



Great
Western
Railway

GWR Facilities Guide

Valid from 1 January 2026



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Introduction

This booklet contains a comprehensive set of information about our trains and stations.

It is correct at the time of publication, as noted on the cover. Every effort has been made to ensure that all the information contained within is accurate to the best of our knowledge, but errors and omissions are excepted.

This document will be updated on a monthly, on an as-required basis. Any amends or updates should reference 'GWR Facilities Guide' and be sent to **GWR.Feedback@GWR.com**

GWR Rolling Stock Guide



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General Notes

The routes shown in these tables are for indicative purposes only. In order to retain a necessary level of flexibility with our fleet it may sometimes be necessary to change the type of train on a route with little or no notice.

Photos are for illustrative purposes only, and in some cases the units shown may no longer be part of the GWR Fleet.

Train layout diagrams are for illustrative purposes, and are not to scale. Variations may also exist between different units in the GWR fleet.

Priority seating, when available, is located at the carriage entrance near the exit doors and toilets.

Scooters require a mobility scooter permit to travel on GWR trains. Mobility aids can be carried on board but will need to be able to be stored in the luggage areas. More information can be found on

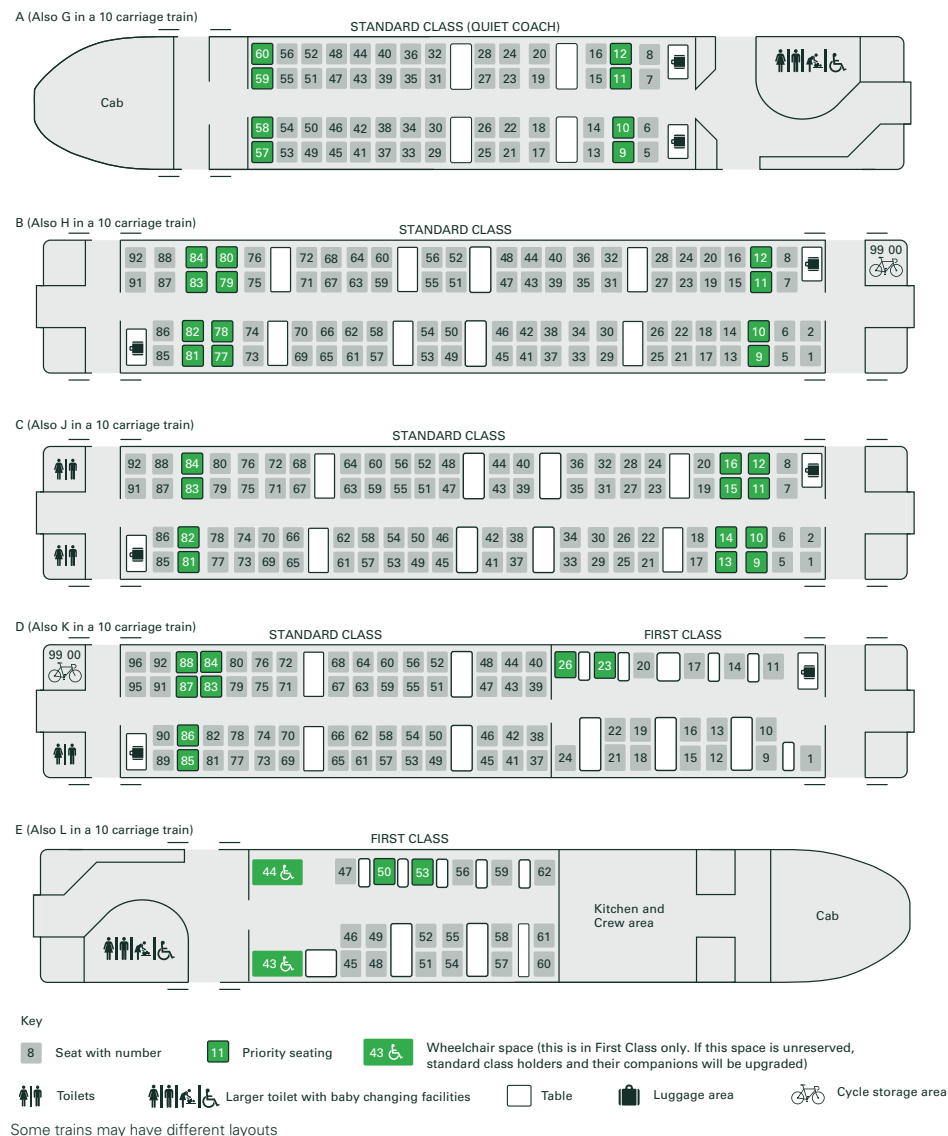
[GWR.com/PassengerAssist](https://www.gwr.com/PassengerAssist)

Class 80x - 5 coach Intercity Express Trains (IET)



Primary routes: Mainline routes from London Paddington to Bristol, Weston-super-Mare, Cardiff, Swansea, West Wales, Cheltenham Spa, Oxford, Hereford, Exeter, Paignton, Plymouth and Penzance. Also semi-fast services to Banbury, Newbury and Bedwyn.

| | |
|--------------------------------------|-----------------------------|
| Built | 2017 |
| Number of units | 58 |
| Number of seats per unit | 290 (Standard) + 36 (First) |
| Standard Class standing capacity | 128 |
| Graphic evacuation signage | Yes |
| Designated wheelchair position | Yes |
| Scooter / mobility aid acceptance | Yes (see Page 6) |
| Standard toilet facility | Yes |
| Accessible toilet facility | Yes |
| Colour contrasting grab rails | Yes |
| Passenger information - Aural | Yes |
| Passenger information - Visual | Yes |
| On-board portable ramp | Yes |
| Reservations | Yes |
| Priority seating | Yes |
| On train staff to provide assistance | Yes ** |
| Wi-Fi | Yes |



** Except services in the Thames Valley that terminate at Reading, Oxford, Newbury or Bedwyn or return from there to London Paddington. These trains are Driver Only services. Please book assistance in advance. More information can be found on [GWR.com/PassengerAssist](https://www.gwr.com/PassengerAssist)

Class 80x - 9 coach Intercity Express Trains (IET)

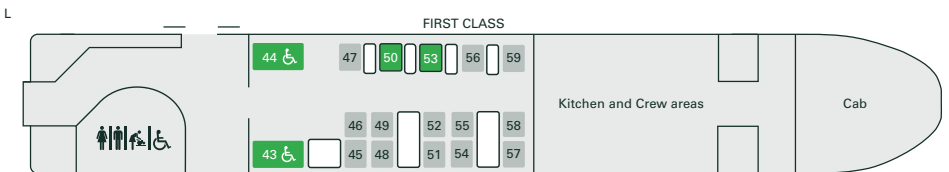
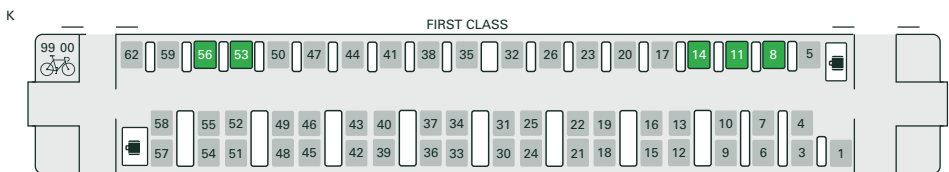
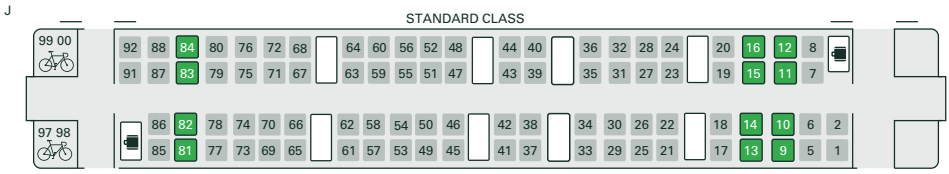
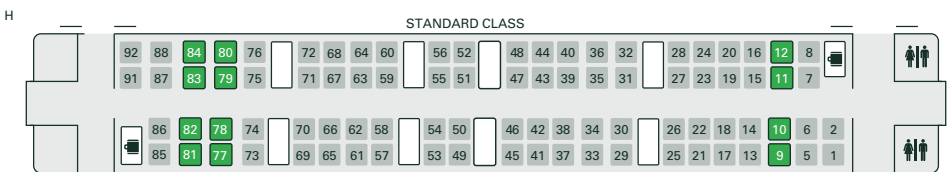
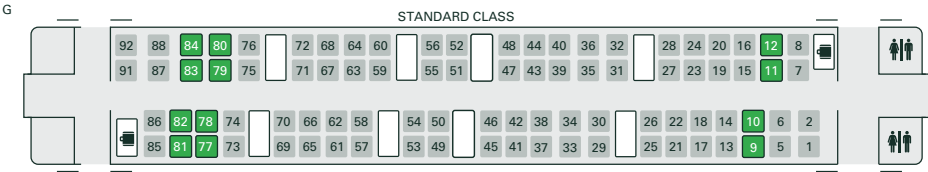
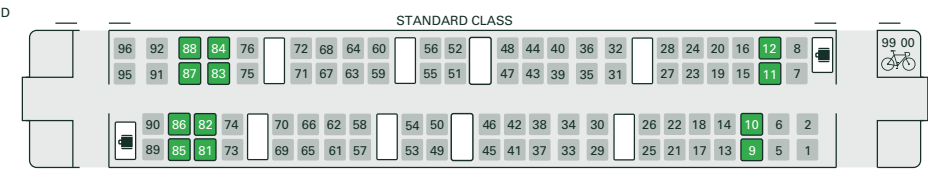
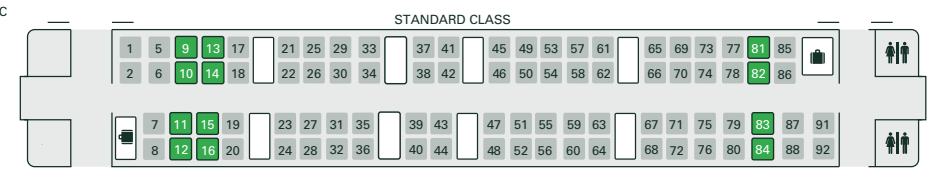
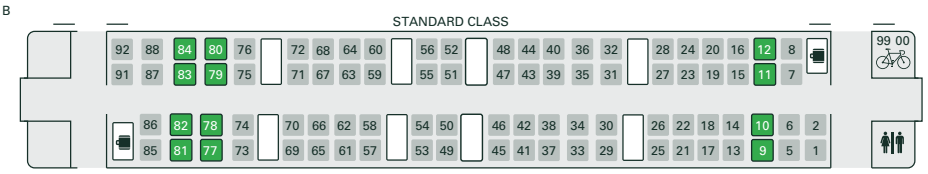
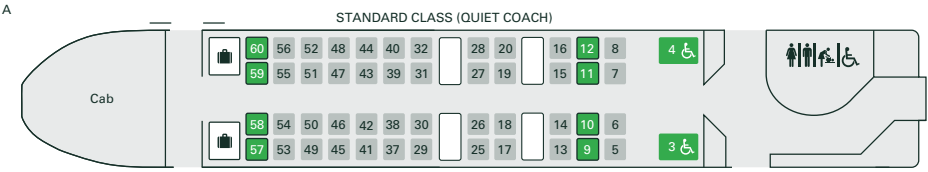


Primary routes: Mainline routes from London Paddington to Bristol, Weston-super-Mare, Cardiff, Swansea, West Wales, Cheltenham Spa, Oxford, Worcester, Hereford, Exeter, Paignton, Plymouth and Penzance.

| | |
|--------------------------------------|-----------------------------|
| Built | 2017 |
| Number of units | 35 |
| Number of seats per unit | 576 (Standard) + 71 (First) |
| Standard Class standing capacity | 273 |
| Graphic evacuation signage | Yes |
| Designated wheelchair position | Yes |
| Scooter / mobility aid acceptance | Yes (see Page 6) |
| Standard toilet facility | Yes |
| Accessible toilet facility | Yes |
| Colour contrasting grab rails | Yes |
| Passenger information - Aural | Yes |
| Passenger information - Visual | Yes |
| On-board portable ramp | Yes |
| Reservations | Yes |
| Priority seating | Yes |
| On train staff to provide assistance | Yes ** |
| Wi-Fi | Yes |



** Except services in the Thames Valley that terminate at Reading, Oxford, Newbury or Bedwyn or return from there to London Paddington. These trains are Driver Only services. Please book assistance in advance. More information can be found on **[GWR.com/PassengerAssist](https://www.gwr.com/PassengerAssist)**



Key

- 1 Seat with number
- Luggage area
- 50 Priority seating
- 43 Wheelchair space
- Table
- Cycle storage area
- Toilets
- Larger toilet with baby changing facilities

Class 387/1 EMU - electric multiple unit (Electrostar)



Primary routes: Services from London Paddington and Reading along the Thames Valley to Didcot Parkway and Newbury. Also some services to Swindon, Bristol Parkway or Cardiff Central

| | |
|--------------------------------------|-----------------------|
| Built | 2015/16 |
| Number of units | 30 |
| Number of seats per unit | 223 |
| Standard Class standing capacity | 192 |
| Graphic evacuation signage | Yes |
| Designated wheelchair position | Yes |
| Scooter / mobility aid acceptance | Yes (see Page 6) |
| Standard toilet facility | Yes |
| Accessible toilet facility | Yes |
| Colour contrasting grab rails | Yes |
| Passenger information - Aural | Yes |
| Passenger information - Visual | Yes |
| On-board portable ramp | Yes |
| Reservations | Passenger Assist only |
| Priority seating | Yes |
| On train staff to provide assistance | No** |
| Wi-Fi | Yes |

All seating is Standard class, and seats are not numbered



** These trains operate as Driver Only services, except where they operate West of Didcot Parkway. Please book assistance in advance. More information can be found on [GWR.com/PassengerAssist](https://www.gwr.com/PassengerAssist)

Class 165/1 - 2 carriage turbo diesel trains



Primary routes: Thames Valley branch lines, and to Basingstoke. Also long distance regional routes around Bristol including to Cardiff Central, Great Malvern, Weymouth and Portsmouth Harbour.

| | |
|--------------------------------------|--------------------------------|
| Built | 1992/93 (PRM Upgrade 2016-19)* |
| Number of units | 20 |
| Number of seats per unit | 161 |
| Standard Class standing capacity | 64 |
| Graphic evacuation signage | Yes |
| Designated wheelchair position | Yes |
| Scooter / mobility aid acceptance | Yes (see Page 6) |
| Standard toilet facility | Yes |
| Accessible toilet facility | Yes |
| Colour contrasting grab rails | Yes |
| Passenger information - Aural | Manual and automated PA |
| Passenger information - Visual | Digital scroll bar |
| On-board portable ramp | No – at stations only |
| Reservations | Passenger Assist only |
| Priority seating | Yes |
| On train staff to provide assistance | Yes*** |
| Wi-Fi | Yes |



Some trains may have different layouts

* Dates based on installation of wheelchair accessibility

** Carriage letters are only used on Long distance regional routes around Bristol

*** These trains can operate as Driver Only services. Please book assistance in advance. More information can be found on [GWR.com/PassengerAssist](https://www.gwr.com/PassengerAssist)

Class 165/1 - 3 carriage turbo diesel trains



Primary routes: Between Gatwick Airport and Reading, on Thames Valley branch lines, to Basingstoke, and some local services to Oxford, Moreton-in-Marsh, Worcester and Banbury.

| | |
|--------------------------------------|--|
| Built | 1992/93 (PRM Upgrade 2016-19)* |
| Number of units | 16 |
| Number of seats per unit | 262 |
| Standard Class standing capacity | 93 |
| Graphic evacuation signage | Yes |
| Designated wheelchair position | Yes– adjacent to the Accessible Toilet |
| Scooter / mobility aid acceptance | Yes (see Page 6) |
| Standard toilet facility | Yes |
| Accessible toilet facility | Yes |
| Colour contrasting grab rails | Yes |
| Passenger information - Aural | Manual and automated PA |
| Passenger information - Visual | Digital scroll bar |
| On-board portable ramp | No – at stations only |
| Reservations | Passenger Assist only |
| Priority seating | Yes |
| On train staff to provide assistance | Yes*** |
| Wi-Fi | Yes |

Seats are not numbered



* Dates based on installation of wheelchair accessibility.

*** These trains can operate as Driver Only services. Please book assistance in advance. More information can be found on [GWR.com/PassengerAssist](https://www.gwr.com/PassengerAssist)

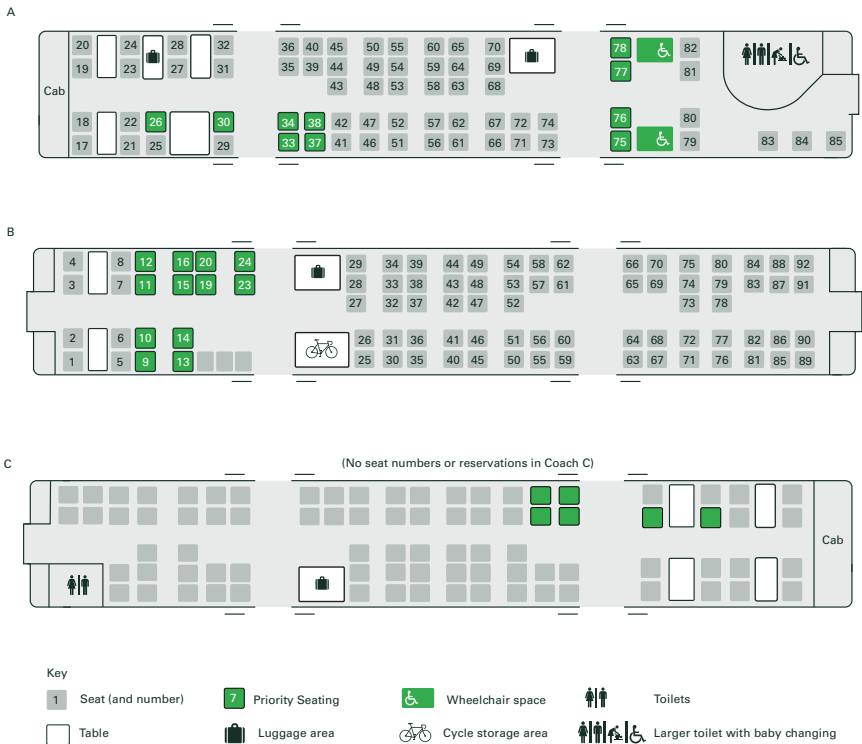
Class 166 - 3 carriage turbo diesel trains



Primary Routes: Local services around Bristol, including to Westbury, Severn Beach, Swindon, Gloucester and Weston-super-Mare; and from Exeter to Paignton, Exmouth and Bristol. Also long distance regional routes around Bristol, including to Cardiff Central, Great Malvern, Exeter, Weymouth and Portsmouth Harbour.

| | |
|--------------------------------------|-------------------------------------|
| Built | 1992-93 (PRM Upgrade 2016-19)* |
| Number of units | 21 |
| Number of seats per unit | 246 |
| Standard Class standing capacity | 99 |
| Graphic evacuation signage | Yes |
| Designated wheelchair position | Yes |
| Scooter / mobility aid acceptance | Yes (see Page 6) |
| Standard toilet facility | Yes |
| Accessible toilet facility | Yes |
| Colour contrasting grab rails | Yes |
| Passenger information - Aural | Manual and automated PA |
| Passenger information - Visual | Digital scroll bar |
| On-board portable ramp | Yes |
| Reservations | Passenger Assist/long distance only |
| Priority seating | Yes |
| On train staff to provide assistance | Yes |
| Wi-Fi | Yes |

All seating is Standard class, and seats are not numbered



Some trains may have different layouts

* Dates based on installation of wheelchair accessibility.

Class 158 - variant 1: 2 carriage diesel trains



Primary routes: Main Line services between Cardiff, Portsmouth, Exeter, Plymouth, Penzance, Bristol and Worcester via Gloucester. Also Barnstaple line services.

| | |
|--------------------------------------|---|
| Built | 1990–92 (refresh 2017-19) |
| Number of units | 11 |
| Number of seats per unit | 132 |
| Standard Class standing capacity | 80 |
| Graphic evacuation signage | Yes |
| Designated wheelchair position | Yes |
| Scooter / mobility aid acceptance | Yes (see Page 6) |
| Standard toilet facility | Yes |
| Accessible toilet facility | Yes** |
| Colour contrasting grab rails | Yes |
| Passenger information - Aural | Manual PA |
| Passenger information - Visual | Yes |
| On-board portable ramp | Yes |
| Reservations | Passenger Assist and long distance only |
| Priority seating | Yes |
| On train staff to provide assistance | Yes |
| Wi-Fi | Yes |

All seating is Standard class, and seats are not numbered



Some trains may have different layouts

** This train has a small accessible toilet that may not be suitable for bigger wheelchairs or scooters

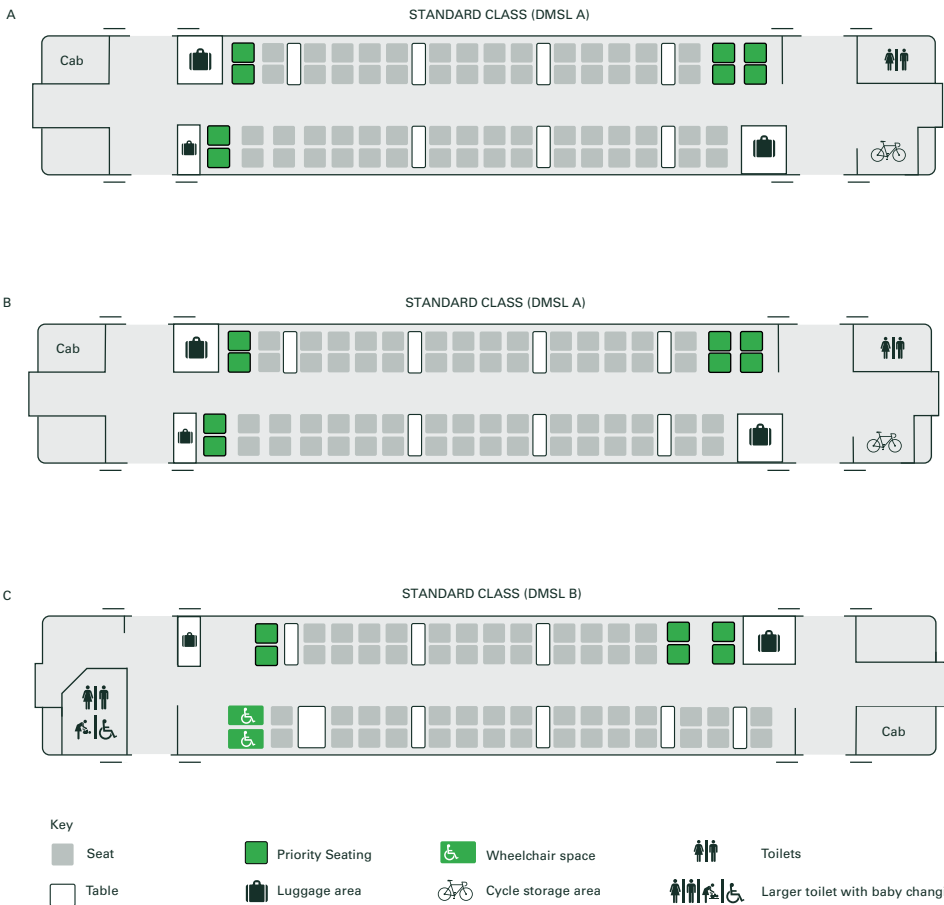
Class 158 - variant 2: 3 carriage diesel trains



Primary routes: Main Line services between Cardiff, Portsmouth, Exeter, Plymouth, Penzance, Bristol and Worcester via Gloucester. Also Barnstaple line services.

| | |
|--------------------------------------|---|
| Built | 1990–92 (refresh 2017-19) |
| Number of units | 4 |
| Number of seats per unit | 200 |
| Standard Class standing capacity | 120 |
| Graphic evacuation signage | Yes |
| Designated wheelchair position | Yes |
| Scooter / mobility aid acceptance | Yes (see Page 6) |
| Standard toilet facility | Yes |
| Accessible toilet facility | Yes** |
| Colour contrasting grab rails | Yes |
| Passenger information - Aural | Manual PA |
| Passenger information - Visual | Yes |
| On-board portable ramp | Yes |
| Reservations | Passenger Assist and long distance only |
| Priority seating | Yes |
| On train staff to provide assistance | Yes |
| Wi-Fi | Yes |

All seating is Standard class, and seats are not numbered



Some trains may have different layouts

** This train has a small accessible toilet that may not be suitable for bigger wheelchairs or scooters

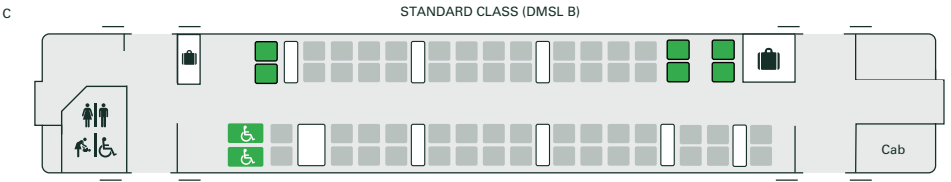
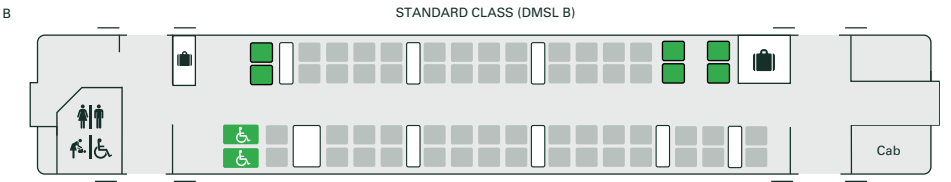
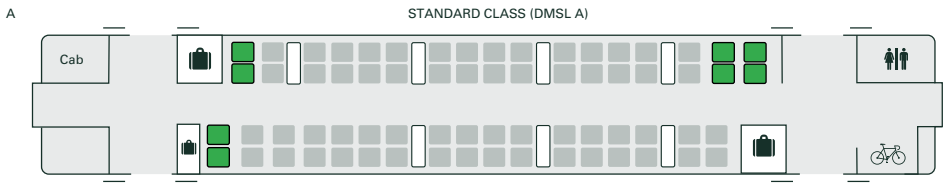
Class 158 - variant 3: 3 carriage diesel trains



Primary routes: Main Line services between Cardiff, Portsmouth, Exeter, Plymouth, Penzance, Bristol and Worcester via Gloucester. Also Barnstaple line services.

| | |
|--------------------------------------|---|
| Built | 1990–92 (refresh 2017-19) |
| Number of units | 9 |
| Number of seats per unit | 200 |
| Standard Class standing capacity | 120 |
| Graphic evacuation signage | Yes |
| Designated wheelchair position | Yes |
| Scooter / mobility aid acceptance | Yes (see Page 6) |
| Standard toilet facility | Yes |
| Accessible toilet facility | Yes** |
| Colour contrasting grab rails | Yes |
| Passenger information - Aural | Manual PA |
| Passenger information - Visual | Yes |
| On-board portable ramp | Yes |
| Reservations | Passenger Assist and long distance only |
| Priority seating | Yes |
| On train staff to provide assistance | Yes |
| Wi-Fi | Yes |

All seating is Standard class, and seats are not numbered



Key

| | | | |
|-------|------------------|--------------------|----------------------------------|
| Seat | Priority Seating | Wheelchair space | Toilets |
| Table | Luggage area | Cycle storage area | Larger toilet with baby changing |

Some trains may have different layouts

** This train has a small accessible toilet that may not be suitable for bigger wheelchairs or scooters

Class 150/2 - variant 1: 2 coach diesel trains



Primary routes: Local services around Bristol, and in Devon and Cornwall serving Exeter, Exmouth, Okehampton, Paignton, Plymouth, Gunnislake, Looe, Newquay, Falmouth, St Ives and Penzance.

| | |
|--------------------------------------|-----------------------|
| Built | 1986 |
| Number of units | 17 |
| Number of seats per unit | 124 |
| Standard Class standing capacity | 67 |
| Graphic evacuation signage | Yes |
| Designated wheelchair position | Yes |
| Scooter / mobility aid acceptance | Yes (see Page 6) |
| Accessible toilet facility | Yes |
| Standard toilet facility | Yes |
| Colour contrasting grab rails | Yes |
| Passenger information - Aural | Manual PA |
| Passenger information - Visual | Yes |
| On-board portable ramp | Yes |
| Reservations | Passenger Assist only |
| Priority seating | Yes |
| On train staff to provide assistance | Yes |
| Wi-Fi | Yes |

All seating is Standard class, and seats are not numbered



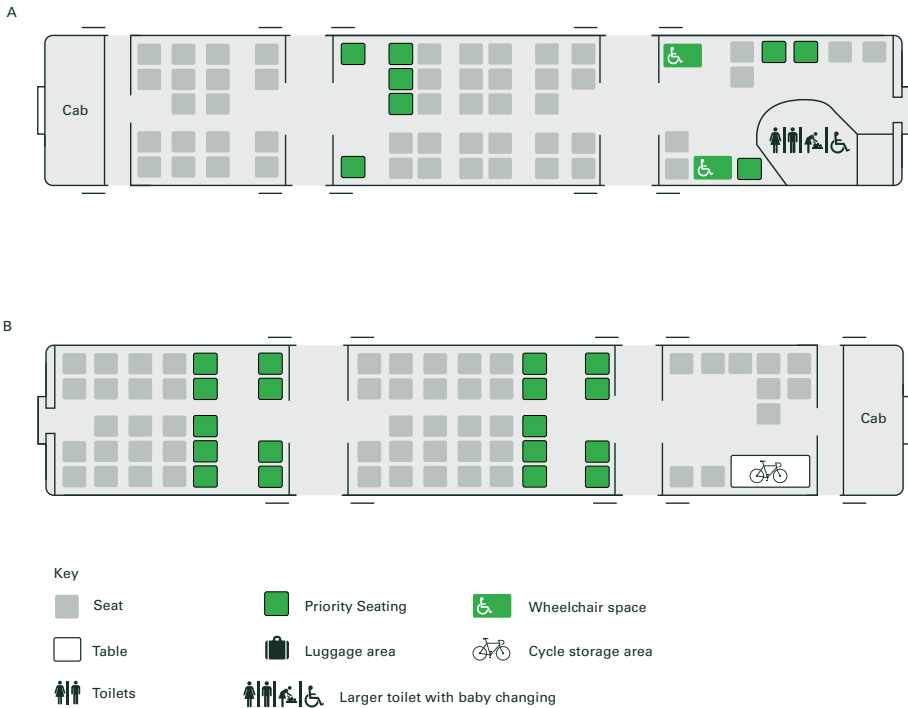
Class 150/2 -variant 2: 2 carriage diesel trains



Primary routes: Local services around Bristol, and in Devon and Cornwall serving Exeter, Exmouth, Okehampton, Paignton, Plymouth, Gunnislake, Looe, Newquay, Falmouth, St Ives and Penzance.

| | |
|--------------------------------------|-----------------------|
| Built | 1986 |
| Owner / Lessor | Angel Trains |
| Number of units | 3 |
| Number of seats per unit | 138 |
| Standard Class standing capacity | 53 |
| Graphic evacuation signage | Yes |
| Designated wheelchair position | Yes |
| Scooter / mobility aid acceptance | Yes (see Page 6) |
| Accessible toilet facility | Yes |
| Standard toilet facility | Yes |
| Colour contrasting grab rails | Yes |
| Passenger information - Aural | Manual PA |
| Passenger information - Visual | Yes |
| On-board portable ramp | Yes |
| Reservations | Passenger Assist only |
| Priority seating | Yes |
| On train staff to provide assistance | Yes |
| Wi-Fi | Yes |

All seating is Standard class, and seats are not numbered

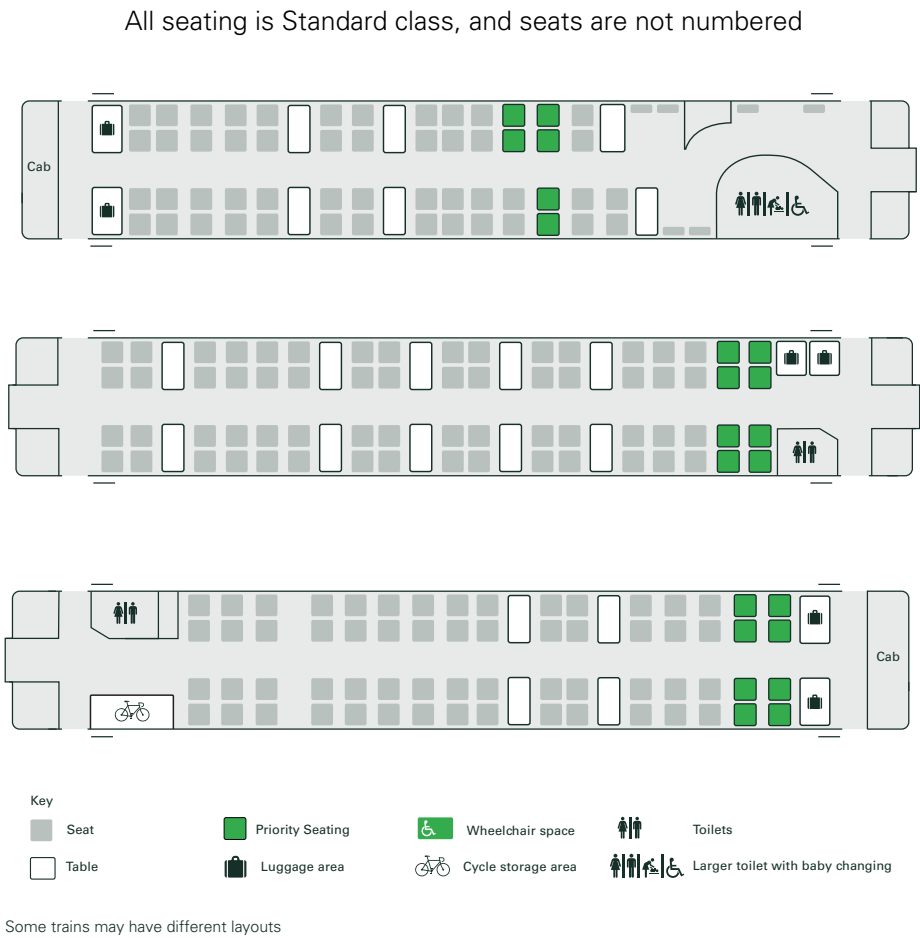


Class: 175 - 2 and 3 carriage diesel trains



Primary routes: Local and regional services in Devon and Cornwall serving Exeter, Okehampton, Barnstaple, Exmouth, Paignton, Plymouth, Newquay, Falmouth and Penzance.

| | |
|--------------------------------------|----------------------------------|
| Built | 1999-2001 |
| Number of units | 26 (16 3-car, and 10 2-car sets) |
| Number of seats per unit | 188 (3-car) and 120 (2-car) |
| Standard Class standing capacity | 114 (3-car) and 83 (2-car) |
| Graphic evacuation signage | Yes |
| Designated wheelchair position | Yes |
| Accessible toilet facility | Yes |
| Standard toilet facility | Yes |
| Scooter / mobility aid acceptance | Yes (see page 6) |
| Colour contrasting grab rails | Yes |
| Passenger information - Aural | Yes |
| Passenger information - Visual | Yes |
| On-board portable ramp | Yes |
| Reservations | No |
| Priority seating | Yes |
| On train staff to provide assistance | Yes |
| Wi-Fi | Yes |



3-car trains include all 3 carriages
2-car trains include the two 'cab' carriages only

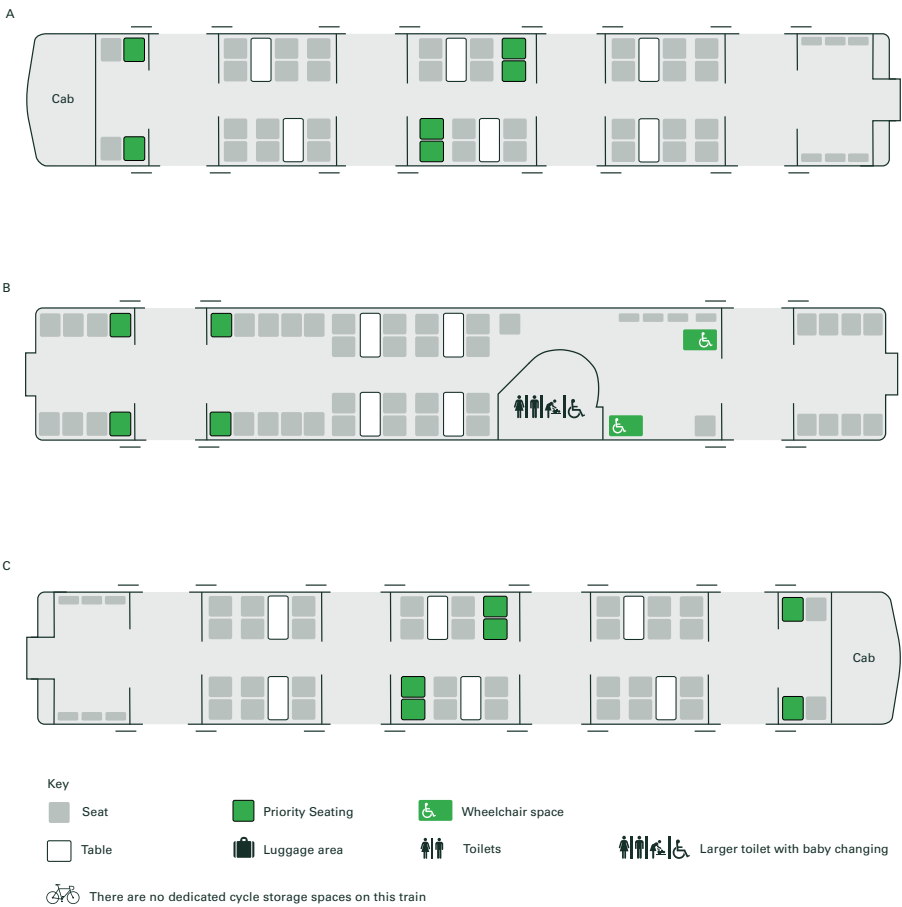
Class: 230 - 3 carriage battery trains



Primary route: Between West Ealing and Greenford.

| | |
|--------------------------------------|--|
| Built | 1979 (as D78 Underground stock) 2020 (converted to 230) |
| Number of units | 1 |
| Number of seats per unit | 142 |
| Standard Class standing capacity | 122 |
| Graphic evacuation signage | Yes |
| Designated wheelchair position | Yes |
| Accessible toilet facility | Yes |
| Standard toilet facility | No |
| Scooter / mobility aid acceptance | Yes (see page 6) |
| Colour contrasting grab rails | Yes |
| Passenger information - Aural | Yes |
| Passenger information - Visual | Yes |
| On-board portable ramp | Yes |
| Reservations | No |
| Priority seating | Yes |
| On train staff to provide assistance | No*** |
| Wi-Fi | Yes |

All seating is Standard class, and seats are not numbered



*** These trains operate as Driver Only services. Please book assistance in advance. More information can be found on [GWR.com/PassengerAssist](https://www.gwr.com/PassengerAssist)

Locomotive-hauled rolling stock (Night Riviera sleeper service)

Full set information

Overnight long distance services from London Paddington to Penzance.

| | |
|--------------------------------------|---|
| Built | 1982–1984 (Refurbished 2018) |
| Number of sets | 2 services per night |
| Graphic evacuation signage | Yes |
| Designated wheelchair position | There is one wheelchair space with nearby seating for a companion in coach B. There is an accessible berth in coach D |
| Scooter / mobility aid acceptance | Yes (see Page 6) |
| Standard toilet facility | Yes |
| Accessible toilet facility | Yes |
| Colour contrasting grab rails | Yes |
| Passenger information - Aural | Manual PA |
| Passenger information - Visual | Yes |
| On-board portable ramp | Yes |
| Reservations | Yes |
| Priority seating | Yes |
| On train staff to provide assistance | Yes |
| Wi-Fi | Yes |

Mark III Sleeping Coaches



Overnight long distance services from London Paddington to Penzance.

| | |
|----------------|---|
| Number of sets | 3 |
|----------------|---|

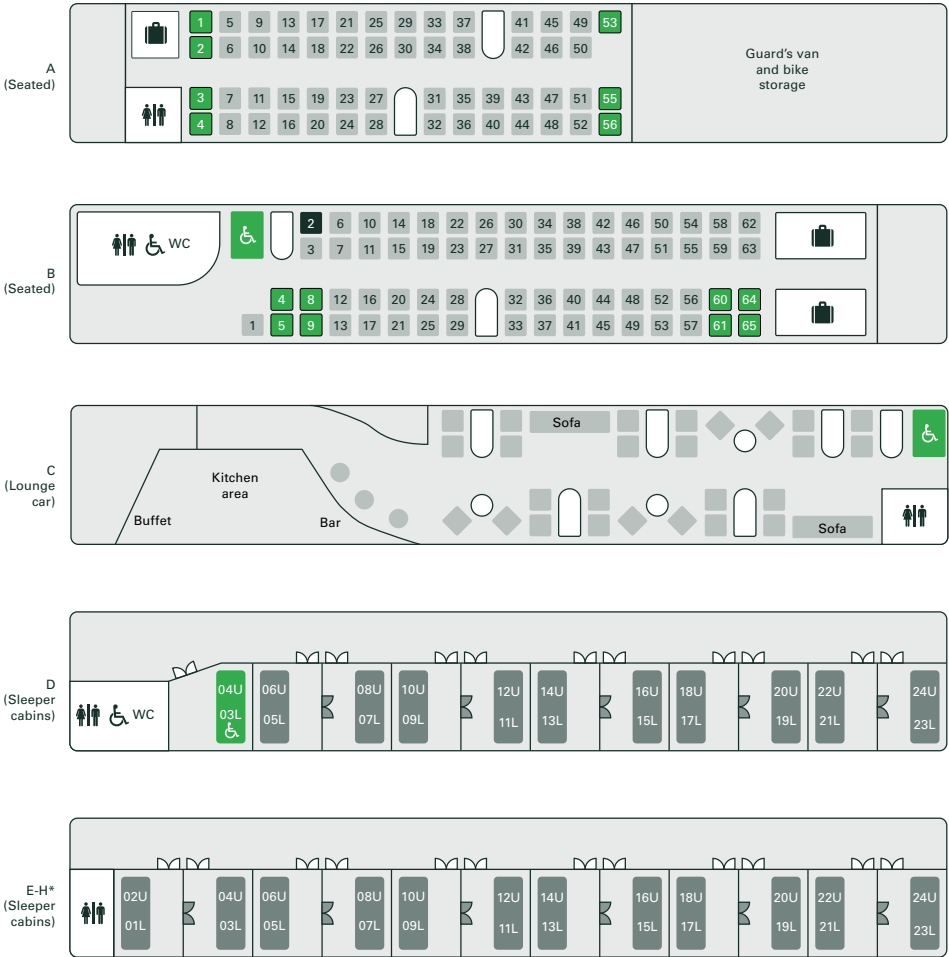


Mark III Day and Lounge Coaches



Overnight long distance services from London Paddington to Penzance.

| | |
|----------------------------------|------------------------|
| Variant | Day and Lounge Coaches |
| Number of sets | 3 |
| Number of seats per set | 124 |
| Standard Class standing capacity | 71 |



* On some trains, a coach J is also included. When this runs, it has the same layout as Coaches E-H

Key

XX
XX

Wheelchair space

Wheelchair companion

Priority seat

Connecting doors — normally locked, but can be unlocked on request

Toilets

Accessible Toilets

Luggage area

49

Seat with number

Table

Mobility and Inclusion

We're always keen to hear any feedback on the support we give and how it affects customers who travel with us.

