
Ticket Office minimum opening hours (weekdays)	0630 - 2000
Ticket Office minimum opening hours (Saturdays)	0630 - 1930
Ticket Office minimum opening hours (Sundays)	0800 - 2000
Station staffing hours	0515 - 0100 (M-Sa), 0700 - 0100 (Su)
Ticket machine available (including for collection of pre-purchased tickets)	Yes
Smart cards issued	Yes

Accessibility Information

Accessibility Category	A
Staffed help available	Yes
Step-free access	Yes
Step-free access note	This station has step free access to all platforms via subway and the lifts via the main entrance subway
Designated meeting point for Assisted travel	Ticket Office
Accessible Toilets available	Yes
Wheelchairs available	Yes
Nearest station(s) with more facilities	N/A

Customer facilities and Information

Toilets Available (opening hours may vary)	Yes
Baby changing facilities (opening hours may vary)	Yes
Seating area	Yes
Waiting room (opening hours may vary)	Yes
Refreshments available (opening hours may vary)	Yes
Customer help points	Yes
Customer Information screens	Yes
Automated Station Announcements	Yes

Getting to and from the station

Station Car Park(s) available	Yes
Bike Racks available	Yes
Taxi rank	Yes

Security

CCTV	Yes
Secure Stations Accreditation	Yes

Tackley (TAC)

GWR

Nethercote Road, Tackley, Oxfordshire OX5 3AT

Ticket Office	No
Ticket Office minimum opening hours (weekdays)	Unstaffed
Ticket Office minimum opening hours (Saturdays)	Unstaffed
Ticket Office minimum opening hours (Sundays)	Unstaffed
Station staffing hours	None
Ticket machine available (including for collection of pre-purchased tickets)	No
Smart cards issued	No

Accessibility Information

Accessibility Category	B3
Staffed help available	No
Step-free access	No
Step-free access note	There is only step free access to the Banbury bound platform. The Oxford bound platform is only accessible via a stepped footbridge. For customers who use a wheelchair or have reduced mobility, please call the Passenger Assist team on **0800 197 1329.**
Designated meeting point for Assisted travel	N/A
Accessible Toilets available	No
Wheelchairs available	No
Nearest station(s) with more facilities	Heyford or Oxford

Customer facilities and Information

Toilets Available (opening hours may vary)	No
Baby changing facilities (opening hours may vary)	No
Seating area	Yes
Waiting room (opening hours may vary)	No
Refreshments available (opening hours may vary)	No
Customer help points	Yes
Customer Information screens	Yes
Automated Station Announcements	Yes

Getting to and from the station

Station Car Park(s) available	No
Bike Racks available	Yes
Taxi rank	No

Security

CCTV	No
Secure Stations Accreditation	Yes

Taunton (TAU)

GWR

Station Road, Taunton, Somerset TA1 1QP

Ticket Office	Yes
Ticket Office minimum opening hours (weekdays)	0630 - 1900
Ticket Office minimum opening hours (Saturdays)	0630 - 1900
Ticket Office minimum opening hours (Sundays)	0800 - 1900
Station staffing hours	0450 - 0100 (M-F), 0500 - 0000 (Sa), 0745 - 0000 (Su)
Ticket machine available (including for collection of pre-purchased tickets)	Yes
Smart cards issued	Yes

Accessibility Information

Accessibility Category	A
Staffed help available	Yes
Step-free access	Yes
Step-free access note	This station has step free access to all platforms via subway and the lifts
Designated meeting point for Assisted travel	Gateline
Accessible Toilets available	Yes
Wheelchairs available	Yes
Nearest station(s) with more facilities	N/A

Customer facilities and Information

Toilets Available (opening hours may vary)	Yes
Baby changing facilities (opening hours may vary)	Yes
Seating area	Yes
Waiting room (opening hours may vary)	Yes
Refreshments available (opening hours may vary)	Yes
Customer help points	Yes
Customer Information screens	Yes
Automated Station Announcements	Yes

Getting to and from the station

Station Car Park(s) available	Yes
Bike Racks available	Yes
Taxi rank	Yes

Security

CCTV	Yes
Secure Stations Accreditation	Yes

Teignmouth (TGM) GWR

Station Road, East Brook Street, Teignmouth, Devon TQ14 8PG

Ticket Office	Yes
Ticket Office minimum opening hours (weekdays)	0710 - 1900
Ticket Office minimum opening hours (Saturdays)	0700 - 1400
Ticket Office minimum opening hours (Sundays)	Closed
Station staffing hours	0700 - 1900 (M-F), 0700 - 1715 (Sa), 0950 - 1730 (Su)
Ticket machine available (including for collection of pre-purchased tickets)	Yes
Smart cards issued	Yes

Accessibility Information

Accessibility Category	B2
Staffed help available	Yes (During staffed hours)
Step-free access	Yes
Step-free access note	This station has step free access to both platforms however this is only via local roads in respect of Exeter bound platform. On the station this platform can only be accessed via a footbridge
Designated meeting point for Assisted travel	Ticket Office
Accessible Toilets available	Yes
Wheelchairs available	Yes
Nearest station(s) with more facilities	N/A