If you'd like some more information on the support we offer, or you'd like to tell us about your experience of our support, we'd love to hear from you. You can write to our Mobility and Inclusion Manager at:

Mobility and Inclusion Manager
Freepost GWR CUSTOMER SUPPORT

Other aspects of our service

If you have feedback about any other aspect of our service, here's how you can get in touch:

Write to:

Freepost GWR CUSTOMER SUPPORT

Email: GWR.Feedback@GWR.com

Phone: 03457 000 125*

*Standard network charges apply. Calls from mobiles may be higher

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GWR Station Information Guide



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General Notes

This booklet only includes stations that are managed by GWR and Network Rail.

The following Codes have been used to show the Station Management company:

GWR Great Western Railway

NR Network Rail

For details of Station Information and facilities for stations operated by other TOCs, visit the station managing TOCs website or check at **NationalRail.co.uk**

Not all facilities at stations may be available at all times.

Station Accessibility

All stations are classified for their level of accessibility:

Category A:

This station has step-free access to all platforms / the platform

Category B1:

Step-free access to all platforms - may include long or steep ramps. Access between platforms may be via the street

Category B2:

Some step-free access to all platforms

Category B3:

Some step-free access, may be in one direction only

Category C:

This station does not have step-free access to any platform



Aldermaston (AMT)

Bath Road, Padworth, Berkshire RG7 4LB

GWR

48

| | |
|---|-----------|
| Ticket Office | No |
| Ticket Office minimum opening hours (weekdays) | Unstaffed |
| Ticket Office minimum opening hours (Saturdays) | Unstaffed |
| Ticket Office minimum opening hours (Sundays) | Unstaffed |
| Station staffing hours | None |
| Ticket machine available (including for collection of pre-purchased tickets) | Yes |
| Smart cards issued | No |

Accessibility Information

| | |
|--|---|
| Accessibility Category | B2 |
| Staffed help available | No |
| Step-free access | No |
| Step-free access note | Step free access possible to both platforms. Step free route between platforms is approx. 425m approx. via the street |
| Designated meeting point for Assisted travel | N/A |
| Accessible Toilets available | No |
| Wheelchairs available | No |
| Nearest station(s) with more facilities | Thatcham |

Customer facilities and Information

| | |
|---|-----|
| Toilets Available (opening hours may vary) | No |
| Baby changing facilities (opening hours may vary) | No |
| Seating area | Yes |
| Waiting room (opening hours may vary) | No |
| Refreshments available (opening hours may vary) | No |
| Customer help points | Yes |
| Customer Information screens | Yes |
| Automated Station Announcements | Yes |

Getting to and from the station

| | |
|-------------------------------|-----|
| Station Car Park(s) available | Yes |
| Bike Racks available | Yes |
| Taxi rank | No |

Security

| | |
|-------------------------------|-----|
| CCTV | Yes |
| Secure Stations Accreditation | Yes |

Appleford (APF)

Main Road, Appleford, Oxfordshire OX14 4PJ

GWR

50

| | |
|---|-----------|
| Ticket Office | No |
| Ticket Office minimum opening hours (weekdays) | Unstaffed |
| Ticket Office minimum opening hours (Saturdays) | Unstaffed |
| Ticket Office minimum opening hours (Sundays) | Unstaffed |
| Station staffing hours | None |
| Ticket machine available (including for collection of pre-purchased tickets) | No |
| Smart cards issued | No |

Accessibility Information

| | |
|--|---|
| Accessibility Category | C |
| Staffed help available | No |
| Step-free access | No |
| Step-free access note | This station does not have step free access to any platform |
| Designated meeting point for Assisted travel | N/A |
| Accessible Toilets available | No |
| Wheelchairs available | No |
| Nearest station(s) with more facilities | Didcot Parkway |

Customer facilities and Information

| | |
|---|-----|
| Toilets Available (opening hours may vary) | No |
| Baby changing facilities (opening hours may vary) | No |
| Seating area | Yes |
| Waiting room (opening hours may vary) | No |
| Refreshments available (opening hours may vary) | No |
| Customer help points | Yes |
| Customer Information screens | Yes |
| Automated Station Announcements | Yes |

Getting to and from the station

| | |
|-------------------------------|----|
| Station Car Park(s) available | No |
| Bike Racks available | No |
| Taxi rank | No |

Security

| | |
|-------------------------------|-----|
| CCTV | No |
| Secure Stations Accreditation | Yes |

Ascott-under-Wychwood (AUW) GWR

London Lane, Ascott-under-Wychwood, Oxfordshire OX3 5LP

52

| | |
|---|-----------|
| Ticket Office | No |
| Ticket Office minimum opening hours (weekdays) | Unstaffed |
| Ticket Office minimum opening hours (Saturdays) | Unstaffed |
| Ticket Office minimum opening hours (Sundays) | Unstaffed |
| Station staffing hours | None |
| Ticket machine available (including for collection of pre-purchased tickets) | No |
| Smart cards issued | No |

Accessibility Information

| | |
|--|--|
| Accessibility Category | B1 |
| Staffed help available | No |
| Step-free access | No |
| Step-free access note | Step free access available to both platforms, access between platforms via level crossing. Oxford-bound platform has steep gradient onto Platform. |
| Designated meeting point for Assisted travel | N/A |
| Accessible Toilets available | No |
| Wheelchairs available | No |
| Nearest station(s) with more facilities | Charlbury |

Customer facilities and Information

| | |
|---|-----|
| Toilets Available (opening hours may vary) | No |
| Baby changing facilities (opening hours may vary) | No |
| Seating area | Yes |
| Waiting room (opening hours may vary) | No |
| Refreshments available (opening hours may vary) | No |
| Customer help points | Yes |
| Customer Information screens | No |
| Automated Station Announcements | Yes |

Getting to and from the station

| | |
|-------------------------------|----|
| Station Car Park(s) available | No |
| Bike Racks available | No |
| Taxi rank | No |

Security

| | |
|-------------------------------|-----|
| CCTV | No |
| Secure Stations Accreditation | Yes |

Ashchurch for Tewkesbury (ASC)

Station Road, Ashchurch, Gloucestershire GL20 8TU

GWR

54

| | |
|---|-----------|
| Ticket Office | No |
| Ticket Office minimum opening hours (weekdays) | Unstaffed |
| Ticket Office minimum opening hours (Saturdays) | Unstaffed |
| Ticket Office minimum opening hours (Sundays) | Unstaffed |
| Station staffing hours | None |
| Ticket machine available (including for collection of pre-purchased tickets) | Yes |
| Smart cards issued | No |

Accessibility Information

| | |
|--|---|
| Accessibility Category | A |
| Staffed help available | No |
| Step-free access | Yes |
| Step-free access note | Step free access available to both platforms. |
| Designated meeting point for Assisted travel | N/A |
| Accessible Toilets available | No |
| Wheelchairs available | No |
| Nearest station(s) with more facilities | N/A |

Customer facilities and Information

| | |
|---|-----|
| Toilets Available (opening hours may vary) | No |
| Baby changing facilities (opening hours may vary) | No |
| Seating area | Yes |
| Waiting room (opening hours may vary) | No |
| Refreshments available (opening hours may vary) | No |
| Customer help points | Yes |
| Customer Information screens | No |
| Automated Station Announcements | No |

Getting to and from the station

| | |
|-------------------------------|-----|
| Station Car Park(s) available | Yes |
| Bike Racks available | Yes |
| Taxi rank | No |

Security

| | |
|-------------------------------|-----|
| CCTV | Yes |
| Secure Stations Accreditation | Yes |

Ashley Down (ASD)

Station Road, Ashley Down Road, Bristol, BS7 9LB

GWR

56

| | |
|---|-----|
| Ticket Office | No |
| Ticket Office minimum opening hours (weekdays) | N/A |
| Ticket Office minimum opening hours (Saturdays) | N/A |
| Ticket Office minimum opening hours (Sundays) | N/A |
| Station staffing hours | N/A |
| Ticket machine available (including for collection of pre-purchased tickets) | Yes |
| Smart cards issued | No |

Accessibility Information

| | |
|--|---|
| Accessibility Category | A |
| Staffed help available | No |
| Step-free access | Yes |
| Step-free access note | Step free access available to both platforms. |
| Designated meeting point for Assisted travel | N/A |
| Accessible Toilets available | No |
| Wheelchairs available | No |
| Nearest station(s) with more facilities | Bristol Temple Meads and Bristol Parkway |

Customer facilities and Information

| | |
|---|-----|
| Toilets Available (opening hours may vary) | No |
| Baby changing facilities (opening hours may vary) | No |
| Seating area | Yes |
| Waiting room (opening hours may vary) | No |
| Refreshments available (opening hours may vary) | No |
| Customer help points | Yes |
| Customer Information screens | Yes |
| Automated Station Announcements | Yes |

Getting to and from the station

| | |
|-------------------------------|------------------------|
| Station Car Park(s) available | Blue Badge spaces only |
| Bike Racks available | Yes |
| Taxi rank | No |

Security

| | |
|-------------------------------|-----|
| CCTV | Yes |
| Secure Stations Accreditation | Yes |

Avoncliff, Bradford on Avon, Wiltshire BA15 2HD

| | |
|---|-----------|
| Ticket Office | No |
| Ticket Office minimum opening hours (weekdays) | Unstaffed |
| Ticket Office minimum opening hours (Saturdays) | Unstaffed |
| Ticket Office minimum opening hours (Sundays) | Unstaffed |
| Station staffing hours | None |
| Ticket machine available (including for collection of pre-purchased tickets) | No |
| Smart cards issued | No |

Accessibility Information

| | |
|--|---|
| Accessibility Category | C |
| Staffed help available | No |
| Step-free access | No |
| Step-free access note | This station does not have step free access to any platform |
| Designated meeting point for Assisted travel | N/A |
| Accessible Toilets available | No |
| Wheelchairs available | No |
| Nearest station(s) with more facilities | Bradford-on-Avon |

Customer facilities and Information

| | |
|---|-----|
| Toilets Available (opening hours may vary) | No |
| Baby changing facilities (opening hours may vary) | No |
| Seating area | No |
| Waiting room (opening hours may vary) | No |
| Refreshments available (opening hours may vary) | No |
| Customer help points | Yes |
| Customer Information screens | No |
| Automated Station Announcements | No |

Getting to and from the station

| | |
|-------------------------------|-----|
| Station Car Park(s) available | No |
| Bike Racks available | Yes |
| Taxi rank | No |

Security

| | |
|-------------------------------|-----|
| CCTV | No |
| Secure Stations Accreditation | Yes |

Avonmouth (AVN)

Gloucester Road, Avonmouth, Bristol BS11 9JB

GWR

60

| | |
|---|-----------|
| Ticket Office | No |
| Ticket Office minimum opening hours (weekdays) | Unstaffed |
| Ticket Office minimum opening hours (Saturdays) | Unstaffed |
| Ticket Office minimum opening hours (Sundays) | Unstaffed |
| Station staffing hours | None |
| Ticket machine available (including for collection of pre-purchased tickets) | No |
| Smart cards issued | No |

Accessibility Information

| | |
|--|---|
| Accessibility Category | B1 |
| Staffed help available | No |
| Step-free access | No |
| Step-free access note | Step free access available to both platforms, access between platforms via level crossing |
| Designated meeting point for Assisted travel | N/A |
| Accessible Toilets available | No |
| Wheelchairs available | No |
| Nearest station(s) with more facilities | Clifton Down and Filton Abbey Wood |

Customer facilities and Information

| | |
|---|-----|
| Toilets Available (opening hours may vary) | No |
| Baby changing facilities (opening hours may vary) | No |
| Seating area | Yes |
| Waiting room (opening hours may vary) | No |
| Refreshments available (opening hours may vary) | No |
| Customer help points | Yes |
| Customer Information screens | Yes |
| Automated Station Announcements | No |

Getting to and from the station

| | |
|-------------------------------|-----|
| Station Car Park(s) available | Yes |
| Bike Racks available | Yes |
| Taxi rank | No |

Security

| | |
|-------------------------------|-----|
| CCTV | Yes |
| Secure Stations Accreditation | Yes |

Barnstaple (BNP)

Station Road, Barnstaple, Devon EX31 2AU

GWR

| | |
|---|---|
| Ticket Office | Yes |
| Ticket Office minimum opening hours (weekdays) | 0615 - 1750 |
| Ticket Office minimum opening hours (Saturdays) | 0615 - 1750 |
| Ticket Office minimum opening hours (Sundays) | 0920 - 1640 |
| Station staffing hours | 0615 - 1750 (M-Sa), 0920 - 1640 (Su) |
| Ticket machine available (including for collection of pre-purchased tickets) | Yes |
| Smart cards issued | Yes |

Accessibility Information

| | |
|--|---|
| Accessibility Category | A |
| Staffed help available | Yes |
| Step-free access | Yes |
| Step-free access note | Step free access available to the platform. |
| Designated meeting point for Assisted travel | Ticket Office |
| Accessible Toilets available | Yes |
| Wheelchairs available | Yes |
| Nearest station(s) with more facilities | N/A |

Customer facilities and Information

| | |
|---|-----|
| Toilets Available (opening hours may vary) | Yes |
| Baby changing facilities (opening hours may vary) | No |
| Seating area | Yes |
| Waiting room (opening hours may vary) | Yes |
| Refreshments available (opening hours may vary) | Yes |
| Customer help points | Yes |
| Customer Information screens | Yes |
| Automated Station Announcements | Yes |

Getting to and from the station

| | |
|-------------------------------|-----|
| Station Car Park(s) available | Yes |
| Bike Racks available | Yes |
| Taxi rank | Yes |

Security

| | |
|-------------------------------|-----|
| CCTV | Yes |
| Secure Stations Accreditation | Yes |

Bath Spa (BTH)

Dorchester Street, Bath BA1 1SU

GWR

64

| | |
|---|---|
| Ticket Office | Yes |
| Ticket Office minimum opening hours (weekdays) | 0600 - 2000 |
| Ticket Office minimum opening hours (Saturdays) | 0600 - 2000 |
| Ticket Office minimum opening hours (Sundays) | 0745 - 2000 |
| Station staffing hours | 0530 - 0110 (M-Sa), 0700 - 0025 (Su) |
| Ticket machine available (including for collection of pre-purchased tickets) | Yes |
| Smart cards issued | Yes |

Accessibility Information

| | |
|--|--|
| Accessibility Category | A |
| Staffed help available | Yes |
| Step-free access | Yes |
| Step-free access note | Step free access available to both platforms via lifts from the main station entrance. |
| Designated meeting point for Assisted travel | Ticket Office |
| Accessible Toilets available | Yes |
| Wheelchairs available | Yes |
| Nearest station(s) with more facilities | N/A |

Customer facilities and Information

| | |
|---|-----|
| Toilets Available (opening hours may vary) | Yes |
| Baby changing facilities (opening hours may vary) | Yes |
| Seating area | Yes |
| Waiting room (opening hours may vary) | Yes |
| Refreshments available (opening hours may vary) | Yes |
| Customer help points | Yes |
| Customer Information screens | Yes |
| Automated Station Announcements | Yes |

Getting to and from the station

| | |
|-------------------------------|-----|
| Station Car Park(s) available | Yes |
| Bike Racks available | Yes |
| Taxi rank | Yes |

Security

| | |
|-------------------------------|-----|
| CCTV | Yes |
| Secure Stations Accreditation | Yes |

Bedminster (BMT)

Fraser Street, Bedminster, Bristol BS3 4LU

GWR

66

| | |
|---|-----------|
| Ticket Office | No |
| Ticket Office minimum opening hours (weekdays) | Unstaffed |
| Ticket Office minimum opening hours (Saturdays) | Unstaffed |
| Ticket Office minimum opening hours (Sundays) | Unstaffed |
| Station staffing hours | None |
| Ticket machine available (including for collection of pre-purchased tickets) | Yes |
| Smart cards issued | No |

Accessibility Information

| | |
|--|---|
| Accessibility Category | B1 |
| Staffed help available | No |
| Step-free access | No |
| Step-free access note | Step free access available to both platforms. Please note that access to the platforms is via steep ramps |
| Designated meeting point for Assisted travel | N/A |
| Accessible Toilets available | No |
| Wheelchairs available | No |
| Nearest station(s) with more facilities | Bristol Temple Meads |

Customer facilities and Information

| | |
|---|-----|
| Toilets Available (opening hours may vary) | No |
| Baby changing facilities (opening hours may vary) | No |
| Seating area | Yes |
| Waiting room (opening hours may vary) | No |
| Refreshments available (opening hours may vary) | No |
| Customer help points | Yes |
| Customer Information screens | Yes |
| Automated Station Announcements | Yes |

Getting to and from the station

| | |
|-------------------------------|-----|
| Station Car Park(s) available | No |
| Bike Racks available | Yes |
| Taxi rank | No |

Security

| | |
|-------------------------------|-----|
| CCTV | Yes |
| Secure Stations Accreditation | No |

Bedwyn (BDW)

The Knapp, Greater Bedwyn, Wiltshire SN8 5RD

GWR

68

| | |
|---|-----------|
| Ticket Office | No |
| Ticket Office minimum opening hours (weekdays) | Unstaffed |
| Ticket Office minimum opening hours (Saturdays) | Unstaffed |
| Ticket Office minimum opening hours (Sundays) | Unstaffed |
| Station staffing hours | None |
| Ticket machine available (including for collection of pre-purchased tickets) | Yes |
| Smart cards issued | No |

Accessibility Information

| | |
|--|--|
| Accessibility Category | B1 |
| Staffed help available | No |
| Step-free access | No |
| Step-free access note | Step free access available to both platforms, access between platforms is via paths and a roadbridge with some steep gradients |
| Designated meeting point for Assisted travel | N/A |
| Accessible Toilets available | No |
| Wheelchairs available | No |
| Nearest station(s) with more facilities | Hungerford |

Customer facilities and Information

| | |
|---|-----|
| Toilets Available (opening hours may vary) | No |
| Baby changing facilities (opening hours may vary) | No |
| Seating area | Yes |
| Waiting room (opening hours may vary) | No |
| Refreshments available (opening hours may vary) | No |
| Customer help points | Yes |
| Customer Information screens | Yes |
| Automated Station Announcements | Yes |

Getting to and from the station

| | |
|-------------------------------|-----|
| Station Car Park(s) available | Yes |
| Bike Racks available | Yes |
| Taxi rank | No |

Security

| | |
|-------------------------------|-----|
| CCTV | No |
| Secure Stations Accreditation | Yes |

Bere Alston (BAS)

Station Road, Bere Alston, Devon PL20 7EP

GWR

70

| | |
|---|-----------|
| Ticket Office | No |
| Ticket Office minimum opening hours (weekdays) | Unstaffed |
| Ticket Office minimum opening hours (Saturdays) | Unstaffed |
| Ticket Office minimum opening hours (Sundays) | Unstaffed |
| Station staffing hours | None |
| Ticket machine available (including for collection of pre-purchased tickets) | No |
| Smart cards issued | No |

Accessibility Information

| | |
|--|---|
| Accessibility Category | A |
| Staffed help available | No |
| Step-free access | Yes |
| Step-free access note | Step free access available to single platform from car park |
| Designated meeting point for Assisted travel | N/A |
| Accessible Toilets available | No |
| Wheelchairs available | No |
| Nearest station(s) with more facilities | N/A |

Customer facilities and Information

| | |
|---|-----|
| Toilets Available (opening hours may vary) | No |
| Baby changing facilities (opening hours may vary) | No |
| Seating area | Yes |
| Waiting room (opening hours may vary) | No |
| Refreshments available (opening hours may vary) | No |
| Customer help points | Yes |
| Customer Information screens | No |
| Automated Station Announcements | No |

Getting to and from the station

| | |
|-------------------------------|-----|
| Station Car Park(s) available | Yes |
| Bike Racks available | Yes |
| Taxi rank | No |

Security

| | |
|-------------------------------|-----|
| CCTV | No |
| Secure Stations Accreditation | Yes |

Bere Ferrers (BFE)

Station Road, Bere Ferrers, Devon PL20 7JS

GWR

72

| | |
|---|-----------|
| Ticket Office | No |
| Ticket Office minimum opening hours (weekdays) | Unstaffed |
| Ticket Office minimum opening hours (Saturdays) | Unstaffed |
| Ticket Office minimum opening hours (Sundays) | Unstaffed |
| Station staffing hours | None |
| Ticket machine available (including for collection of pre-purchased tickets) | No |
| Smart cards issued | No |

Accessibility Information

| | |
|--|---|
| Accessibility Category | A |
| Staffed help available | No |
| Step-free access | Yes |
| Step-free access note | Step free access available to single platform from car park |
| Designated meeting point for Assisted travel | N/A |
| Accessible Toilets available | No |
| Wheelchairs available | No |
| Nearest station(s) with more facilities | N/A |

Customer facilities and Information

| | |
|---|-----|
| Toilets Available (opening hours may vary) | No |
| Baby changing facilities (opening hours may vary) | No |
| Seating area | Yes |
| Waiting room (opening hours may vary) | No |
| Refreshments available (opening hours may vary) | No |
| Customer help points | Yes |
| Customer Information screens | No |
| Automated Station Announcements | No |

Getting to and from the station

| | |
|-------------------------------|-----|
| Station Car Park(s) available | Yes |
| Bike Racks available | Yes |
| Taxi rank | No |

Security

| | |
|-------------------------------|-----|
| CCTV | No |
| Secure Stations Accreditation | Yes |

Betchworth (BTO)

Station Road, Betchworth, Hampshire RH3 7BZ

GWR

74

| | |
|---|-----------|
| Ticket Office | No |
| Ticket Office minimum opening hours (weekdays) | Unstaffed |
| Ticket Office minimum opening hours (Saturdays) | Unstaffed |
| Ticket Office minimum opening hours (Sundays) | Unstaffed |
| Station staffing hours | None |
| Ticket machine available (including for collection of pre-purchased tickets) | No |
| Smart cards issued | No |

Accessibility Information

| | |
|--|--|
| Accessibility Category | B2 |
| Staffed help available | No |
| Step-free access | Yes (via Level Crossing) |
| Step-free access note | step free access to both platforms with access to P2 via a steep ramp (gradient 1:4) |
| Designated meeting point for Assisted travel | N/A |
| Accessible Toilets available | No |
| Wheelchairs available | No |
| Nearest station(s) with more facilities | Dorking or Reigate |

Customer facilities and Information

| | |
|---|-----|
| Toilets Available (opening hours may vary) | No |
| Baby changing facilities (opening hours may vary) | No |
| Seating area | Yes |
| Waiting room (opening hours may vary) | No |
| Refreshments available (opening hours may vary) | No |
| Customer help points | Yes |
| Customer Information screens | Yes |
| Automated Station Announcements | Yes |

Getting to and from the station

| | |
|-------------------------------|-----|
| Station Car Park(s) available | No |
| Bike Racks available | Yes |
| Taxi rank | No |

Security

| | |
|-------------------------------|-----|
| CCTV | No |
| Secure Stations Accreditation | Yes |

Blackwater (BAW)

London Road, Blackwater, GU17 9AB

GWR

76

| | |
|---|-----------|
| Ticket Office | No |
| Ticket Office minimum opening hours (weekdays) | Unstaffed |
| Ticket Office minimum opening hours (Saturdays) | Unstaffed |
| Ticket Office minimum opening hours (Sundays) | Unstaffed |
| Station staffing hours | None |
| Ticket machine available (including for collection of pre-purchased tickets) | Yes |
| Smart cards issued | No |

Accessibility Information

| | |
|--|--|
| Accessibility Category | B2 |
| Staffed help available | No |
| Step-free access | Yes (via road bridge) |
| Step-free access note | Step free access to both platforms but long route between platforms via roadbridge |
| Designated meeting point for Assisted travel | N/A |
| Accessible Toilets available | No |
| Wheelchairs available | No |
| Nearest station(s) with more facilities | N/A |

Customer facilities and Information

| | |
|---|-----|
| Toilets Available (opening hours may vary) | No |
| Baby changing facilities (opening hours may vary) | No |
| Seating area | Yes |
| Waiting room (opening hours may vary) | No |
| Refreshments available (opening hours may vary) | No |
| Customer help points | Yes |
| Customer Information screens | Yes |
| Automated Station Announcements | Yes |

Getting to and from the station

| | |
|-------------------------------|-----|
| Station Car Park(s) available | Yes |
| Bike Racks available | Yes |
| Taxi rank | Yes |

Security

| | |
|-------------------------------|-----|
| CCTV | Yes |
| Secure Stations Accreditation | Yes |

Bodmin Parkway (BOD)

GWR

78

Station Approach, Liskeard Road, Bodmin, Cornwall PL30 4BB

| | |
|--|---|
| Ticket Office | Yes |
| Ticket Office minimum opening hours (weekdays) | 0700 - 1800 |
| Ticket Office minimum opening hours (Saturdays) | 0700 - 1800 |
| Ticket Office minimum opening hours (Sundays) | 1035 - 1800 |
| Station staffing hours | 0530 - 2220 (M-F), 0615 - 2200 (Sa), 0915 - 2245 (Su) |
| Ticket machine available (including for collection of pre-purchased tickets) | Yes |
| Smart cards issued | Yes |

Accessibility Information

| | |
|--|---|
| Accessibility Category | B3 |
| Staffed help available | Yes |
| Step-free access | No |
| Step-free access note | Step free access available to Penzance bound platform, however access to the Plymouth bound platform is only via a footbridge |
| Designated meeting point for Assisted travel | Ticket Office |
| Accessible Toilets available | Yes |
| Wheelchairs available | Yes |
| Nearest station(s) with more facilities | N/A |

Customer facilities and Information

| | |
|---|-----|
| Toilets Available (opening hours may vary) | Yes |
| Baby changing facilities (opening hours may vary) | No |
| Seating area | Yes |
| Waiting room (opening hours may vary) | Yes |
| Refreshments available (opening hours may vary) | Yes |
| Customer help points | Yes |
| Customer Information screens | Yes |
| Automated Station Announcements | Yes |

Getting to and from the station

| | |
|-------------------------------|-----|
| Station Car Park(s) available | Yes |
| Bike Racks available | Yes |
| Taxi rank | Yes |

Security

| | |
|-------------------------------|-----|
| CCTV | Yes |
| Secure Stations Accreditation | Yes |

Bourne End (BNE)

GWR

80

Station Road, Bourne End, Buckinghamshire SL8 5QH

| | |
|---|--|
| Ticket Office | Yes |
| Ticket Office minimum opening hours (weekdays) | 0605 - 1235 |
| Ticket Office minimum opening hours (Saturdays) | 0705 - 1335 |
| Ticket Office minimum opening hours (Sundays) | Closed |
| Station staffing hours | 0605 - 1315 (M-F), 0705 - 1415 (Sa) |
| Ticket machine available (including for collection of pre-purchased tickets) | Yes |
| Smart cards issued | Yes |

Accessibility Information

| | |
|--|---|
| Accessibility Category | B1 |
| Staffed help available | Yes |
| Step-free access note | Step free access available to both platforms. Please note that access to the platforms from the adjacent car park is via a short ramp |
| Step-free access | Yes |
| Designated meeting point for Assisted travel | Waiting shelter Platform 2 |
| Accessible Toilets available | Yes |
| Wheelchairs available | No |
| Nearest station(s) with more facilities | N/A |

Customer facilities and Information

| | |
|---|-----------------|
| Toilets Available (opening hours may vary) | Yes |
| Baby changing facilities (opening hours may vary) | No |
| Seating area | Yes |
| Waiting room (opening hours may vary) | Yes |
| Refreshments available (opening hours may vary) | Vending machine |
| Customer help points | Yes |
| Customer Information screens | Yes |
| Automated Station Announcements | Yes |

Getting to and from the station

| | |
|-------------------------------|-----|
| Station Car Park(s) available | Yes |
| Bike Racks available | Yes |
| Taxi rank | No |

Security

| | |
|-------------------------------|-----|
| CCTV | Yes |
| Secure Stations Accreditation | Yes |

Bradford-on-Avon (BOA)

GWR

82

Station Approach, St Margaret's Street, Bradford-on-Avon, Wiltshire, BA15 1DF

| | |
|---|--------------------|
| Ticket Office | Yes |
| Ticket Office minimum opening hours (weekdays) | 0620 - 1330 |
| Ticket Office minimum opening hours (Saturdays) | 0620 - 1330 |
| Ticket Office minimum opening hours (Sundays) | Closed |
| Station staffing hours | 0620 - 1330 (M-Sa) |
| Ticket machine available (including for collection of pre-purchased tickets) | Yes |
| Smart cards issued | Yes |

Accessibility Information

| | |
|--|---|
| Accessibility Category | B2 |
| Staffed help available | Yes |
| Step-free access | Yes |
| Step-free access note | Step free access available to platform 2. Please note that step free access to platform 1 is via local streets and a ramp. There is a footbridge linking both platforms |
| Designated meeting point for Assisted travel | Ticket office when station is staffed. When station is unstaffed, please make your way onto the platform and make yourself known to the onboard team |
| Accessible Toilets available | No |
| Wheelchairs available | No |
| Nearest station(s) with more facilities | Bath Spa and Trowbridge |

Customer facilities and Information

| | |
|---|------|
| Toilets Available (opening hours may vary) | No |
| Baby changing facilities (opening hours may vary) | No |
| Seating area | Yes |
| Waiting room (opening hours may vary) | Yes |
| Refreshments available (opening hours may vary) | NYes |
| Customer help points | Yes |
| Customer Information screens | Yes |
| Automated Station Announcements | Yes |

Getting to and from the station

| | |
|-------------------------------|-----|
| Station Car Park(s) available | Yes |
| Bike Racks available | Yes |
| Taxi rank | Yes |

Security

| | |
|-------------------------------|-----|
| CCTV | Yes |
| Secure Stations Accreditation | Yes |

Bramley (BMY)

Sherfield Road, Bramley, Hampshire, RG26 5AG

GWR

84

| | |
|---|--------------------|
| Ticket Office | Yes |
| Ticket Office minimum opening hours (weekdays) | 0620 - 1250 |
| Ticket Office minimum opening hours (Saturdays) | 0720 - 1330 |
| Ticket Office minimum opening hours (Sundays) | Closed |
| Station staffing hours | 0620 - 1300 (M-Sa) |
| Ticket machine available (including for collection of pre-purchased tickets) | Yes |
| Smart cards issued | Yes |

Accessibility Information

| | |
|--|---|
| Accessibility Category | B1 |
| Staffed help available | Yes |
| Step-free access | Yes (via Level crossing) |
| Step-free access note | Step free access available to both platforms, access between platforms via level crossing |
| Designated meeting point for Assisted travel | Ticket Office |
| Accessible Toilets available | Yes (During Ticket office hours only) |
| Wheelchairs available | No |
| Nearest station(s) with more facilities | Basingstoke and Mortimer |

Customer facilities and Information

| | |
|---|-----|
| Toilets Available (opening hours may vary) | Yes |
| Baby changing facilities (opening hours may vary) | No |
| Seating area | Yes |
| Waiting room (opening hours may vary) | Yes |
| Refreshments available (opening hours may vary) | No |
| Customer help points | Yes |
| Customer Information screens | Yes |
| Automated Station Announcements | Yes |

Getting to and from the station

| | |
|-------------------------------|-----|
| Station Car Park(s) available | No |
| Bike Racks available | Yes |
| Taxi rank | No |

Security

| | |
|-------------------------------|-----|
| CCTV | Yes |
| Secure Stations Accreditation | Yes |

Bridgwater (BWT)

St John Street, Bridgwater, Somerset TA6 5HB

GWR

86

| | |
|---|--------------------|
| Ticket Office | Yes |
| Ticket Office minimum opening hours (weekdays) | 0630 - 1415 |
| Ticket Office minimum opening hours (Saturdays) | 0630 - 1415 |
| Ticket Office minimum opening hours (Sundays) | Closed |
| Station staffing hours | 0630 - 1415 (M-Sa) |
| Ticket machine available (including for collection of pre-purchased tickets) | Yes |
| Smart cards issued | Yes |

Accessibility Information

| | |
|--|---|
| Accessibility Category | B2 |
| Staffed help available | No |
| Step-free access | Yes (Using ramp from traincrew, and road bridge between platforms) |
| Step-free access note | <ul style="list-style-type: none">* Platform 1 (Taunton bound) has step free access.* Platform 2 (Bristol bound) has step free access, however, due to severe incline from train to platform, ramp assistance onto the train is not available. If you need assistance travelling from this platform, please speak to our Passenger Assist team on 0800 197 1329* Access between platforms are via local roads as Platform 2 can only be accessed via a footbridge on the station |
| Designated meeting point for Assisted travel | N/A |
| Accessible Toilets available | Yes |
| Wheelchairs available | No |
| Nearest station(s) with more facilities | N/A |

Customer facilities and Information

| | |
|---|-----|
| Toilets Available (opening hours may vary) | Yes |
| Baby changing facilities (opening hours may vary) | No |
| Seating area | Yes |
| Waiting room (opening hours may vary) | Yes |
| Refreshments available (opening hours may vary) | Yes |
| Customer help points | Yes |
| Customer Information screens | Yes |
| Automated Station Announcements | Yes |

Getting to and from the station

| | |
|-------------------------------|-----|
| Station Car Park(s) available | Yes |
| Bike Racks available | Yes |
| Taxi rank | No |

Security

| | |
|-------------------------------|-----|
| CCTV | Yes |
| Secure Stations Accreditation | Yes |

Bristol Parkway (BPW)

Hatchet Lane, Stoke Gifford, Bristol BS34 8PU

GWR

88

| | |
|---|-------------|
| Ticket Office | Yes |
| Ticket Office minimum opening hours (weekdays) | 0600 - 2000 |
| Ticket Office minimum opening hours (Saturdays) | 0700 - 1800 |
| Ticket Office minimum opening hours (Sundays) | 0830 - 1900 |
| Station staffing hours | 24 hours |
| Ticket machine available (including for collection of pre-purchased tickets) | Yes |
| Smart cards issued | Yes |

Accessibility Information

| | |
|--|--|
| Accessibility Category | A |
| Staffed help available | Yes |
| Step-free access | Yes |
| Step-free access note | Step free access available to all platforms via lifts from the main station entrance |
| Designated meeting point for Assisted travel | Gateline |
| Accessible Toilets available | Yes |
| Wheelchairs available | Yes |
| Nearest station(s) with more facilities | N/A |

Customer facilities and Information

| | |
|---|-----|
| Toilets Available (opening hours may vary) | Yes |
| Baby changing facilities (opening hours may vary) | Yes |
| Seating area | Yes |
| Waiting room (opening hours may vary) | Yes |
| Refreshments available (opening hours may vary) | Yes |
| Customer help points | Yes |
| Customer Information screens | Yes |
| Automated Station Announcements | Yes |

Getting to and from the station

| | |
|-------------------------------|-----|
| Station Car Park(s) available | Yes |
| Bike Racks available | Yes |
| Taxi rank | Yes |

Security

| | |
|-------------------------------|-----|
| CCTV | Yes |
| Secure Stations Accreditation | Yes |

Bristol Temple Meads (BRI)

NR

90

Station Approach, off Bath Road, Bristol BS1 6QF

| | |
|---|-------------|
| Ticket Office | Yes |
| Ticket Office minimum opening hours (weekdays) | 0615 - 2130 |
| Ticket Office minimum opening hours (Saturdays) | 0615 - 2130 |
| Ticket Office minimum opening hours (Sundays) | 0645 - 2130 |
| Station staffing hours | 24 hours |
| Ticket machine available (including for collection of pre-purchased tickets) | Yes |
| Smart cards issued | Yes |

Accessibility Information

| | |
|--|---------------------------------------|
| Accessibility Category | A |
| Staffed help available | Yes |
| Step-free access | Yes |
| Step-free access note | Lifts to all platforms and facilities |
| Designated meeting point for Assisted travel | Assist Office on Platform 3 |
| Accessible Toilets available | Yes |
| Wheelchairs available | Yes |
| Nearest station(s) with more facilities | N/A |

Customer facilities and Information

| | |
|---|-----|
| Toilets Available (opening hours may vary) | Yes |
| Baby changing facilities (opening hours may vary) | Yes |
| Seating area | Yes |
| Waiting room (opening hours may vary) | Yes |
| Refreshments available (opening hours may vary) | Yes |
| Customer help points | No |
| Customer Information screens | Yes |
| Automated Station Announcements | Yes |

Getting to and from the station

| | |
|-------------------------------|-----|
| Station Car Park(s) available | Yes |
| Bike Racks available | Yes |
| Taxi rank | Yes |

Security

| | |
|-------------------------------|-----|
| CCTV | Yes |
| Secure Stations Accreditation | Yes |

Bruton (BRU)

Station Approach Road, Bruton, Somerset BA10 0EH

GWR

92

| | |
|---|-----------|
| Ticket Office | No |
| Ticket Office minimum opening hours (weekdays) | Unstaffed |
| Ticket Office minimum opening hours (Saturdays) | Unstaffed |
| Ticket Office minimum opening hours (Sundays) | Unstaffed |
| Station staffing hours | None |
| Ticket machine available (including for collection of pre-purchased tickets) | No |
| Smart cards issued | No |

Accessibility Information

| | |
|--|--|
| Accessibility Category | B3 |
| Staffed help available | No |
| Step-free access | No |
| Step-free access note | Step free access available to Westbury bound platform, Platform 2 can only be accessed via a footbridge on station |
| Designated meeting point for Assisted travel | N/A |
| Accessible Toilets available | No |
| Wheelchairs available | No |
| Nearest station(s) with more facilities | Castle Cary |

Customer facilities and Information

| | |
|---|-----|
| Toilets Available (opening hours may vary) | No |
| Baby changing facilities (opening hours may vary) | No |
| Seating area | No |
| Waiting room (opening hours may vary) | No |
| Refreshments available (opening hours may vary) | No |
| Customer help points | Yes |
| Customer Information screens | Yes |
| Automated Station Announcements | No |

Getting to and from the station

| | |
|-------------------------------|-----|
| Station Car Park(s) available | Yes |
| Bike Racks available | Yes |
| Taxi rank | No |

Security

| | |
|-------------------------------|-----|
| CCTV | Yes |
| Secure Stations Accreditation | No |

Bugle (BGL)

Red Lane, Bugle, Cornwall, PL26 8QP

This station is a Request stop

GWR

| | |
|---|-----------|
| Ticket Office | No |
| Ticket Office minimum opening hours (weekdays) | Unstaffed |
| Ticket Office minimum opening hours (Saturdays) | Unstaffed |
| Ticket Office minimum opening hours (Sundays) | Unstaffed |
| Station staffing hours | None |
| Ticket machine available (including for collection of pre-purchased tickets) | No |
| Smart cards issued | No |

Accessibility Information

| | |
|--|--|
| Accessibility Category | B1 |
| Staffed help available | No |
| Step-free access | Yes |
| Step-free access note | Step free access available from drop off point on private road |
| Designated meeting point for Assisted travel | N/A |
| Accessible Toilets available | No |
| Wheelchairs available | No |
| Nearest station(s) with more facilities | Par and Roche |

Customer facilities and Information

| | |
|---|-----|
| Toilets Available (opening hours may vary) | No |
| Baby changing facilities (opening hours may vary) | No |
| Seating area | Yes |
| Waiting room (opening hours may vary) | No |
| Refreshments available (opening hours may vary) | No |
| Customer help points | Yes |
| Customer Information screens | No |
| Automated Station Announcements | No |

Getting to and from the station

| | |
|-------------------------------|-----|
| Station Car Park(s) available | No |
| Bike Racks available | Yes |
| Taxi rank | No |

Security

| | |
|-------------------------------|-----|
| CCTV | No |
| Secure Stations Accreditation | Yes |

Commercial Road, Calstock, Cornwall, PL18 9QY

| | |
|---|-----------|
| Ticket Office | No |
| Ticket Office minimum opening hours (weekdays) | Unstaffed |
| Ticket Office minimum opening hours (Saturdays) | Unstaffed |
| Ticket Office minimum opening hours (Sundays) | Unstaffed |
| Station staffing hours | None |
| Ticket machine available (including for collection of pre-purchased tickets) | No |
| Smart cards issued | No |

Accessibility Information

| | |
|--|--|
| Accessibility Category | B2 |
| Staffed help available | No |
| Step-free access | Yes |
| Step-free access note | Step free access available from car park this is via a barrow crossing to the platform |
| Designated meeting point for Assisted travel | N/A |
| Accessible Toilets available | No |
| Wheelchairs available | No |
| Nearest station(s) with more facilities | Bere Alston |

Customer facilities and Information

| | |
|---|-----|
| Toilets Available (opening hours may vary) | No |
| Baby changing facilities (opening hours may vary) | No |
| Seating area | Yes |
| Waiting room (opening hours may vary) | No |
| Refreshments available (opening hours may vary) | No |
| Customer help points | Yes |
| Customer Information screens | No |
| Automated Station Announcements | No |

Getting to and from the station

| | |
|-------------------------------|-----|
| Station Car Park(s) available | Yes |
| Bike Racks available | Yes |
| Taxi rank | No |

Security

| | |
|-------------------------------|-----|
| CCTV | No |
| Secure Stations Accreditation | Yes |

Cam & Dursley (CDU)

GWR

98

Station Approach, Cam & Dursley, Gloucestershire GL11 5DJ

| | |
|---|-----------|
| Ticket Office | No |
| Ticket Office minimum opening hours (weekdays) | Unstaffed |
| Ticket Office minimum opening hours (Saturdays) | Unstaffed |
| Ticket Office minimum opening hours (Sundays) | Unstaffed |
| Station staffing hours | None |
| Ticket machine available (including for collection of pre-purchased tickets) | Yes |
| Smart cards issued | No |

Accessibility Information

| | |
|--|---|
| Accessibility Category | A |
| Staffed help available | No |
| Step-free access | Yes |
| Step-free access note | Step free access available to the platform. Access to the Gloucester bound platform via a ramp bridge |
| Designated meeting point for Assisted travel | N/A |
| Accessible Toilets available | No |
| Wheelchairs available | No |
| Nearest station(s) with more facilities | N/A |

Customer facilities and Information

| | |
|---|-----|
| Toilets Available (opening hours may vary) | No |
| Baby changing facilities (opening hours may vary) | No |
| Seating area | Yes |
| Waiting room (opening hours may vary) | No |
| Refreshments available (opening hours may vary) | No |
| Customer help points | Yes |
| Customer Information screens | No |
| Automated Station Announcements | No |

Getting to and from the station

| | |
|-------------------------------|-----|
| Station Car Park(s) available | Yes |
| Bike Racks available | Yes |
| Taxi rank | No |

Security

| | |
|-------------------------------|-----|
| CCTV | No |
| Secure Stations Accreditation | Yes |

Camborne (CBN)

Trevu Road, Camborne, Cornwall TR14 8SR

GWR

100

| | |
|---|---------------------|
| Ticket Office | Yes |
| Ticket Office minimum opening hours (weekdays) | 0700 - 1400 |
| Ticket Office minimum opening hours (Saturdays) | 0730 - 1400 |
| Ticket Office minimum opening hours (Sundays) | Closed |
| Station staffing hours | 0635 - 1435 (Daily) |
| Ticket machine available (including for collection of pre-purchased tickets) | Yes |
| Smart cards issued | Yes |

Accessibility Information

| | |
|--|--|
| Accessibility Category | B1 |
| Staffed help available | Yes |
| Step-free access | Yes |
| Step-free access note | Step free access available to both platforms, step free access between platforms is via a level crossing |
| Designated meeting point for Assisted travel | Waiting Room by Ticket Office |
| Accessible Toilets available | Yes |
| Wheelchairs available | Yes |
| Nearest station(s) with more facilities | St Erth |

Customer facilities and Information

| | |
|---|-----|
| Toilets Available (opening hours may vary) | Yes |
| Baby changing facilities (opening hours may vary) | No |
| Seating area | Yes |
| Waiting room (opening hours may vary) | Yes |
| Refreshments available (opening hours may vary) | Yes |
| Customer help points | Yes |
| Customer Information screens | Yes |
| Automated Station Announcements | Yes |

Getting to and from the station

| | |
|-------------------------------|-----|
| Station Car Park(s) available | Yes |
| Bike Racks available | Yes |
| Taxi rank | No |

Security

| | |
|-------------------------------|-----|
| CCTV | Yes |
| Secure Stations Accreditation | Yes |

Carbis Bay (CBB)

GWR

102

Porthrepta Road, Carbis Bay (A21), St Ives, Cornwall TR26 2NN

| | |
|---|-----------|
| Ticket Office | No |
| Ticket Office minimum opening hours (weekdays) | Unstaffed |
| Ticket Office minimum opening hours (Saturdays) | Unstaffed |
| Ticket Office minimum opening hours (Sundays) | Unstaffed |
| Station staffing hours | None |
| Ticket machine available (including for collection of pre-purchased tickets) | No |
| Smart cards issued | No |

Accessibility Information

| | |
|--|--|
| Accessibility Category | B2 |
| Staffed help available | No |
| Step-free access | No |
| Step-free access note | Step free access available to the platform, please note that this is via a long steep ramp |
| Designated meeting point for Assisted travel | N/A |
| Accessible Toilets available | No |
| Wheelchairs available | No |
| Nearest station(s) with more facilities | St Erth |

Customer facilities and Information

| | |
|---|-----|
| Toilets Available (opening hours may vary) | No |
| Baby changing facilities (opening hours may vary) | No |
| Seating area | Yes |
| Waiting room (opening hours may vary) | No |
| Refreshments available (opening hours may vary) | No |
| Customer help points | Yes |
| Customer Information screens | Yes |
| Automated Station Announcements | No |

Getting to and from the station

| | |
|-------------------------------|-----|
| Station Car Park(s) available | Yes |
| Bike Racks available | Yes |
| Taxi rank | No |

Security

| | |
|-------------------------------|-----|
| CCTV | No |
| Secure Stations Accreditation | Yes |

Castle Bar Park (CBP)

Hathway Gardens, Greenford, London W7 1BA

GWR

104

| | |
|---|---------------------|
| Ticket Office | Yes |
| Ticket Office minimum opening hours (weekdays) | Currently closed |
| Ticket Office minimum opening hours (Saturdays) | Closed |
| Ticket Office minimum opening hours (Sundays) | Closed |
| Station staffing hours | Currently unstaffed |
| Ticket machine available (including for collection of pre-purchased tickets) | No |
| Smart cards issued | No |

Accessibility Information

| | |
|--|---|
| Accessibility Category | B3 |
| Staffed help available | No |
| Step-free access | No |
| Step-free access note | This station has a degree of step free access to platform 1 however the remainder of the station cannot be accessed step free |
| Designated meeting point for Assisted travel | N/A |
| Accessible Toilets available | No |
| Wheelchairs available | No |
| Nearest station(s) with more facilities | West Ealing |

Customer facilities and Information

| | |
|---|-----|
| Toilets Available (opening hours may vary) | No |
| Baby changing facilities (opening hours may vary) | No |
| Seating area | Yes |
| Waiting room (opening hours may vary) | No |
| Refreshments available (opening hours may vary) | No |
| Customer help points | Yes |
| Customer Information screens | Yes |
| Automated Station Announcements | Yes |

Getting to and from the station

| | |
|-------------------------------|-----|
| Station Car Park(s) available | No |
| Bike Racks available | Yes |
| Taxi rank | No |

Security

| | |
|-------------------------------|-----|
| CCTV | Yes |
| Secure Stations Accreditation | Yes |

Castle Cary (CLC)

Station Wharf, Castle Cary, Somerset BA7 7PE

GWR

106

| | |
|---|--------------------|
| Ticket Office | Yes |
| Ticket Office minimum opening hours (weekdays) | 0730 - 1830 |
| Ticket Office minimum opening hours (Saturdays) | 0730 - 1630 |
| Ticket Office minimum opening hours (Sundays) | Closed |
| Station staffing hours | 0630 - 2130 (M-Sa) |
| Ticket machine available (including for collection of pre-purchased tickets) | Yes |
| Smart cards issued | Yes |

Accessibility Information

| | |
|--|---|
| Accessibility Category | B2 |
| Staffed help available | Yes |
| Step-free access | Yes |
| Step-free access note | Step free access available to the Westbury-bound platform. Platform 2 can only be accessed via the footbridge on the station, or during operation of the barrow crossing |
| Designated meeting point for Assisted travel | Waiting Room |
| Accessible Toilets available | Yes |
| Wheelchairs available | Yes |
| Nearest station(s) with more facilities | N/A |

Customer facilities and Information

| | |
|---|-----|
| Toilets Available (opening hours may vary) | Yes |
| Baby changing facilities (opening hours may vary) | No |
| Seating area | Yes |
| Waiting room (opening hours may vary) | Yes |
| Refreshments available (opening hours may vary) | Yes |
| Customer help points | Yes |
| Customer Information screens | Yes |
| Automated Station Announcements | Yes |

Getting to and from the station

| | |
|-------------------------------|-----|
| Station Car Park(s) available | Yes |
| Bike Racks available | Yes |
| Taxi rank | Yes |

Security

| | |
|-------------------------------|-----|
| CCTV | Yes |
| Secure Stations Accreditation | No |

Causeland (CAU)

GWR

108

off B3254 Causeland, Cornwall PL14 4ST

This station is a Request stop

| | |
|---|-----------|
| Ticket Office | No |
| Ticket Office minimum opening hours (weekdays) | Unstaffed |
| Ticket Office minimum opening hours (Saturdays) | Unstaffed |
| Ticket Office minimum opening hours (Sundays) | Unstaffed |
| Station staffing hours | None |
| Ticket machine available (including for collection of pre-purchased tickets) | No |
| Smart cards issued | No |

Accessibility Information

| | |
|--|--|
| Accessibility Category | B2 |
| Staffed help available | No |
| Step-free access | Yes - see below |
| Step-free access note | Step free access to platform but only via steep ramp |
| Designated meeting point for Assisted travel | N/A |
| Accessible Toilets available | No |
| Wheelchairs available | No |
| Nearest station(s) with more facilities | Liskeard or Looe |

Customer facilities and Information

| | |
|---|-----|
| Toilets Available (opening hours may vary) | No |
| Baby changing facilities (opening hours may vary) | No |
| Seating area | Yes |
| Waiting room (opening hours may vary) | No |
| Refreshments available (opening hours may vary) | No |
| Customer help points | Yes |
| Customer Information screens | No |
| Automated Station Announcements | No |

Getting to and from the station

| | |
|-------------------------------|-----|
| Station Car Park(s) available | No |
| Bike Racks available | Yes |
| Taxi rank | No |

Security

| | |
|-------------------------------|-----|
| CCTV | No |
| Secure Stations Accreditation | Yes |

Chapelton (CPN)

GWR

Station Lane, Chapelton, Barnstaple, Devon EX37 9DZ

This station is a Request stop

| | |
|---|-----------|
| Ticket Office | No |
| Ticket Office minimum opening hours (weekdays) | Unstaffed |
| Ticket Office minimum opening hours (Saturdays) | Unstaffed |
| Ticket Office minimum opening hours (Sundays) | Unstaffed |
| Station staffing hours | None |
| Ticket machine available (including for collection of pre-purchased tickets) | No |
| Smart cards issued | No |

Accessibility Information

| | |
|--|---|
| Accessibility Category | B2 |
| Staffed help available | No |
| Step-free access | No |
| Step-free access note | Step free access available to single platform, this is via a short path and platform end ramp |
| Designated meeting point for Assisted travel | N/A |
| Accessible Toilets available | No |
| Wheelchairs available | No |
| Nearest station(s) with more facilities | Barnstaple |

Customer facilities and Information

| | |
|---|-----|
| Toilets Available (opening hours may vary) | No |
| Baby changing facilities (opening hours may vary) | No |
| Seating area | Yes |
| Waiting room (opening hours may vary) | No |
| Refreshments available (opening hours may vary) | No |
| Customer help points | Yes |
| Customer Information screens | No |
| Automated Station Announcements | No |

Getting to and from the station

| | |
|-------------------------------|-----|
| Station Car Park(s) available | Yes |
| Bike Racks available | Yes |
| Taxi rank | No |

Security

| | |
|-------------------------------|-----|
| CCTV | No |
| Secure Stations Accreditation | Yes |

Charlbury (CBY)

Forrest Road, Charlbury, Oxfordshire OX7 3HH

GWR

112

| | |
|---|--|
| Ticket Office | Yes |
| Ticket Office minimum opening hours (weekdays) | 0550 - 1220 |
| Ticket Office minimum opening hours (Saturdays) | 0645 - 1315 |
| Ticket Office minimum opening hours (Sundays) | Closed |
| Station staffing hours | 0550 - 1220 (M-F), 0645 - 1315 (Sa) |
| Ticket machine available (including for collection of pre-purchased tickets) | Yes |
| Smart cards issued | Yes |

Accessibility Information

| | |
|--|---|
| Accessibility Category | A |
| Staffed help available | Yes |
| Step-free access | Yes |
| Step-free access note | Station Step free access available to single platform, this is via a short path and platform end ramp |
| Designated meeting point for Assisted travel | N/A |
| Accessible Toilets available | No |
| Wheelchairs available | Yes |
| Nearest station(s) with more facilities | N/A |

Customer facilities and Information

| | |
|---|-----|
| Toilets Available (opening hours may vary) | Yes |
| Baby changing facilities (opening hours may vary) | No |
| Seating area | Yes |
| Waiting room (opening hours may vary) | Yes |
| Refreshments available (opening hours may vary) | Yes |
| Customer help points | Yes |
| Customer Information screens | Yes |
| Automated Station Announcements | Yes |

Getting to and from the station

| | |
|-------------------------------|-----|
| Station Car Park(s) available | Yes |
| Bike Racks available | Yes |
| Taxi rank | No |

Security

| | |
|-------------------------------|-----|
| CCTV | Yes |
| Secure Stations Accreditation | Yes |

Cheltenham Spa (CNM)

Queens Road, Cheltenham, Gloucestershire GL51 8NP

GWR

114

| | |
|---|---|
| Ticket Office | Yes |
| Ticket Office minimum opening hours (weekdays) | 0615 - 2015 |
| Ticket Office minimum opening hours (Saturdays) | 0615 - 1915 |
| Ticket Office minimum opening hours (Sundays) | 0900 - 1630 |
| Station staffing hours | 0500 - 0140 (M-F), 0500 - 2340 (Sa-Su) |
| Ticket machine available (including for collection of pre-purchased tickets) | Yes |
| Smart cards issued | Yes |

Accessibility Information

| | |
|--|---|
| Accessibility Category | B |
| Staffed help available | Yes |
| Step-free access | Yes |
| Step-free access note | Step free access available to both platforms via steep ramps to each platform |
| Designated meeting point for Assisted travel | Customer Assist Office |
| Accessible Toilets available | Yes |
| Wheelchairs available | Yes |
| Nearest station(s) with more facilities | N/A |

Customer facilities and Information

| | |
|---|-----|
| Toilets Available (opening hours may vary) | Yes |
| Baby changing facilities (opening hours may vary) | Yes |
| Seating area | Yes |
| Waiting room (opening hours may vary) | Yes |
| Refreshments available (opening hours may vary) | Yes |
| Customer help points | Yes |
| Customer Information screens | Yes |
| Automated Station Announcements | Yes |

Getting to and from the station

| | |
|-------------------------------|-----|
| Station Car Park(s) available | Yes |
| Bike Racks available | Yes |
| Taxi rank | Yes |

Security

| | |
|-------------------------------|-----|
| CCTV | Yes |
| Secure Stations Accreditation | Yes |

Chetnole (CNO)

GWR

116

Stockbridge Road, Chetnole, Dorchester, Dorset DT9 6EP

This station is a Request stop

| | |
|---|-----------|
| Ticket Office | No |
| Ticket Office minimum opening hours (weekdays) | Unstaffed |
| Ticket Office minimum opening hours (Saturdays) | Unstaffed |
| Ticket Office minimum opening hours (Sundays) | Unstaffed |
| Station staffing hours | None |
| Ticket machine available (including for collection of pre-purchased tickets) | No |
| Smart cards issued | No |

Accessibility Information

| | |
|--|---|
| Accessibility Category | C |
| Staffed help available | No |
| Step-free access | No |
| Step-free access note | Step free access is not available at this station |
| Designated meeting point for Assisted travel | N/A |
| Accessible Toilets available | No |
| Wheelchairs available | No |
| Nearest station(s) with more facilities | Dorchester West and Dorchester South |

Customer facilities and Information

| | |
|---|-----|
| Toilets Available (opening hours may vary) | No |
| Baby changing facilities (opening hours may vary) | No |
| Seating area | No |
| Waiting room (opening hours may vary) | No |
| Refreshments available (opening hours may vary) | No |
| Customer help points | Yes |
| Customer Information screens | No |
| Automated Station Announcements | No |

Getting to and from the station

| | |
|-------------------------------|-----|
| Station Car Park(s) available | No |
| Bike Racks available | Yes |
| Taxi rank | No |

Security

| | |
|-------------------------------|-----|
| CCTV | No |
| Secure Stations Accreditation | Yes |

| | |
|---|-----------|
| Ticket Office | No |
| Ticket Office minimum opening hours (weekdays) | Unstaffed |
| Ticket Office minimum opening hours (Saturdays) | Unstaffed |
| Ticket Office minimum opening hours (Sundays) | Unstaffed |
| Station staffing hours | None |
| Ticket machine available (including for collection of pre-purchased tickets) | No |
| Smart cards issued | No |

Accessibility Information

| | |
|--|--|
| Accessibility Category | B2 |
| Staffed help available | No |
| Step-free access | Yes (via Level Crossing) |
| Step-free access note | Both platforms can be accessed via ramps although transfer between platforms is via a level crossing |
| Designated meeting point for Assisted travel | N/A |
| Accessible Toilets available | No |
| Wheelchairs available | No |
| Nearest station(s) with more facilities | Guildford and Gomshall |

Customer facilities and Information

| | |
|---|-----|
| Toilets Available (opening hours may vary) | No |
| Baby changing facilities (opening hours may vary) | No |
| Seating area | Yes |
| Waiting room (opening hours may vary) | No |
| Refreshments available (opening hours may vary) | No |
| Customer help points | Yes |
| Customer Information screens | Yes |
| Automated Station Announcements | Yes |

Getting to and from the station

| | |
|-------------------------------|-----|
| Station Car Park(s) available | No |
| Bike Racks available | Yes |
| Taxi rank | No |

Security

| | |
|-------------------------------|-----|
| CCTV | No |
| Secure Stations Accreditation | Yes |

Chippenham (CPM)

Cocklebury Road, Chippenham SN15 3QE

GWR

120

| | |
|---|---|
| Ticket Office | Yes |
| Ticket Office minimum opening hours (weekdays) | 0550 - 2000 |
| Ticket Office minimum opening hours (Saturdays) | 0550 - 1930 |
| Ticket Office minimum opening hours (Sundays) | 0740 - 1950 |
| Station staffing hours | 0530 - 2200 (M-Sa), 0700 - 2200 (Su) |
| Ticket machine available (including for collection of pre-purchased tickets) | Yes |
| Smart cards issued | Yes |

Accessibility Information

| | |
|--|---|
| Accessibility Category | A |
| Staffed help available | Yes |
| Step-free access | Yes |
| Step-free access note | Step free access available to both platforms via lifts from the main station entrance and disused platform. Station is accessible if arriving at the station main entrance and not from the north |
| Designated meeting point for Assisted travel | Ticket Office |
| Accessible Toilets available | Yes |
| Wheelchairs available | Yes |
| Nearest station(s) with more facilities | N/A |

Customer facilities and Information

| | |
|---|-----|
| Toilets Available (opening hours may vary) | Yes |
| Baby changing facilities (opening hours may vary) | Yes |
| Seating area | Yes |
| Waiting room (opening hours may vary) | Yes |
| Refreshments available (opening hours may vary) | Yes |
| Customer help points | Yes |
| Customer Information screens | Yes |
| Automated Station Announcements | Yes |

Getting to and from the station

| | |
|-------------------------------|-----|
| Station Car Park(s) available | Yes |
| Bike Racks available | Yes |
| Taxi rank | Yes |

Security

| | |
|-------------------------------|-----|
| CCTV | Yes |
| Secure Stations Accreditation | Yes |

Cholsey (CHO)

Station Road, Cholsey, Oxfordshire OX10 9QD

GWR

122

| | |
|---|--|
| Ticket Office | Yes |
| Ticket Office minimum opening hours (weekdays) | 0610 - 1240 |
| Ticket Office minimum opening hours (Saturdays) | 0700 - 1330 |
| Ticket Office minimum opening hours (Sundays) | Closed |
| Station staffing hours | 0600 - 1300 (M-F), 0650 - 1350 (Sa) |
| Ticket machine available (including for collection of pre-purchased tickets) | Yes |
| Smart cards issued | Yes |

Accessibility Information

| | |
|--|---|
| Accessibility Category | C |
| Staffed help available | Yes (During Staffed hours) |
| Step-free access | No |
| Step-free access note | This station does not have step free access to any platform |
| Designated meeting point for Assisted travel | Ticket Office |
| Accessible Toilets available | No |
| Wheelchairs available | No |
| Nearest station(s) with more facilities | Didcot Parkway |

Customer facilities and Information

| | |
|---|-----|
| Toilets Available (opening hours may vary) | Yes |
| Baby changing facilities (opening hours may vary) | No |
| Seating area | Yes |
| Waiting room (opening hours may vary) | Yes |
| Refreshments available (opening hours may vary) | No |
| Customer help points | Yes |
| Customer Information screens | Yes |
| Automated Station Announcements | Yes |

Getting to and from the station

| | |
|-------------------------------|-----|
| Station Car Park(s) available | Yes |
| Bike Racks available | Yes |
| Taxi rank | No |

Security

| | |
|-------------------------------|-----|
| CCTV | Yes |
| Secure Stations Accreditation | Yes |

Clifton Down (CFN)

Whiteladies Road, Clifton, Bristol BS8 2PN

GWR

124

| | |
|---|-----------|
| Ticket Office | No |
| Ticket Office minimum opening hours (weekdays) | Unstaffed |
| Ticket Office minimum opening hours (Saturdays) | Unstaffed |
| Ticket Office minimum opening hours (Sundays) | Unstaffed |
| Station staffing hours | None |
| Ticket machine available (including for collection of pre-purchased tickets) | Yes |
| Smart cards issued | No |

Accessibility Information

| | |
|--|--|
| Accessibility Category | B1 |
| Staffed help available | No |
| Step-free access | Yes |
| Step-free access note | Step free access available to both platforms via ramp and choice of drop off points, however adjacent car parks need to be used for full step free access. |
| Designated meeting point for Assisted travel | N/A |
| Accessible Toilets available | No |
| Wheelchairs available | No |
| Nearest station(s) with more facilities | Bristol Temple Meads or Bristol Parkway |

Customer facilities and Information

| | |
|---|-----|
| Toilets Available (opening hours may vary) | No |
| Baby changing facilities (opening hours may vary) | No |
| Seating area | Yes |
| Waiting room (opening hours may vary) | No |
| Refreshments available (opening hours may vary) | No |
| Customer help points | Yes |
| Customer Information screens | Yes |
| Automated Station Announcements | Yes |

Getting to and from the station

| | |
|-------------------------------|-----|
| Station Car Park(s) available | Yes |
| Bike Racks available | Yes |
| Taxi rank | No |

Security

| | |
|-------------------------------|-----|
| CCTV | Yes |
| Secure Stations Accreditation | Yes |

Combe (CME)

Robin Hill, Combe, Oxfordshire OX29 8ET

GWR

126

| | |
|---|-----------|
| Ticket Office | No |
| Ticket Office minimum opening hours (weekdays) | Unstaffed |
| Ticket Office minimum opening hours (Saturdays) | Unstaffed |
| Ticket Office minimum opening hours (Sundays) | Unstaffed |
| Station staffing hours | None |
| Ticket machine available (including for collection of pre-purchased tickets) | No |
| Smart cards issued | No |

Accessibility Information

| | |
|--|---|
| Accessibility Category | B1 |
| Staffed help available | No |
| Step-free access | No |
| Step-free access note | Step free access available to single platform via long ramp (approx 1:9 gradient) |
| Designated meeting point for Assisted travel | N/A |
| Accessible Toilets available | No |
| Wheelchairs available | No |
| Nearest station(s) with more facilities | N/A |

Customer facilities and Information

| | |
|---|-----|
| Toilets Available (opening hours may vary) | No |
| Baby changing facilities (opening hours may vary) | No |
| Seating area | Yes |
| Waiting room (opening hours may vary) | No |
| Refreshments available (opening hours may vary) | No |
| Customer help points | Yes |
| Customer Information screens | Yes |
| Automated Station Announcements | Yes |

Getting to and from the station

| | |
|-------------------------------|-----|
| Station Car Park(s) available | No |
| Bike Racks available | Yes |
| Taxi rank | No |

Security

| | |
|-------------------------------|-----|
| CCTV | No |
| Secure Stations Accreditation | Yes |

Cookham (coo)

Station Hill, Cookham, Berkshire SL6 9BP

GWR

128

| | |
|---|--|
| Ticket Office | Yes |
| Ticket Office minimum opening hours (weekdays) | 0650 - 1130 |
| Ticket Office minimum opening hours (Saturdays) | 0800 - 1130 |
| Ticket Office minimum opening hours (Sundays) | Closed |
| Station staffing hours | 0650 - 1130 (M-F), 0815 - 1200 (Sa) |
| Ticket machine available (including for collection of pre-purchased tickets) | Yes |
| Smart cards issued | Yes |

Accessibility Information

| | |
|--|---|
| Accessibility Category | A |
| Staffed help available | Yes |
| Step-free access | Yes |
| Step-free access note | Step free access available to platform and ticket office |
| Designated meeting point for Assisted travel | On Platform |
| Accessible Toilets available | Yes |
| Wheelchairs available | No |
| Nearest station(s) with more facilities | Maidenhead |

Customer facilities and Information

| | |
|---|--------------------------|
| Toilets Available (opening hours may vary) | Yes |
| Baby changing facilities (opening hours may vary) | No |
| Seating area | Yes |
| Waiting room (opening hours may vary) | Yes (Staffed hours only) |
| Refreshments available (opening hours may vary) | No |
| Customer help points | Yes |
| Customer Information screens | Yes |
| Automated Station Announcements | Yes |

Getting to and from the station

| | |
|-------------------------------|-----|
| Station Car Park(s) available | Yes |
| Bike Racks available | No |
| Taxi rank | No |

Security

| | |
|-------------------------------|-----|
| CCTV | Yes |
| Secure Stations Accreditation | Yes |

Coombe Junction Halt (COE)

Railway View, Coombe, Liskeard, Cornwall PL14 7LL

GWR

130

| | |
|---|-----------|
| Ticket Office | No |
| Ticket Office minimum opening hours (weekdays) | Unstaffed |
| Ticket Office minimum opening hours (Saturdays) | Unstaffed |
| Ticket Office minimum opening hours (Sundays) | Unstaffed |
| Station staffing hours | None |
| Ticket machine available (including for collection of pre-purchased tickets) | No |
| Smart cards issued | No |

Accessibility Information

| | |
|--|---|
| Accessibility Category | B1 |
| Staffed help available | No |
| Step-free access | Yes |
| Step-free access note | Step free access possible but via short steep ramp |
| Designated meeting point for Assisted travel | N/A |
| Accessible Toilets available | No |
| Wheelchairs available | No |
| Nearest station(s) with more facilities | Liskeard |

Customer facilities and Information

| | |
|---|-----|
| Toilets Available (opening hours may vary) | No |
| Baby changing facilities (opening hours may vary) | No |
| Seating area | Yes |
| Waiting room (opening hours may vary) | No |
| Refreshments available (opening hours may vary) | No |
| Customer help points | Yes |
| Customer Information screens | No |
| Automated Station Announcements | No |

Getting to and from the station

| | |
|-------------------------------|----|
| Station Car Park(s) available | No |
| Bike Racks available | No |
| Taxi rank | No |

Security

| | |
|-------------------------------|-----|
| CCTV | No |
| Secure Stations Accreditation | Yes |

Copplestone (COP)

Station Approach, Copplestone, Crediton EX17 5NE

GWR

132

| | |
|---|-----------|
| Ticket Office | No |
| Ticket Office minimum opening hours (weekdays) | Unstaffed |
| Ticket Office minimum opening hours (Saturdays) | Unstaffed |
| Ticket Office minimum opening hours (Sundays) | Unstaffed |
| Station staffing hours | None |
| Ticket machine available (including for collection of pre-purchased tickets) | No |
| Smart cards issued | No |

Accessibility Information

| | |
|--|--|
| Accessibility Category | B2 |
| Staffed help available | No |
| Step-free access | No |
| Step-free access note | Step free access available to sole platform from the car park. However, wheelchair users can not alight/board from this station due to narrow platforms. |
| Designated meeting point for Assisted travel | N/A |
| Accessible Toilets available | No |
| Wheelchairs available | No |
| Nearest station(s) with more facilities | Crediton |

Customer facilities and Information

| | |
|---|-----|
| Toilets Available (opening hours may vary) | No |
| Baby changing facilities (opening hours may vary) | No |
| Seating area | Yes |
| Waiting room (opening hours may vary) | No |
| Refreshments available (opening hours may vary) | No |
| Customer help points | Yes |
| Customer Information screens | No |
| Automated Station Announcements | No |

Getting to and from the station

| | |
|-------------------------------|-----|
| Station Car Park(s) available | Yes |
| Bike Racks available | No |
| Taxi rank | No |

Security

| | |
|-------------------------------|-----|
| CCTV | No |
| Secure Stations Accreditation | Yes |

Crediton (CDI)

Station Approach, Crediton, Devon EX17 3BY

GWR

134

| | |
|---|-----------|
| Ticket Office | No |
| Ticket Office minimum opening hours (weekdays) | Unstaffed |
| Ticket Office minimum opening hours (Saturdays) | Unstaffed |
| Ticket Office minimum opening hours (Sundays) | Unstaffed |
| Station staffing hours | None |
| Ticket machine available (including for collection of pre-purchased tickets) | No |
| Smart cards issued | No |

Accessibility Information

| | |
|--|---|
| Accessibility Category | B1 |
| Staffed help available | No |
| Step-free access | Yes |
| Step-free access note | Step free access available to Exeter platform, step free access to Barnstaple bound platform is via local roads and level crossing. |
| Designated meeting point for Assisted travel | N/A |
| Accessible Toilets available | No |
| Wheelchairs available | No |
| Nearest station(s) with more facilities | Exeter St Davids |

Customer facilities and Information

| | |
|---|-----|
| Toilets Available (opening hours may vary) | No |
| Baby changing facilities (opening hours may vary) | No |
| Seating area | Yes |
| Waiting room (opening hours may vary) | No |
| Refreshments available (opening hours may vary) | Yes |
| Customer help points | Yes |
| Customer Information screens | No |
| Automated Station Announcements | No |

Getting to and from the station

| | |
|-------------------------------|-----|
| Station Car Park(s) available | Yes |
| Bike Racks available | Yes |
| Taxi rank | No |

Security

| | |
|-------------------------------|-----|
| CCTV | Yes |
| Secure Stations Accreditation | Yes |

Crowthorne (CRN)

Dukes Ride, Crowthorne, Berkshire RG45 0QW

GWR

136

| | |
|---|-------------------|
| Ticket Office | Yes |
| Ticket Office minimum opening hours (weekdays) | 0645 - 1030 |
| Ticket Office minimum opening hours (Saturdays) | Closed |
| Ticket Office minimum opening hours (Sundays) | Closed |
| Station staffing hours | 0630 - 1030 (M-F) |
| Ticket machine available (including for collection of pre-purchased tickets) | Yes |
| Smart cards issued | Yes |

Accessibility Information

| | |
|--|---------------------------------|
| Accessibility Category | B1 |
| Staffed help available | Yes |
| Step-free access | Yes (Via Road Bridge) |
| Step-free access note | Ramped access to both platforms |
| Designated meeting point for Assisted travel | Waiting Room |
| Accessible Toilets available | No |
| Wheelchairs available | No |
| Nearest station(s) with more facilities | N/A |

Customer facilities and Information

| | |
|---|-----|
| Toilets Available (opening hours may vary) | No |
| Baby changing facilities (opening hours may vary) | No |
| Seating area | Yes |
| Waiting room (opening hours may vary) | No |
| Refreshments available (opening hours may vary) | No |
| Customer help points | Yes |
| Customer Information screens | Yes |
| Automated Station Announcements | Yes |

Getting to and from the station

| | |
|-------------------------------|-----|
| Station Car Park(s) available | Yes |
| Bike Racks available | Yes |
| Taxi rank | No |

Security

| | |
|-------------------------------|-----|
| CCTV | Yes |
| Secure Stations Accreditation | Yes |

Culham (CUM)

Station Road, Culham, Oxfordshire OX14 3BT

GWR

138

| | |
|---|-----------|
| Ticket Office | No |
| Ticket Office minimum opening hours (weekdays) | Unstaffed |
| Ticket Office minimum opening hours (Saturdays) | Unstaffed |
| Ticket Office minimum opening hours (Sundays) | Unstaffed |
| Station staffing hours | None |
| Ticket machine available (including for collection of pre-purchased tickets) | No |
| Smart cards issued | No |

Accessibility Information

| | |
|--|---|
| Accessibility Category | B2 |
| Staffed help available | No |
| Step-free access | No |
| Step-free access note | Step free access possible to both platforms but access between platforms is approx 600m via local roads and bridge. There is a step bridge linking both platforms |
| Designated meeting point for Assisted travel | N/A |
| Accessible Toilets available | No |
| Wheelchairs available | No |
| Nearest station(s) with more facilities | N/A |

Customer facilities and Information

| | |
|---|-----|
| Toilets Available (opening hours may vary) | No |
| Baby changing facilities (opening hours may vary) | No |
| Seating area | Yes |
| Waiting room (opening hours may vary) | No |
| Refreshments available (opening hours may vary) | No |
| Customer help points | Yes |
| Customer Information screens | Yes |
| Automated Station Announcements | Yes |