Customer facilities and Information

Toilets Available (opening hours may vary)	Yes
Baby changing facilities (opening hours may vary)	No
Seating area	Yes
Waiting room (opening hours may vary)	Yes
Refreshments available (opening hours may vary)	Yes
Customer help points	Yes
Customer Information screens	Yes
Automated Station Announcements	Yes

Getting to and from the station

Station Car Park(s) available	Yes
Bike Racks available	Yes
Taxi rank	Yes

Security

CCTV	Yes
Secure Stations Accreditation	Yes

Thatcham (THA)

GWR

Station Road, Thatcham, Berkshire RG19 4PP

Ticket Office	Yes
Ticket Office minimum opening hours (weekdays)	0600 - 1230
Ticket Office minimum opening hours (Saturdays)	0650 - 1320
Ticket Office minimum opening hours (Sundays)	Closed
Station staffing hours	0550 - 1250 (M-F), 0640 - 1340 (Sa)
Ticket machine available (including for collection of pre-purchased tickets)	Yes
Smart cards issued	Yes

Accessibility Information

Accessibility Category	B1
Staffed help available	Yes (During Staffed hours)
Step-free access	Yes
Step-free access note	Step free access available to both platforms, access between platforms via level crossing and a ramp
Designated meeting point for Assisted travel	Ticket Office
Accessible Toilets available	No
Wheelchairs available	No
Nearest station(s) with more facilities	Newbury

Customer facilities and Information

Toilets Available (opening hours may vary)	No
Baby changing facilities (opening hours may vary)	No
Seating area	Yes
Waiting room (opening hours may vary)	Yes
Refreshments available (opening hours may vary)	No
Customer help points	Yes
Customer Information screens	Yes
Automated Station Announcements	Yes

Getting to and from the station

Station Car Park(s) available	Yes
Bike Racks available	Yes
Taxi rank	No

Security

CCTV	Yes
Secure Stations Accreditation	Yes

Theale (THE)

GWR

Station Road, Theale, Berkshire RG7 4AA

Ticket Office	Yes
Ticket Office minimum opening hours (weekdays)	0630 - 1300
Ticket Office minimum opening hours (Saturdays)	0700 - 1330
Ticket Office minimum opening hours (Sundays)	Closed
Station staffing hours	0620 - 1320 (M-F), 0650 - 1350 (Sa)
Ticket machine available (including for collection of pre-purchased tickets)	Yes
Smart cards issued	Yes

Accessibility Information

Accessibility Category	A
Staffed help available	Yes (During Staffed hours)
Step-free access	Yes
Step-free access note	This station has step-free access to all platforms
Designated meeting point for Assisted travel	Ticket Office
Accessible Toilets available	Yes
Wheelchairs available	No
Nearest station(s) with more facilities	Reading

Customer facilities and Information

Toilets Available (opening hours may vary)	Yes
Baby changing facilities (opening hours may vary)	Yes
Seating area	Yes
Waiting room (opening hours may vary)	No
Refreshments available (opening hours may vary)	No
Customer help points	Yes
Customer Information screens	Yes
Automated Station Announcements	Yes

Getting to and from the station

Station Car Park(s) available	Yes
Bike Racks available	Yes
Taxi rank	No

Security

CCTV	Yes
Secure Stations Accreditation	Yes

Thornford (THO)

GWR

Thornford Road, Thornford, Sherborne, Dorset DT9 6PT

This station is a Request stop

Ticket Office	No
Ticket Office minimum opening hours (weekdays)	Unstaffed
Ticket Office minimum opening hours (Saturdays)	Unstaffed
Ticket Office minimum opening hours (Sundays)	Unstaffed
Station staffing hours	None
Ticket machine available (including for collection of pre-purchased tickets)	No
Smart cards issued	No

Accessibility Information

Accessibility Category	C
Staffed help available	No
Step-free access	No
Step-free access note	This station does not have step free access to the platform
Designated meeting point for Assisted travel	N/A
Accessible Toilets available	No
Wheelchairs available	No
Nearest station(s) with more facilities	Yeovil Pen Mill

Customer facilities and Information

Toilets Available (opening hours may vary)	No
Baby changing facilities (opening hours may vary)	No
Seating area	No
Waiting room (opening hours may vary)	No
Refreshments available (opening hours may vary)	No
Customer help points	Yes
Customer Information screens	No
Automated Station Announcements	No

Getting to and from the station

Station Car Park(s) available	No
Bike Racks available	Yes
Taxi rank	No

Security

CCTV	No
Secure Stations Accreditation	Yes

Tilehurst (TLH)

GWR

Oxford Road, Tilehurst, Berkshire RG31 6TH

Ticket Office	Yes
Ticket Office minimum opening hours (weekdays)	0625 - 1255
Ticket Office minimum opening hours (Saturdays)	0700 - 1330
Ticket Office minimum opening hours (Sundays)	Closed
Station staffing hours	0615 - 1315 (M-F), 0650 - 1350 (Sa)
Ticket machine available (including for collection of pre-purchased tickets)	Yes
Smart cards issued	Yes

Accessibility Information

Accessibility Category	A
Staffed help available	Yes (During Staffed hours)
Step-free access	Yes
Step-free access note	Step free access available to both platforms
Designated meeting point for Assisted travel	N/A
Accessible Toilets available	No
Wheelchairs available	No
Nearest station(s) with more facilities	Reading