Getting to and from the station

| | |
|-------------------------------|-----|
| Station Car Park(s) available | Yes |
| Bike Racks available | Yes |
| Taxi rank | No |

Security

| | |
|-------------------------------|-----|
| CCTV | No |
| Secure Stations Accreditation | Yes |

Dawlish (DWL)

Richmond Place, Dawlish, Devon EX7 9PJ

GWR

| | |
|---|---|
| Ticket Office | Yes |
| Ticket Office minimum opening hours (weekdays) | 0705 - 1900 |
| Ticket Office minimum opening hours (Saturdays) | 0700 - 1400 |
| Ticket Office minimum opening hours (Sundays) | Closed |
| Station staffing hours | 0830 - 1700 (M-Sa), 0850 - 1650 (Su) |
| Ticket machine available (including for collection of pre-purchased tickets) | Yes |
| Smart cards issued | Yes |

Accessibility Information

| | |
|--|---|
| Accessibility Category | A |
| Staffed help available | Yes |
| Step-free access | No |
| Step-free access note | This station has step free access to all platforms via subway and the lifts |
| Designated meeting point for Assisted travel | Platform 2 |
| Accessible Toilets available | Yes |
| Wheelchairs available | Yes |
| Nearest station(s) with more facilities | No |

Customer facilities and Information

| | |
|---|-----|
| Toilets Available (opening hours may vary) | Yes |
| Baby changing facilities (opening hours may vary) | No |
| Seating area | Yes |
| Waiting room (opening hours may vary) | No |
| Refreshments available (opening hours may vary) | Yes |
| Customer help points | Yes |
| Customer Information screens | Yes |
| Automated Station Announcements | Yes |

Getting to and from the station

| | |
|-------------------------------|-----|
| Station Car Park(s) available | Yes |
| Bike Racks available | Yes |
| Taxi rank | Yes |

Security

| | |
|-------------------------------|-----|
| CCTV | Yes |
| Secure Stations Accreditation | Yes |

Dawlish Warren (DWW)

GWR

142

Beach Road, Dawlish Warren, Dawlish, Devon EX7 0NF

| | |
|---|-----------|
| Ticket Office | No |
| Ticket Office minimum opening hours (weekdays) | Unstaffed |
| Ticket Office minimum opening hours (Saturdays) | Unstaffed |
| Ticket Office minimum opening hours (Sundays) | Unstaffed |
| Station staffing hours | None |
| Ticket machine available (including for collection of pre-purchased tickets) | No |
| Smart cards issued | No |

Accessibility Information

| | |
|--|---|
| Accessibility Category | B2 |
| Staffed help available | No |
| Step-free access | Yes |
| Step-free access note | Step free access possible to both platforms, inter-platform access via local roads and tunnel and steep ramp. Ramped access available also. |
| Designated meeting point for Assisted travel | N/A |
| Accessible Toilets available | No |
| Wheelchairs available | No |
| Nearest station(s) with more facilities | Dawlish |

Customer facilities and Information

| | |
|---|-----|
| Toilets Available (opening hours may vary) | No |
| Baby changing facilities (opening hours may vary) | No |
| Seating area | Yes |
| Waiting room (opening hours may vary) | No |
| Refreshments available (opening hours may vary) | No |
| Customer help points | Yes |
| Customer Information screens | Yes |
| Automated Station Announcements | Yes |

Getting to and from the station

| | |
|-------------------------------|-----|
| Station Car Park(s) available | Yes |
| Bike Racks available | Yes |
| Taxi rank | No |

Security

| | |
|-------------------------------|-----|
| CCTV | No |
| Secure Stations Accreditation | Yes |

Devonport (DPT)

Portland Road, Devonport, Plymouth, Devon PL1 4QN

GWR

144

| | |
|---|-----------|
| Ticket Office | No |
| Ticket Office minimum opening hours (weekdays) | Unstaffed |
| Ticket Office minimum opening hours (Saturdays) | Unstaffed |
| Ticket Office minimum opening hours (Sundays) | Unstaffed |
| Station staffing hours | None |
| Ticket machine available (including for collection of pre-purchased tickets) | No |
| Smart cards issued | No |

Accessibility Information

| | |
|--|--|
| Accessibility Category | B3 |
| Staffed help available | No |
| Step-free access | No |
| Step-free access note | Step free access possible to South bound platform, there is no step free access for services to Plymouth |
| Designated meeting point for Assisted travel | N/A |
| Accessible Toilets available | No |
| Wheelchairs available | No |
| Nearest station(s) with more facilities | Plymouth |

Customer facilities and Information

| | |
|---|-----|
| Toilets Available (opening hours may vary) | No |
| Baby changing facilities (opening hours may vary) | No |
| Seating area | Yes |
| Waiting room (opening hours may vary) | No |
| Refreshments available (opening hours may vary) | No |
| Customer help points | Yes |
| Customer Information screens | No |
| Automated Station Announcements | No |

Getting to and from the station

| | |
|-------------------------------|-----|
| Station Car Park(s) available | No |
| Bike Racks available | Yes |
| Taxi rank | No |

Security

| | |
|-------------------------------|-----|
| CCTV | Yes |
| Secure Stations Accreditation | Yes |

Didcot Parkway (DID)

Station Road, Didcot, Oxfordshire OX11 7NR

GWR

146

| | |
|---|---------------------|
| Ticket Office | Yes |
| Ticket Office minimum opening hours (weekdays) | 0600 - 1940 |
| Ticket Office minimum opening hours (Saturdays) | 0630 - 1940 |
| Ticket Office minimum opening hours (Sundays) | 0800 - 1940 |
| Station staffing hours | 0600 - 0000 (Daily) |
| Ticket machine available (including for collection of pre-purchased tickets) | Yes |
| Smart cards issued | Yes |

Accessibility Information

| | |
|--|--|
| Accessibility Category | A |
| Staffed help available | Yes |
| Step-free access | Yes |
| Step-free access note | This station has step free access to all platforms via lifts. Platform 1 can be accessed via ramp to the front of the station. |
| Designated meeting point for Assisted travel | Ticket Office |
| Accessible Toilets available | Yes |
| Wheelchairs available | Yes |
| Nearest station(s) with more facilities | N/A |

Customer facilities and Information

| | |
|---|-----|
| Toilets Available (opening hours may vary) | Yes |
| Baby changing facilities (opening hours may vary) | Yes |
| Seating area | Yes |
| Waiting room (opening hours may vary) | Yes |
| Refreshments available (opening hours may vary) | Yes |
| Customer help points | Yes |
| Customer Information screens | Yes |
| Automated Station Announcements | Yes |

Getting to and from the station

| | |
|-------------------------------|-----|
| Station Car Park(s) available | Yes |
| Bike Racks available | Yes |
| Taxi rank | Yes |

Security

| | |
|-------------------------------|-----|
| CCTV | Yes |
| Secure Stations Accreditation | Yes |

Digby & Sowton (DIG)

Digby Drive, Digby, Exeter, Devon EX2 7AW

GWR

148

| | |
|---|-----------|
| Ticket Office | No |
| Ticket Office minimum opening hours (weekdays) | Unstaffed |
| Ticket Office minimum opening hours (Saturdays) | Unstaffed |
| Ticket Office minimum opening hours (Sundays) | Unstaffed |
| Station staffing hours | None |
| Ticket machine available (including for collection of pre-purchased tickets) | Yes |
| Smart cards issued | No |

Accessibility Information

| | |
|--|---|
| Accessibility Category | A |
| Staffed help available | No |
| Step-free access | Yes |
| Step-free access note | Step free access is available to the platform via a ramp & Bridge from the station car park |
| Designated meeting point for Assisted travel | N/A |
| Accessible Toilets available | No |
| Wheelchairs available | No |
| Nearest station(s) with more facilities | N/A |

Customer facilities and Information

| | |
|---|-----|
| Toilets Available (opening hours may vary) | No |
| Baby changing facilities (opening hours may vary) | No |
| Seating area | Yes |
| Waiting room (opening hours may vary) | No |
| Refreshments available (opening hours may vary) | No |
| Customer help points | Yes |
| Customer Information screens | Yes |
| Automated Station Announcements | Yes |

Getting to and from the station

| | |
|-------------------------------|-----|
| Station Car Park(s) available | Yes |
| Bike Racks available | Yes |
| Taxi rank | No |

Security

| | |
|-------------------------------|-----|
| CCTV | Yes |
| Secure Stations Accreditation | Yes |

Dilton Marsh (DMH)

GWR

Westbury Road, Dilton Marsh, Westbury, Wiltshire BA13 4DF

This station is a Request stop

| | |
|---|-----------|
| Ticket Office | No |
| Ticket Office minimum opening hours (weekdays) | Unstaffed |
| Ticket Office minimum opening hours (Saturdays) | Unstaffed |
| Ticket Office minimum opening hours (Sundays) | Unstaffed |
| Station staffing hours | None |
| Ticket machine available (including for collection of pre-purchased tickets) | No |
| Smart cards issued | No |

Accessibility Information

| | |
|--|---|
| Accessibility Category | B2 |
| Staffed help available | No |
| Step-free access | Yes |
| Step-free access note | Due to the steep gradient between platform and train, we recommend wheelchair users contact our Passenger Assist team on 0800 197 1329 who will arrange for alternative transport to either Trowbridge or Westbury |
| Designated meeting point for Assisted travel | N/A |
| Accessible Toilets available | No |
| Wheelchairs available | No |
| Nearest station(s) with more facilities | N/A |

Customer facilities and Information

| | |
|---|-----|
| Toilets Available (opening hours may vary) | No |
| Baby changing facilities (opening hours may vary) | No |
| Seating area | No |
| Waiting room (opening hours may vary) | No |
| Refreshments available (opening hours may vary) | No |
| Customer help points | Yes |
| Customer Information screens | No |
| Automated Station Announcements | No |

Getting to and from the station

| | |
|-------------------------------|----|
| Station Car Park(s) available | No |
| Bike Racks available | No |
| Taxi rank | No |

Security

| | |
|-------------------------------|-----|
| CCTV | No |
| Secure Stations Accreditation | Yes |

Dockyard (DOC)

GWR

152

Paisley Street, Devonport, Plymouth PL2 1RX

This station is a Request stop

| | |
|---|-----------|
| Ticket Office | No |
| Ticket Office minimum opening hours (weekdays) | Unstaffed |
| Ticket Office minimum opening hours (Saturdays) | Unstaffed |
| Ticket Office minimum opening hours (Sundays) | Unstaffed |
| Station staffing hours | None |
| Ticket machine available (including for collection of pre-purchased tickets) | No |
| Smart cards issued | No |

Accessibility Information

| | |
|--|---|
| Accessibility Category | C |
| Staffed help available | No |
| Step-free access | No |
| Step-free access note | This station does not have step free access to any platform |
| Designated meeting point for Assisted travel | N/A |
| Accessible Toilets available | No |
| Wheelchairs available | No |
| Nearest station(s) with more facilities | Plymouth |

Customer facilities and Information

| | |
|---|-----|
| Toilets Available (opening hours may vary) | No |
| Baby changing facilities (opening hours may vary) | No |
| Seating area | No |
| Waiting room (opening hours may vary) | No |
| Refreshments available (opening hours may vary) | No |
| Customer help points | Yes |
| Customer Information screens | No |
| Automated Station Announcements | No |

Getting to and from the station

| | |
|-------------------------------|-----|
| Station Car Park(s) available | No |
| Bike Racks available | Yes |
| Taxi rank | No |

Security

| | |
|-------------------------------|-----|
| CCTV | Yes |
| Secure Stations Accreditation | Yes |

Dorchester West (DCW)

Damers Road, Dorchester, Dorset DT1 2LB

GWR

154

| | |
|---|-----------|
| Ticket Office | No |
| Ticket Office minimum opening hours (weekdays) | Unstaffed |
| Ticket Office minimum opening hours (Saturdays) | Unstaffed |
| Ticket Office minimum opening hours (Sundays) | Unstaffed |
| Station staffing hours | None |
| Ticket machine available (including for collection of pre-purchased tickets) | No |
| Smart cards issued | No |

Accessibility Information

| | |
|--|--|
| Accessibility Category | B1 |
| Staffed help available | No |
| Step-free access | No |
| Step-free access note | This station has a degree of step free access to the platforms. Access between platforms is via a stepped footbridge |
| Designated meeting point for Assisted travel | N/A |
| Accessible Toilets available | No |
| Wheelchairs available | No |
| Nearest station(s) with more facilities | Weymouth |

Customer facilities and Information

| | |
|---|-----|
| Toilets Available (opening hours may vary) | No |
| Baby changing facilities (opening hours may vary) | No |
| Seating area | Yes |
| Waiting room (opening hours may vary) | No |
| Refreshments available (opening hours may vary) | No |
| Customer help points | Yes |
| Customer Information screens | No |
| Automated Station Announcements | No |

Getting to and from the station

| | |
|-------------------------------|-----|
| Station Car Park(s) available | No |
| Bike Racks available | Yes |
| Taxi rank | No |

Security

| | |
|-------------------------------|-----|
| CCTV | Yes |
| Secure Stations Accreditation | Yes |

Dorking Deepdene (DPD)

London Road, Dorking, Surrey RH4 7TY

GWR

156

| | |
|---|-----------|
| Ticket Office | No |
| Ticket Office minimum opening hours (weekdays) | Unstaffed |
| Ticket Office minimum opening hours (Saturdays) | Unstaffed |
| Ticket Office minimum opening hours (Sundays) | Unstaffed |
| Station staffing hours | None |
| Ticket machine available (including for collection of pre-purchased tickets) | Yes |
| Smart cards issued | No |

Accessibility Information

| | |
|--|--|
| Accessibility Category | C |
| Staffed help available | No |
| Step-free access | No |
| Step-free access note | Platforms can only be accessed via a flight of steps |
| Designated meeting point for Assisted travel | N/A |
| Accessible Toilets available | No |
| Wheelchairs available | No |
| Nearest station(s) with more facilities | Dorking or Reigate |

Customer facilities and Information

| | |
|---|-----|
| Toilets Available (opening hours may vary) | No |
| Baby changing facilities (opening hours may vary) | No |
| Seating area | Yes |
| Waiting room (opening hours may vary) | No |
| Refreshments available (opening hours may vary) | No |
| Customer help points | Yes |
| Customer Information screens | Yes |
| Automated Station Announcements | Yes |

Getting to and from the station

| | |
|-------------------------------|-----|
| Station Car Park(s) available | No |
| Bike Racks available | Yes |
| Taxi rank | No |

Security

| | |
|-------------------------------|-----|
| CCTV | Yes |
| Secure Stations Accreditation | Yes |

Dorking West (DKT)

Station Road, Dorking, Surrey RH4 5EE

GWR

158

| | |
|---|-----------|
| Ticket Office | No |
| Ticket Office minimum opening hours (weekdays) | Unstaffed |
| Ticket Office minimum opening hours (Saturdays) | Unstaffed |
| Ticket Office minimum opening hours (Sundays) | Unstaffed |
| Station staffing hours | None |
| Ticket machine available (including for collection of pre-purchased tickets) | No |
| Smart cards issued | No |

Accessibility Information

| | |
|--|--|
| Accessibility Category | B1 |
| Staffed help available | No |
| Step-free access | No |
| Step-free access note | Step free access to both platforms however access between platforms via subway or roadbridge |
| Designated meeting point for Assisted travel | N/A |
| Accessible Toilets available | No |
| Wheelchairs available | No |
| Nearest station(s) with more facilities | Dorking or Reigate |

Customer facilities and Information

| | |
|---|-----|
| Toilets Available (opening hours may vary) | No |
| Baby changing facilities (opening hours may vary) | No |
| Seating area | Yes |
| Waiting room (opening hours may vary) | No |
| Refreshments available (opening hours may vary) | No |
| Customer help points | Yes |
| Customer Information screens | Yes |
| Automated Station Announcements | Yes |

Getting to and from the station

| | |
|-------------------------------|-----|
| Station Car Park(s) available | No |
| Bike Racks available | Yes |
| Taxi rank | No |

Security

| | |
|-------------------------------|-----|
| CCTV | No |
| Secure Stations Accreditation | Yes |

Drayton Green (DRG)

Drayton Bridge Road, Greenford, Middlesex W13 4SW

GWR

160

| | |
|---|-----------|
| Ticket Office | No |
| Ticket Office minimum opening hours (weekdays) | Unstaffed |
| Ticket Office minimum opening hours (Saturdays) | Unstaffed |
| Ticket Office minimum opening hours (Sundays) | Unstaffed |
| Station staffing hours | None |
| Ticket machine available (including for collection of pre-purchased tickets) | No |
| Smart cards issued | No |

Accessibility Information

| | |
|--|---|
| Accessibility Category | C |
| Staffed help available | No |
| Step-free access | No |
| Step-free access note | This station does not have step free access to any of the platforms |
| Designated meeting point for Assisted travel | N/A |
| Accessible Toilets available | No |
| Wheelchairs available | No |
| Nearest station(s) with more facilities | West Ealing |

Customer facilities and Information

| | |
|---|-----|
| Toilets Available (opening hours may vary) | No |
| Baby changing facilities (opening hours may vary) | No |
| Seating area | Yes |
| Waiting room (opening hours may vary) | No |
| Refreshments available (opening hours may vary) | No |
| Customer help points | Yes |
| Customer Information screens | Yes |
| Automated Station Announcements | Yes |

Getting to and from the station

| | |
|-------------------------------|-----|
| Station Car Park(s) available | No |
| Bike Racks available | Yes |
| Taxi rank | No |

Security

| | |
|-------------------------------|-----|
| CCTV | Yes |
| Secure Stations Accreditation | Yes |

Eggesford (EGG)

GWR

162

adjacent A377 Eggesford, Chulmleigh, Devon EX18 7JZ

| | |
|---|-----------|
| Ticket Office | No |
| Ticket Office minimum opening hours (weekdays) | Unstaffed |
| Ticket Office minimum opening hours (Saturdays) | Unstaffed |
| Ticket Office minimum opening hours (Sundays) | Unstaffed |
| Station staffing hours | None |
| Ticket machine available (including for collection of pre-purchased tickets) | No |
| Smart cards issued | No |

Accessibility Information

| | |
|--|---|
| Accessibility Category | B1 |
| Staffed help available | No |
| Step-free access | Yes |
| Step-free access note | Step free access possible to both platforms inter platform access is via a level crossing |
| Designated meeting point for Assisted travel | N/A |
| Accessible Toilets available | No |
| Wheelchairs available | No |
| Nearest station(s) with more facilities | Copplestone, Crediton and Kings Nympton |

Customer facilities and Information

| | |
|---|-----|
| Toilets Available (opening hours may vary) | No |
| Baby changing facilities (opening hours may vary) | No |
| Seating area | Yes |
| Waiting room (opening hours may vary) | No |
| Refreshments available (opening hours may vary) | No |
| Customer help points | Yes |
| Customer Information screens | No |
| Automated Station Announcements | No |

Getting to and from the station

| | |
|-------------------------------|-----|
| Station Car Park(s) available | No |
| Bike Racks available | Yes |
| Taxi rank | No |

Security

| | |
|-------------------------------|-----|
| CCTV | No |
| Secure Stations Accreditation | Yes |

Evesham (EVE)

Station Road, Evesham, Worcestershire WR11 4EQ

GWR

164

| | |
|---|--|
| Ticket Office | Yes |
| Ticket Office minimum opening hours (weekdays) | 0620 - 1250 |
| Ticket Office minimum opening hours (Saturdays) | 0720 - 1350 |
| Ticket Office minimum opening hours (Sundays) | Closed |
| Station staffing hours | 0645 - 1330 (M-F), 0645 - 1400 (Sa) |
| Ticket machine available (including for collection of pre-purchased tickets) | Yes |
| Smart cards issued | Yes |

Accessibility Information

| | |
|--|---|
| Accessibility Category | B1 |
| Staffed help available | Yes |
| Step-free access | No |
| Step-free access note | Step free access possible to both platforms, however London bound platform can only be accessed step free via adjacent roads. |
| Designated meeting point for Assisted travel | Platform 1 |
| Accessible Toilets available | Yes |
| Wheelchairs available | Yes |
| Nearest station(s) with more facilities | N/A |

Customer facilities and Information

| | |
|---|-----|
| Toilets Available (opening hours may vary) | Yes |
| Baby changing facilities (opening hours may vary) | Yes |
| Seating area | Yes |
| Waiting room (opening hours may vary) | Yes |
| Refreshments available (opening hours may vary) | No |
| Customer help points | Yes |
| Customer Information screens | Yes |
| Automated Station Announcements | Yes |

Getting to and from the station

| | |
|-------------------------------|-----|
| Station Car Park(s) available | Yes |
| Bike Racks available | Yes |
| Taxi rank | Yes |

Security

| | |
|-------------------------------|-----|
| CCTV | Yes |
| Secure Stations Accreditation | Yes |

Exeter Central (EXC)

Queen Street, Exeter, Devon EX4 3SB

GWR

166

| | |
|--|---|
| Ticket Office | Yes |
| Ticket Office minimum opening hours (weekdays) | 0750 - 1815 |
| Ticket Office minimum opening hours (Saturdays) | 0750 - 1815 |
| Ticket Office minimum opening hours (Sundays) | 0930 - 1630 |
| Station staffing hours | 0510 - 0050 (M-F), 0510 - 0015 (Sa), 0820 - 0030 (Su) |
| Ticket machine available (including for collection of pre-purchased tickets) | Yes |
| Smart cards issued | Yes |

Accessibility Information

| | |
|--|---|
| Accessibility Category | A |
| Staffed help available | Yes |
| Step-free access | Yes |
| Step-free access note | Both platforms can be accessed via lifts from the main station entrance |
| Designated meeting point for Assisted travel | Ticket Office |
| Accessible Toilets available | Yes |
| Wheelchairs available | Yes |
| Nearest station(s) with more facilities | N/A |

Customer facilities and Information

| | |
|---|-----|
| Toilets Available (opening hours may vary) | Yes |
| Baby changing facilities (opening hours may vary) | No |
| Seating area | Yes |
| Waiting room (opening hours may vary) | Yes |
| Refreshments available (opening hours may vary) | Yes |
| Customer help points | Yes |
| Customer Information screens | Yes |
| Automated Station Announcements | Yes |

Getting to and from the station

| | |
|-------------------------------|-----|
| Station Car Park(s) available | Yes |
| Bike Racks available | Yes |
| Taxi rank | No |

Security

| | |
|-------------------------------|-----|
| CCTV | Yes |
| Secure Stations Accreditation | Yes |

Exeter St Davids (EXD)

Bonhay Road, St Davids, Exeter, Devon EX4 4NT

GWR

168

| | |
|---|-------------|
| Ticket Office | Yes |
| Ticket Office minimum opening hours (weekdays) | 0545 - 2040 |
| Ticket Office minimum opening hours (Saturdays) | 0615 - 2000 |
| Ticket Office minimum opening hours (Sundays) | 0730 - 2040 |
| Station staffing hours | 24 hours |
| Ticket machine available (including for collection of pre-purchased tickets) | Yes |
| Smart cards issued | Yes |

Accessibility Information

| | |
|--|---|
| Accessibility Category | A |
| Staffed help available | Yes |
| Step-free access | Yes |
| Step-free access note | All platforms can be accessed via Lifts from the sole main station entrance |
| Designated meeting point for Assisted travel | Gateline |
| Accessible Toilets available | Yes |
| Wheelchairs available | Yes |
| Nearest station(s) with more facilities | N/A |

Customer facilities and Information

| | |
|---|-----|
| Toilets Available (opening hours may vary) | Yes |
| Baby changing facilities (opening hours may vary) | Yes |
| Seating area | Yes |
| Waiting room (opening hours may vary) | Yes |
| Refreshments available (opening hours may vary) | Yes |
| Customer help points | Yes |
| Customer Information screens | Yes |
| Automated Station Announcements | Yes |

Getting to and from the station

| | |
|-------------------------------|-----|
| Station Car Park(s) available | Yes |
| Bike Racks available | Yes |
| Taxi rank | Yes |

Security

| | |
|-------------------------------|-----|
| CCTV | Yes |
| Secure Stations Accreditation | Yes |

Exeter St Thomas (EXT)

Cowick Street, Exeter, Devon EX4 1AJ

GWR

170

| | |
|---|-----------|
| Ticket Office | No |
| Ticket Office minimum opening hours (weekdays) | Unstaffed |
| Ticket Office minimum opening hours (Saturdays) | Unstaffed |
| Ticket Office minimum opening hours (Sundays) | Unstaffed |
| Station staffing hours | None |
| Ticket machine available (including for collection of pre-purchased tickets) | Yes |
| Smart cards issued | No |

Accessibility Information

| | |
|--|---|
| Accessibility Category | C |
| Staffed help available | No |
| Step-free access | No |
| Step-free access note | This station does not have step free access to any platform |
| Designated meeting point for Assisted travel | N/A |
| Accessible Toilets available | No |
| Wheelchairs available | No |
| Nearest station(s) with more facilities | Exeter St Davids |

Customer facilities and Information

| | |
|---|-----|
| Toilets Available (opening hours may vary) | No |
| Baby changing facilities (opening hours may vary) | No |
| Seating area | Yes |
| Waiting room (opening hours may vary) | No |
| Refreshments available (opening hours may vary) | No |
| Customer help points | Yes |
| Customer Information screens | Yes |
| Automated Station Announcements | Yes |

Getting to and from the station

| | |
|-------------------------------|-----|
| Station Car Park(s) available | No |
| Bike Racks available | Yes |
| Taxi rank | No |

Security

| | |
|-------------------------------|-----|
| CCTV | Yes |
| Secure Stations Accreditation | No |

Exmouth (EXM)

Imperial Road, Exmouth, Devon EX8 1BZ

GWR

| | |
|---|---|
| Ticket Office | Yes |
| Ticket Office minimum opening hours (weekdays) | 0710 - 1555 |
| Ticket Office minimum opening hours (Saturdays) | 0710 - 1555 |
| Ticket Office minimum opening hours (Sundays) | Closed |
| Station staffing hours | 0640 - 1555 (M-Sa), 0820 - 1440 (Su) |
| Ticket machine available (including for collection of pre-purchased tickets) | Yes |
| Smart cards issued | Yes |

Accessibility Information

| | |
|--|---|
| Accessibility Category | A |
| Staffed help available | Yes |
| Step-free access | Yes |
| Step-free access note | This station has step free access to the platform |
| Designated meeting point for Assisted travel | Ticket Office |
| Accessible Toilets available | No |
| Wheelchairs available | Yes |
| Nearest station(s) with more facilities | |

Customer facilities and Information

| | |
|---|-----|
| Toilets Available (opening hours may vary) | No |
| Baby changing facilities (opening hours may vary) | No |
| Seating area | Yes |
| Waiting room (opening hours may vary) | Yes |
| Refreshments available (opening hours may vary) | No |
| Customer help points | Yes |
| Customer Information screens | Yes |
| Automated Station Announcements | Yes |

Getting to and from the station

| | |
|-------------------------------|-----|
| Station Car Park(s) available | Yes |
| Bike Racks available | Yes |
| Taxi rank | No |

Security

| | |
|-------------------------------|-----|
| CCTV | Yes |
| Secure Stations Accreditation | Yes |

Exton (EXN)

GWR

174

Station Road, Exton, Exeter, Devon EX3 0PR

This station is a Request stop

| | |
|---|-----------|
| Ticket Office | No |
| Ticket Office minimum opening hours (weekdays) | Unstaffed |
| Ticket Office minimum opening hours (Saturdays) | Unstaffed |
| Ticket Office minimum opening hours (Sundays) | Unstaffed |
| Station staffing hours | None |
| Ticket machine available (including for collection of pre-purchased tickets) | No |
| Smart cards issued | No |

Accessibility Information

| | |
|--|--|
| Accessibility Category | B2 |
| Staffed help available | No |
| Step-free access | No |
| Step-free access note | This station has step free access to the platform, this is via a gate from the car park. However, due to a narrow platform, wheelchair users can not board or alight from this station |
| Designated meeting point for Assisted travel | N/A |
| Accessible Toilets available | No |
| Wheelchairs available | No |
| Nearest station(s) with more facilities | Topsham or Lympstone Village |

Customer facilities and Information

| | |
|---|-----|
| Toilets Available (opening hours may vary) | No |
| Baby changing facilities (opening hours may vary) | No |
| Seating area | Yes |
| Waiting room (opening hours may vary) | No |
| Refreshments available (opening hours may vary) | No |
| Customer help points | Yes |
| Customer Information screens | No |
| Automated Station Announcements | No |

Getting to and from the station

| | |
|-------------------------------|-----|
| Station Car Park(s) available | Yes |
| Bike Racks available | Yes |
| Taxi rank | No |

Security

| | |
|-------------------------------|-----|
| CCTV | No |
| Secure Stations Accreditation | Yes |

Falmouth Docks (FAL)

GWR

176

Station Approach, Pendennis Rise, Falmouth, Cornwall TR11 4LT

| | |
|---|-----------|
| Ticket Office | No |
| Ticket Office minimum opening hours (weekdays) | Unstaffed |
| Ticket Office minimum opening hours (Saturdays) | Unstaffed |
| Ticket Office minimum opening hours (Sundays) | Unstaffed |
| Station staffing hours | None |
| Ticket machine available (including for collection of pre-purchased tickets) | Yes |
| Smart cards issued | No |

Accessibility Information

| | |
|--|---|
| Accessibility Category | A |
| Staffed help available | No |
| Step-free access | Yes |
| Step-free access note | This station has step free access to the platform |
| Designated meeting point for Assisted travel | N/A |
| Accessible Toilets available | No |
| Wheelchairs available | No |
| Nearest station(s) with more facilities | N/A |

Customer facilities and Information

| | |
|---|-----|
| Toilets Available (opening hours may vary) | No |
| Baby changing facilities (opening hours may vary) | No |
| Seating area | Yes |
| Waiting room (opening hours may vary) | No |
| Refreshments available (opening hours may vary) | No |
| Customer help points | Yes |
| Customer Information screens | No |
| Automated Station Announcements | No |

Getting to and from the station

| | |
|-------------------------------|-----|
| Station Car Park(s) available | Yes |
| Bike Racks available | Yes |
| Taxi rank | No |

Security

| | |
|-------------------------------|-----|
| CCTV | Yes |
| Secure Stations Accreditation | Yes |

Falmouth Town (FMT)

Avenue Road, Falmouth, Cornwall TR11 4AZ

GWR

178

| | |
|---|-----------|
| Ticket Office | No |
| Ticket Office minimum opening hours (weekdays) | Unstaffed |
| Ticket Office minimum opening hours (Saturdays) | Unstaffed |
| Ticket Office minimum opening hours (Sundays) | Unstaffed |
| Station staffing hours | None |
| Ticket machine available (including for collection of pre-purchased tickets) | Yes |
| Smart cards issued | No |

Accessibility Information

| | |
|--|--|
| Accessibility Category | B2 |
| Staffed help available | No |
| Step-free access | Yes (wheelchair users advised to use Falmouth Docks) |
| Step-free access note | This station has step free access to the platform although access to the platform is via a long steep ramp. Due to narrow platforms, wheelchair users cannot alight or board the train at this station |
| Designated meeting point for Assisted travel | N/A |
| Accessible Toilets available | No |
| Wheelchairs available | No |
| Nearest station(s) with more facilities | Falmouth Docks |

Customer facilities and Information

| | |
|---|-----|
| Toilets Available (opening hours may vary) | No |
| Baby changing facilities (opening hours may vary) | No |
| Seating area | Yes |
| Waiting room (opening hours may vary) | No |
| Refreshments available (opening hours may vary) | No |
| Customer help points | Yes |
| Customer Information screens | Yes |
| Automated Station Announcements | Yes |

Getting to and from the station

| | |
|-------------------------------|-----|
| Station Car Park(s) available | Yes |
| Bike Racks available | Yes |
| Taxi rank | No |

Security

| | |
|-------------------------------|-----|
| CCTV | Yes |
| Secure Stations Accreditation | Yes |

Farnborough North (FNN)

GWR

180

Farnborough Street, Farnborough Green, Hampshire GU14 8AQ

| | |
|---|-----------|
| Ticket Office | No |
| Ticket Office minimum opening hours (weekdays) | Unstaffed |
| Ticket Office minimum opening hours (Saturdays) | Unstaffed |
| Ticket Office minimum opening hours (Sundays) | Unstaffed |
| Station staffing hours | None |
| Ticket machine available (including for collection of pre-purchased tickets) | Yes |
| Smart cards issued | No |

Accessibility Information

| | |
|--|--|
| Accessibility Category | A |
| Staffed help available | No |
| Step-free access | Yes |
| Step-free access note | Step free access available to both platforms |
| Designated meeting point for Assisted travel | N/A |
| Accessible Toilets available | No |
| Wheelchairs available | No |
| Nearest station(s) with more facilities | N/A |

Customer facilities and Information

| | |
|---|-----|
| Toilets Available (opening hours may vary) | No |
| Baby changing facilities (opening hours may vary) | No |
| Seating area | Yes |
| Waiting room (opening hours may vary) | No |
| Refreshments available (opening hours may vary) | No |
| Customer help points | Yes |
| Customer Information screens | Yes |
| Automated Station Announcements | Yes |

Getting to and from the station

| | |
|-------------------------------|-----|
| Station Car Park(s) available | Yes |
| Bike Racks available | Yes |
| Taxi rank | No |

Security

| | |
|-------------------------------|-----|
| CCTV | Yes |
| Secure Stations Accreditation | Yes |

Filton Abbey Wood (FIT)

Station Road, Filton, Bristol BS34 7JW

GWR

182

| | |
|---|-------------------|
| Ticket Office | Yes |
| Ticket Office minimum opening hours (weekdays) | 1615 - 1915 |
| Ticket Office minimum opening hours (Saturdays) | Closed |
| Ticket Office minimum opening hours (Sundays) | Closed |
| Station staffing hours | 1200 - 1915 (M-F) |
| Ticket machine available (including for collection of pre-purchased tickets) | Yes |
| Smart cards issued | No |

Accessibility Information

| | |
|--|--|
| Accessibility Category | B2 |
| Staffed help available | No |
| Step-free access | Yes |
| Step-free access note | Step free access is available to each platform via a ramp bridge. The gradient of the ramp is steeper than present guidelines. |
| Designated meeting point for Assisted travel | N/A |
| Accessible Toilets available | No |
| Wheelchairs available | No |
| Nearest station(s) with more facilities | Bristol Parkway |

Customer facilities and Information

| | |
|---|-----|
| Toilets Available (opening hours may vary) | No |
| Baby changing facilities (opening hours may vary) | No |
| Seating area | Yes |
| Waiting room (opening hours may vary) | No |
| Refreshments available (opening hours may vary) | No |
| Customer help points | Yes |
| Customer Information screens | Yes |
| Automated Station Announcements | Yes |

Getting to and from the station

| | |
|-------------------------------|-----|
| Station Car Park(s) available | Yes |
| Bike Racks available | Yes |
| Taxi rank | No |

Security

| | |
|-------------------------------|-----|
| CCTV | Yes |
| Secure Stations Accreditation | Yes |

Finstock (FIN)

Charlbury Road, Finstock, Oxfordshire OX7 3AW

GWR

184

| | |
|---|-----------|
| Ticket Office | No |
| Ticket Office minimum opening hours (weekdays) | Unstaffed |
| Ticket Office minimum opening hours (Saturdays) | Unstaffed |
| Ticket Office minimum opening hours (Sundays) | Unstaffed |
| Station staffing hours | None |
| Ticket machine available (including for collection of pre-purchased tickets) | No |
| Smart cards issued | No |

Accessibility Information

| | |
|--|---|
| Accessibility Category | B2 |
| Staffed help available | No |
| Step-free access | No |
| Step-free access note | This station has step free access to the platform. Access is via a long ramp (approx 1:8) |
| Designated meeting point for Assisted travel | N/A |
| Accessible Toilets available | No |
| Wheelchairs available | No |
| Nearest station(s) with more facilities | Charlbury |

Customer facilities and Information

| | |
|---|-----|
| Toilets Available (opening hours may vary) | No |
| Baby changing facilities (opening hours may vary) | No |
| Seating area | Yes |
| Waiting room (opening hours may vary) | No |
| Refreshments available (opening hours may vary) | No |
| Customer help points | Yes |
| Customer Information screens | Yes |
| Automated Station Announcements | Yes |

Getting to and from the station

| | |
|-------------------------------|----|
| Station Car Park(s) available | No |
| Bike Racks available | No |
| Taxi rank | No |

Security

| | |
|-------------------------------|-----|
| CCTV | No |
| Secure Stations Accreditation | Yes |

Freshford (FFD)

GWR

186

Station Road, Freshford, Bradford on Avon, Wiltshire BA2 7WQ

| | |
|---|-----------|
| Ticket Office | No |
| Ticket Office minimum opening hours (weekdays) | Unstaffed |
| Ticket Office minimum opening hours (Saturdays) | Unstaffed |
| Ticket Office minimum opening hours (Sundays) | Unstaffed |
| Station staffing hours | None |
| Ticket machine available (including for collection of pre-purchased tickets) | No |
| Smart cards issued | No |

Accessibility Information

| | |
|--|---|
| Accessibility Category | C |
| Staffed help available | No |
| Step-free access | No |
| Step-free access note | This station does not have step free access to any platform |
| Designated meeting point for Assisted travel | N/A |
| Accessible Toilets available | No |
| Wheelchairs available | No |
| Nearest station(s) with more facilities | Bradford-on-Avon |

Customer facilities and Information

| | |
|---|-----|
| Toilets Available (opening hours may vary) | No |
| Baby changing facilities (opening hours may vary) | No |
| Seating area | No |
| Waiting room (opening hours may vary) | No |
| Refreshments available (opening hours may vary) | No |
| Customer help points | Yes |
| Customer Information screens | Yes |
| Automated Station Announcements | No |

Getting to and from the station

| | |
|-------------------------------|-----|
| Station Car Park(s) available | Yes |
| Bike Racks available | Yes |
| Taxi rank | No |

Security

| | |
|-------------------------------|-----|
| CCTV | Yes |
| Secure Stations Accreditation | Yes |

Frome (FRO)

GWR

188

Station Approach, Wallbridge, Frome, Somerset BA11 1RE

| | |
|---|--|
| Ticket Office | Yes |
| Ticket Office minimum opening hours (weekdays) | 0630 - 1200 |
| Ticket Office minimum opening hours (Saturdays) | 0630 - 1250 |
| Ticket Office minimum opening hours (Sundays) | Closed |
| Station staffing hours | 0630 - 1200 (M-F), 0630 - 1250 (Sa) |
| Ticket machine available (including for collection of pre-purchased tickets) | Yes |
| Smart cards issued | Yes |

Accessibility Information

| | |
|--|---|
| Accessibility Category | A |
| Staffed help available | Yes |
| Step-free access | Yes |
| Step-free access note | This station has step free access to the platform |
| Designated meeting point for Assisted travel | Ticket Office |
| Accessible Toilets available | Yes |
| Wheelchairs available | No |
| Nearest station(s) with more facilities | N/A |

Customer facilities and Information

| | |
|---|-----|
| Toilets Available (opening hours may vary) | Yes |
| Baby changing facilities (opening hours may vary) | No |
| Seating area | Yes |
| Waiting room (opening hours may vary) | Yes |
| Refreshments available (opening hours may vary) | No |
| Customer help points | Yes |
| Customer Information screens | Yes |
| Automated Station Announcements | Yes |