Customer facilities and Information

Toilets Available (opening hours may vary)	Yes (but no National Key toilet)
Baby changing facilities (opening hours may vary)	No
Seating area	Yes
Waiting room (opening hours may vary)	Yes
Refreshments available (opening hours may vary)	Yes
Customer help points	Yes
Customer Information screens	Yes
Automated Station Announcements	Yes

Getting to and from the station

Station Car Park(s) available	Yes
Bike Racks available	Yes
Taxi rank	No

Security

CCTV	Yes
Secure Stations Accreditation	Yes

Tiverton Parkway (TVP) GWR

Station Road, Sampford Peverell, Tiverton, Devon EX16 7EH

Ticket Office	Yes
Ticket Office minimum opening hours (weekdays)	0605 - 1800
Ticket Office minimum opening hours (Saturdays)	0705 - 1700
Ticket Office minimum opening hours (Sundays)	0900 - 1700
Station staffing hours	0530 - 2200 (M-Sa), 0730 - 2230 (Su)
Ticket machine available (including for collection of pre-purchased tickets)	Yes
Smart cards issued	Yes

Accessibility Information

Accessibility Category	B2
Staffed help available	Yes
Step-free access	Yes
Step-free access note	This station has a degree of step free access to both platforms however the Exeter bound platform is via a ramp bridge of moderate gradients
Designated meeting point for Assisted travel	Ticket office
Accessible Toilets available	Yes
Wheelchairs available	Yes
Nearest station(s) with more facilities	N/A

Customer facilities and Information

Toilets Available (opening hours may vary)	Yes
Baby changing facilities (opening hours may vary)	Yes
Seating area	Yes
Waiting room (opening hours may vary)	Yes
Refreshments available (opening hours may vary)	Yes
Customer help points	Yes
Customer Information screens	Yes
Automated Station Announcements	Yes

Getting to and from the station

Station Car Park(s) available	Yes
Bike Racks available	Yes
Taxi rank	Yes

Security

CCTV	Yes
Secure Stations Accreditation	Yes

Topsham (TOP)

GWR

Station Road, Topsham, Exeter, Devon EX3 0DS

Ticket Office	No
Ticket Office minimum opening hours (weekdays)	Unstaffed
Ticket Office minimum opening hours (Saturdays)	Unstaffed
Ticket Office minimum opening hours (Sundays)	Unstaffed
Station staffing hours	None
Ticket machine available (including for collection of pre-purchased tickets)	Yes
Smart cards issued	No

Accessibility Information

Accessibility Category	B1
Staffed help available	No
Step-free access	Yes
Step-free access note	Step free access available to both platforms, access between platforms via level crossing
Designated meeting point for Assisted travel	N/A
Accessible Toilets available	No
Wheelchairs available	No
Nearest station(s) with more facilities	Exton or Exeter Central

Customer facilities and Information

Toilets Available (opening hours may vary)	No
Baby changing facilities (opening hours may vary)	No
Seating area	Yes
Waiting room (opening hours may vary)	No
Refreshments available (opening hours may vary)	No
Customer help points	Yes
Customer Information screens	Yes
Automated Station Announcements	Yes

Getting to and from the station

Station Car Park(s) available	Yes
Bike Racks available	Yes
Taxi rank	No

Security

CCTV	Yes
Secure Stations Accreditation	Yes

Torquay (TQY)

GWR

Rathmore Road, Torquay, Torbay, Devon TQ2 6NU

Ticket Office	Yes
Ticket Office minimum opening hours (weekdays)	0710 - 1700
Ticket Office minimum opening hours (Saturdays)	0700 - 1700
Ticket Office minimum opening hours (Sundays)	0940 - 1710
Station staffing hours	0710 - 1700 (M-Sa), 0920 - 1710 (Su)
Ticket machine available (including for collection of pre-purchased tickets)	Yes
Smart cards issued	Yes

Accessibility Information

Accessibility Category	B1
Staffed help available	0710 - 1700 (M-Sa), 0920 - 1710 (Su)
Step-free access	No
Step-free access note	This station has a degree of step free access to the platforms. Each platform has step free access to either road or car park dependent on direction of travel (see station map). Footbridge link between platforms. There is step free access between platforms through walking on the public street.
Designated meeting point for Assisted travel	Ticket Office
Accessible Toilets available	Yes
Wheelchairs available	Yes
Nearest station(s) with more facilities	N/A

Customer facilities and Information

Toilets Available (opening hours may vary)	Yes
Baby changing facilities (opening hours may vary)	Yes
Seating area	Yes
Waiting room (opening hours may vary)	Yes
Refreshments available (opening hours may vary)	Yes
Customer help points	Yes
Customer Information screens	Yes
Automated Station Announcements	Yes

Getting to and from the station

Station Car Park(s) available	Yes
Bike Racks available	Yes
Taxi rank	Yes

Security

CCTV	Yes
Secure Stations Accreditation	Yes

Torre (TRR)

GWR

Newton Road, Torre, Torquay, Torbay, Devon TQ2 5DD

Ticket Office	No
Ticket Office minimum opening hours (weekdays)	Unstaffed
Ticket Office minimum opening hours (Saturdays)	Unstaffed
Ticket Office minimum opening hours (Sundays)	Unstaffed
Station staffing hours	None
Ticket machine available (including for collection of pre-purchased tickets)	Yes
Smart cards issued	No

Accessibility Information

Accessibility Category	B3
Staffed help available	No
Step-free access	No
Step-free access note	This station has a degree of step free access to the down platform to Torquay however the north bound platform towards Exeter can only be accessed via a step bridge.
Designated meeting point for Assisted travel	N/A
Accessible Toilets available	No
Wheelchairs available	No
Nearest station(s) with more facilities	Torquay

Customer facilities and Information

Toilets Available (opening hours may vary)	No
Baby changing facilities (opening hours may vary)	No
Seating area	Yes
Waiting room (opening hours may vary)	No
Refreshments available (opening hours may vary)	No
Customer help points	Yes
Customer Information screens	Yes
Automated Station Announcements	Yes

Getting to and from the station

Station Car Park(s) available	No
Bike Racks available	Yes
Taxi rank	No

Security

CCTV	Yes
Secure Stations Accreditation	Yes

Totnes (TOT)

GWR

Station Road, Totnes, Devon TQ9 5JR

Ticket Office	Yes
Ticket Office minimum opening hours (weekdays)	0725 - 1610
Ticket Office minimum opening hours (Saturdays)	0725 - 1545
Ticket Office minimum opening hours (Sundays)	0925 - 1700
Station staffing hours	0530 - 2100 (M-Sa), 0815 - 2015 (Su)
Ticket machine available (including for collection of pre-purchased tickets)	Yes
Smart cards issued	Yes

Accessibility Information

Accessibility Category	A
Staffed help available	0530 - 2100 (M-Sa), 0815 - 2015 (Su)
Step-free access	Yes
Step-free access note	This station has step free access to both platforms via a liftbridge
Designated meeting point for Assisted travel	Ticket Office
Accessible Toilets available	Yes
Wheelchairs available	Yes
Nearest station(s) with more facilities	N/A

Customer facilities and Information

Toilets Available (opening hours may vary)	Yes
Baby changing facilities (opening hours may vary)	Yes
Seating area	Yes
Waiting room (opening hours may vary)	Yes
Refreshments available (opening hours may vary)	Yes
Customer help points	Yes
Customer Information screens	Yes
Automated Station Announcements	Yes

Getting to and from the station

Station Car Park(s) available	Yes
Bike Racks available	Yes
Taxi rank	Yes

Security

CCTV	Yes
Secure Stations Accreditation	Yes

Trowbridge (TRO) GWR

Station Approach, Stallard Street, Trowbridge, Wiltshire BA14 8HW

Ticket Office	Yes
Ticket Office minimum opening hours (weekdays)	0640 - 1310
Ticket Office minimum opening hours (Saturdays)	0640 - 1450
Ticket Office minimum opening hours (Sundays)	0920 - 1650
Station staffing hours	0640 - 1830 (M-F), 0640 - 1450 (Sa), 0920 - 1740 (Su)
Ticket machine available (including for collection of pre-purchased tickets)	Yes
Smart cards issued	Yes

Accessibility Information

Accessibility Category	B2
Staffed help available	No
Step-free access	Yes
Step-free access note	This station has a degree of step free access as both platforms can be approached via adjacent roads to access step free however the Westbury bound platform can only be accessed on the station via a step bridge.
Designated meeting point for Assisted travel	N/A
Accessible Toilets available	No
Wheelchairs available	Yes
Nearest station(s) with more facilities	N/A

Customer facilities and Information

Toilets Available (opening hours may vary)	Yes
Baby changing facilities (opening hours may vary)	No
Seating area	Yes
Waiting room (opening hours may vary)	Yes
Refreshments available (opening hours may vary)	Vending Machine
Customer help points	Yes
Customer Information screens	Yes
Automated Station Announcements	Yes

Getting to and from the station

Station Car Park(s) available	Yes
Bike Racks available	Yes
Taxi rank	Yes

Security

CCTV	Yes
Secure Stations Accreditation	Yes

Truro (TRU)

Station Road, Truro, Cornwall TR1 3HH

GWR

Ticket Office	Yes
Ticket Office minimum opening hours (weekdays)	0645 - 2005
Ticket Office minimum opening hours (Saturdays)	0640 - 1905
Ticket Office minimum opening hours (Sundays)	0915 - 1830 (trial) 0915 - 1920 (normal)
Station staffing hours	0515 - 0030 (M-F), 0530 - 2315 (Sa), 0800 - 2330 (Su)
Ticket machine available (including for collection of pre-purchased tickets)	Yes
Smart cards issued	Yes

Accessibility Information

Accessibility Category	B1
Staffed help available	Yes
Step-free access	Yes
Step-free access note	Step free access available to both platforms, access between platforms 2 & 3 via level crossing and a ramp
Designated meeting point for Assisted travel	Ticket Office
Accessible Toilets available	Yes
Wheelchairs available	Yes
Nearest station(s) with more facilities	N/A

Customer facilities and Information

Toilets Available (opening hours may vary)	Yes
Baby changing facilities (opening hours may vary)	Yes
Seating area	Yes
Waiting room (opening hours may vary)	Yes
Refreshments available (opening hours may vary)	Yes
Customer help points	Yes
Customer Information screens	Yes
Automated Station Announcements	Yes