Getting to and from the station

| | |
|-------------------------------|-----|
| Station Car Park(s) available | Yes |
| Bike Racks available | Yes |
| Taxi rank | Yes |

Security

| | |
|-------------------------------|-----|
| CCTV | Yes |
| Secure Stations Accreditation | Yes |

Furze Platt (FZP)

Harrow Lane, Maidenhead, Berkshire SL6 7NY

GWR

190

| | |
|---|-------------------|
| Ticket Office | Yes |
| Ticket Office minimum opening hours (weekdays) | 0645 - 1130 |
| Ticket Office minimum opening hours (Saturdays) | Closed |
| Ticket Office minimum opening hours (Sundays) | Closed |
| Station staffing hours | 0645 - 1130 (M-F) |
| Ticket machine available (including for collection of pre-purchased tickets) | Yes |
| Smart cards issued | Yes |

Accessibility Information

| | |
|--|---|
| Accessibility Category | B1 |
| Staffed help available | Yes |
| Step-free access | Yes |
| Step-free access note | This station has step free access to the platform, this is via a short steep ramp |
| Designated meeting point for Assisted travel | Waiting shelter on platform |
| Accessible Toilets available | No |
| Wheelchairs available | No |
| Nearest station(s) with more facilities | Maidenhead |

Customer facilities and Information

| | |
|---|-----|
| Toilets Available (opening hours may vary) | No |
| Baby changing facilities (opening hours may vary) | No |
| Seating area | Yes |
| Waiting room (opening hours may vary) | No |
| Refreshments available (opening hours may vary) | No |
| Customer help points | Yes |
| Customer Information screens | Yes |
| Automated Station Announcements | Yes |

Getting to and from the station

| | |
|-------------------------------|----|
| Station Car Park(s) available | No |
| Bike Racks available | No |
| Taxi rank | No |

Security

| | |
|-------------------------------|-----|
| CCTV | Yes |
| Secure Stations Accreditation | Yes |

Gloucester (GCR)

Bruton Way, Gloucester, Gloucestershire GL1 1DE

GWR

192

| | |
|---|---|
| Ticket Office | Yes |
| Ticket Office minimum opening hours (weekdays) | 0600 - 1900 |
| Ticket Office minimum opening hours (Saturdays) | 0700 - 1900 |
| Ticket Office minimum opening hours (Sundays) | 0900 - 1800 |
| Station staffing hours | 0500 - 0200 (M-F), 0500 - 2340 (Sa-Su) |
| Ticket machine available (including for collection of pre-purchased tickets) | Yes |
| Smart cards issued | Yes |

Accessibility Information

| | |
|--|---|
| Accessibility Category | A |
| Staffed help available | Yes |
| Step-free access | Yes |
| Step-free access note | Step free access available to all platforms with liftbridge to link platforms |
| Designated meeting point for Assisted travel | Ticket Office |
| Accessible Toilets available | Yes |
| Wheelchairs available | Yes |
| Nearest station(s) with more facilities | N/A |

Customer facilities and Information

| | |
|---|-----|
| Toilets Available (opening hours may vary) | Yes |
| Baby changing facilities (opening hours may vary) | No |
| Seating area | Yes |
| Waiting room (opening hours may vary) | Yes |
| Refreshments available (opening hours may vary) | Yes |
| Customer help points | Yes |
| Customer Information screens | Yes |
| Automated Station Announcements | Yes |

Getting to and from the station

| | |
|-------------------------------|-----|
| Station Car Park(s) available | Yes |
| Bike Racks available | Yes |
| Taxi rank | Yes |

Security

| | |
|-------------------------------|-----|
| CCTV | Yes |
| Secure Stations Accreditation | Yes |

Gomshall (GOM)

Station Road, Gomshall, Surrey GU5 9NX

GWR

194

| | |
|---|-----------|
| Ticket Office | No |
| Ticket Office minimum opening hours (weekdays) | Unstaffed |
| Ticket Office minimum opening hours (Saturdays) | Unstaffed |
| Ticket Office minimum opening hours (Sundays) | Unstaffed |
| Station staffing hours | None |
| Ticket machine available (including for collection of pre-purchased tickets) | No |
| Smart cards issued | No |

Accessibility Information

| | |
|--|---|
| Accessibility Category | B1 |
| Staffed help available | No |
| Step-free access | Yes |
| Step-free access note | Access via short ramps between platforms |
| Designated meeting point for Assisted travel | N/A |
| Accessible Toilets available | No |
| Wheelchairs available | No |
| Nearest station(s) with more facilities | Dorking and Guildford |

Customer facilities and Information

| | |
|---|-----|
| Toilets Available (opening hours may vary) | No |
| Baby changing facilities (opening hours may vary) | No |
| Seating area | Yes |
| Waiting room (opening hours may vary) | No |
| Refreshments available (opening hours may vary) | No |
| Customer help points | Yes |
| Customer Information screens | Yes |
| Automated Station Announcements | Yes |

Getting to and from the station

| | |
|-------------------------------|-----|
| Station Car Park(s) available | Yes |
| Bike Racks available | Yes |
| Taxi rank | No |

Security

| | |
|-------------------------------|-----|
| CCTV | Yes |
| Secure Stations Accreditation | Yes |

Goring & Streatley (GOR)

GWR

196

Gatehampton Road, Goring on Thames, Oxfordshire RG8 0EP

| | |
|---|--|
| Ticket Office | Yes |
| Ticket Office minimum opening hours (weekdays) | 0615 - 1245 |
| Ticket Office minimum opening hours (Saturdays) | 0700 - 1330 |
| Ticket Office minimum opening hours (Sundays) | Closed |
| Station staffing hours | 0605 - 1305 (M-F), 0650 - 1350 (Sa) |
| Ticket machine available (including for collection of pre-purchased tickets) | Yes |
| Smart cards issued | Yes |

Accessibility Information

| | |
|--|---|
| Accessibility Category | A |
| Staffed help available | Yes (During Staffed hours) |
| Step-free access | Yes |
| Step-free access note | Step free access via lifts and footbridge is available to all platforms |
| Designated meeting point for Assisted travel | Ticket Office |
| Accessible Toilets available | Yes |
| Wheelchairs available | No |
| Nearest station(s) with more facilities | Didcot Parkway |

Customer facilities and Information

| | |
|---|-----|
| Toilets Available (opening hours may vary) | Yes |
| Baby changing facilities (opening hours may vary) | Yes |
| Seating area | Yes |
| Waiting room (opening hours may vary) | Yes |
| Refreshments available (opening hours may vary) | No |
| Customer help points | Yes |
| Customer Information screens | Yes |
| Automated Station Announcements | Yes |

Getting to and from the station

| | |
|-------------------------------|-----|
| Station Car Park(s) available | Yes |
| Bike Racks available | Yes |
| Taxi rank | No |

Security

| | |
|-------------------------------|-----|
| CCTV | Yes |
| Secure Stations Accreditation | Yes |

Guildford (GLD)

NR

198

Station Approach, Guildford, Surrey GU1 4UT

| | |
|---|-----------|
| Ticket Office | Yes |
| Ticket Office minimum opening hours (weekdays) | 0615-2100 |
| Ticket Office minimum opening hours (Saturdays) | 0615-2100 |
| Ticket Office minimum opening hours (Sundays) | 0700-2100 |
| Station staffing hours | 24 hours |
| Ticket machine available (including for collection of pre-purchased tickets) | Yes |
| Smart cards issued | Yes |

Accessibility Information

| | |
|--|---|
| Accessibility Category | B |
| Staffed help available | Yes |
| Step-free access | Yes |
| Step-free access note | There is level access to all platforms from the main entrance in Walnut Tree Close. There is no step free access from the Guildford Park Road entrance. There is step free access to interchange between all platforms via steep ramps. |
| Designated meeting point for Assisted travel | Main Gate |
| Accessible Toilets available | Yes |
| Wheelchairs available | Yes |
| Nearest station(s) with more facilities | N/A |

Customer facilities and Information

| | |
|---|-----|
| Toilets Available (opening hours may vary) | Yes |
| Baby changing facilities (opening hours may vary) | Yes |
| Seating area | Yes |
| Waiting room (opening hours may vary) | Yes |
| Refreshments available (opening hours may vary) | Yes |
| Customer help points | Yes |
| Customer Information screens | Yes |
| Automated Station Announcements | Yes |

Getting to and from the station

| | |
|-------------------------------|-----|
| Station Car Park(s) available | Yes |
| Bike Racks available | Yes |
| Taxi rank | Yes |

Security

| | |
|-------------------------------|-----|
| CCTV | Yes |
| Secure Stations Accreditation | Yes |

Gunnislake (GSL)

Sand Hill, Gunnislake, Cornwall PL18 9DZ

GWR

200

| | |
|---|-----------|
| Ticket Office | No |
| Ticket Office minimum opening hours (weekdays) | Unstaffed |
| Ticket Office minimum opening hours (Saturdays) | Unstaffed |
| Ticket Office minimum opening hours (Sundays) | Unstaffed |
| Station staffing hours | None |
| Ticket machine available (including for collection of pre-purchased tickets) | No |
| Smart cards issued | No |

Accessibility Information

| | |
|--|---|
| Accessibility Category | B1 |
| Staffed help available | No |
| Step-free access | Yes |
| Step-free access note | Step free access to the platform from the car park via a short steep ramp |
| Designated meeting point for Assisted travel | N/A |
| Accessible Toilets available | No |
| Wheelchairs available | No |
| Nearest station(s) with more facilities | N/A |

Customer facilities and Information

| | |
|---|-----|
| Toilets Available (opening hours may vary) | No |
| Baby changing facilities (opening hours may vary) | No |
| Seating area | Yes |
| Waiting room (opening hours may vary) | No |
| Refreshments available (opening hours may vary) | No |
| Customer help points | Yes |
| Customer Information screens | No |
| Automated Station Announcements | No |

Getting to and from the station

| | |
|-------------------------------|-----|
| Station Car Park(s) available | Yes |
| Bike Racks available | Yes |
| Taxi rank | No |

Security

| | |
|-------------------------------|-----|
| CCTV | No |
| Secure Stations Accreditation | Yes |

Hanborough (HND)

GWR

202

Main Road, Long Hanborough, Oxfordshire OX29 8LA

| | |
|---|-----------|
| Ticket Office | No |
| Ticket Office minimum opening hours (weekdays) | Unstaffed |
| Ticket Office minimum opening hours (Saturdays) | Unstaffed |
| Ticket Office minimum opening hours (Sundays) | Unstaffed |
| Station staffing hours | None |
| Ticket machine available (including for collection of pre-purchased tickets) | Yes |
| Smart cards issued | No |

Accessibility Information

| | |
|--|---|
| Accessibility Category | A |
| Staffed help available | No |
| Step-free access | Yes |
| Step-free access note | This station has step free access to the platform |
| Designated meeting point for Assisted travel | N/A |
| Accessible Toilets available | No |
| Wheelchairs available | No |
| Nearest station(s) with more facilities | Charlbury or Oxford |

Customer facilities and Information

| | |
|---|-----|
| Toilets Available (opening hours may vary) | No |
| Baby changing facilities (opening hours may vary) | No |
| Seating area | Yes |
| Waiting room (opening hours may vary) | No |
| Refreshments available (opening hours may vary) | Yes |
| Customer help points | Yes |
| Customer Information screens | Yes |
| Automated Station Announcements | Yes |

Getting to and from the station

| | |
|-------------------------------|-----|
| Station Car Park(s) available | Yes |
| Bike Racks available | Yes |
| Taxi rank | No |

Security

| | |
|-------------------------------|-----|
| CCTV | Yes |
| Secure Stations Accreditation | Yes |

Hayle (HYL)

Station Hill, Hayle, Cornwall TR27 4NG

GWR

| | |
|---|-----------|
| Ticket Office | No |
| Ticket Office minimum opening hours (weekdays) | Unstaffed |
| Ticket Office minimum opening hours (Saturdays) | Unstaffed |
| Ticket Office minimum opening hours (Sundays) | Unstaffed |
| Station staffing hours | None |
| Ticket machine available (including for collection of pre-purchased tickets) | No |
| Smart cards issued | No |

Accessibility Information

| | |
|--|--|
| Accessibility Category | B1 |
| Staffed help available | No |
| Step-free access | Yes |
| Step-free access note | This station has a degree of step free access to both platforms via an underpass to the south of the station |
| Designated meeting point for Assisted travel | N/A |
| Accessible Toilets available | No |
| Wheelchairs available | No |
| Nearest station(s) with more facilities | St Erth |

Customer facilities and Information

| | |
|---|-----|
| Toilets Available (opening hours may vary) | No |
| Baby changing facilities (opening hours may vary) | No |
| Seating area | Yes |
| Waiting room (opening hours may vary) | No |
| Refreshments available (opening hours may vary) | No |
| Customer help points | Yes |
| Customer Information screens | Yes |
| Automated Station Announcements | No |

Getting to and from the station

| | |
|-------------------------------|-----|
| Station Car Park(s) available | Yes |
| Bike Racks available | Yes |
| Taxi rank | No |

Security

| | |
|-------------------------------|-----|
| CCTV | No |
| Secure Stations Accreditation | Yes |

| | |
|---|--|
| Ticket Office | Yes |
| Ticket Office minimum opening hours (weekdays) | 0600 - 1300 |
| Ticket Office minimum opening hours (Saturdays) | 0700 - 1300 |
| Ticket Office minimum opening hours (Sundays) | Closed |
| Station staffing hours | 0600 - 1300 (M-F), 0700 - 1300 (Sa) |
| Ticket machine available (including for collection of pre-purchased tickets) | Yes |
| Smart cards issued | Yes |

Accessibility Information

| | |
|--|---|
| Accessibility Category | A |
| Staffed help available | Yes |
| Step-free access | Yes |
| Step-free access note | This station has step free access to the platform |
| Designated meeting point for Assisted travel | By Help Point on Platform |
| Accessible Toilets available | No |
| Wheelchairs available | No |
| Nearest station(s) with more facilities | N/A |

Customer facilities and Information

| | |
|---|----------------------------|
| Toilets Available (opening hours may vary) | No |
| Baby changing facilities (opening hours may vary) | No |
| Seating area | No |
| Waiting room (opening hours may vary) | Yes (During staffed hours) |
| Refreshments available (opening hours may vary) | Vending Machine |
| Customer help points | Yes |
| Customer Information screens | Yes |
| Automated Station Announcements | Yes |

Getting to and from the station

| | |
|-------------------------------|-----|
| Station Car Park(s) available | Yes |
| Bike Racks available | Yes |
| Taxi rank | Yes |

Security

| | |
|-------------------------------|-----|
| CCTV | Yes |
| Secure Stations Accreditation | Yes |

Heyford (HYD)

Station Road, Lower Heyford, Oxfordshire OX6 8UL

GWR

208

| | |
|---|-----------|
| Ticket Office | No |
| Ticket Office minimum opening hours (weekdays) | Unstaffed |
| Ticket Office minimum opening hours (Saturdays) | Unstaffed |
| Ticket Office minimum opening hours (Sundays) | Unstaffed |
| Station staffing hours | None |
| Ticket machine available (including for collection of pre-purchased tickets) | No |
| Smart cards issued | No |

Accessibility Information

| | |
|--|--|
| Accessibility Category | B2 |
| Staffed help available | No |
| Step-free access | No |
| Step-free access note | This station has a degree of step free access to the up platform however the Oxford bound platform can only be accessed via steep ramp |
| Designated meeting point for Assisted travel | N/A |
| Accessible Toilets available | No |
| Wheelchairs available | No |
| Nearest station(s) with more facilities | Bicester North or Bicester Village |

Customer facilities and Information

| | |
|---|-----|
| Toilets Available (opening hours may vary) | No |
| Baby changing facilities (opening hours may vary) | No |
| Seating area | Yes |
| Waiting room (opening hours may vary) | No |
| Refreshments available (opening hours may vary) | No |
| Customer help points | Yes |
| Customer Information screens | Yes |
| Automated Station Announcements | Yes |

Getting to and from the station

| | |
|-------------------------------|-----|
| Station Car Park(s) available | Yes |
| Bike Racks available | Yes |
| Taxi rank | No |

Security

| | |
|-------------------------------|-----|
| CCTV | No |
| Secure Stations Accreditation | Yes |

Highbridge & Burnham (HIG)

Market Street, Highbridge, Somerset TA9 3BT

GWR

210

| | |
|---|-----------|
| Ticket Office | No |
| Ticket Office minimum opening hours (weekdays) | Unstaffed |
| Ticket Office minimum opening hours (Saturdays) | Unstaffed |
| Ticket Office minimum opening hours (Sundays) | Unstaffed |
| Station staffing hours | None |
| Ticket machine available (including for collection of pre-purchased tickets) | Yes |
| Smart cards issued | No |

Accessibility Information

| | |
|--|---|
| Accessibility Category | B2 |
| Staffed help available | No |
| Step-free access | No |
| Step-free access note | Both platforms can be accessed step free but only via adjacent local roads. There is a footbridge between platforms |
| Designated meeting point for Assisted travel | N/A |
| Accessible Toilets available | No |
| Wheelchairs available | No |
| Nearest station(s) with more facilities | Taunton |

Customer facilities and Information

| | |
|---|-----|
| Toilets Available (opening hours may vary) | No |
| Baby changing facilities (opening hours may vary) | No |
| Seating area | Yes |
| Waiting room (opening hours may vary) | No |
| Refreshments available (opening hours may vary) | No |
| Customer help points | Yes |
| Customer Information screens | Yes |
| Automated Station Announcements | Yes |

Getting to and from the station

| | |
|-------------------------------|-----|
| Station Car Park(s) available | Yes |
| Bike Racks available | Yes |
| Taxi rank | No |

Security

| | |
|-------------------------------|-----|
| CCTV | Yes |
| Secure Stations Accreditation | Yes |

Honeybourne (HYB)

GWR

212

Station Road, Honeybourne, Worcestershire WR11 6RD

| | |
|---|-----------|
| Ticket Office | No |
| Ticket Office minimum opening hours (weekdays) | Unstaffed |
| Ticket Office minimum opening hours (Saturdays) | Unstaffed |
| Ticket Office minimum opening hours (Sundays) | Unstaffed |
| Station staffing hours | None |
| Ticket machine available (including for collection of pre-purchased tickets) | Yes |
| Smart cards issued | No |

Accessibility Information

| | |
|--|---|
| Accessibility Category | A |
| Staffed help available | No |
| Step-free access | Yes |
| Step-free access note | This station has step free access to both platforms, southbound services can be accessed via a rampbridge to Platform 2 |
| Designated meeting point for Assisted travel | N/A |
| Accessible Toilets available | No |
| Wheelchairs available | No |
| Nearest station(s) with more facilities | Evesham |

Customer facilities and Information

| | |
|---|-----|
| Toilets Available (opening hours may vary) | No |
| Baby changing facilities (opening hours may vary) | No |
| Seating area | Yes |
| Waiting room (opening hours may vary) | No |
| Refreshments available (opening hours may vary) | No |
| Customer help points | Yes |
| Customer Information screens | Yes |
| Automated Station Announcements | No |

Getting to and from the station

| | |
|-------------------------------|-----|
| Station Car Park(s) available | Yes |
| Bike Racks available | Yes |
| Taxi rank | No |

Security

| | |
|-------------------------------|-----|
| CCTV | Yes |
| Secure Stations Accreditation | Yes |

Hungerford (HGD)

Station Road, Hungerford, Berkshire RG17 0DY

GWR

214

| | |
|---|-----------|
| Ticket Office | No |
| Ticket Office minimum opening hours (weekdays) | Unstaffed |
| Ticket Office minimum opening hours (Saturdays) | Unstaffed |
| Ticket Office minimum opening hours (Sundays) | Unstaffed |
| Station staffing hours | None |
| Ticket machine available (including for collection of pre-purchased tickets) | Yes |
| Smart cards issued | No |

Accessibility Information

| | |
|--|---|
| Accessibility Category | B1 |
| Staffed help available | No |
| Step-free access | No |
| Step-free access note | Both platforms can be accessed step free however the Reading bound platform can only be accessed via a level crossing adjacent to the station |
| Designated meeting point for Assisted travel | N/A |
| Accessible Toilets available | No |
| Wheelchairs available | No |
| Nearest station(s) with more facilities | Newbury |

Customer facilities and Information

| | |
|---|-----|
| Toilets Available (opening hours may vary) | No |
| Baby changing facilities (opening hours may vary) | No |
| Seating area | Yes |
| Waiting room (opening hours may vary) | No |
| Refreshments available (opening hours may vary) | No |
| Customer help points | Yes |
| Customer Information screens | Yes |
| Automated Station Announcements | Yes |

Getting to and from the station

| | |
|-------------------------------|-----|
| Station Car Park(s) available | Yes |
| Bike Racks available | Yes |
| Taxi rank | No |

Security

| | |
|-------------------------------|-----|
| CCTV | Yes |
| Secure Stations Accreditation | Yes |

Ivybridge (IVY)

Rutt Lane, Ivybridge, Devon PL21 0DQ

GWR

216

| | |
|---|-----------|
| Ticket Office | No |
| Ticket Office minimum opening hours (weekdays) | Unstaffed |
| Ticket Office minimum opening hours (Saturdays) | Unstaffed |
| Ticket Office minimum opening hours (Sundays) | Unstaffed |
| Station staffing hours | None |
| Ticket machine available (including for collection of pre-purchased tickets) | No |
| Smart cards issued | No |

Accessibility Information

| | |
|--|--|
| Accessibility Category | B1 |
| Staffed help available | No |
| Step-free access | Yes |
| Step-free access note | Both platforms can be accessed step free however ramps to each platform are steeper than present guidelines. |
| Designated meeting point for Assisted travel | N/A |
| Accessible Toilets available | No |
| Wheelchairs available | No |
| Nearest station(s) with more facilities | N/A |

Customer facilities and Information

| | |
|---|-----|
| Toilets Available (opening hours may vary) | No |
| Baby changing facilities (opening hours may vary) | No |
| Seating area | Yes |
| Waiting room (opening hours may vary) | No |
| Refreshments available (opening hours may vary) | No |
| Customer help points | Yes |
| Customer Information screens | No |
| Automated Station Announcements | No |

Getting to and from the station

| | |
|-------------------------------|-----|
| Station Car Park(s) available | Yes |
| Bike Racks available | Yes |
| Taxi rank | No |

Security

| | |
|-------------------------------|-----|
| CCTV | No |
| Secure Stations Accreditation | Yes |

Kemble (KEM)

Windmill Hill, Kemble, Gloucestershire GL7 6AW

GWR

218

| | |
|---|--------------------|
| Ticket Office | Yes |
| Ticket Office minimum opening hours (weekdays) | 0630 - 1300 |
| Ticket Office minimum opening hours (Saturdays) | 0730 - 1400 |
| Ticket Office minimum opening hours (Sundays) | Closed |
| Station staffing hours | 0530 - 1330 (M-Sa) |
| Ticket machine available (including for collection of pre-purchased tickets) | Yes |
| Smart cards issued | Yes |

Accessibility Information

| | |
|--|--|
| Accessibility Category | B2 |
| Staffed help available | Yes |
| Step-free access | Yes |
| Step-free access note | Step free access possible to both platforms however Gloucester bound platform can only be accessed step free via local roads and footpaths |
| Designated meeting point for Assisted travel | Ticket Office |
| Accessible Toilets available | Yes |
| Wheelchairs available | Yes |
| Nearest station(s) with more facilities | Swindon |

Customer facilities and Information

| | |
|---|-----|
| Toilets Available (opening hours may vary) | Yes |
| Baby changing facilities (opening hours may vary) | No |
| Seating area | Yes |
| Waiting room (opening hours may vary) | Yes |
| Refreshments available (opening hours may vary) | Yes |
| Customer help points | Yes |
| Customer Information screens | Yes |
| Automated Station Announcements | Yes |

Getting to and from the station

| | |
|-------------------------------|-----|
| Station Car Park(s) available | Yes |
| Bike Racks available | Yes |
| Taxi rank | Yes |

Security

| | |
|-------------------------------|-----|
| CCTV | Yes |
| Secure Stations Accreditation | Yes |

Keyham (KEY)

Admiralty Street, Keyham, Plymouth PL2 2BP

GWR

220

| | |
|---|-----------|
| Ticket Office | No |
| Ticket Office minimum opening hours (weekdays) | Unstaffed |
| Ticket Office minimum opening hours (Saturdays) | Unstaffed |
| Ticket Office minimum opening hours (Sundays) | Unstaffed |
| Station staffing hours | None |
| Ticket machine available (including for collection of pre-purchased tickets) | No |
| Smart cards issued | No |

Accessibility Information

| | |
|--|---|
| Accessibility Category | C |
| Staffed help available | No |
| Step-free access | No |
| Step-free access note | This station does not have step free access to any platform |
| Designated meeting point for Assisted travel | N/A |
| Accessible Toilets available | No |
| Wheelchairs available | No |
| Nearest station(s) with more facilities | Plymouth |

Customer facilities and Information

| | |
|---|-----|
| Toilets Available (opening hours may vary) | No |
| Baby changing facilities (opening hours may vary) | No |
| Seating area | Yes |
| Waiting room (opening hours may vary) | No |
| Refreshments available (opening hours may vary) | No |
| Customer help points | Yes |
| Customer Information screens | No |
| Automated Station Announcements | No |

Getting to and from the station

| | |
|-------------------------------|-----|
| Station Car Park(s) available | No |
| Bike Racks available | Yes |
| Taxi rank | No |

Security

| | |
|-------------------------------|-----|
| CCTV | Yes |
| Secure Stations Accreditation | Yes |

Keynsham (KYN)

Station Road, Keynsham, Somerset BS31 2BN

GWR

| | |
|---|-------------------|
| Ticket Office | Yes |
| Ticket Office minimum opening hours (weekdays) | 0645 - 0930 |
| Ticket Office minimum opening hours (Saturdays) | Closed |
| Ticket Office minimum opening hours (Sundays) | Closed |
| Station staffing hours | 0630 - 1000 (M-F) |
| Ticket machine available (including for collection of pre-purchased tickets) | Yes |
| Smart cards issued | Yes |

Accessibility Information

| | |
|--|--|
| Accessibility Category | B1 |
| Staffed help available | Yes |
| Step-free access | Yes |
| Step-free access note | This station has step free access to both platforms, however step free access is only possible via the car park to Platform 2 as the bridge is stepped from platform 1 |
| Designated meeting point for Assisted travel | Next to Ticket machine |
| Accessible Toilets available | No |
| Wheelchairs available | No |
| Nearest station(s) with more facilities | Bristol Temple Meads |

Customer facilities and Information

| | |
|---|-----------------|
| Toilets Available (opening hours may vary) | No |
| Baby changing facilities (opening hours may vary) | No |
| Seating area | Yes |
| Waiting room (opening hours may vary) | No |
| Refreshments available (opening hours may vary) | Vending Machine |
| Customer help points | Yes |
| Customer Information screens | Yes |
| Automated Station Announcements | Yes |

Getting to and from the station

| | |
|-------------------------------|-----|
| Station Car Park(s) available | Yes |
| Bike Racks available | Yes |
| Taxi rank | No |

Security

| | |
|-------------------------------|-----|
| CCTV | Yes |
| Secure Stations Accreditation | Yes |

Kingham (KGM)

Station Road, Kingham, Oxfordshire OX7 6UP

GWR

| | |
|---|--|
| Ticket Office | Yes |
| Ticket Office minimum opening hours (weekdays) | 0540 - 1210 |
| Ticket Office minimum opening hours (Saturdays) | 0640 - 1310 |
| Ticket Office minimum opening hours (Sundays) | Closed |
| Station staffing hours | 0540 - 1210 (M-F), 0640 - 1310 (Sa) |
| Ticket machine available (including for collection of pre-purchased tickets) | Yes |
| Smart cards issued | Yes |

Accessibility Information

| | |
|--|--|
| Accessibility Category | B3 |
| Staffed help available | Yes |
| Step-free access | No |
| Step-free access note | This station has a degree of step free access, however Platform 2 can only be accessed via a step bridge |
| Designated meeting point for Assisted travel | Ticket Office |
| Accessible Toilets available | Yes |
| Wheelchairs available | Yes |
| Nearest station(s) with more facilities | Moreton-in-Marsh or Charlbury |

Customer facilities and Information

| | |
|---|-----|
| Toilets Available (opening hours may vary) | Yes |
| Baby changing facilities (opening hours may vary) | No |
| Seating area | Yes |
| Waiting room (opening hours may vary) | Yes |
| Refreshments available (opening hours may vary) | No |
| Customer help points | Yes |
| Customer Information screens | Yes |
| Automated Station Announcements | Yes |

Getting to and from the station

| | |
|-------------------------------|-----|
| Station Car Park(s) available | Yes |
| Bike Racks available | Yes |
| Taxi rank | No |

Security

| | |
|-------------------------------|-----|
| CCTV | Yes |
| Secure Stations Accreditation | Yes |

Kings Nympton (KGN)

GWR

226

South Molton Road, Kings Nympton, Eggesford, Devon EX37 9EU

This station is a Request stop

| | |
|---|-----------|
| Ticket Office | No |
| Ticket Office minimum opening hours (weekdays) | Unstaffed |
| Ticket Office minimum opening hours (Saturdays) | Unstaffed |
| Ticket Office minimum opening hours (Sundays) | Unstaffed |
| Station staffing hours | None |
| Ticket machine available (including for collection of pre-purchased tickets) | No |
| Smart cards issued | No |

Accessibility Information

| | |
|--|---|
| Accessibility Category | A |
| Staffed help available | No |
| Step-free access | Yes |
| Step-free access note | This station has step free access to the platform |
| Designated meeting point for Assisted travel | N/A |
| Accessible Toilets available | No |
| Wheelchairs available | No |
| Nearest station(s) with more facilities | Barnstaple or Crediton |

Customer facilities and Information

| | |
|---|-----|
| Toilets Available (opening hours may vary) | No |
| Baby changing facilities (opening hours may vary) | No |
| Seating area | Yes |
| Waiting room (opening hours may vary) | No |
| Refreshments available (opening hours may vary) | No |
| Customer help points | Yes |
| Customer Information screens | No |
| Automated Station Announcements | No |

Getting to and from the station

| | |
|-------------------------------|-----|
| Station Car Park(s) available | Yes |
| Bike Racks available | Yes |
| Taxi rank | No |

Security

| | |
|-------------------------------|-----|
| CCTV | No |
| Secure Stations Accreditation | Yes |

Kintbury (KIT)

Station Road, Kintbury, Berkshire RG17 9UT

GWR

228

| | |
|---|-----------|
| Ticket Office | No |
| Ticket Office minimum opening hours (weekdays) | Unstaffed |
| Ticket Office minimum opening hours (Saturdays) | Unstaffed |
| Ticket Office minimum opening hours (Sundays) | Unstaffed |
| Station staffing hours | None |
| Ticket machine available (including for collection of pre-purchased tickets) | Yes |
| Smart cards issued | No |

Accessibility Information

| | |
|--|---|
| Accessibility Category | B1 |
| Staffed help available | No |
| Step-free access | Yes |
| Step-free access note | Step free access is possible to both platforms although this is via a level crossing. |
| Designated meeting point for Assisted travel | N/A |
| Accessible Toilets available | No |
| Wheelchairs available | No |
| Nearest station(s) with more facilities | Hungerford or Newbury |

Customer facilities and Information

| | |
|---|-----|
| Toilets Available (opening hours may vary) | No |
| Baby changing facilities (opening hours may vary) | No |
| Seating area | Yes |
| Waiting room (opening hours may vary) | No |
| Refreshments available (opening hours may vary) | No |
| Customer help points | Yes |
| Customer Information screens | Yes |
| Automated Station Announcements | Yes |

Getting to and from the station

| | |
|-------------------------------|-----|
| Station Car Park(s) available | Yes |
| Bike Racks available | Yes |
| Taxi rank | No |

Security

| | |
|-------------------------------|-----|
| CCTV | Yes |
| Secure Stations Accreditation | Yes |

Lapford (LAP)

Station Drive, Lapford, Crediton, Devon EX17 6QU

This station is a Request stop

| | |
|---|-----------|
| Ticket Office | No |
| Ticket Office minimum opening hours (weekdays) | Unstaffed |
| Ticket Office minimum opening hours (Saturdays) | Unstaffed |
| Ticket Office minimum opening hours (Sundays) | Unstaffed |
| Station staffing hours | None |
| Ticket machine available (including for collection of pre-purchased tickets) | No |
| Smart cards issued | No |

Accessibility Information

| | |
|--|---|
| Accessibility Category | C |
| Staffed help available | No |
| Step-free access | No |
| Step-free access note | This station does not have step free access to the platform |
| Designated meeting point for Assisted travel | N/A |
| Accessible Toilets available | No |
| Wheelchairs available | No |
| Nearest station(s) with more facilities | Copplestone or Crediton |

Customer facilities and Information

| | |
|---|-----|
| Toilets Available (opening hours may vary) | No |
| Baby changing facilities (opening hours may vary) | No |
| Seating area | Yes |
| Waiting room (opening hours may vary) | No |
| Refreshments available (opening hours may vary) | No |
| Customer help points | Yes |
| Customer Information screens | No |
| Automated Station Announcements | No |

GWR

Getting to and from the station

| | |
|-------------------------------|-----|
| Station Car Park(s) available | No |
| Bike Racks available | Yes |
| Taxi rank | No |

Security

| | |
|-------------------------------|-----|
| CCTV | No |
| Secure Stations Accreditation | Yes |

Lawrence Hill (LWH)

Church Hill, Lawrence Hill, Bristol BS5 9JJ

GWR

232

| | |
|---|-----------|
| Ticket Office | No |
| Ticket Office minimum opening hours (weekdays) | Unstaffed |
| Ticket Office minimum opening hours (Saturdays) | Unstaffed |
| Ticket Office minimum opening hours (Sundays) | Unstaffed |
| Station staffing hours | None |
| Ticket machine available (including for collection of pre-purchased tickets) | Yes |
| Smart cards issued | No |

Accessibility Information

| | |
|--|---|
| Accessibility Category | B3 |
| Staffed help available | No |
| Step-free access | No |
| Step-free access note | This station has a degree of step free access to platform 1 via a supermarket car park however Platform 2 can only be accessed via a step bridge. |
| Designated meeting point for Assisted travel | N/A |
| Accessible Toilets available | No |
| Wheelchairs available | No |
| Nearest station(s) with more facilities | Bristol Temple Meads |

Customer facilities and Information

| | |
|---|-----|
| Toilets Available (opening hours may vary) | No |
| Baby changing facilities (opening hours may vary) | No |
| Seating area | Yes |
| Waiting room (opening hours may vary) | No |
| Refreshments available (opening hours may vary) | No |
| Customer help points | Yes |
| Customer Information screens | Yes |
| Automated Station Announcements | Yes |

Getting to and from the station

| | |
|-------------------------------|-----|
| Station Car Park(s) available | No |
| Bike Racks available | Yes |
| Taxi rank | No |

Security

| | |
|-------------------------------|-----|
| CCTV | Yes |
| Secure Stations Accreditation | Yes |

Lelant (LEL)

The Saltings, Lelant, St Ives, Cornwall TR26 3DS

This station is a Request stop

| | |
|---|-----------|
| Ticket Office | No |
| Ticket Office minimum opening hours (weekdays) | Unstaffed |
| Ticket Office minimum opening hours (Saturdays) | Unstaffed |
| Ticket Office minimum opening hours (Sundays) | Unstaffed |
| Station staffing hours | None |
| Ticket machine available (including for collection of pre-purchased tickets) | No |
| Smart cards issued | No |

Accessibility Information

| | |
|--|---|
| Accessibility Category | A |
| Staffed help available | No |
| Step-free access | Yes |
| Step-free access note | This station has step free access to the platform |
| Designated meeting point for Assisted travel | N/A |
| Accessible Toilets available | No |
| Wheelchairs available | No |
| Nearest station(s) with more facilities | St Erth |

Customer facilities and Information

| | |
|---|-----|
| Toilets Available (opening hours may vary) | No |
| Baby changing facilities (opening hours may vary) | No |
| Seating area | Yes |
| Waiting room (opening hours may vary) | No |
| Refreshments available (opening hours may vary) | No |
| Customer help points | Yes |
| Customer Information screens | No |
| Automated Station Announcements | No |

GWR

Getting to and from the station

| | |
|-------------------------------|-----|
| Station Car Park(s) available | Yes |
| Bike Racks available | No |
| Taxi rank | No |

Security

| | |
|-------------------------------|-----|
| CCTV | No |
| Secure Stations Accreditation | Yes |

Lelant Saltings (LTS)

Lelant, St Ives, Cornwall TR26 3DL

GWR

236

| | |
|---|-----------|
| Ticket Office | No |
| Ticket Office minimum opening hours (weekdays) | Unstaffed |
| Ticket Office minimum opening hours (Saturdays) | Unstaffed |
| Ticket Office minimum opening hours (Sundays) | Unstaffed |
| Station staffing hours | None |
| Ticket machine available (including for collection of pre-purchased tickets) | No |
| Smart cards issued | No |

Accessibility Information

| | |
|--|--|
| Accessibility Category | B2 |
| Staffed help available | No |
| Step-free access | Yes |
| Step-free access note | This station has step free access to the platform although access to the platform is via a short steep ramp. |
| Designated meeting point for Assisted travel | N/A |
| Accessible Toilets available | No |
| Wheelchairs available | No |
| Nearest station(s) with more facilities | St Erth |

Customer facilities and Information

| | |
|---|-----|
| Toilets Available (opening hours may vary) | No |
| Baby changing facilities (opening hours may vary) | No |
| Seating area | Yes |
| Waiting room (opening hours may vary) | No |
| Refreshments available (opening hours may vary) | No |
| Customer help points | Yes |
| Customer Information screens | No |
| Automated Station Announcements | No |

Getting to and from the station

| | |
|-------------------------------|-----|
| Station Car Park(s) available | Yes |
| Bike Racks available | Yes |
| Taxi rank | No |

Security

| | |
|-------------------------------|-----|
| CCTV | No |
| Secure Stations Accreditation | Yes |

Liskeard (LSK)

Station Road, Liskeard, Cornwall PL14 4DX

GWR

238

| | |
|---|---|
| Ticket Office | Yes |
| Ticket Office minimum opening hours (weekdays) | 0700 - 1800 |
| Ticket Office minimum opening hours (Saturdays) | 0800 - 1800 |
| Ticket Office minimum opening hours (Sundays) | 0915 - 1645 |
| Station staffing hours | 0610 - 1915 (M-Sa), 0915 - 1645 (Su) |
| Ticket machine available (including for collection of pre-purchased tickets) | Yes |
| Smart cards issued | Yes |

Accessibility Information

| | |
|--|--|
| Accessibility Category | B2 |
| Staffed help available | Yes |
| Step-free access | Yes |
| Step-free access note | This station has a degree of step free access but platform 1 can only be accessed via very steep ramps, Platform 2 can be accessed via paths at the bottom of the steep hills, platform 3 (to Looe) can be accessed step free from the bottom of the hill access road to the station |
| Designated meeting point for Assisted travel | Ticket Hall Waiting Area |
| Accessible Toilets available | Yes |
| Wheelchairs available | Yes |
| Nearest station(s) with more facilities | Plymouth |

Customer facilities and Information

| | |
|---|-----|
| Toilets Available (opening hours may vary) | Yes |
| Baby changing facilities (opening hours may vary) | Yes |
| Seating area | Yes |
| Waiting room (opening hours may vary) | Yes |
| Refreshments available (opening hours may vary) | Yes |
| Customer help points | Yes |
| Customer Information screens | Yes |
| Automated Station Announcements | Yes |

Getting to and from the station

| | |
|-------------------------------|-----|
| Station Car Park(s) available | Yes |
| Bike Racks available | Yes |
| Taxi rank | No |

Security

| | |
|-------------------------------|-----|
| CCTV | Yes |
| Secure Stations Accreditation | Yes |

London Paddington (PAD)

Praed Street, London, Greater London W2 1HQ

NR

| | |
|---|-------------|
| Ticket Office | Yes |
| Ticket Office minimum opening hours (weekdays) | 0600 - 2200 |
| Ticket Office minimum opening hours (Saturdays) | 0600 - 2200 |
| Ticket Office minimum opening hours (Sundays) | 0700 - 2200 |
| Station staffing hours | 24 hours |
| Ticket machine available (including for collection of pre-purchased tickets) | Yes |
| Smart cards issued | Yes |

Accessibility Information

| | |
|--|---|
| Accessibility Category | A |
| Staffed help available | Yes |
| Step-free access | Yes |
| Step-free access note | There is level access to all platforms including access to the London Underground via lifts and escalators. |
| Designated meeting point for Assisted travel | Platform 1 Reception |
| Accessible Toilets available | Yes |
| Wheelchairs available | Yes |
| Nearest station(s) with more facilities | N/A |

Customer facilities and Information

| | |
|---|-----|
| Toilets Available (opening hours may vary) | Yes |
| Baby changing facilities (opening hours may vary) | Yes |
| Seating area | Yes |
| Waiting room (opening hours may vary) | Yes |
| Refreshments available (opening hours may vary) | Yes |
| Customer help points | Yes |
| Customer Information screens | Yes |
| Automated Station Announcements | Yes |

Getting to and from the station

| | |
|-------------------------------|-----|
| Station Car Park(s) available | Yes |
| Bike Racks available | Yes |
| Taxi rank | Yes |

Security

| | |
|-------------------------------|-----|
| CCTV | Yes |
| Secure Stations Accreditation | Yes |

Looe (LOO)

Station Road, Looe, Cornwall PL13 1HN

GWR

242

| | |
|---|-----------|
| Ticket Office | No |
| Ticket Office minimum opening hours (weekdays) | Unstaffed |
| Ticket Office minimum opening hours (Saturdays) | Unstaffed |
| Ticket Office minimum opening hours (Sundays) | Unstaffed |
| Station staffing hours | None |
| Ticket machine available (including for collection of pre-purchased tickets) | No |
| Smart cards issued | No |

Accessibility Information

| | |
|--|---|
| Accessibility Category | A |
| Staffed help available | No |
| Step-free access | Yes |
| Step-free access note | This station has step free access to the platform |
| Designated meeting point for Assisted travel | N/A |
| Accessible Toilets available | No |
| Wheelchairs available | No |
| Nearest station(s) with more facilities | N/A |

Customer facilities and Information

| | |
|---|-----|
| Toilets Available (opening hours may vary) | No |
| Baby changing facilities (opening hours may vary) | No |
| Seating area | Yes |
| Waiting room (opening hours may vary) | No |
| Refreshments available (opening hours may vary) | No |
| Customer help points | Yes |
| Customer Information screens | Yes |
| Automated Station Announcements | No |

Getting to and from the station

| | |
|-------------------------------|-----|
| Station Car Park(s) available | Yes |
| Bike Racks available | Yes |
| Taxi rank | No |

Security

| | |
|-------------------------------|-----|
| CCTV | Yes |
| Secure Stations Accreditation | Yes |

Lostwithiel (LOS)

Grenville Road, Lostwithiel, Cornwall PL22 0EW

GWR

244

| | |
|---|-----------|
| Ticket Office | No |
| Ticket Office minimum opening hours (weekdays) | Unstaffed |
| Ticket Office minimum opening hours (Saturdays) | Unstaffed |
| Ticket Office minimum opening hours (Sundays) | Unstaffed |
| Station staffing hours | None |
| Ticket machine available (including for collection of pre-purchased tickets) | No |
| Smart cards issued | No |

Accessibility Information

| | |
|--|--|
| Accessibility Category | B1 |
| Staffed help available | No |
| Step-free access | Yes |
| Step-free access note | Both platforms can be accessed step free however platform 2 is via a steep ramp with no handrails. |
| Designated meeting point for Assisted travel | N/A |
| Accessible Toilets available | No |
| Wheelchairs available | No |
| Nearest station(s) with more facilities | Bodmin Parkway |

Customer facilities and Information

| | |
|---|-----|
| Toilets Available (opening hours may vary) | No |
| Baby changing facilities (opening hours may vary) | No |
| Seating area | Yes |
| Waiting room (opening hours may vary) | No |
| Refreshments available (opening hours may vary) | No |
| Customer help points | Yes |
| Customer Information screens | Yes |
| Automated Station Announcements | No |

Getting to and from the station

| | |
|-------------------------------|-----|
| Station Car Park(s) available | Yes |
| Bike Racks available | Yes |
| Taxi rank | No |

Security

| | |
|-------------------------------|-----|
| CCTV | Yes |
| Secure Stations Accreditation | Yes |

Luxulyan (LUX)

Luxulyan, Cornwall PL31 2NW

This station is a Request stop

GWR

246

| | |
|---|-----------|
| Ticket Office | No |
| Ticket Office minimum opening hours (weekdays) | Unstaffed |
| Ticket Office minimum opening hours (Saturdays) | Unstaffed |
| Ticket Office minimum opening hours (Sundays) | Unstaffed |
| Station staffing hours | None |
| Ticket machine available (including for collection of pre-purchased tickets) | No |
| Smart cards issued | No |

Accessibility Information

| | |
|--|--|
| Accessibility Category | B1 |
| Staffed help available | No |
| Step-free access | No |
| Step-free access note | This station has step free access to the platform via a short ramp from the car park |
| Designated meeting point for Assisted travel | N/A |
| Accessible Toilets available | No |
| Wheelchairs available | No |
| Nearest station(s) with more facilities | Par or St Austell |

Customer facilities and Information

| | |
|---|-----|
| Toilets Available (opening hours may vary) | No |
| Baby changing facilities (opening hours may vary) | No |
| Seating area | Yes |
| Waiting room (opening hours may vary) | No |
| Refreshments available (opening hours may vary) | No |
| Customer help points | Yes |
| Customer Information screens | No |
| Automated Station Announcements | No |

Getting to and from the station

| | |
|-------------------------------|-----|
| Station Car Park(s) available | Yes |
| Bike Racks available | Yes |
| Taxi rank | No |

Security

| | |
|-------------------------------|-----|
| CCTV | No |
| Secure Stations Accreditation | Yes |

Lympstone Commando (LYC)

Lympstone, Exmouth, Devon EX8 5AA

This station is a Request stop

GWR

| | |
|---|-----------|
| Ticket Office | No |
| Ticket Office minimum opening hours (weekdays) | Unstaffed |
| Ticket Office minimum opening hours (Saturdays) | Unstaffed |
| Ticket Office minimum opening hours (Sundays) | Unstaffed |
| Station staffing hours | None |
| Ticket machine available (including for collection of pre-purchased tickets) | No |
| Smart cards issued | No |

Accessibility Information

| | |
|--|---|
| Accessibility Category | C |
| Staffed help available | No |
| Step-free access | No |
| Step-free access note | This station does not have step-free access to the platform |
| Designated meeting point for Assisted travel | N/A |
| Accessible Toilets available | No |
| Wheelchairs available | No |
| Nearest station(s) with more facilities | Lympstone Village |

Customer facilities and Information

| | |
|---|-----|
| Toilets Available (opening hours may vary) | No |
| Baby changing facilities (opening hours may vary) | No |
| Seating area | Yes |
| Waiting room (opening hours may vary) | No |
| Refreshments available (opening hours may vary) | No |
| Customer help points | Yes |
| Customer Information screens | No |
| Automated Station Announcements | No |

Getting to and from the station

| | |
|-------------------------------|----|
| Station Car Park(s) available | No |
| Bike Racks available | No |
| Taxi rank | No |

Security

| | |
|-------------------------------|-----|
| CCTV | No |
| Secure Stations Accreditation | Yes |

Lympstone Village (LYM)

The Strand, Lympstone, Exmouth EX8 5JW

GWR

250

| | |
|---|-----------|
| Ticket Office | No |
| Ticket Office minimum opening hours (weekdays) | Unstaffed |
| Ticket Office minimum opening hours (Saturdays) | Unstaffed |
| Ticket Office minimum opening hours (Sundays) | Unstaffed |
| Station staffing hours | None |
| Ticket machine available (including for collection of pre-purchased tickets) | No |
| Smart cards issued | No |

Accessibility Information

| | |
|--|---|
| Accessibility Category | B2 |
| Staffed help available | No |
| Step-free access | Yes |
| Step-free access note | This station has step free access to the platform but access road gradient is quite steep |
| Designated meeting point for Assisted travel | N/A |
| Accessible Toilets available | No |
| Wheelchairs available | No |
| Nearest station(s) with more facilities | Exmouth |

Customer facilities and Information

| | |
|---|-----|
| Toilets Available (opening hours may vary) | No |
| Baby changing facilities (opening hours may vary) | No |
| Seating area | Yes |
| Waiting room (opening hours may vary) | No |
| Refreshments available (opening hours may vary) | No |
| Customer help points | Yes |
| Customer Information screens | No |
| Automated Station Announcements | No |

Getting to and from the station

| | |
|-------------------------------|-----|
| Station Car Park(s) available | Yes |
| Bike Racks available | Yes |
| Taxi rank | No |

Security

| | |
|-------------------------------|-----|
| CCTV | No |
| Secure Stations Accreditation | Yes |

Maiden Newton (MDN)

Station Road, Maiden Newton, Dorchester DT2 0AE

GWR

252

| | |
|---|-----------|
| Ticket Office | No |
| Ticket Office minimum opening hours (weekdays) | Unstaffed |
| Ticket Office minimum opening hours (Saturdays) | Unstaffed |
| Ticket Office minimum opening hours (Sundays) | Unstaffed |
| Station staffing hours | None |
| Ticket machine available (including for collection of pre-purchased tickets) | No |
| Smart cards issued | No |

Accessibility Information

| | |
|--|---|
| Accessibility Category | B2 |
| Staffed help available | No |
| Step-free access | No |
| Step-free access note | This station has a degree of step free access to both platforms platform 2 for southbound services is via a barrow crossing only. |
| Designated meeting point for Assisted travel | N/A |
| Accessible Toilets available | No |
| Wheelchairs available | No |
| Nearest station(s) with more facilities | Dorchester West or Dorchester South |

Customer facilities and Information

| | |
|---|-----|
| Toilets Available (opening hours may vary) | No |
| Baby changing facilities (opening hours may vary) | No |
| Seating area | No |
| Waiting room (opening hours may vary) | No |
| Refreshments available (opening hours may vary) | No |
| Customer help points | Yes |
| Customer Information screens | Yes |
| Automated Station Announcements | No |

Getting to and from the station

| | |
|-------------------------------|-----|
| Station Car Park(s) available | Yes |
| Bike Racks available | Yes |
| Taxi rank | No |

Security

| | |
|-------------------------------|-----|
| CCTV | Yes |
| Secure Stations Accreditation | Yes |

Maidenhead (MAI)

Station Approach, Maidenhead, Berkshire SL6 1EW

GWR

| | |
|---|-------------|
| Ticket Office | Yes |
| Ticket Office minimum opening hours (weekdays) | 0600 - 2000 |
| Ticket Office minimum opening hours (Saturdays) | 0700 - 2000 |
| Ticket Office minimum opening hours (Sundays) | 0800 - 1900 |
| Station staffing hours | 24 hours |
| Ticket machine available (including for collection of pre-purchased tickets) | Yes |
| Smart cards issued | Yes |

Accessibility Information

| | |
|--|---|
| Accessibility Category | B2 |
| Staffed help available | Yes |
| Step-free access | Yes |
| Step-free access note | This station has a degree of step-free access to the platforms. Platforms 2-5 are accessed via the lifts from the subway. Platform 1 is only step free accessible via the Shoppenhangers Road car park. |
| Designated meeting point for Assisted travel | Ticket Office |
| Accessible Toilets available | Yes |
| Wheelchairs available | Yes |
| Nearest station(s) with more facilities | N/A |

Customer facilities and Information

| | |
|---|-----|
| Toilets Available (opening hours may vary) | Yes |
| Baby changing facilities (opening hours may vary) | Yes |
| Seating area | Yes |
| Waiting room (opening hours may vary) | Yes |
| Refreshments available (opening hours may vary) | Yes |
| Customer help points | Yes |
| Customer Information screens | Yes |
| Automated Station Announcements | Yes |

Getting to and from the station

| | |
|-------------------------------|-----|
| Station Car Park(s) available | Yes |
| Bike Racks available | Yes |
| Taxi rank | Yes |

Security

| | |
|-------------------------------|-----|
| CCTV | Yes |
| Secure Stations Accreditation | Yes |

Marlow (MLW)

Station Approach, Marlow, Buckinghamshire SL7 1NT

GWR

256

| | |
|---|-----------|
| Ticket Office | No |
| Ticket Office minimum opening hours (weekdays) | Unstaffed |
| Ticket Office minimum opening hours (Saturdays) | Unstaffed |
| Ticket Office minimum opening hours (Sundays) | Unstaffed |
| Station staffing hours | None |
| Ticket machine available (including for collection of pre-purchased tickets) | Yes |
| Smart cards issued | No |

Accessibility Information

| | |
|--|--|
| Accessibility Category | B1 |
| Staffed help available | No |
| Step-free access | Yes |
| Step-free access note | This station has step free access to the platform via a short steep ramp from the road |
| Designated meeting point for Assisted travel | N/A |
| Accessible Toilets available | No |
| Wheelchairs available | No |
| Nearest station(s) with more facilities | Cookham or Maidenhead |

Customer facilities and Information

| | |
|---|-----|
| Toilets Available (opening hours may vary) | No |
| Baby changing facilities (opening hours may vary) | No |
| Seating area | Yes |
| Waiting room (opening hours may vary) | No |
| Refreshments available (opening hours may vary) | No |
| Customer help points | Yes |
| Customer Information screens | Yes |
| Automated Station Announcements | Yes |

Getting to and from the station

| | |
|-------------------------------|-----|
| Station Car Park(s) available | No |
| Bike Racks available | Yes |
| Taxi rank | No |

Security

| | |
|-------------------------------|-----|
| CCTV | Yes |
| Secure Stations Accreditation | Yes |

Marsh Barton (MBT)

Clapperbrook Lane East, Exeter, Devon, EX2 8QE

GWR

258

| | |
|---|-----------|
| Ticket Office | No |
| Ticket Office minimum opening hours (weekdays) | Unstaffed |
| Ticket Office minimum opening hours (Saturdays) | Unstaffed |
| Ticket Office minimum opening hours (Sundays) | Unstaffed |
| Station staffing hours | None |
| Ticket machine available (including for collection of pre-purchased tickets) | Yes |
| Smart cards issued | No |

Accessibility Information

| | |
|--|------------------|
| Accessibility Category | A |
| Staffed help available | No |
| Step-free access | Yes |
| Step-free access note | None |
| Designated meeting point for Assisted travel | No |
| Accessible Toilets available | No |
| Wheelchairs available | No |
| Nearest station(s) with more facilities | Exeter St Davids |

Customer facilities and Information

| | |
|---|-----|
| Toilets Available (opening hours may vary) | No |
| Baby changing facilities (opening hours may vary) | No |
| Seating area | No |
| Waiting room (opening hours may vary) | Yes |
| Refreshments available (opening hours may vary) | No |
| Customer help points | Yes |
| Customer Information screens | Yes |
| Automated Station Announcements | Yes |

Getting to and from the station

| | |
|-------------------------------|-----|
| Station Car Park(s) available | No |
| Bike Racks available | Yes |
| Taxi rank | No |

Security

| | |
|-------------------------------|-----|
| CCTV | Yes |
| Secure Stations Accreditation | No |

Melksham (MKM)

Station Road, Melksham, Wiltshire SN12 8BN

GWR

260

| | |
|---|-----------|
| Ticket Office | No |
| Ticket Office minimum opening hours (weekdays) | Unstaffed |
| Ticket Office minimum opening hours (Saturdays) | Unstaffed |
| Ticket Office minimum opening hours (Sundays) | Unstaffed |
| Station staffing hours | None |
| Ticket machine available (including for collection of pre-purchased tickets) | Yes |
| Smart cards issued | No |

Accessibility Information

| | |
|--|---|
| Accessibility Category | A |
| Staffed help available | No |
| Step-free access | Yes |
| Step-free access note | This station has step free access to the platform |
| Designated meeting point for Assisted travel | N/A |
| Accessible Toilets available | No |
| Wheelchairs available | No |
| Nearest station(s) with more facilities | N/A |

Customer facilities and Information

| | |
|---|-----|
| Toilets Available (opening hours may vary) | No |
| Baby changing facilities (opening hours may vary) | No |
| Seating area | No |
| Waiting room (opening hours may vary) | No |
| Refreshments available (opening hours may vary) | No |
| Customer help points | Yes |
| Customer Information screens | Yes |
| Automated Station Announcements | No |

Getting to and from the station

| | |
|-------------------------------|-----|
| Station Car Park(s) available | Yes |
| Bike Racks available | Yes |
| Taxi rank | No |

Security

| | |
|-------------------------------|-----|
| CCTV | Yes |
| Secure Stations Accreditation | Yes |

Menheniot (MEN)

GWR

262

Station Approach, Lower Clicker Road, Menheniot, Cornwall PL14 3PJ

| | |
|---|-----------|
| Ticket Office | No |
| Ticket Office minimum opening hours (weekdays) | Unstaffed |
| Ticket Office minimum opening hours (Saturdays) | Unstaffed |
| Ticket Office minimum opening hours (Sundays) | Unstaffed |
| Station staffing hours | None |
| Ticket machine available (including for collection of pre-purchased tickets) | No |
| Smart cards issued | No |

Accessibility Information

| | |
|--|---|
| Accessibility Category | B3 |
| Staffed help available | No |
| Step-free access | No |
| Step-free access note | This station has a degree of step free access however the Plymouth bound platform can only be accessed via a stepbridge |
| Designated meeting point for Assisted travel | N/A |
| Accessible Toilets available | No |
| Wheelchairs available | No |
| Nearest station(s) with more facilities | Liskeard |

Customer facilities and Information

| | |
|---|-----|
| Toilets Available (opening hours may vary) | No |
| Baby changing facilities (opening hours may vary) | No |
| Seating area | Yes |
| Waiting room (opening hours may vary) | No |
| Refreshments available (opening hours may vary) | No |
| Customer help points | Yes |
| Customer Information screens | No |
| Automated Station Announcements | No |

Getting to and from the station

| | |
|-------------------------------|-----|
| Station Car Park(s) available | Yes |
| Bike Racks available | Yes |
| Taxi rank | No |

Security

| | |
|-------------------------------|-----|
| CCTV | No |
| Secure Stations Accreditation | Yes |

Midgham (MGN)

Station Road, Woolhampton, Berkshire RG7 5SE

GWR

264

| | |
|---|-----------|
| Ticket Office | No |
| Ticket Office minimum opening hours (weekdays) | Unstaffed |
| Ticket Office minimum opening hours (Saturdays) | Unstaffed |
| Ticket Office minimum opening hours (Sundays) | Unstaffed |
| Station staffing hours | None |
| Ticket machine available (including for collection of pre-purchased tickets) | Yes |
| Smart cards issued | No |

Accessibility Information

| | |
|--|---|
| Accessibility Category | B1 |
| Staffed help available | No |
| Step-free access | No |
| Step-free access note | Step free access available to both platforms, access between platforms via level crossing |
| Designated meeting point for Assisted travel | N/A |
| Accessible Toilets available | No |
| Wheelchairs available | No |
| Nearest station(s) with more facilities | Thatcham |

Customer facilities and Information

| | |
|---|-----|
| Toilets Available (opening hours may vary) | No |
| Baby changing facilities (opening hours may vary) | No |
| Seating area | No |
| Waiting room (opening hours may vary) | No |
| Refreshments available (opening hours may vary) | No |
| Customer help points | Yes |
| Customer Information screens | Yes |
| Automated Station Announcements | Yes |

Getting to and from the station

| | |
|-------------------------------|-----|
| Station Car Park(s) available | Yes |
| Bike Racks available | Yes |
| Taxi rank | No |

Security

| | |
|-------------------------------|-----|
| CCTV | Yes |
| Secure Stations Accreditation | Yes |

Montpelier (MTP)

Station Road, Montpelier, Bristol BS6 5EE

GWR

266

| | |
|---|-----------|
| Ticket Office | No |
| Ticket Office minimum opening hours (weekdays) | Unstaffed |
| Ticket Office minimum opening hours (Saturdays) | Unstaffed |
| Ticket Office minimum opening hours (Sundays) | Unstaffed |
| Station staffing hours | None |
| Ticket machine available (including for collection of pre-purchased tickets) | Yes |
| Smart cards issued | No |

Accessibility Information

| | |
|--|---|
| Accessibility Category | A |
| Staffed help available | No |
| Step-free access | Yes |
| Step-free access note | This station has step free access to the platform |
| Designated meeting point for Assisted travel | N/A |
| Accessible Toilets available | No |
| Wheelchairs available | No |
| Nearest station(s) with more facilities | Bristol Temple Meads |

Customer facilities and Information

| | |
|---|-----|
| Toilets Available (opening hours may vary) | No |
| Baby changing facilities (opening hours may vary) | No |
| Seating area | Yes |
| Waiting room (opening hours may vary) | No |
| Refreshments available (opening hours may vary) | No |
| Customer help points | Yes |
| Customer Information screens | Yes |
| Automated Station Announcements | No |

Getting to and from the station

| | |
|-------------------------------|-----|
| Station Car Park(s) available | No |
| Bike Racks available | Yes |
| Taxi rank | No |

Security

| | |
|-------------------------------|-----|
| CCTV | Yes |
| Secure Stations Accreditation | No |

Morchard Road (MRD)

GWR

268

Station Drive, Morchard Road, Crediton, Devon EX17 5LR

This station is a Request stop

| | |
|---|-----------|
| Ticket Office | No |
| Ticket Office minimum opening hours (weekdays) | Unstaffed |
| Ticket Office minimum opening hours (Saturdays) | Unstaffed |
| Ticket Office minimum opening hours (Sundays) | Unstaffed |
| Station staffing hours | None |
| Ticket machine available (including for collection of pre-purchased tickets) | No |
| Smart cards issued | No |

Accessibility Information

| | |
|--|---|
| Accessibility Category | A |
| Staffed help available | No |
| Step-free access | Yes |
| Step-free access note | This station has step free access to the platform |
| Designated meeting point for Assisted travel | N/A |
| Accessible Toilets available | No |
| Wheelchairs available | No |
| Nearest station(s) with more facilities | Crediton |

Customer facilities and Information

| | |
|---|-----|
| Toilets Available (opening hours may vary) | No |
| Baby changing facilities (opening hours may vary) | No |
| Seating area | Yes |
| Waiting room (opening hours may vary) | No |
| Refreshments available (opening hours may vary) | No |
| Customer help points | Yes |
| Customer Information screens | No |
| Automated Station Announcements | No |

Getting to and from the station

| | |
|-------------------------------|-----|
| Station Car Park(s) available | Yes |
| Bike Racks available | Yes |
| Taxi rank | No |

Security

| | |
|-------------------------------|-----|
| CCTV | No |
| Secure Stations Accreditation | Yes |

Moreton-in-Marsh (MIM)

GWR

270

Station Road, Moreton-in-Marsh, Gloucestershire GL56 0AA

| | |
|---|--|
| Ticket Office | Yes |
| Ticket Office minimum opening hours (weekdays) | 0630 - 1300 |
| Ticket Office minimum opening hours (Saturdays) | 0600 - 1300 |
| Ticket Office minimum opening hours (Sundays) | Closed |
| Station staffing hours | 0630 - 1820 (M-F), 0600 - 1300 (Sa) |
| Ticket machine available (including for collection of pre-purchased tickets) | Yes |
| Smart cards issued | Yes |

Accessibility Information

| | |
|--|--|
| Accessibility Category | B2 |
| Staffed help available | Yes |
| Step-free access | Yes |
| Step-free access note | This station has step free access to both platforms, but platform 2 can only be accessed via a ramp bridge without landings at the required intervals. |
| Designated meeting point for Assisted travel | Ticket Office |
| Accessible Toilets available | Yes |
| Wheelchairs available | Yes |
| Nearest station(s) with more facilities | N/A |

Customer facilities and Information

| | |
|---|-----|
| Toilets Available (opening hours may vary) | Yes |
| Baby changing facilities (opening hours may vary) | No |
| Seating area | Yes |
| Waiting room (opening hours may vary) | Yes |
| Refreshments available (opening hours may vary) | No |
| Customer help points | Yes |
| Customer Information screens | Yes |
| Automated Station Announcements | Yes |

Getting to and from the station

| | |
|-------------------------------|-----|
| Station Car Park(s) available | Yes |
| Bike Racks available | Yes |
| Taxi rank | No |

Security

| | |
|-------------------------------|-----|
| CCTV | Yes |
| Secure Stations Accreditation | Yes |

Mortimer (MOR)

The Street, Mortimer, Berkshire RG7 3NY

GWR

272

| | |
|---|--------------------|
| Ticket Office | Yes |
| Ticket Office minimum opening hours (weekdays) | 0630 - 1300 |
| Ticket Office minimum opening hours (Saturdays) | 0730 - 1400 |
| Ticket Office minimum opening hours (Sundays) | Closed |
| Station staffing hours | 0620 - 1300 (M-Sa) |
| Ticket machine available (including for collection of pre-purchased tickets) | Yes |
| Smart cards issued | Yes |

Accessibility Information

| | |
|--|---|
| Accessibility Category | B3 |
| Staffed help available | Yes (During Ticket Office hours) |
| Step-free access | No |
| Step-free access note | This station has a degree of step free access for north bound services however platform 1 can only be accessed via a footbridge |
| Designated meeting point for Assisted travel | Entrance to Platform 2 |
| Accessible Toilets available | No |
| Wheelchairs available | No |
| Nearest station(s) with more facilities | Reading |

Customer facilities and Information

| | |
|---|-----|
| Toilets Available (opening hours may vary) | Yes |
| Baby changing facilities (opening hours may vary) | No |
| Seating area | Yes |
| Waiting room (opening hours may vary) | Yes |
| Refreshments available (opening hours may vary) | No |
| Customer help points | Yes |
| Customer Information screens | Yes |
| Automated Station Announcements | Yes |

Getting to and from the station

| | |
|-------------------------------|-----|
| Station Car Park(s) available | Yes |
| Bike Racks available | No |
| Taxi rank | No |

Security

| | |
|-------------------------------|-----|
| CCTV | Yes |
| Secure Stations Accreditation | Yes |

Nailsea & Backwell (NLS)

GWR

274

Station Road, Blackwell, Nailsea & Backwell BS48 3LH

| | |
|---|-------------------|
| Ticket Office | Yes |
| Ticket Office minimum opening hours (weekdays) | 0630 - 0945 |
| Ticket Office minimum opening hours (Saturdays) | Closed |
| Ticket Office minimum opening hours (Sundays) | Closed |
| Station staffing hours | 0630 - 0945 (M-F) |
| Ticket machine available (including for collection of pre-purchased tickets) | Yes |
| Smart cards issued | Yes |

Accessibility Information

| | |
|--|---|
| Accessibility Category | B3 |
| Staffed help available | No |
| Step-free access | No |
| Step-free access note | Steep flight of steps to southbound platform, ramped access to northbound platform steeper than 1:12 gradient, no wheelchair access available to trains |
| Designated meeting point for Assisted travel | N/A |
| Accessible Toilets available | No |
| Wheelchairs available | No |
| Nearest station(s) with more facilities | Bristol Temple Meads or Weston-super-Mare |

Customer facilities and Information

| | |
|---|-----|
| Toilets Available (opening hours may vary) | No |
| Baby changing facilities (opening hours may vary) | No |
| Seating area | Yes |
| Waiting room (opening hours may vary) | No |
| Refreshments available (opening hours may vary) | No |
| Customer help points | Yes |
| Customer Information screens | Yes |
| Automated Station Announcements | Yes |

Getting to and from the station

| | |
|-------------------------------|-----|
| Station Car Park(s) available | Yes |
| Bike Racks available | Yes |
| Taxi rank | No |

Security

| | |
|-------------------------------|-----|
| CCTV | Yes |
| Secure Stations Accreditation | Yes |

Newbury (NBY)

Station Approach, Newbury, Berkshire RG14 5DG

GWR

| | |
|---|---|
| Ticket Office | Yes |
| Ticket Office minimum opening hours (weekdays) | 0600 - 2000 |
| Ticket Office minimum opening hours (Saturdays) | 0700 - 1900 |
| Ticket Office minimum opening hours (Sundays) | 0830 - 1700 |
| Station staffing hours | 0545 - 2100 (M-F), 0600 - 2100 (Sa), 0815 - 1745 (Su) |
| Ticket machine available (including for collection of pre-purchased tickets) | Yes |
| Smart cards issued | Yes |

Accessibility Information

| | |
|--|--|
| Accessibility Category | A |
| Staffed help available | Yes (During staffed hours) |
| Step-free access | Yes |
| Step-free access note | This station has step free access to all platforms via lifts and an overbridge to the West of the main station buildings |
| Designated meeting point for Assisted travel | Platform 2 Waiting Room |
| Accessible Toilets available | Yes |
| Wheelchairs available | Yes |
| Nearest station(s) with more facilities | N/A |

Customer facilities and Information

| | |
|---|-----|
| Toilets Available (opening hours may vary) | Yes |
| Baby changing facilities (opening hours may vary) | Yes |
| Seating area | Yes |
| Waiting room (opening hours may vary) | Yes |
| Refreshments available (opening hours may vary) | Yes |
| Customer help points | Yes |
| Customer Information screens | Yes |
| Automated Station Announcements | Yes |

Getting to and from the station

| | |
|-------------------------------|-----|
| Station Car Park(s) available | Yes |
| Bike Racks available | Yes |
| Taxi rank | Yes |

Security

| | |
|-------------------------------|-----|
| CCTV | Yes |
| Secure Stations Accreditation | Yes |

Newbury Racecourse (NRC)

Hambridge Road, Newbury, Berkshire RG14 5ST

GWR

278

| | |
|---|-----------|
| Ticket Office | No |
| Ticket Office minimum opening hours (weekdays) | Unstaffed |
| Ticket Office minimum opening hours (Saturdays) | Unstaffed |
| Ticket Office minimum opening hours (Sundays) | Unstaffed |
| Station staffing hours | None |
| Ticket machine available (including for collection of pre-purchased tickets) | Yes |
| Smart cards issued | No |

Accessibility Information

| | |
|--|---|
| Accessibility Category | B3 |
| Staffed help available | No |
| Step-free access | No |
| Step-free access note | This station has a degree of step free access with Platform 3 being step free, all remaining platforms can only be accessed via a footbridge or short flight of steps |
| Designated meeting point for Assisted travel | N/A |
| Accessible Toilets available | No |
| Wheelchairs available | No |
| Nearest station(s) with more facilities | Newbury |

Customer facilities and Information

| | |
|---|-----|
| Toilets Available (opening hours may vary) | No |
| Baby changing facilities (opening hours may vary) | No |
| Seating area | Yes |
| Waiting room (opening hours may vary) | No |
| Refreshments available (opening hours may vary) | No |
| Customer help points | Yes |
| Customer Information screens | Yes |
| Automated Station Announcements | Yes |

Getting to and from the station

| | |
|-------------------------------|-----|
| Station Car Park(s) available | No |
| Bike Racks available | Yes |
| Taxi rank | No |

Security

| | |
|-------------------------------|-----|
| CCTV | Yes |
| Secure Stations Accreditation | Yes |

Newcourt (NCO)

Liberty Way, Exeter, Devon EX2 7AS

GWR

280

| | |
|---|-----------|
| Ticket Office | No |
| Ticket Office minimum opening hours (weekdays) | Unstaffed |
| Ticket Office minimum opening hours (Saturdays) | Unstaffed |
| Ticket Office minimum opening hours (Sundays) | Unstaffed |
| Station staffing hours | None |
| Ticket machine available (including for collection of pre-purchased tickets) | Yes |
| Smart cards issued | No |

Accessibility Information

| | |
|--|---|
| Accessibility Category | A |
| Staffed help available | No |
| Step-free access | Yes |
| Step-free access note | This station has step free access to the platform |
| Designated meeting point for Assisted travel | N/A |
| Accessible Toilets available | No |
| Wheelchairs available | No |
| Nearest station(s) with more facilities | N/A |

Customer facilities and Information

| | |
|---|-----|
| Toilets Available (opening hours may vary) | No |
| Baby changing facilities (opening hours may vary) | No |
| Seating area | Yes |
| Waiting room (opening hours may vary) | No |
| Refreshments available (opening hours may vary) | No |
| Customer help points | Yes |
| Customer Information screens | Yes |
| Automated Station Announcements | Yes |

Getting to and from the station

| | |
|-------------------------------|-----|
| Station Car Park(s) available | No |
| Bike Racks available | Yes |
| Taxi rank | No |

Security

| | |
|-------------------------------|-----|
| CCTV | Yes |
| Secure Stations Accreditation | No |

| | |
|---|-----------|
| Ticket Office | Yes |
| Ticket Office minimum opening hours (weekdays) | Unstaffed |
| Ticket Office minimum opening hours (Saturdays) | Unstaffed |
| Ticket Office minimum opening hours (Sundays) | Unstaffed |
| Station staffing hours | None |
| Ticket machine available (including for collection of pre-purchased tickets) | Yes |
| Smart cards issued | No |

Accessibility Information

| | |
|--|---|
| Accessibility Category | A |
| Staffed help available | No |
| Step-free access | Yes |
| Step-free access note | This station has step free access to the platform |
| Designated meeting point for Assisted travel | N/A |
| Accessible Toilets available | No |
| Wheelchairs available | No |
| Nearest station(s) with more facilities | N/A |

Customer facilities and Information

| | |
|---|-----|
| Toilets Available (opening hours may vary) | No |
| Baby changing facilities (opening hours may vary) | No |
| Seating area | Yes |
| Waiting room (opening hours may vary) | No |
| Refreshments available (opening hours may vary) | Yes |
| Customer help points | Yes |
| Customer Information screens | Yes |
| Automated Station Announcements | Yes |

Getting to and from the station

| | |
|-------------------------------|-----|
| Station Car Park(s) available | Yes |
| Bike Racks available | Yes |
| Taxi rank | Yes |

Security

| | |
|-------------------------------|-----|
| CCTV | No |
| Secure Stations Accreditation | Yes |

| | |
|---|---|
| Ticket Office | Yes |
| Ticket Office minimum opening hours (weekdays) | 0600 - 1910 |
| Ticket Office minimum opening hours (Saturdays) | 0630 - 1750 |
| Ticket Office minimum opening hours (Sundays) | 0845 - 1810 |
| Station staffing hours | 0550 - 2350 (M-Sa), 0815 - 2350 (Su) |
| Ticket machine available (including for collection of pre-purchased tickets) | Yes |
| Smart cards issued | Yes |

Accessibility Information

| | |
|--|--|
| Accessibility Category | A |
| Staffed help available | Yes (Staffed hours) |
| Step-free access | Yes |
| Step-free access note | This station has step free access to all platforms via lifts and an overbridge from platform 3 |
| Designated meeting point for Assisted travel | Platform 3 Waiting Room |
| Accessible Toilets available | Yes |
| Wheelchairs available | No |
| Nearest station(s) with more facilities | N/A |

Customer facilities and Information

| | |
|---|-----|
| Toilets Available (opening hours may vary) | Yes |
| Baby changing facilities (opening hours may vary) | Yes |
| Seating area | Yes |
| Waiting room (opening hours may vary) | Yes |
| Refreshments available (opening hours may vary) | Yes |
| Customer help points | Yes |
| Customer Information screens | Yes |
| Automated Station Announcements | Yes |

Getting to and from the station

| | |
|-------------------------------|-----|
| Station Car Park(s) available | Yes |
| Bike Racks available | Yes |
| Taxi rank | Yes |

Security

| | |
|-------------------------------|-----|
| CCTV | Yes |
| Secure Stations Accreditation | Yes |

Newton St Cyres (NTC)

GWR

286

Sweetham Road, Newton St Cyres, Exeter, Devon EX5 5AP

This station is a Request stop

| | |
|---|-----------|
| Ticket Office | No |
| Ticket Office minimum opening hours (weekdays) | Unstaffed |
| Ticket Office minimum opening hours (Saturdays) | Unstaffed |
| Ticket Office minimum opening hours (Sundays) | Unstaffed |
| Station staffing hours | None |
| Ticket machine available (including for collection of pre-purchased tickets) | No |
| Smart cards issued | No |

Accessibility Information

| | |
|--|---|
| Accessibility Category | B2 |
| Staffed help available | No |
| Step-free access | No |
| Step-free access note | This station has step free access to the platform, however this is off a steep approach road. |
| Designated meeting point for Assisted travel | N/A |
| Accessible Toilets available | No |
| Wheelchairs available | No |
| Nearest station(s) with more facilities | Exeter St Davids or Crediton |

Customer facilities and Information

| | |
|---|-----|
| Toilets Available (opening hours may vary) | No |
| Baby changing facilities (opening hours may vary) | No |
| Seating area | Yes |
| Waiting room (opening hours may vary) | No |
| Refreshments available (opening hours may vary) | No |
| Customer help points | Yes |
| Customer Information screens | No |
| Automated Station Announcements | No |

Getting to and from the station

| | |
|-------------------------------|----|
| Station Car Park(s) available | No |
| Bike Racks available | No |
| Taxi rank | No |

Security

| | |
|-------------------------------|-----|
| CCTV | No |
| Secure Stations Accreditation | Yes |

North Camp (NCM)

Stratford Road, North Camp, Hampshire GU12 5QA

GWR

| | |
|---|--------------------|
| Ticket Office | Yes |
| Ticket Office minimum opening hours (weekdays) | 0630 - 1300 |
| Ticket Office minimum opening hours (Saturdays) | 0715 - 1345 |
| Ticket Office minimum opening hours (Sundays) | Closed |
| Station staffing hours | 0630 - 1300 (M-Sa) |
| Ticket machine available (including for collection of pre-purchased tickets) | Yes |
| Smart cards issued | Yes |

Accessibility Information

| | |
|--|--|
| Accessibility Category | B1 |
| Staffed help available | Yes (During Ticket Office hours) |
| Step-free access | Yes (via Level Crossing) |
| Step-free access note | Level access from highway to both platforms. Inter platform access via level crossing and short ramp |
| Designated meeting point for Assisted travel | Forecourt in front of Ticket Office |
| Accessible Toilets available | No |
| Wheelchairs available | No |
| Nearest station(s) with more facilities | Farnborough (Main) |