Getting to and from the station

Station Car Park(s) available	Yes
Bike Racks available	Yes
Taxi rank	Yes

Security

CCTV	Yes
Secure Stations Accreditation	Yes

Twyford (TWY)

GWR

Station Road, Twyford, Berkshire RG10 9NA

Ticket Office	Yes
Ticket Office minimum opening hours (weekdays)	0600 - 1900
Ticket Office minimum opening hours (Saturdays)	0645 - 1530
Ticket Office minimum opening hours (Sundays)	0815 - 1500
Station staffing hours	0600 - 2330 (M-F), 0800 - 1600 (Sa-Su)
Ticket machine available (including for collection of pre-purchased tickets)	Yes
Smart cards issued	Yes

Accessibility Information

Accessibility Category	A
Staffed help available	Yes
Step-free access	Yes
Step-free access note	This station has step free access to all platforms via a liftbridge
Designated meeting point for Assisted travel	Ticket Office
Accessible Toilets available	No
Wheelchairs available	Yes
Nearest station(s) with more facilities	N/A

Customer facilities and Information

Toilets Available (opening hours may vary)	Yes
Baby changing facilities (opening hours may vary)	No
Seating area	Yes
Waiting room (opening hours may vary)	Yes
Refreshments available (opening hours may vary)	Yes
Customer help points	Yes
Customer Information screens	Yes
Automated Station Announcements	Yes

Getting to and from the station

Station Car Park(s) available	Yes
Bike Racks available	Yes
Taxi rank	Yes

Security

CCTV	Yes
Secure Stations Accreditation	Yes

Umberleigh (UMB) GWR

Station Approach, Umberleigh, Devon EX37 9AB

This station is a Request stop

Ticket Office	No
Ticket Office minimum opening hours (weekdays)	Unstaffed
Ticket Office minimum opening hours (Saturdays)	Unstaffed
Ticket Office minimum opening hours (Sundays)	Unstaffed
Station staffing hours	None
Ticket machine available (including for collection of pre-purchased tickets)	No
Smart cards issued	No

Accessibility Information

Accessibility Category	A
Staffed help available	No
Step-free access	Yes
Step-free access note	This station has step free access to the platform
Designated meeting point for Assisted travel	N/A
Accessible Toilets available	No
Wheelchairs available	No
Nearest station(s) with more facilities	Barnstaple

Customer facilities and Information

Toilets Available (opening hours may vary)	No
Baby changing facilities (opening hours may vary)	No
Seating area	Yes
Waiting room (opening hours may vary)	No
Refreshments available (opening hours may vary)	No
Customer help points	Yes
Customer Information screens	No
Automated Station Announcements	No

Getting to and from the station

Station Car Park(s) available	Yes
Bike Racks available	No
Taxi rank	No

Security

CCTV	No
Secure Stations Accreditation	Yes

Wargrave (WGV)

GWR

Station Road, Wargrave, Oxfordshire RG10 8EU

Ticket Office	No
Ticket Office minimum opening hours (weekdays)	Unstaffed
Ticket Office minimum opening hours (Saturdays)	Unstaffed
Ticket Office minimum opening hours (Sundays)	Unstaffed
Station staffing hours	None
Ticket machine available (including for collection of pre-purchased tickets)	Yes
Smart cards issued	No

Accessibility Information

Accessibility Category	A
Staffed help available	No
Step-free access	Yes
Step-free access note	This station has step free access to the platform
Designated meeting point for Assisted travel	N/A
Accessible Toilets available	No
Wheelchairs available	No
Nearest station(s) with more facilities	Twyford

Customer facilities and Information

Toilets Available (opening hours may vary)	No
Baby changing facilities (opening hours may vary)	No
Seating area	Yes
Waiting room (opening hours may vary)	No
Refreshments available (opening hours may vary)	No
Customer help points	Yes
Customer Information screens	Yes
Automated Station Announcements	Yes

Getting to and from the station

Station Car Park(s) available	Yes
Bike Racks available	Yes
Taxi rank	No

Security

CCTV	Yes
Secure Stations Accreditation	Yes

Warminster (WMN)

GWR

Station Road, Warminster, Wiltshire BA12 9BP

Ticket Office	Yes
Ticket Office minimum opening hours (weekdays)	0700 - 1330
Ticket Office minimum opening hours (Saturdays)	Closed
Ticket Office minimum opening hours (Sundays)	Closed
Station staffing hours	0700 - 1820 (M-F), 0700 - 1330 (Sa)
Ticket machine available (including for collection of pre-purchased tickets)	Yes
Smart cards issued	Yes

Accessibility Information

Accessibility Category	B2
Staffed help available	Yes
Step-free access	Yes
Step-free access note	This station has a degree of step free access as both platforms can be accessed step free via drop off however the Salisbury bound platform can only be accessed via an approx 200m walk on public roads
Designated meeting point for Assisted travel	Ticket Office
Accessible Toilets available	Yes
Wheelchairs available	No
Nearest station(s) with more facilities	N/A

Customer facilities and Information

Toilets Available (opening hours may vary)	Yes
Baby changing facilities (opening hours may vary)	No
Seating area	No
Waiting room (opening hours may vary)	Yes
Refreshments available (opening hours may vary)	Yes
Customer help points	Yes
Customer Information screens	Yes
Automated Station Announcements	Yes

Getting to and from the station

Station Car Park(s) available	Yes
Bike Racks available	Yes
Taxi rank	Yes

Security

CCTV	Yes
Secure Stations Accreditation	Yes

Westbury (WSB)

GWR

Station Approach, Westbury, Wiltshire BA13 4HP

Ticket Office	Yes
Ticket Office minimum opening hours (weekdays)	0650 - 1700
Ticket Office minimum opening hours (Saturdays)	0740 - 1340
Ticket Office minimum opening hours (Sundays)	1135 - 1800
Station staffing hours	0600 - 2359 (M-F), 0800 - 2359 (Sa-Su)
Ticket machine available (including for collection of pre-purchased tickets)	Yes
Smart cards issued	Yes

Accessibility Information

Accessibility Category	A
Staffed help available	Yes
Step-free access	Yes
Step-free access note	This station has step free access to all platforms via subway and the lifts
Designated meeting point for Assisted travel	Ticket Office or Platform 2 Office
Accessible Toilets available	Yes
Wheelchairs available	Yes
Nearest station(s) with more facilities	N/A

Customer facilities and Information

Toilets Available (opening hours may vary)	Yes
Baby changing facilities (opening hours may vary)	Yes
Seating area	Yes
Waiting room (opening hours may vary)	Yes
Refreshments available (opening hours may vary)	Yes
Customer help points	Yes
Customer Information screens	Yes
Automated Station Announcements	Yes

Getting to and from the station

Station Car Park(s) available	Yes
Bike Racks available	Yes
Taxi rank	Yes

Security

CCTV	Yes
Secure Stations Accreditation	Yes

Weston Milton (WNM) GWR

Saville Road, Weston Milton, Weston-super-Mare, Somerset BS22 8PF

Ticket Office	No
Ticket Office minimum opening hours (weekdays)	Unstaffed
Ticket Office minimum opening hours (Saturdays)	Unstaffed
Ticket Office minimum opening hours (Sundays)	Unstaffed
Station staffing hours	None
Ticket machine available (including for collection of pre-purchased tickets)	Yes
Smart cards issued	No

Accessibility Information

Accessibility Category	B1
Staffed help available	No
Step-free access	Yes
Step-free access note	This station has step free access to the platform via a ramp which is of reasonable gradient from the car park
Designated meeting point for Assisted travel	N/A
Accessible Toilets available	No
Wheelchairs available	No
Nearest station(s) with more facilities	Weston-super-Mare

Customer facilities and Information

Toilets Available (opening hours may vary)	No
Baby changing facilities (opening hours may vary)	No
Seating area	No
Waiting room (opening hours may vary)	No
Refreshments available (opening hours may vary)	No
Customer help points	Yes
Customer Information screens	Yes
Automated Station Announcements	No

Getting to and from the station

Station Car Park(s) available	Yes
Bike Racks available	Yes
Taxi rank	No

Security

CCTV	Yes
Secure Stations Accreditation	Yes

Weston-super-Mare (WSM) GWR

Station Approach, Weston-super-Mare, Somerset BS23 1XY

Ticket Office	Yes
Ticket Office minimum opening hours (weekdays)	0610 - 1745
Ticket Office minimum opening hours (Saturdays)	0610 - 1745
Ticket Office minimum opening hours (Sundays)	0830 - 1820
Station staffing hours	0515 - 0015
Ticket machine available (including for collection of pre-purchased tickets)	Yes
Smart cards issued	Yes

Accessibility Information

Accessibility Category	B2
Staffed help available	Yes
Step-free access	No
Step-free access note	This station has a degree of step free access as both platforms can be approached via adjacent roads to access step free however the Taunton bound platform can only be accessed on the station via a step bridge.
Designated meeting point for Assisted travel	Ticket Office
Accessible Toilets available	Yes
Wheelchairs available	Yes
Nearest station(s) with more facilities	N/A

Customer facilities and Information

Toilets Available (opening hours may vary)	Yes
Baby changing facilities (opening hours may vary)	Yes
Seating area	Yes
Waiting room (opening hours may vary)	No
Refreshments available (opening hours may vary)	Yes
Customer help points	Yes
Customer Information screens	Yes
Automated Station Announcements	Yes

Getting to and from the station

Station Car Park(s) available	Yes
Bike Racks available	Yes
Taxi rank	Yes

Security

CCTV	Yes
Secure Stations Accreditation	Yes

Windsor & Eton Central (WNC) GWR

Thames Street, Windsor, Berkshire SL4 1PJ

Ticket Office	Yes
Ticket Office minimum opening hours (weekdays)	0640 - 1900
Ticket Office minimum opening hours (Saturdays)	0640 - 1900
Ticket Office minimum opening hours (Sundays)	0820 - 1750
Station staffing hours	0640 - 2020 (M-F), 0640 - 1950 (Sa), 0820 - 1750 (Su)
Ticket machine available (including for collection of pre-purchased tickets)	Yes
Smart cards issued	Yes