Customer facilities and Information

| | |
|---|-----|
| Toilets Available (opening hours may vary) | No |
| Baby changing facilities (opening hours may vary) | No |
| Seating area | Yes |
| Waiting room (opening hours may vary) | Yes |
| Refreshments available (opening hours may vary) | No |
| Customer help points | Yes |
| Customer Information screens | Yes |
| Automated Station Announcements | Yes |

Getting to and from the station

| | |
|-------------------------------|-----|
| Station Car Park(s) available | Yes |
| Bike Racks available | Yes |
| Taxi rank | No |

Security

| | |
|-------------------------------|-----|
| CCTV | Yes |
| Secure Stations Accreditation | Yes |

Okehampton (OKE)

Station Road, Okehampton, Devon, EX20 1EJ

GWR

290

| | |
|---|-----------|
| Ticket Office | No |
| Ticket Office minimum opening hours (weekdays) | Unstaffed |
| Ticket Office minimum opening hours (Saturdays) | Unstaffed |
| Ticket Office minimum opening hours (Sundays) | Unstaffed |
| Station staffing hours | None |
| Ticket machine available (including for collection of pre-purchased tickets) | Yes |
| Smart cards issued | No |

Accessibility Information

| | |
|--|---|
| Accessibility Category | A |
| Staffed help available | No |
| Step-free access | Yes |
| Step-free access note | This station has step free access to the platform |
| Designated meeting point for Assisted travel | N/A |
| Accessible Toilets available | No |
| Wheelchairs available | No |
| Nearest station(s) with more facilities | N/A |

Customer facilities and Information

| | |
|---|-----|
| Toilets Available (opening hours may vary) | No |
| Baby changing facilities (opening hours may vary) | No |
| Seating area | Yes |
| Waiting room (opening hours may vary) | No |
| Refreshments available (opening hours may vary) | Yes |
| Customer help points | Yes |
| Customer Information screens | Yes |
| Automated Station Announcements | Yes |

Getting to and from the station

| | |
|-------------------------------|-----|
| Station Car Park(s) available | Yes |
| Bike Racks available | Yes |
| Taxi rank | Yes |

Security

| | |
|-------------------------------|-----|
| CCTV | Yes |
| Secure Stations Accreditation | No |

tbc

| | |
|---|-----------|
| Ticket Office | No |
| Ticket Office minimum opening hours (weekdays) | Unstaffed |
| Ticket Office minimum opening hours (Saturdays) | Unstaffed |
| Ticket Office minimum opening hours (Sundays) | Unstaffed |
| Station staffing hours | None |
| Ticket machine available (including for collection of pre-purchased tickets) | Yes |
| Smart cards issued | No |

Accessibility Information

| | |
|--|---|
| Accessibility Category | A |
| Staffed help available | No |
| Step-free access | Yes |
| Step-free access note | This station has step free access to the platform |
| Designated meeting point for Assisted travel | tbc |
| Accessible Toilets available | tbc |
| Wheelchairs available | tbc |
| Nearest station(s) with more facilities | N/A |

Customer facilities and Information

| | |
|---|-----|
| Toilets Available (opening hours may vary) | tbc |
| Baby changing facilities (opening hours may vary) | tbc |
| Seating area | tbc |
| Waiting room (opening hours may vary) | tbc |
| Refreshments available (opening hours may vary) | tbc |
| Customer help points | tbc |
| Customer Information screens | tbc |
| Automated Station Announcements | tbc |

Getting to and from the station

| | |
|-------------------------------|-----|
| Station Car Park(s) available | tbc |
| Bike Racks available | tbc |
| Taxi rank | tbc |

Security

| | |
|-------------------------------|-----|
| CCTV | tbc |
| Secure Stations Accreditation | tbc |

New station due to open during 2026

Oldfield Park (OLF)

Brook Road, Twerton, Bath, Somerset BA2 3RS

GWR

294

| | |
|---|-------------------|
| Ticket Office | Yes |
| Ticket Office minimum opening hours (weekdays) | 0630 - 1030 |
| Ticket Office minimum opening hours (Saturdays) | Closed |
| Ticket Office minimum opening hours (Sundays) | Closed |
| Station staffing hours | 0630 - 1030 (M-F) |
| Ticket machine available (including for collection of pre-purchased tickets) | Yes |
| Smart cards issued | Yes |

Accessibility Information

| | |
|--|---|
| Accessibility Category | B2 |
| Staffed help available | Yes |
| Step-free access | No |
| Step-free access note | This station has step free access to both platforms however these are via steep ramps in particular to the Bath Spa bound platform. |
| Designated meeting point for Assisted travel | By Ticket Machine, plat 1 |
| Accessible Toilets available | No |
| Wheelchairs available | No |
| Nearest station(s) with more facilities | Bath Spa |

Customer facilities and Information

| | |
|---|-----|
| Toilets Available (opening hours may vary) | No |
| Baby changing facilities (opening hours may vary) | No |
| Seating area | Yes |
| Waiting room (opening hours may vary) | No |
| Refreshments available (opening hours may vary) | No |
| Customer help points | Yes |
| Customer Information screens | Yes |
| Automated Station Announcements | Yes |

Getting to and from the station

| | |
|-------------------------------|-----|
| Station Car Park(s) available | No |
| Bike Racks available | Yes |
| Taxi rank | No |

Security

| | |
|-------------------------------|-----|
| CCTV | Yes |
| Secure Stations Accreditation | Yes |

Oxford (OXF)

Park End Street, Oxford OX1 1HS

GWR

| | |
|---|--------------------------------------|
| Ticket Office | Yes |
| Ticket Office minimum opening hours (weekdays) | 0600 - 2000 |
| Ticket Office minimum opening hours (Saturdays) | 0730 - 2000 |
| Ticket Office minimum opening hours (Sundays) | 0800 - 1900 |
| Station staffing hours | 24 hours (M-Sa), 0700 - 0000 (Su) |
| Ticket machine available (including for collection of pre-purchased tickets) | Yes |
| Smart cards issued | Yes |

Accessibility Information

| | |
|--|---|
| Accessibility Category | A |
| Staffed help available | Yes |
| Step-free access | Yes |
| Step-free access note | This station has step free access to all platforms via lifts and an overbridge to access platform 4 |
| Designated meeting point for Assisted travel | Help Desk on Main Concourse |
| Accessible Toilets available | Yes |
| Wheelchairs available | Yes |
| Nearest station(s) with more facilities | N/A |

Customer facilities and Information

| | |
|---|-----|
| Toilets Available (opening hours may vary) | Yes |
| Baby changing facilities (opening hours may vary) | Yes |
| Seating area | Yes |
| Waiting room (opening hours may vary) | Yes |
| Refreshments available (opening hours may vary) | Yes |
| Customer help points | Yes |
| Customer Information screens | Yes |
| Automated Station Announcements | Yes |

Getting to and from the station

| | |
|-------------------------------|-----|
| Station Car Park(s) available | Yes |
| Bike Racks available | Yes |
| Taxi rank | Yes |

Security

| | |
|-------------------------------|-----|
| CCTV | Yes |
| Secure Stations Accreditation | Yes |

| | |
|---|---|
| Ticket Office | Yes |
| Ticket Office minimum opening hours (weekdays) | 0655 - 1800 |
| Ticket Office minimum opening hours (Saturdays) | 0730 - 1655 |
| Ticket Office minimum opening hours (Sundays) | 0940 - 1640 |
| Station staffing hours | 0830 - 1715 (M-F), 0830 - 1655 (Sa), 1010 - 1630 (Su) |
| Ticket machine available (including for collection of pre-purchased tickets) | Yes |
| Smart cards issued | Yes |

Accessibility Information

| | |
|--|---|
| Accessibility Category | B1 |
| Staffed help available | Yes |
| Step-free access | Yes |
| Step-free access note | Station Step free access available to both platforms, access between platforms via level crossing to the north of the station |
| Designated meeting point for Assisted travel | Ticket Office |
| Accessible Toilets available | Yes |
| Wheelchairs available | Yes |
| Nearest station(s) with more facilities | N/A |

Customer facilities and Information

| | |
|---|-----|
| Toilets Available (opening hours may vary) | Yes |
| Baby changing facilities (opening hours may vary) | Yes |
| Seating area | Yes |
| Waiting room (opening hours may vary) | No |
| Refreshments available (opening hours may vary) | No |
| Customer help points | Yes |
| Customer Information screens | Yes |
| Automated Station Announcements | Yes |

Getting to and from the station

| | |
|-------------------------------|-----|
| Station Car Park(s) available | Yes |
| Bike Racks available | Yes |
| Taxi rank | Yes |

Security

| | |
|-------------------------------|-----|
| CCTV | Yes |
| Secure Stations Accreditation | Yes |

Pangbourne (PAN)

Shooters Hill, Pangbourne, Berkshire RG8 7DY

GWR

| | |
|---|--|
| Ticket Office | Yes |
| Ticket Office minimum opening hours (weekdays) | 0620 - 1250 |
| Ticket Office minimum opening hours (Saturdays) | 0700 - 1330 |
| Ticket Office minimum opening hours (Sundays) | Closed |
| Station staffing hours | 0610 - 1310 (M-F), 0650 - 1350 (Sa) |
| Ticket machine available (including for collection of pre-purchased tickets) | Yes |
| Smart cards issued | Yes |

Accessibility Information

| | |
|--|---|
| Accessibility Category | B3 |
| Staffed help available | Yes (During Staffed hours) |
| Step-free access | No |
| Step-free access note | This station has step free access to the Reading bound platform however Didcot bound can only be accessed via subway and stairs |
| Designated meeting point for Assisted travel | Ticket Office |
| Accessible Toilets available | No |
| Wheelchairs available | No |
| Nearest station(s) with more facilities | Tilehurst |

Customer facilities and Information

| | |
|---|-----|
| Toilets Available (opening hours may vary) | Yes |
| Baby changing facilities (opening hours may vary) | No |
| Seating area | Yes |
| Waiting room (opening hours may vary) | Yes |
| Refreshments available (opening hours may vary) | Yes |
| Customer help points | Yes |
| Customer Information screens | Yes |
| Automated Station Announcements | Yes |

Getting to and from the station

| | |
|-------------------------------|-----|
| Station Car Park(s) available | Yes |
| Bike Racks available | Yes |
| Taxi rank | No |

Security

| | |
|-------------------------------|-----|
| CCTV | Yes |
| Secure Stations Accreditation | Yes |

Par (PAR)

Eastcliffe Road, Par, Cornwall PL24 2LT

GWR

302

| | |
|---|--------------------|
| Ticket Office | Yes |
| Ticket Office minimum opening hours (weekdays) | 0730 - 1400 |
| Ticket Office minimum opening hours (Saturdays) | 0800 - 1430 |
| Ticket Office minimum opening hours (Sundays) | Closed |
| Station staffing hours | 0730 - 1430 (M-Sa) |
| Ticket machine available (including for collection of pre-purchased tickets) | Yes |
| Smart cards issued | Yes |

Accessibility Information

| | |
|--|---|
| Accessibility Category | B3 |
| Staffed help available | Yes (During Staffed hours) |
| Step-free access | No |
| Step-free access note | This station has a degree of step free access but only to Platform 1 southbound services all remaining platforms can only be accessed via a step bridge |
| Designated meeting point for Assisted travel | Ticket Office |
| Accessible Toilets available | No |
| Wheelchairs available | Yes |
| Nearest station(s) with more facilities | St Austell |

Customer facilities and Information

| | |
|---|-----|
| Toilets Available (opening hours may vary) | Yes |
| Baby changing facilities (opening hours may vary) | No |
| Seating area | Yes |
| Waiting room (opening hours may vary) | Yes |
| Refreshments available (opening hours may vary) | No |
| Customer help points | Yes |
| Customer Information screens | Yes |
| Automated Station Announcements | Yes |

Getting to and from the station

| | |
|-------------------------------|-----|
| Station Car Park(s) available | Yes |
| Bike Racks available | Yes |
| Taxi rank | No |

Security

| | |
|-------------------------------|-----|
| CCTV | Yes |
| Secure Stations Accreditation | Yes |

Parson Street (PSN)

Parson Street, Bedminster, Bristol BS3 5PU

GWR

304

| | |
|---|-----------|
| Ticket Office | No |
| Ticket Office minimum opening hours (weekdays) | Unstaffed |
| Ticket Office minimum opening hours (Saturdays) | Unstaffed |
| Ticket Office minimum opening hours (Sundays) | Unstaffed |
| Station staffing hours | None |
| Ticket machine available (including for collection of pre-purchased tickets) | Yes |
| Smart cards issued | No |

Accessibility Information

| | |
|--|--|
| Accessibility Category | C |
| Staffed help available | No |
| Step-free access | No |
| Step-free access note | This station does not have step free access to the platforms |
| Designated meeting point for Assisted travel | N/A |
| Accessible Toilets available | No |
| Wheelchairs available | No |
| Nearest station(s) with more facilities | Bristol Temple Meads |

Customer facilities and Information

| | |
|---|-----|
| Toilets Available (opening hours may vary) | No |
| Baby changing facilities (opening hours may vary) | No |
| Seating area | Yes |
| Waiting room (opening hours may vary) | No |
| Refreshments available (opening hours may vary) | No |
| Customer help points | Yes |
| Customer Information screens | Yes |
| Automated Station Announcements | Yes |

Getting to and from the station

| | |
|-------------------------------|----|
| Station Car Park(s) available | No |
| Bike Racks available | No |
| Taxi rank | No |

Security

| | |
|-------------------------------|-----|
| CCTV | Yes |
| Secure Stations Accreditation | No |

Patchway (PWY)

GWR

306

Station Road, Patchway, Bristol, South Gloucs. BS34 6LP

| | |
|---|-----------|
| Ticket Office | No |
| Ticket Office minimum opening hours (weekdays) | Unstaffed |
| Ticket Office minimum opening hours (Saturdays) | Unstaffed |
| Ticket Office minimum opening hours (Sundays) | Unstaffed |
| Station staffing hours | None |
| Ticket machine available (including for collection of pre-purchased tickets) | No |
| Smart cards issued | No |

Accessibility Information

| | |
|--|---|
| Accessibility Category | A |
| Staffed help available | No |
| Step-free access | Yes |
| Step-free access note | This station has step free access to all platforms. In the interests of safety and security, access to the lifts are controlled remotely. Please allow additional time to catch your train to allow the operator to call the lift on your behalf. |
| Designated meeting point for Assisted travel | N/A |
| Accessible Toilets available | No |
| Wheelchairs available | No |
| Nearest station(s) with more facilities | N/A |

Customer facilities and Information

| | |
|---|-----|
| Toilets Available (opening hours may vary) | No |
| Baby changing facilities (opening hours may vary) | No |
| Seating area | Yes |
| Waiting room (opening hours may vary) | No |
| Refreshments available (opening hours may vary) | No |
| Customer help points | Yes |
| Customer Information screens | No |
| Automated Station Announcements | No |

Getting to and from the station

| | |
|-------------------------------|-----|
| Station Car Park(s) available | Yes |
| Bike Racks available | Yes |
| Taxi rank | No |

Security

| | |
|-------------------------------|-----|
| CCTV | Yes |
| Secure Stations Accreditation | Yes |

Penmere (PNM)

GWR

308

Penmere Hill, Penmere, Falmouth, Cornwall TR11 2QZ

| | |
|---|-----------|
| Ticket Office | No |
| Ticket Office minimum opening hours (weekdays) | Unstaffed |
| Ticket Office minimum opening hours (Saturdays) | Unstaffed |
| Ticket Office minimum opening hours (Sundays) | Unstaffed |
| Station staffing hours | None |
| Ticket machine available (including for collection of pre-purchased tickets) | Yes |
| Smart cards issued | No |

Accessibility Information

| | |
|--|--|
| Accessibility Category | A |
| Staffed help available | No |
| Step-free access | Yes |
| Step-free access note | This station has step free access to the platform. This is via a ramp from the car park |
| Designated meeting point for Assisted travel | N/A |
| Accessible Toilets available | No |
| Wheelchairs available | No |
| Nearest station(s) with more facilities | Truro or Penryn |

Customer facilities and Information

| | |
|---|-----|
| Toilets Available (opening hours may vary) | No |
| Baby changing facilities (opening hours may vary) | No |
| Seating area | Yes |
| Waiting room (opening hours may vary) | No |
| Refreshments available (opening hours may vary) | No |
| Customer help points | Yes |
| Customer Information screens | No |
| Automated Station Announcements | No |

Getting to and from the station

| | |
|-------------------------------|-----|
| Station Car Park(s) available | Yes |
| Bike Racks available | Yes |
| Taxi rank | No |

Security

| | |
|-------------------------------|-----|
| CCTV | No |
| Secure Stations Accreditation | Yes |

Penryn (PYN)

Station Road, Penryn, Falmouth, Cornwall TR10 8HF

GWR

310

| | |
|---|-----------|
| Ticket Office | No |
| Ticket Office minimum opening hours (weekdays) | Unstaffed |
| Ticket Office minimum opening hours (Saturdays) | Unstaffed |
| Ticket Office minimum opening hours (Sundays) | Unstaffed |
| Station staffing hours | None |
| Ticket machine available (including for collection of pre-purchased tickets) | Yes |
| Smart cards issued | No |

Accessibility Information

| | |
|--|---|
| Accessibility Category | A |
| Staffed help available | No |
| Step-free access | Yes |
| Step-free access note | This station has step free access to the platform from the car park |
| Designated meeting point for Assisted travel | N/A |
| Accessible Toilets available | No |
| Wheelchairs available | No |
| Nearest station(s) with more facilities | N/A |

Customer facilities and Information

| | |
|---|-----|
| Toilets Available (opening hours may vary) | No |
| Baby changing facilities (opening hours may vary) | No |
| Seating area | Yes |
| Waiting room (opening hours may vary) | No |
| Refreshments available (opening hours may vary) | No |
| Customer help points | Yes |
| Customer Information screens | Yes |
| Automated Station Announcements | Yes |

Getting to and from the station

| | |
|-------------------------------|-----|
| Station Car Park(s) available | Yes |
| Bike Racks available | Yes |
| Taxi rank | No |

Security

| | |
|-------------------------------|-----|
| CCTV | Yes |
| Secure Stations Accreditation | Yes |

Penzance (PNZ)

Wharf Road, Penzance, Cornwall TR18 2LT

GWR

| | |
|---|---|
| Ticket Office | Yes |
| Ticket Office minimum opening hours (weekdays) | 0645 - 1930 |
| Ticket Office minimum opening hours (Saturdays) | 0615 - 1810 |
| Ticket Office minimum opening hours (Sundays) | 0845 - 1730 |
| Station staffing hours | 0450 - 0145 (M-F), 0500 - 0145 (Sa), 0700 - 0100 (Su) |
| Ticket machine available (including for collection of pre-purchased tickets) | Yes |
| Smart cards issued | Yes |

Accessibility Information

| | |
|--|--|
| Accessibility Category | A |
| Staffed help available | Yes |
| Step-free access | Yes |
| Step-free access note | This station has step free access to the platforms |
| Designated meeting point for Assisted travel | Passenger Assistance Office on Platform 3 |
| Accessible Toilets available | Yes |
| Wheelchairs available | Yes |
| Nearest station(s) with more facilities | N/A |

Customer facilities and Information

| | |
|---|-----|
| Toilets Available (opening hours may vary) | Yes |
| Baby changing facilities (opening hours may vary) | No |
| Seating area | Yes |
| Waiting room (opening hours may vary) | Yes |
| Refreshments available (opening hours may vary) | Yes |
| Customer help points | Yes |
| Customer Information screens | Yes |
| Automated Station Announcements | Yes |

Getting to and from the station

| | |
|-------------------------------|-----|
| Station Car Park(s) available | Yes |
| Bike Racks available | Yes |
| Taxi rank | Yes |

Security

| | |
|-------------------------------|-----|
| CCTV | Yes |
| Secure Stations Accreditation | Yes |

Perranwell (PRW)

Station Hill, Perranwell, Truro TR3 7JY

GWR

314

| | |
|---|-----------|
| Ticket Office | No |
| Ticket Office minimum opening hours (weekdays) | Unstaffed |
| Ticket Office minimum opening hours (Saturdays) | Unstaffed |
| Ticket Office minimum opening hours (Sundays) | Unstaffed |
| Station staffing hours | None |
| Ticket machine available (including for collection of pre-purchased tickets) | No |
| Smart cards issued | No |

Accessibility Information

| | |
|--|---|
| Accessibility Category | A |
| Staffed help available | No |
| Step-free access | Yes |
| Step-free access note | This station has step free access to the platform |
| Designated meeting point for Assisted travel | N/A |
| Accessible Toilets available | No |
| Wheelchairs available | No |
| Nearest station(s) with more facilities | Truro or Penryn |

Customer facilities and Information

| | |
|---|-----|
| Toilets Available (opening hours may vary) | No |
| Baby changing facilities (opening hours may vary) | No |
| Seating area | Yes |
| Waiting room (opening hours may vary) | No |
| Refreshments available (opening hours may vary) | No |
| Customer help points | Yes |
| Customer Information screens | No |
| Automated Station Announcements | No |

Getting to and from the station

| | |
|-------------------------------|-----|
| Station Car Park(s) available | Yes |
| Bike Racks available | Yes |
| Taxi rank | No |

Security

| | |
|-------------------------------|-----|
| CCTV | No |
| Secure Stations Accreditation | Yes |

Pershore (PSH)

Station Road, Pershore, Worcestershire WR10 6FG

GWR

316

| | |
|---|-----------|
| Ticket Office | No |
| Ticket Office minimum opening hours (weekdays) | Unstaffed |
| Ticket Office minimum opening hours (Saturdays) | Unstaffed |
| Ticket Office minimum opening hours (Sundays) | Unstaffed |
| Station staffing hours | None |
| Ticket machine available (including for collection of pre-purchased tickets) | Yes |
| Smart cards issued | No |

Accessibility Information

| | |
|--|---|
| Accessibility Category | A |
| Staffed help available | No |
| Step-free access | Yes |
| Step-free access note | This station has step free access to the platform |
| Designated meeting point for Assisted travel | N/A |
| Accessible Toilets available | No |
| Wheelchairs available | No |
| Nearest station(s) with more facilities | N/A |

Customer facilities and Information

| | |
|---|-----|
| Toilets Available (opening hours may vary) | No |
| Baby changing facilities (opening hours may vary) | No |
| Seating area | Yes |
| Waiting room (opening hours may vary) | No |
| Refreshments available (opening hours may vary) | No |
| Customer help points | Yes |
| Customer Information screens | Yes |
| Automated Station Announcements | Yes |

Getting to and from the station

| | |
|-------------------------------|-----|
| Station Car Park(s) available | Yes |
| Bike Racks available | Yes |
| Taxi rank | No |

Security

| | |
|-------------------------------|-----|
| CCTV | Yes |
| Secure Stations Accreditation | Yes |

Pewsey (PEW)

North Street, Pewsey, Wiltshire SN9 5ER

GWR

318

| | |
|---|--|
| Ticket Office | Yes |
| Ticket Office minimum opening hours (weekdays) | 0610 - 1240 |
| Ticket Office minimum opening hours (Saturdays) | 0710 - 1340 |
| Ticket Office minimum opening hours (Sundays) | Unstaffed |
| Station staffing hours | 0600 - 1300 (M-F), 0700 - 1400 (Sa) |
| Ticket machine available (including for collection of pre-purchased tickets) | Yes |
| Smart cards issued | Yes |

Accessibility Information

| | |
|--|--|
| Accessibility Category | B2 |
| Staffed help available | Yes (During Staffed hours) |
| Step-free access | No |
| Step-free access note | Both platforms can be accessed step free however this is via local roads and steep driveways and would be best arriving by Car or taxi |
| Designated meeting point for Assisted travel | Ticket Office |
| Accessible Toilets available | Yes |
| Wheelchairs available | No |
| Nearest station(s) with more facilities | Newbury or Westbury |

Customer facilities and Information

| | |
|---|-----|
| Toilets Available (opening hours may vary) | Yes |
| Baby changing facilities (opening hours may vary) | No |
| Seating area | Yes |
| Waiting room (opening hours may vary) | Yes |
| Refreshments available (opening hours may vary) | No |
| Customer help points | Yes |
| Customer Information screens | Yes |
| Automated Station Announcements | Yes |

Getting to and from the station

| | |
|-------------------------------|-----|
| Station Car Park(s) available | Yes |
| Bike Racks available | Yes |
| Taxi rank | No |

Security

| | |
|-------------------------------|-----|
| CCTV | Yes |
| Secure Stations Accreditation | Yes |

Pilning (PIL)

Station Road, Pilning, South Gloucestershire BS35 4JT

GWR

320

| | |
|---|-----------|
| Ticket Office | No |
| Ticket Office minimum opening hours (weekdays) | Unstaffed |
| Ticket Office minimum opening hours (Saturdays) | Unstaffed |
| Ticket Office minimum opening hours (Sundays) | Unstaffed |
| Station staffing hours | None |
| Ticket machine available (including for collection of pre-purchased tickets) | No |
| Smart cards issued | No |

Accessibility Information

| | |
|--|--|
| Accessibility Category | A |
| Staffed help available | No |
| Step-free access | Yes |
| Step-free access note | This station has step free access to the platform. Only one platform in use |
| Designated meeting point for Assisted travel | N/A |
| Accessible Toilets available | No |
| Wheelchairs available | No |
| Nearest station(s) with more facilities | Bristol Parkway |

Customer facilities and Information

| | |
|---|-----|
| Toilets Available (opening hours may vary) | No |
| Baby changing facilities (opening hours may vary) | No |
| Seating area | Yes |
| Waiting room (opening hours may vary) | No |
| Refreshments available (opening hours may vary) | No |
| Customer help points | Yes |
| Customer Information screens | No |
| Automated Station Announcements | No |

Getting to and from the station

| | |
|-------------------------------|----|
| Station Car Park(s) available | No |
| Bike Racks available | No |
| Taxi rank | No |

Security

| | |
|-------------------------------|-----|
| CCTV | Yes |
| Secure Stations Accreditation | No |

| | |
|---|-------------------------------------|
| Ticket Office | Yes |
| Ticket Office minimum opening hours (weekdays) | 0625 - 2000 |
| Ticket Office minimum opening hours (Saturdays) | 0625 - 1900 |
| Ticket Office minimum opening hours (Sundays) | 0800 - 1900 |
| Station staffing hours | 0430-0100 (M-Sa), 0800-0000 (Su) |
| Ticket machine available (including for collection of pre-purchased tickets) | Yes |
| Smart cards issued | Yes |

| | |
|--|---|
| Accessibility Category | A |
| Staffed help available | Yes |
| Step-free access | Yes |
| Step-free access note | This station has step free access to all platforms via lifts and the station subway |
| Designated meeting point for Assisted travel | Gateline |
| Accessible Toilets available | Yes |
| Wheelchairs available | Yes |
| Nearest station(s) with more facilities | N/A |

| | |
|---|-----|
| Toilets Available (opening hours may vary) | Yes |
| Baby changing facilities (opening hours may vary) | Yes |
| Seating area | Yes |
| Waiting room (opening hours may vary) | Yes |
| Refreshments available (opening hours may vary) | Yes |
| Customer help points | Yes |
| Customer Information screens | Yes |
| Automated Station Announcements | Yes |

| | |
|-------------------------------|-----|
| Station Car Park(s) available | Yes |
| Bike Racks available | Yes |
| Taxi rank | Yes |

| | |
|-------------------------------|-----|
| CCTV | Yes |
| Secure Stations Accreditation | Yes |

Polsloe Bridge (POL)

Pinhoe Road, Polsloe Bridge, Exeter, Devon EX4 8AB

GWR

324

| | |
|---|-----------|
| Ticket Office | No |
| Ticket Office minimum opening hours (weekdays) | Unstaffed |
| Ticket Office minimum opening hours (Saturdays) | Unstaffed |
| Ticket Office minimum opening hours (Sundays) | Unstaffed |
| Station staffing hours | None |
| Ticket machine available (including for collection of pre-purchased tickets) | No |
| Smart cards issued | No |

Accessibility Information

| | |
|--|---|
| Accessibility Category | C |
| Staffed help available | No |
| Step-free access | No |
| Step-free access note | This station has step free access to all platforms via lifts and the station subway |
| Designated meeting point for Assisted travel | N/A |
| Accessible Toilets available | No |
| Wheelchairs available | No |
| Nearest station(s) with more facilities | Exeter Central |

Customer facilities and Information

| | |
|---|-----|
| Toilets Available (opening hours may vary) | No |
| Baby changing facilities (opening hours may vary) | No |
| Seating area | Yes |
| Waiting room (opening hours may vary) | No |
| Refreshments available (opening hours may vary) | No |
| Customer help points | Yes |
| Customer Information screens | Yes |
| Automated Station Announcements | Yes |

Getting to and from the station

| | |
|-------------------------------|----|
| Station Car Park(s) available | No |
| Bike Racks available | No |
| Taxi rank | No |

Security

| | |
|-------------------------------|-----|
| CCTV | Yes |
| Secure Stations Accreditation | No |

Portsmouth Arms (PMA)

GWR

326

Portsmouth Arms, Umberleigh, Devon EX37 9NB

This station is a Request stop

| | |
|---|-----------|
| Ticket Office | No |
| Ticket Office minimum opening hours (weekdays) | Unstaffed |
| Ticket Office minimum opening hours (Saturdays) | Unstaffed |
| Ticket Office minimum opening hours (Sundays) | Unstaffed |
| Station staffing hours | None |
| Ticket machine available (including for collection of pre-purchased tickets) | No |
| Smart cards issued | No |

Accessibility Information

| | |
|--|---|
| Accessibility Category | A |
| Staffed help available | No |
| Step-free access | Yes |
| Step-free access note | This station has step free access to the platform |
| Designated meeting point for Assisted travel | N/A |
| Accessible Toilets available | No |
| Wheelchairs available | No |
| Nearest station(s) with more facilities | Umberleigh and Barnstaple |

Customer facilities and Information

| | |
|---|-----|
| Toilets Available (opening hours may vary) | No |
| Baby changing facilities (opening hours may vary) | No |
| Seating area | Yes |
| Waiting room (opening hours may vary) | No |
| Refreshments available (opening hours may vary) | No |
| Customer help points | Yes |
| Customer Information screens | No |
| Automated Station Announcements | No |

Getting to and from the station

| | |
|-------------------------------|-----|
| Station Car Park(s) available | No |
| Bike Racks available | Yes |
| Taxi rank | No |

Security

| | |
|-------------------------------|-----|
| CCTV | No |
| Secure Stations Accreditation | Yes |

Portway Park & Ride (PRI)

GWR

328

Off Portway (the A4), Shirehampton, Bristol, BS11 9QF

| | |
|---|-----------|
| Ticket Office | No |
| Ticket Office minimum opening hours (weekdays) | Unstaffed |
| Ticket Office minimum opening hours (Saturdays) | Unstaffed |
| Ticket Office minimum opening hours (Sundays) | Unstaffed |
| Station staffing hours | None |
| Ticket machine available (including for collection of pre-purchased tickets) | Yes |
| Smart cards issued | No |

Accessibility Information

| | |
|--|----------------------|
| Accessibility Category | A |
| Staffed help available | No |
| Step-free access | Yes |
| Step-free access note | None |
| Designated meeting point for Assisted travel | None |
| Accessible Toilets available | No |
| Wheelchairs available | No |
| Nearest station(s) with more facilities | Bristol Temple Meads |

Customer facilities and Information

| | |
|---|-----|
| Toilets Available (opening hours may vary) | No |
| Baby changing facilities (opening hours may vary) | No |
| Seating area | No |
| Waiting room (opening hours may vary) | Yes |
| Refreshments available (opening hours may vary) | No |
| Customer help points | Yes |
| Customer Information screens | Yes |
| Automated Station Announcements | Yes |

Getting to and from the station

| | |
|-------------------------------|---|
| Station Car Park(s) available | Yes (A Bristol City Council Council car park) |
| Bike Racks available | Yes |
| Taxi rank | No |

Security

| | |
|-------------------------------|-----|
| CCTV | Yes |
| Secure Stations Accreditation | No |

Quintrell Downs (QUI)

Quintrell Downs, Newquay, Cornwall TR8 4LJ

GWR

330

| | |
|---|-----------|
| Ticket Office | No |
| Ticket Office minimum opening hours (weekdays) | Unstaffed |
| Ticket Office minimum opening hours (Saturdays) | Unstaffed |
| Ticket Office minimum opening hours (Sundays) | Unstaffed |
| Station staffing hours | None |
| Ticket machine available (including for collection of pre-purchased tickets) | No |
| Smart cards issued | No |

Accessibility Information

| | |
|--|---|
| Accessibility Category | B1 |
| Staffed help available | No |
| Step-free access | No |
| Step-free access note | This station has step free access to the platform but a kissing gate prevents wheelchair access |
| Designated meeting point for Assisted travel | N/A |
| Accessible Toilets available | No |
| Wheelchairs available | No |
| Nearest station(s) with more facilities | Newquay |

Customer facilities and Information

| | |
|---|-----|
| Toilets Available (opening hours may vary) | No |
| Baby changing facilities (opening hours may vary) | No |
| Seating area | Yes |
| Waiting room (opening hours may vary) | No |
| Refreshments available (opening hours may vary) | No |
| Customer help points | Yes |
| Customer Information screens | No |
| Automated Station Announcements | No |

Getting to and from the station

| | |
|-------------------------------|-----|
| Station Car Park(s) available | No |
| Bike Racks available | Yes |
| Taxi rank | No |

Security

| | |
|-------------------------------|-----|
| CCTV | No |
| Secure Stations Accreditation | Yes |

Radley (RAD)

Foxborough Road, Radley, Oxfordshire OX14 3AB

GWR

332

| | |
|---|-----------|
| Ticket Office | No |
| Ticket Office minimum opening hours (weekdays) | Unstaffed |
| Ticket Office minimum opening hours (Saturdays) | Unstaffed |
| Ticket Office minimum opening hours (Sundays) | Unstaffed |
| Station staffing hours | None |
| Ticket machine available (including for collection of pre-purchased tickets) | Yes |
| Smart cards issued | No |

Accessibility Information

| | |
|--|--|
| Accessibility Category | B3 |
| Staffed help available | No |
| Step-free access | No |
| Step-free access note | This station has a degree of step free access to the platform. Oxford bound services can be accessed step free however Platform 2 cannot be accessed step free (Didcot bound). |
| Designated meeting point for Assisted travel | N/A |
| Accessible Toilets available | No |
| Wheelchairs available | No |
| Nearest station(s) with more facilities | Culham or Didcot Parkway |

Customer facilities and Information

| | |
|---|-----|
| Toilets Available (opening hours may vary) | No |
| Baby changing facilities (opening hours may vary) | No |
| Seating area | Yes |
| Waiting room (opening hours may vary) | No |
| Refreshments available (opening hours may vary) | No |
| Customer help points | Yes |
| Customer Information screens | Yes |
| Automated Station Announcements | Yes |

Getting to and from the station

| | |
|-------------------------------|-----|
| Station Car Park(s) available | Yes |
| Bike Racks available | Yes |
| Taxi rank | No |

Security

| | |
|-------------------------------|-----|
| CCTV | Yes |
| Secure Stations Accreditation | Yes |

Reading (RDG)

Station Hill, Reading, Berkshire RG1 1LZ

NR

334

| | |
|---|-------------|
| Ticket Office | Yes |
| Ticket Office minimum opening hours (weekdays) | 0615 - 2200 |
| Ticket Office minimum opening hours (Saturdays) | 0615 - 2200 |
| Ticket Office minimum opening hours (Sundays) | 0715 - 2200 |
| Station staffing hours | 24 hours |
| Ticket machine available (including for collection of pre-purchased tickets) | Yes |
| Smart cards issued | Yes |

Accessibility Information

| | |
|--|---|
| Accessibility Category | A |
| Staffed help available | Yes |
| Step-free access | Yes |
| Step-free access note | Platforms can be reached via lift and bridge |
| Designated meeting point for Assisted travel | Main Entrance Helpdesk or North Entrance Gateline |
| Accessible Toilets available | Yes |
| Wheelchairs available | Yes |
| Nearest station(s) with more facilities | N/A |

Customer facilities and Information

| | |
|---|-----|
| Toilets Available (opening hours may vary) | Yes |
| Baby changing facilities (opening hours may vary) | Yes |
| Seating area | Yes |
| Waiting room (opening hours may vary) | Yes |
| Refreshments available (opening hours may vary) | Yes |
| Customer help points | Yes |
| Customer Information screens | Yes |
| Automated Station Announcements | Yes |

Getting to and from the station

| | |
|-------------------------------|-----|
| Station Car Park(s) available | Yes |
| Bike Racks available | Yes |
| Taxi rank | Yes |

Security

| | |
|-------------------------------|-----|
| CCTV | Yes |
| Secure Stations Accreditation | Yes |

Reading Green Park (RGP)

Flagstaff Road, Reading, Berkshire, RG2 6DN

GWR

336

| | |
|---|-----------|
| Ticket Office | Yes |
| Ticket Office minimum opening hours (weekdays) | 0645-1815 |
| Ticket Office minimum opening hours (Saturdays) | 0645-1815 |
| Ticket Office minimum opening hours (Sundays) | 1015-1645 |
| Station staffing hours | 0630-1830 |
| Ticket machine available (including for collection of pre-purchased tickets) | Yes |
| Smart cards issued | No |

Accessibility Information

| | |
|--|------------------------------|
| Accessibility Category | A |
| Staffed help available | Yes |
| Step-free access | Yes |
| Step-free access note | None |
| Designated meeting point for Assisted travel | By station building entrance |
| Accessible Toilets available | Yes |
| Wheelchairs available | No |
| Nearest station(s) with more facilities | Reading |

Customer facilities and Information

| | |
|---|-----|
| Toilets Available (opening hours may vary) | Yes |
| Baby changing facilities (opening hours may vary) | Yes |
| Seating area | Yes |
| Waiting room (opening hours may vary) | Yes |
| Refreshments available (opening hours may vary) | No |
| Customer help points | Yes |
| Customer Information screens | Yes |
| Automated Station Announcements | Yes |

Getting to and from the station

| | |
|-------------------------------|--|
| Station Car Park(s) available | Yes (A Reading Borough Council car park) |
| Bike Racks available | Yes |
| Taxi rank | Yes |

Security

| | |
|-------------------------------|-----|
| CCTV | Yes |
| Secure Stations Accreditation | No |

Reading West (RDW)

Oxford Road, Reading, Berkshire RG1 7PY

GWR

338

| | |
|---|-------------------|
| Ticket Office | Yes |
| Ticket Office minimum opening hours (weekdays) | 0630 - 1045 |
| Ticket Office minimum opening hours (Saturdays) | Closed |
| Ticket Office minimum opening hours (Sundays) | Closed |
| Station staffing hours | 0630 - 1115 (M-F) |
| Ticket machine available (including for collection of pre-purchased tickets) | Yes |
| Smart cards issued | Yes |

Accessibility Information

| | |
|--|--|
| Accessibility Category | B3 |
| Staffed help available | No |
| Step-free access | No |
| Step-free access note | This station has a degree of step free access but only to Platform 1 and only if accessed via Tilehurst Road. Otherwise this station can be classified as Category C |
| Designated meeting point for Assisted travel | Ticket Office |
| Accessible Toilets available | No |
| Wheelchairs available | No |
| Nearest station(s) with more facilities | Reading |