Accessibility Information

Accessibility Category	A
Staffed help available	Yes
Step-free access	Yes
Step-free access note	This station has step free access to the platform
Designated meeting point for Assisted travel	Ticket Office
Accessible Toilets available	No
Wheelchairs available	No
Nearest station(s) with more facilities	N/A

Customer facilities and Information

Toilets Available (opening hours may vary)	Yes (not GWR managed)
Baby changing facilities (opening hours may vary)	Yes
Seating area	Yes
Waiting room (opening hours may vary)	No
Refreshments available (opening hours may vary)	Yes
Customer help points	Yes
Customer Information screens	Yes
Automated Station Announcements	Yes

Getting to and from the station

Station Car Park(s) available	No
Bike Racks available	Yes
Taxi rank	Yes

Security

CCTV	Yes
Secure Stations Accreditation	Yes

Worcestershire Parkway (WOP) GWR

Whittington Road, Norton, Worcestershire WR7 4RD

Ticket Office	Yes
Ticket Office minimum opening hours (weekdays)	0500 - 2000
Ticket Office minimum opening hours (Saturdays)	0700 - 2000
Ticket Office minimum opening hours (Sundays)	0800 - 1630
Station staffing hours	0500 - 2000
Ticket machine available (including for collection of pre-purchased tickets)	Yes
Smart cards issued	Yes

Accessibility Information

Accessibility Category	A
Staffed help available	Yes
Step-free access	Yes
Step-free access note	This station has step free access to all platforms
Designated meeting point for Assisted travel	Ticket Office
Accessible Toilets available	Yes
Wheelchairs available	Yes
Nearest station(s) with more facilities	N/A

Customer facilities and Information

Toilets Available (opening hours may vary)	Yes
Baby changing facilities (opening hours may vary)	Yes
Seating area	Yes
Waiting room (opening hours may vary)	No
Refreshments available (opening hours may vary)	Yes
Customer help points	Yes
Customer Information screens	Yes
Automated Station Announcements	Yes

Getting to and from the station

Station Car Park(s) available	Yes
Bike Racks available	Yes
Taxi rank	Yes

Security

CCTV	Yes
Secure Stations Accreditation	No

Worle (WOR) GWR

Station Approach, Worle, Weston-super-Mare, Somerset BS22 6WA

Ticket Office	Yes
Ticket Office minimum opening hours (weekdays)	0600 - 0930
Ticket Office minimum opening hours (Saturdays)	Unstaffed
Ticket Office minimum opening hours (Sundays)	Unstaffed
Station staffing hours	0600 - 0930 (M-F)
Ticket machine available (including for collection of pre-purchased tickets)	Yes
Smart cards issued	Yes

Accessibility Information

Accessibility Category	B1
Staffed help available	No
Step-free access	Yes
Step-free access note	This station can be accessed step free to both platforms, however access to the Taunton bound line is via a ramp bridge of modest gradient. Both platforms can be accessed independently via drop off
Designated meeting point for Assisted travel	N/A
Accessible Toilets available	No
Wheelchairs available	No
Nearest station(s) with more facilities	Weston-super-Mare

Customer facilities and Information

Toilets Available (opening hours may vary)	No
Baby changing facilities (opening hours may vary)	No
Seating area	Yes
Waiting room (opening hours may vary)	No
Refreshments available (opening hours may vary)	No
Customer help points	Yes
Customer Information screens	Yes
Automated Station Announcements	Yes

Getting to and from the station

Station Car Park(s) available	Yes
Bike Racks available	Yes
Taxi rank	No

Security

CCTV	Yes
Secure Stations Accreditation	Yes

Yate (YAE)

GWR

Badminton Road, Yate, South Gloucestershire BS37 5JF

Ticket Office	Yes
Ticket Office minimum opening hours (weekdays)	0700 - 1100
Ticket Office minimum opening hours (Saturdays)	Unstaffed
Ticket Office minimum opening hours (Sundays)	Unstaffed
Station staffing hours	0630 - 1200 (M-F)
Ticket machine available (including for collection of pre-purchased tickets)	Yes
Smart cards issued	Yes

Accessibility Information

Accessibility Category	B2
Staffed help available	No
Step-free access	Yes
Step-free access note	This station has a degree of step free access via the car park (southbound) however the northbound platform can only be accessed via a busy roadbridge and long steep ramp
Designated meeting point for Assisted travel	Ticket Office
Accessible Toilets available	No
Wheelchairs available	No
Nearest station(s) with more facilities	Bristol Parkway

Customer facilities and Information

Toilets Available (opening hours may vary)	No
Baby changing facilities (opening hours may vary)	No
Seating area	Yes
Waiting room (opening hours may vary)	No
Refreshments available (opening hours may vary)	No
Customer help points	Yes
Customer Information screens	Yes
Automated Station Announcements	Yes

Getting to and from the station

Station Car Park(s) available	Yes
Bike Racks available	Yes
Taxi rank	No

Security

CCTV	Yes
Secure Stations Accreditation	Yes

Yatton (YAT)

Station Road, Yatton, Somerset BS49 4AJ

GWR

Ticket Office	Yes
Ticket Office minimum opening hours (weekdays)	0630 - 1230
Ticket Office minimum opening hours (Saturdays)	0700 - 1200
Ticket Office minimum opening hours (Sundays)	Closed
Station staffing hours	0630 - 1230 (M-F), 0700 - 1200 (Sa)
Ticket machine available (including for collection of pre-purchased tickets)	Yes
Smart cards issued	Yes

Accessibility Information

Accessibility Category	B1
Staffed help available	Yes
Step-free access	Yes
Step-free access note	Step free access is available to both platforms although step free between platforms involves using local pavements and roadbridge
Designated meeting point for Assisted travel	Ticket Office
Accessible Toilets available	No
Wheelchairs available	Yes
Nearest station(s) with more facilities	N/A

Customer facilities and Information

Toilets Available (opening hours may vary)	Yes
Baby changing facilities (opening hours may vary)	No
Seating area	Yes
Waiting room (opening hours may vary)	Yes
Refreshments available (opening hours may vary)	Yes
Customer help points	Yes
Customer Information screens	Yes
Automated Station Announcements	Yes

Getting to and from the station

Station Car Park(s) available	Yes
Bike Racks available	Yes
Taxi rank	No

Security

CCTV	Yes
Secure Stations Accreditation	Yes

Yeoford (YEO)

GWR

Station Approach, Yeoford, Crediton, Devon EX17 5JB

This station is a Request stop

Ticket Office	No
Ticket Office minimum opening hours (weekdays)	Unstaffed
Ticket Office minimum opening hours (Saturdays)	Unstaffed
Ticket Office minimum opening hours (Sundays)	Unstaffed
Station staffing hours	None
Ticket machine available (including for collection of pre-purchased tickets)	No
Smart cards issued	No

Accessibility Information

Accessibility Category	B2
Staffed help available	No
Step-free access	Yes
Step-free access note	This station has a degree of step free access however the only platform can be accessed via a steep ramp from the road
Designated meeting point for Assisted travel	N/A
Accessible Toilets available	No
Wheelchairs available	No
Nearest station(s) with more facilities	Crediton

Customer facilities and Information

Toilets Available (opening hours may vary)	No
Baby changing facilities (opening hours may vary)	No
Seating area	Yes
Waiting room (opening hours may vary)	No
Refreshments available (opening hours may vary)	No
Customer help points	Yes
Customer Information screens	No
Automated Station Announcements	No

Getting to and from the station

Station Car Park(s) available	No
Bike Racks available	No
Taxi rank	No

Security

CCTV	No
Secure Stations Accreditation	Yes

Yeovil Pen Mill (YVP) GWR

Station Approach, Sherborne Road, Yeovil, Somerset BA21 5DD

Ticket Office	Yes
Ticket Office minimum opening hours (weekdays)	0720 - 1825
Ticket Office minimum opening hours (Saturdays)	0720 - 1410
Ticket Office minimum opening hours (Sundays)	1430 - 1700
Station staffing hours	0720 - 1825 (M-F), 0720 - 1410 (Sa), 1430* - 1700 (Su) * On Summer Sundays 0940 - 1700
Ticket machine available (including for collection of pre-purchased tickets)	No
Smart cards issued	Yes

Accessibility Information

Accessibility Category	B3
Staffed help available	Yes
Step-free access	No
Step-free access note	This station has a degree of step free access to the platforms, Platform 3 can only be accessed via a step bridge when the station is unstaffed. Access via a barrow crossing to platform 3 but only when the station is staffed.
Designated meeting point for Assisted travel	Ticket Office
Accessible Toilets available	No
Wheelchairs available	Yes
Nearest station(s) with more facilities	N/A

Customer facilities and Information

Toilets Available (opening hours may vary)	Yes
Baby changing facilities (opening hours may vary)	No
Seating area	Yes
Waiting room (opening hours may vary)	Yes
Refreshments available (opening hours may vary)	Yes
Customer help points	Yes
Customer Information screens	Yes
Automated Station Announcements	Yes

Getting to and from the station

Station Car Park(s) available	Yes
Bike Racks available	Yes
Taxi rank	No

Security

CCTV	Yes
Secure Stations Accreditation	Yes

Yetminster (YET)

Chapel Lane, Yetminster, Dorset DT9 6LH

This station is a Request stop

Ticket Office	No
Ticket Office minimum opening hours (weekdays)	Unstaffed
Ticket Office minimum opening hours (Saturdays)	Unstaffed
Ticket Office minimum opening hours (Sundays)	Unstaffed
Station staffing hours	None
Ticket machine available (including for collection of pre-purchased tickets)	No
Smart cards issued	No

Accessibility Information

Accessibility Category	A
Staffed help available	No
Step-free access	Yes
Step-free access note	This station has step free access to the platform via the car park
Designated meeting point for Assisted travel	N/A
Accessible Toilets available	No
Wheelchairs available	No
Nearest station(s) with more facilities	Yeovil Pen Mill

Customer facilities and Information

Toilets Available (opening hours may vary)	No
Baby changing facilities (opening hours may vary)	No
Seating area	No
Waiting room (opening hours may vary)	No
Refreshments available (opening hours may vary)	No
Customer help points	Yes
Customer Information screens	No
Automated Station Announcements	No

Getting to and from the station

Station Car Park(s) available	Yes
Bike Racks available	Yes
Taxi rank	No

Security

CCTV	No
Secure Stations Accreditation	Yes

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GWR Great Western Railway