Customer facilities and Information

| | |
|---|-----|
| Toilets Available (opening hours may vary) | No |
| Baby changing facilities (opening hours may vary) | No |
| Seating area | Yes |
| Waiting room (opening hours may vary) | No |
| Refreshments available (opening hours may vary) | No |
| Customer help points | Yes |
| Customer Information screens | Yes |
| Automated Station Announcements | Yes |

Getting to and from the station

| | |
|-------------------------------|----|
| Station Car Park(s) available | No |
| Bike Racks available | No |
| Taxi rank | No |

Security

| | |
|-------------------------------|-----|
| CCTV | Yes |
| Secure Stations Accreditation | No |

Redland (RDA)

South Road, Redland, Bristol BS6 6QP

GWR

340

| | |
|---|-----------|
| Ticket Office | No |
| Ticket Office minimum opening hours (weekdays) | Unstaffed |
| Ticket Office minimum opening hours (Saturdays) | Unstaffed |
| Ticket Office minimum opening hours (Sundays) | Unstaffed |
| Station staffing hours | None |
| Ticket machine available (including for collection of pre-purchased tickets) | Yes |
| Smart cards issued | No |

Accessibility Information

| | |
|--|---|
| Accessibility Category | A |
| Staffed help available | No |
| Step-free access | Yes |
| Step-free access note | This station has step free access to the platform |
| Designated meeting point for Assisted travel | N/A |
| Accessible Toilets available | No |
| Wheelchairs available | No |
| Nearest station(s) with more facilities | N/A |

Customer facilities and Information

| | |
|---|-----|
| Toilets Available (opening hours may vary) | No |
| Baby changing facilities (opening hours may vary) | No |
| Seating area | Yes |
| Waiting room (opening hours may vary) | No |
| Refreshments available (opening hours may vary) | No |
| Customer help points | Yes |
| Customer Information screens | Yes |
| Automated Station Announcements | No |

Getting to and from the station

| | |
|-------------------------------|-----|
| Station Car Park(s) available | No |
| Bike Racks available | Yes |
| Taxi rank | No |

Security

| | |
|-------------------------------|-----|
| CCTV | Yes |
| Secure Stations Accreditation | No |

Redruth (RED)

Station Road, Redruth, Cornwall TR15 2AB

GWR

| | |
|---|---|
| Ticket Office | Yes |
| Ticket Office minimum opening hours (weekdays) | 0730 - 1900 |
| Ticket Office minimum opening hours (Saturdays) | 0730 - 1900 |
| Ticket Office minimum opening hours (Sundays) | 0900 - 1630 |
| Station staffing hours | 0510 - 2230 (M-Sa), 0830 - 2230 (Su) |
| Ticket machine available (including for collection of pre-purchased tickets) | Yes |
| Smart cards issued | Yes |

Accessibility Information

| | |
|--|--|
| Accessibility Category | B2 |
| Staffed help available | Yes |
| Step-free access | Yes |
| Step-free access note | This station has a degree of step free access with step free available to both platforms. Transfer between platforms is via local roads and under the railway viaduct. Access roads are steep in places. |
| Designated meeting point for Assisted travel | Ticket Office |
| Accessible Toilets available | Yes |
| Wheelchairs available | Yes |
| Nearest station(s) with more facilities | N/A |

Customer facilities and Information

| | |
|---|-----|
| Toilets Available (opening hours may vary) | Yes |
| Baby changing facilities (opening hours may vary) | No |
| Seating area | Yes |
| Waiting room (opening hours may vary) | Yes |
| Refreshments available (opening hours may vary) | Yes |
| Customer help points | Yes |
| Customer Information screens | Yes |
| Automated Station Announcements | Yes |

Getting to and from the station

| | |
|-------------------------------|-----|
| Station Car Park(s) available | Yes |
| Bike Racks available | Yes |
| Taxi rank | Yes |

Security

| | |
|-------------------------------|-----|
| CCTV | Yes |
| Secure Stations Accreditation | Yes |

Roche (ROC)

GWR

344

Victoria Road, Roche, Cornwall PL26 8LG

This station is a Request stop

| | |
|---|-----------|
| Ticket Office | No |
| Ticket Office minimum opening hours (weekdays) | Unstaffed |
| Ticket Office minimum opening hours (Saturdays) | Unstaffed |
| Ticket Office minimum opening hours (Sundays) | Unstaffed |
| Station staffing hours | None |
| Ticket machine available (including for collection of pre-purchased tickets) | No |
| Smart cards issued | No |

Accessibility Information

| | |
|--|---|
| Accessibility Category | B2 |
| Staffed help available | No |
| Step-free access | No |
| Step-free access note | This station has a degree of step free access to the platform via a steep ramp and barrow crossing to the sole platform |
| Designated meeting point for Assisted travel | N/A |
| Accessible Toilets available | No |
| Wheelchairs available | No |
| Nearest station(s) with more facilities | Bugle or St Austell |

Customer facilities and Information

| | |
|---|-----|
| Toilets Available (opening hours may vary) | No |
| Baby changing facilities (opening hours may vary) | No |
| Seating area | Yes |
| Waiting room (opening hours may vary) | No |
| Refreshments available (opening hours may vary) | No |
| Customer help points | Yes |
| Customer Information screens | No |
| Automated Station Announcements | No |

Getting to and from the station

| | |
|-------------------------------|-----|
| Station Car Park(s) available | No |
| Bike Racks available | Yes |
| Taxi rank | No |

Security

| | |
|-------------------------------|-----|
| CCTV | No |
| Secure Stations Accreditation | Yes |

St Andrews Road (SAR)

St Andrews Road, Avonmouth, Bristol BS11 9HS

GWR

346

| | |
|---|-----------|
| Ticket Office | No |
| Ticket Office minimum opening hours (weekdays) | Unstaffed |
| Ticket Office minimum opening hours (Saturdays) | Unstaffed |
| Ticket Office minimum opening hours (Sundays) | Unstaffed |
| Station staffing hours | None |
| Ticket machine available (including for collection of pre-purchased tickets) | No |
| Smart cards issued | No |

Accessibility Information

| | |
|--|---|
| Accessibility Category | C |
| Staffed help available | No |
| Step-free access | No |
| Step-free access note | This station does not have step free access to the platform |
| Designated meeting point for Assisted travel | N/A |
| Accessible Toilets available | No |
| Wheelchairs available | No |
| Nearest station(s) with more facilities | Shirehampton or Patchway |

Customer facilities and Information

| | |
|---|-----|
| Toilets Available (opening hours may vary) | No |
| Baby changing facilities (opening hours may vary) | No |
| Seating area | Yes |
| Waiting room (opening hours may vary) | No |
| Refreshments available (opening hours may vary) | No |
| Customer help points | Yes |
| Customer Information screens | No |
| Automated Station Announcements | No |

Getting to and from the station

| | |
|-------------------------------|-----|
| Station Car Park(s) available | No |
| Bike Racks available | Yes |
| Taxi rank | No |

Security

| | |
|-------------------------------|-----|
| CCTV | No |
| Secure Stations Accreditation | Yes |

St Austell (SAU)

GWR

348

Station Approach, High Cross Street, St Austell, Cornwall PL25 4LA

| | |
|---|---|
| Ticket Office | Yes |
| Ticket Office minimum opening hours (weekdays) | 0730 - 1900 |
| Ticket Office minimum opening hours (Saturdays) | 0730 - 1900 |
| Ticket Office minimum opening hours (Sundays) | 0900 - 1630 |
| Station staffing hours | 0530 - 2015 (M-F), 0600 - 2015 (Sa), 0845 - 1645 (Su) |
| Ticket machine available (including for collection of pre-purchased tickets) | Yes |
| Smart cards issued | Yes |

Accessibility Information

| | |
|--|--|
| Accessibility Category | A |
| Staffed help available | Yes |
| Step-free access | Yes |
| Step-free access note | This station has step free access to both platforms via a liftbridge |
| Designated meeting point for Assisted travel | Ticket Office |
| Accessible Toilets available | Yes |
| Wheelchairs available | Yes |
| Nearest station(s) with more facilities | N/A |

Customer facilities and Information

| | |
|---|-----|
| Toilets Available (opening hours may vary) | Yes |
| Baby changing facilities (opening hours may vary) | No |
| Seating area | Yes |
| Waiting room (opening hours may vary) | Yes |
| Refreshments available (opening hours may vary) | Yes |
| Customer help points | Yes |
| Customer Information screens | Yes |
| Automated Station Announcements | Yes |

Getting to and from the station

| | |
|-------------------------------|-----|
| Station Car Park(s) available | Yes |
| Bike Racks available | Yes |
| Taxi rank | Yes |

Security

| | |
|-------------------------------|-----|
| CCTV | Yes |
| Secure Stations Accreditation | Yes |

St Budeaux Ferry Road (SBF)

GWR

350

Wolseley Road, St Budeaux, Plymouth, Devon PL5 1JJ

| | |
|---|-----------|
| Ticket Office | No |
| Ticket Office minimum opening hours (weekdays) | Unstaffed |
| Ticket Office minimum opening hours (Saturdays) | Unstaffed |
| Ticket Office minimum opening hours (Sundays) | Unstaffed |
| Station staffing hours | None |
| Ticket machine available (including for collection of pre-purchased tickets) | No |
| Smart cards issued | No |

Accessibility Information

| | |
|--|--|
| Accessibility Category | B2 |
| Staffed help available | No |
| Step-free access | Yes (Steep Ramp Access) |
| Step-free access note | This station has a degree of step free access, however both platforms can only be accessed via steep ramps with limited handrails for support. |
| Designated meeting point for Assisted travel | N/A |
| Accessible Toilets available | No |
| Wheelchairs available | No |
| Nearest station(s) with more facilities | Plymouth |

Customer facilities and Information

| | |
|---|-----|
| Toilets Available (opening hours may vary) | No |
| Baby changing facilities (opening hours may vary) | No |
| Seating area | No |
| Waiting room (opening hours may vary) | No |
| Refreshments available (opening hours may vary) | No |
| Customer help points | Yes |
| Customer Information screens | No |
| Automated Station Announcements | No |

Getting to and from the station

| | |
|-------------------------------|-----|
| Station Car Park(s) available | No |
| Bike Racks available | Yes |
| Taxi rank | No |

Security

| | |
|-------------------------------|-----|
| CCTV | No |
| Secure Stations Accreditation | Yes |

St Budeaux Victoria Road (SBV)

GWR

352

Wolseley Road, St Budeaux, Plymouth, Devon PL5 1JJ

| | |
|---|-----------|
| Ticket Office | No |
| Ticket Office minimum opening hours (weekdays) | Unstaffed |
| Ticket Office minimum opening hours (Saturdays) | Unstaffed |
| Ticket Office minimum opening hours (Sundays) | Unstaffed |
| Station staffing hours | None |
| Ticket machine available (including for collection of pre-purchased tickets) | No |
| Smart cards issued | No |

Accessibility Information

| | |
|--|--|
| Accessibility Category | B2 |
| Staffed help available | No |
| Step-free access | Yes (Steep Ramp Access) |
| Step-free access note | This station has step free access to the single platform but this can be accessed via a long ramp from a gated station entrance, there are limited handrails to the ramp and in places the gradient is moderate. |
| Designated meeting point for Assisted travel | N/A |
| Accessible Toilets available | No |
| Wheelchairs available | No |
| Nearest station(s) with more facilities | Plymouth |

Customer facilities and Information

| | |
|---|-----|
| Toilets Available (opening hours may vary) | No |
| Baby changing facilities (opening hours may vary) | No |
| Seating area | Yes |
| Waiting room (opening hours may vary) | No |
| Refreshments available (opening hours may vary) | No |
| Customer help points | Yes |
| Customer Information screens | Yes |
| Automated Station Announcements | No |

Getting to and from the station

| | |
|-------------------------------|-----|
| Station Car Park(s) available | No |
| Bike Racks available | Yes |
| Taxi rank | No |

Security

| | |
|-------------------------------|-----|
| CCTV | Yes |
| Secure Stations Accreditation | Yes |

St Columb Road (SCR)

GWR

354

Station Road, St Columb, Newquay, Cornwall TR9 6QY

This station is a Request stop

| | |
|---|-----------|
| Ticket Office | No |
| Ticket Office minimum opening hours (weekdays) | Unstaffed |
| Ticket Office minimum opening hours (Saturdays) | Unstaffed |
| Ticket Office minimum opening hours (Sundays) | Unstaffed |
| Station staffing hours | None |
| Ticket machine available (including for collection of pre-purchased tickets) | No |
| Smart cards issued | No |

Accessibility Information

| | |
|--|--|
| Accessibility Category | A |
| Staffed help available | No |
| Step-free access | Yes |
| Step-free access note | The platform can be accessed step free |
| Designated meeting point for Assisted travel | N/A |
| Accessible Toilets available | No |
| Wheelchairs available | No |
| Nearest station(s) with more facilities | N/A |

Customer facilities and Information

| | |
|---|-----|
| Toilets Available (opening hours may vary) | No |
| Baby changing facilities (opening hours may vary) | No |
| Seating area | Yes |
| Waiting room (opening hours may vary) | No |
| Refreshments available (opening hours may vary) | No |
| Customer help points | Yes |
| Customer Information screens | No |
| Automated Station Announcements | No |

Getting to and from the station

| | |
|-------------------------------|-----|
| Station Car Park(s) available | Yes |
| Bike Racks available | Yes |
| Taxi rank | No |

Security

| | |
|-------------------------------|-----|
| CCTV | No |
| Secure Stations Accreditation | Yes |

Station Approach, St Erth, Cornwall TR27 6JW

| | |
|---|--|
| Ticket Office | Yes |
| Ticket Office minimum opening hours (weekdays) | 0730 - 1445 |
| Ticket Office minimum opening hours (Saturdays) | 0800 - 1300 |
| Ticket Office minimum opening hours (Sundays) | 1015 - 1745 (Easter to early September only) |
| Station staffing hours | Easter to October: 0640 - 2000 (M-Sa), 1000-1800 (Sun). November to Easter: 0640 - 1540 (M-Sa) |
| Ticket machine available (including for collection of pre-purchased tickets) | Yes |
| Smart cards issued | Yes |

Accessibility Information

| | |
|--|--|
| Accessibility Category | A |
| Staffed help available | Yes |
| Step-free access | Yes |
| Step-free access note | Step free access available to both platforms |
| Designated meeting point for Assisted travel | Ticket Office |
| Accessible Toilets available | Yes |
| Wheelchairs available | Yes |
| Nearest station(s) with more facilities | N/A |

Customer facilities and Information

| | |
|---|-----|
| Toilets Available (opening hours may vary) | Yes |
| Baby changing facilities (opening hours may vary) | No |
| Seating area | Yes |
| Waiting room (opening hours may vary) | Yes |
| Refreshments available (opening hours may vary) | Yes |
| Customer help points | Yes |
| Customer Information screens | Yes |
| Automated Station Announcements | Yes |

Getting to and from the station

| | |
|-------------------------------|-----|
| Station Car Park(s) available | Yes |
| Bike Racks available | Yes |
| Taxi rank | No |

Security

| | |
|-------------------------------|-----|
| CCTV | Yes |
| Secure Stations Accreditation | Yes |

St Germans (SGM)

Nut Tree Hill, St Germans, Cornwall PL12 5LS

GWR

358

| | |
|---|-----------|
| Ticket Office | No |
| Ticket Office minimum opening hours (weekdays) | Unstaffed |
| Ticket Office minimum opening hours (Saturdays) | Unstaffed |
| Ticket Office minimum opening hours (Sundays) | Unstaffed |
| Station staffing hours | None |
| Ticket machine available (including for collection of pre-purchased tickets) | No |
| Smart cards issued | No |

Accessibility Information

| | |
|--|---|
| Accessibility Category | B3 |
| Staffed help available | No |
| Step-free access | Yes |
| Step-free access note | This station has a degree of step free access however the Plymouth bound platform can only be accessed via a step bridge. |
| Designated meeting point for Assisted travel | N/A |
| Accessible Toilets available | No |
| Wheelchairs available | No |
| Nearest station(s) with more facilities | Saltash or Liskeard |

Customer facilities and Information

| | |
|---|-----|
| Toilets Available (opening hours may vary) | No |
| Baby changing facilities (opening hours may vary) | No |
| Seating area | Yes |
| Waiting room (opening hours may vary) | No |
| Refreshments available (opening hours may vary) | No |
| Customer help points | Yes |
| Customer Information screens | No |
| Automated Station Announcements | No |

Getting to and from the station

| | |
|-------------------------------|-----|
| Station Car Park(s) available | No |
| Bike Racks available | Yes |
| Taxi rank | No |

Security

| | |
|-------------------------------|-----|
| CCTV | No |
| Secure Stations Accreditation | Yes |

St Ives (siv)

GWR

360

Station Road, Trelyon Avenue, St Ives, Cornwall TR26 2BP

| | |
|---|---------------------------|
| Ticket Office | Yes |
| Ticket Office minimum opening hours (weekdays) | 1000 - 1800 (Summer Only) |
| Ticket Office minimum opening hours (Saturdays) | 1000 - 1800 (Summer Only) |
| Ticket Office minimum opening hours (Sundays) | 0900 - 1700 (Summer Only) |
| Station staffing hours | None |
| Ticket machine available (including for collection of pre-purchased tickets) | Yes |
| Smart cards issued | No |

Accessibility Information

| | |
|--|---|
| Accessibility Category | A |
| Staffed help available | Yes (Easter to October only) |
| Step-free access | Yes |
| Step-free access note | This station has step free access to the platform |
| Designated meeting point for Assisted travel | N/A |
| Accessible Toilets available | No |
| Wheelchairs available | No |
| Nearest station(s) with more facilities | St Erth |

Customer facilities and Information

| | |
|---|-----|
| Toilets Available (opening hours may vary) | No |
| Baby changing facilities (opening hours may vary) | No |
| Seating area | Yes |
| Waiting room (opening hours may vary) | No |
| Refreshments available (opening hours may vary) | No |
| Customer help points | Yes |
| Customer Information screens | Yes |
| Automated Station Announcements | No |

Getting to and from the station

| | |
|-------------------------------|-----|
| Station Car Park(s) available | Yes |
| Bike Racks available | Yes |
| Taxi rank | No |

Security

| | |
|-------------------------------|-----|
| CCTV | Yes |
| Secure Stations Accreditation | Yes |

St James' Park (SJP)

Well Street, St James, Exeter, Devon EX4 6QB

GWR

362

| | |
|---|-----------|
| Ticket Office | No |
| Ticket Office minimum opening hours (weekdays) | Unstaffed |
| Ticket Office minimum opening hours (Saturdays) | Unstaffed |
| Ticket Office minimum opening hours (Sundays) | Unstaffed |
| Station staffing hours | None |
| Ticket machine available (including for collection of pre-purchased tickets) | No |
| Smart cards issued | No |

Accessibility Information

| | |
|--|--|
| Accessibility Category | B3 |
| Staffed help available | No |
| Step-free access | No |
| Step-free access note | This station has a degree of step free access to the platforms, however the Exeter bound platform cannot be accessed step free and the Exmouth bound platform can be accessed step free but only via a very steep ramp |
| Designated meeting point for Assisted travel | N/A |
| Accessible Toilets available | No |
| Wheelchairs available | No |
| Nearest station(s) with more facilities | Exeter Central |

Customer facilities and Information

| | |
|---|-----|
| Toilets Available (opening hours may vary) | No |
| Baby changing facilities (opening hours may vary) | No |
| Seating area | Yes |
| Waiting room (opening hours may vary) | No |
| Refreshments available (opening hours may vary) | No |
| Customer help points | Yes |
| Customer Information screens | No |
| Automated Station Announcements | No |

Getting to and from the station

| | |
|-------------------------------|----|
| Station Car Park(s) available | No |
| Bike Racks available | No |
| Taxi rank | No |

Security

| | |
|-------------------------------|----|
| CCTV | No |
| Secure Stations Accreditation | No |

St Keyne Wishing Well Halt (SKN) GWR

364

Lametton Mill, St Keyne, Liskeard, Cornwall PL14 4SE

This station is a Request stop

| | |
|---|-----------|
| Ticket Office | No |
| Ticket Office minimum opening hours (weekdays) | Unstaffed |
| Ticket Office minimum opening hours (Saturdays) | Unstaffed |
| Ticket Office minimum opening hours (Sundays) | Unstaffed |
| Station staffing hours | None |
| Ticket machine available (including for collection of pre-purchased tickets) | No |
| Smart cards issued | No |

Accessibility Information

| | |
|--|--|
| Accessibility Category | B1 |
| Staffed help available | No |
| Step-free access | Yes |
| Step-free access note | Station can be accessed via a long path and a short steep ramp to the platform |
| Designated meeting point for Assisted travel | N/A |
| Accessible Toilets available | No |
| Wheelchairs available | No |
| Nearest station(s) with more facilities | Liskeard |

Customer facilities and Information

| | |
|---|-----|
| Toilets Available (opening hours may vary) | No |
| Baby changing facilities (opening hours may vary) | No |
| Seating area | Yes |
| Waiting room (opening hours may vary) | No |
| Refreshments available (opening hours may vary) | No |
| Customer help points | Yes |
| Customer Information screens | No |
| Automated Station Announcements | No |

Getting to and from the station

| | |
|-------------------------------|-----|
| Station Car Park(s) available | No |
| Bike Racks available | Yes |
| Taxi rank | No |

Security

| | |
|-------------------------------|-----|
| CCTV | No |
| Secure Stations Accreditation | Yes |

Saltash (STS)

Albert Road, Saltash, Cornwall PL12 4EB

GWR

366

| | |
|---|-----------|
| Ticket Office | No |
| Ticket Office minimum opening hours (weekdays) | Unstaffed |
| Ticket Office minimum opening hours (Saturdays) | Unstaffed |
| Ticket Office minimum opening hours (Sundays) | Unstaffed |
| Station staffing hours | None |
| Ticket machine available (including for collection of pre-purchased tickets) | No |
| Smart cards issued | No |

Accessibility Information

| | |
|--|---|
| Accessibility Category | B2 |
| Staffed help available | No |
| Step-free access | Yes |
| Step-free access note | This station has a degree of step free access with both platforms able to be accessed step free, platform 1 is via a long ramp only and via local steep roads from platform 2 |
| Designated meeting point for Assisted travel | N/A |
| Accessible Toilets available | No |
| Wheelchairs available | No |
| Nearest station(s) with more facilities | N/A |

Customer facilities and Information

| | |
|---|-----|
| Toilets Available (opening hours may vary) | No |
| Baby changing facilities (opening hours may vary) | No |
| Seating area | Yes |
| Waiting room (opening hours may vary) | No |
| Refreshments available (opening hours may vary) | Yes |
| Customer help points | Yes |
| Customer Information screens | No |
| Automated Station Announcements | No |

Getting to and from the station

| | |
|-------------------------------|-----|
| Station Car Park(s) available | Yes |
| Bike Racks available | Yes |
| Taxi rank | No |

Security

| | |
|-------------------------------|-----|
| CCTV | No |
| Secure Stations Accreditation | Yes |

Sandhurst (SND)

High Street, Sandhurst, Berkshire GU47 9DX

GWR

368

| | |
|---|-----------|
| Ticket Office | No |
| Ticket Office minimum opening hours (weekdays) | Unstaffed |
| Ticket Office minimum opening hours (Saturdays) | Unstaffed |
| Ticket Office minimum opening hours (Sundays) | Unstaffed |
| Station staffing hours | None |
| Ticket machine available (including for collection of pre-purchased tickets) | No |
| Smart cards issued | No |

Accessibility Information

| | |
|--|--|
| Accessibility Category | B2 |
| Staffed help available | No |
| Step-free access | No |
| Step-free access note | This station has a degree of step free access to the platforms via long ramps from separate side of the railway viaduct. Gradients are steep in places |
| Designated meeting point for Assisted travel | N/A |
| Accessible Toilets available | No |
| Wheelchairs available | No |
| Nearest station(s) with more facilities | Wokingham |

Customer facilities and Information

| | |
|---|-----|
| Toilets Available (opening hours may vary) | No |
| Baby changing facilities (opening hours may vary) | No |
| Seating area | Yes |
| Waiting room (opening hours may vary) | No |
| Refreshments available (opening hours may vary) | No |
| Customer help points | Yes |
| Customer Information screens | Yes |
| Automated Station Announcements | Yes |

Getting to and from the station

| | |
|-------------------------------|-----|
| Station Car Park(s) available | No |
| Bike Racks available | Yes |
| Taxi rank | No |

Security

| | |
|-------------------------------|-----|
| CCTV | Yes |
| Secure Stations Accreditation | Yes |

Sandplace (SDP)

GWR

370

Tarras Crossing, Sandplace, Looe, Cornwall PL13 1PJ

This station is a Request stop

| | |
|---|-----------|
| Ticket Office | No |
| Ticket Office minimum opening hours (weekdays) | Unstaffed |
| Ticket Office minimum opening hours (Saturdays) | Unstaffed |
| Ticket Office minimum opening hours (Sundays) | Unstaffed |
| Station staffing hours | None |
| Ticket machine available (including for collection of pre-purchased tickets) | No |
| Smart cards issued | No |

Accessibility Information

| | |
|--|---|
| Accessibility Category | A |
| Staffed help available | No |
| Step-free access | Yes |
| Step-free access note | This station has step free access to the platform |
| Designated meeting point for Assisted travel | N/A |
| Accessible Toilets available | No |
| Wheelchairs available | No |
| Nearest station(s) with more facilities | N/A |

Customer facilities and Information

| | |
|---|-----|
| Toilets Available (opening hours may vary) | No |
| Baby changing facilities (opening hours may vary) | No |
| Seating area | Yes |
| Waiting room (opening hours may vary) | No |
| Refreshments available (opening hours may vary) | No |
| Customer help points | Yes |
| Customer Information screens | No |
| Automated Station Announcements | No |

Getting to and from the station

| | |
|-------------------------------|-----|
| Station Car Park(s) available | No |
| Bike Racks available | Yes |
| Taxi rank | No |

Security

| | |
|-------------------------------|-----|
| CCTV | No |
| Secure Stations Accreditation | Yes |

Sea Mills (SML)

Sea Mills Lane, Sea Mills, Bristol BS9 1SU

GWR

372

| | |
|---|-----------|
| Ticket Office | No |
| Ticket Office minimum opening hours (weekdays) | Unstaffed |
| Ticket Office minimum opening hours (Saturdays) | Unstaffed |
| Ticket Office minimum opening hours (Sundays) | Unstaffed |
| Station staffing hours | None |
| Ticket machine available (including for collection of pre-purchased tickets) | No |
| Smart cards issued | No |

Accessibility Information

| | |
|--|--|
| Accessibility Category | B1 |
| Staffed help available | No |
| Step-free access | No |
| Step-free access note | This station has step free access to the platform. This is via a steep ramp from the station entrance |
| Designated meeting point for Assisted travel | N/A |
| Accessible Toilets available | No |
| Wheelchairs available | No |
| Nearest station(s) with more facilities | Filton Abbey Wood and Bristol Temple Meads |

Customer facilities and Information

| | |
|---|-----|
| Toilets Available (opening hours may vary) | No |
| Baby changing facilities (opening hours may vary) | No |
| Seating area | Yes |
| Waiting room (opening hours may vary) | No |
| Refreshments available (opening hours may vary) | No |
| Customer help points | Yes |
| Customer Information screens | Yes |
| Automated Station Announcements | No |

Getting to and from the station

| | |
|-------------------------------|----|
| Station Car Park(s) available | No |
| Bike Racks available | No |
| Taxi rank | No |

Security

| | |
|-------------------------------|-----|
| CCTV | Yes |
| Secure Stations Accreditation | Yes |

Severn Beach (svb)

GWR

374

Severn Beach Road, Severn Beach, Bristol, South Gloucs BS35 4PQ

| | |
|---|-----------|
| Ticket Office | No |
| Ticket Office minimum opening hours (weekdays) | Unstaffed |
| Ticket Office minimum opening hours (Saturdays) | Unstaffed |
| Ticket Office minimum opening hours (Sundays) | Unstaffed |
| Station staffing hours | None |
| Ticket machine available (including for collection of pre-purchased tickets) | No |
| Smart cards issued | No |

Accessibility Information

| | |
|--|---|
| Accessibility Category | A |
| Staffed help available | No |
| Step-free access | Yes |
| Step-free access note | This station has step free access to the platform |
| Designated meeting point for Assisted travel | N/A |
| Accessible Toilets available | No |
| Wheelchairs available | No |
| Nearest station(s) with more facilities | N/A |

Customer facilities and Information

| | |
|---|-----|
| Toilets Available (opening hours may vary) | No |
| Baby changing facilities (opening hours may vary) | No |
| Seating area | Yes |
| Waiting room (opening hours may vary) | No |
| Refreshments available (opening hours may vary) | No |
| Customer help points | Yes |
| Customer Information screens | Yes |
| Automated Station Announcements | No |

Getting to and from the station

| | |
|-------------------------------|-----|
| Station Car Park(s) available | No |
| Bike Racks available | Yes |
| Taxi rank | No |

Security

| | |
|-------------------------------|-----|
| CCTV | Yes |
| Secure Stations Accreditation | Yes |

Shalford (SFR)

Station Road, Shalford, Surrey GU4 8LE

GWR

376

| | |
|---|-----------|
| Ticket Office | No |
| Ticket Office minimum opening hours (weekdays) | Unstaffed |
| Ticket Office minimum opening hours (Saturdays) | Unstaffed |
| Ticket Office minimum opening hours (Sundays) | Unstaffed |
| Station staffing hours | None |
| Ticket machine available (including for collection of pre-purchased tickets) | Yes |
| Smart cards issued | No |

Accessibility Information

| | |
|--|--|
| Accessibility Category | B1 |
| Staffed help available | No |
| Step-free access | No |
| Step-free access note | Ramped access to Redhill platform. Inter platform access via stepped footbridge or highway (approx 230 metres) |
| Designated meeting point for Assisted travel | N/A |
| Accessible Toilets available | No |
| Wheelchairs available | No |
| Nearest station(s) with more facilities | Guildford |

Customer facilities and Information

| | |
|---|-----|
| Toilets Available (opening hours may vary) | No |
| Baby changing facilities (opening hours may vary) | No |
| Seating area | Yes |
| Waiting room (opening hours may vary) | No |
| Refreshments available (opening hours may vary) | No |
| Customer help points | Yes |
| Customer Information screens | Yes |
| Automated Station Announcements | Yes |

Getting to and from the station

| | |
|-------------------------------|-----|
| Station Car Park(s) available | Yes |
| Bike Racks available | Yes |
| Taxi rank | No |

Security

| | |
|-------------------------------|-----|
| CCTV | No |
| Secure Stations Accreditation | Yes |

Shiplake (SHI)

Station Road, Lower Shiplake, Oxfordshire RG9 3NY

GWR

378

| | |
|---|-----------|
| Ticket Office | No |
| Ticket Office minimum opening hours (weekdays) | Unstaffed |
| Ticket Office minimum opening hours (Saturdays) | Unstaffed |
| Ticket Office minimum opening hours (Sundays) | Unstaffed |
| Station staffing hours | None |
| Ticket machine available (including for collection of pre-purchased tickets) | Yes |
| Smart cards issued | No |

Accessibility Information

| | |
|--|---|
| Accessibility Category | A |
| Staffed help available | No |
| Step-free access | Yes |
| Step-free access note | This station has step free access to the platform |
| Designated meeting point for Assisted travel | N/A |
| Accessible Toilets available | No |
| Wheelchairs available | No |
| Nearest station(s) with more facilities | Twyford |

Customer facilities and Information

| | |
|---|-----|
| Toilets Available (opening hours may vary) | No |
| Baby changing facilities (opening hours may vary) | No |
| Seating area | Yes |
| Waiting room (opening hours may vary) | No |
| Refreshments available (opening hours may vary) | No |
| Customer help points | Yes |
| Customer Information screens | Yes |
| Automated Station Announcements | Yes |

Getting to and from the station

| | |
|-------------------------------|-----|
| Station Car Park(s) available | Yes |
| Bike Racks available | Yes |
| Taxi rank | No |

Security

| | |
|-------------------------------|-----|
| CCTV | Yes |
| Secure Stations Accreditation | Yes |

Shipton (SIP)

GWR

380

Station Road, Shipton upon Cherwell, Oxfordshire OX7 5FJ

| | |
|---|-----------|
| Ticket Office | No |
| Ticket Office minimum opening hours (weekdays) | Unstaffed |
| Ticket Office minimum opening hours (Saturdays) | Unstaffed |
| Ticket Office minimum opening hours (Sundays) | Unstaffed |
| Station staffing hours | None |
| Ticket machine available (including for collection of pre-purchased tickets) | No |
| Smart cards issued | No |

Accessibility Information

| | |
|--|---|
| Accessibility Category | B2 |
| Staffed help available | No |
| Step-free access | No |
| Step-free access note | This station has step free access to the platform however access between platforms is via local roads and access driveway to a flour mill - beware of vehicle movements |
| Designated meeting point for Assisted travel | N/A |
| Accessible Toilets available | No |
| Wheelchairs available | No |
| Nearest station(s) with more facilities | Charlbury |

Customer facilities and Information

| | |
|---|-----|
| Toilets Available (opening hours may vary) | No |
| Baby changing facilities (opening hours may vary) | No |
| Seating area | Yes |
| Waiting room (opening hours may vary) | No |
| Refreshments available (opening hours may vary) | No |
| Customer help points | Yes |
| Customer Information screens | Yes |
| Automated Station Announcements | Yes |

Getting to and from the station

| | |
|-------------------------------|-----|
| Station Car Park(s) available | No |
| Bike Racks available | Yes |
| Taxi rank | No |

Security

| | |
|-------------------------------|-----|
| CCTV | No |
| Secure Stations Accreditation | Yes |

Shirehampton (SHH)

Station Road, Shirehampton, Bristol BS11 9XA

GWR

382

| | |
|---|-----------|
| Ticket Office | No |
| Ticket Office minimum opening hours (weekdays) | Unstaffed |
| Ticket Office minimum opening hours (Saturdays) | Unstaffed |
| Ticket Office minimum opening hours (Sundays) | Unstaffed |
| Station staffing hours | None |
| Ticket machine available (including for collection of pre-purchased tickets) | No |
| Smart cards issued | No |

Accessibility Information

| | |
|--|---|
| Accessibility Category | A |
| Staffed help available | No |
| Step-free access | Yes |
| Step-free access note | This station has step free access to the platform |
| Designated meeting point for Assisted travel | N/A |
| Accessible Toilets available | No |
| Wheelchairs available | No |
| Nearest station(s) with more facilities | N/A |

Customer facilities and Information

| | |
|---|-----|
| Toilets Available (opening hours may vary) | No |
| Baby changing facilities (opening hours may vary) | No |
| Seating area | Yes |
| Waiting room (opening hours may vary) | No |
| Refreshments available (opening hours may vary) | No |
| Customer help points | Yes |
| Customer Information screens | Yes |
| Automated Station Announcements | No |

Getting to and from the station

| | |
|-------------------------------|-----|
| Station Car Park(s) available | Yes |
| Bike Racks available | Yes |
| Taxi rank | No |

Security

| | |
|-------------------------------|-----|
| CCTV | Yes |
| Secure Stations Accreditation | Yes |

Slough (SLO)

Brunel Way, Slough, Berkshire SL1 1XW

GWR

384

| | |
|---|-------------|
| Ticket Office | Yes |
| Ticket Office minimum opening hours (weekdays) | 0600 - 2130 |
| Ticket Office minimum opening hours (Saturdays) | 0630 - 2130 |
| Ticket Office minimum opening hours (Sundays) | 0700 - 2130 |
| Station staffing hours | 24 hours |
| Ticket machine available (including for collection of pre-purchased tickets) | Yes |
| Smart cards issued | Yes |

Accessibility Information

| | |
|--|--|
| Accessibility Category | A |
| Staffed help available | Yes |
| Step-free access | Yes |
| Step-free access note | This station has step-free access to all platforms |
| Designated meeting point for Assisted travel | Platform 5 Customer Assistance office |
| Accessible Toilets available | Yes |
| Wheelchairs available | Yes |
| Nearest station(s) with more facilities | N/A |

Customer facilities and Information

| | |
|---|-----|
| Toilets Available (opening hours may vary) | Yes |
| Baby changing facilities (opening hours may vary) | Yes |
| Seating area | Yes |
| Waiting room (opening hours may vary) | Yes |
| Refreshments available (opening hours may vary) | Yes |
| Customer help points | Yes |
| Customer Information screens | Yes |
| Automated Station Announcements | Yes |

Getting to and from the station

| | |
|-------------------------------|-----|
| Station Car Park(s) available | Yes |
| Bike Racks available | Yes |
| Taxi rank | Yes |

Security

| | |
|-------------------------------|-----|
| CCTV | Yes |
| Secure Stations Accreditation | Yes |

South Greenford (SGN)

Leaver Gardens, Greenford, Middlesex UB6 2WE

GWR

386

| | |
|---|-----------|
| Ticket Office | No |
| Ticket Office minimum opening hours (weekdays) | Unstaffed |
| Ticket Office minimum opening hours (Saturdays) | Unstaffed |
| Ticket Office minimum opening hours (Sundays) | Unstaffed |
| Station staffing hours | None |
| Ticket machine available (including for collection of pre-purchased tickets) | No |
| Smart cards issued | No |

Accessibility Information

| | |
|--|---|
| Accessibility Category | B2 |
| Staffed help available | No |
| Step-free access | Yes |
| Step-free access note | This station has a degree of step free access to both platforms however this is via Long ramps to both platforms (approx 1:10). No footbridge |
| Designated meeting point for Assisted travel | N/A |
| Accessible Toilets available | No |
| Wheelchairs available | No |
| Nearest station(s) with more facilities | West Ealing |

Customer facilities and Information

| | |
|---|-----|
| Toilets Available (opening hours may vary) | No |
| Baby changing facilities (opening hours may vary) | No |
| Seating area | Yes |
| Waiting room (opening hours may vary) | No |
| Refreshments available (opening hours may vary) | No |
| Customer help points | Yes |
| Customer Information screens | Yes |
| Automated Station Announcements | Yes |

Getting to and from the station

| | |
|-------------------------------|----|
| Station Car Park(s) available | No |
| Bike Racks available | No |
| Taxi rank | No |

Security

| | |
|-------------------------------|-----|
| CCTV | Yes |
| Secure Stations Accreditation | Yes |

Stapleton Road (SRD)

GWR

388

Stapleton Road Station, Stapleton Road, Easton, Bristol BS5 6NE

| | |
|---|-----------|
| Ticket Office | No |
| Ticket Office minimum opening hours (weekdays) | Unstaffed |
| Ticket Office minimum opening hours (Saturdays) | Unstaffed |
| Ticket Office minimum opening hours (Sundays) | Unstaffed |
| Station staffing hours | None |
| Ticket machine available (including for collection of pre-purchased tickets) | No |
| Smart cards issued | No |

Accessibility Information

| | |
|--|--|
| Accessibility Category | B1 |
| Staffed help available | No |
| Step-free access | No |
| Step-free access note | Step free access can be achieved to both platforms independent of the station however step free access does not exist between platforms. |
| Designated meeting point for Assisted travel | N/A |
| Accessible Toilets available | No |
| Wheelchairs available | No |
| Nearest station(s) with more facilities | Bristol Temple Meads |

Customer facilities and Information

| | |
|---|-----|
| Toilets Available (opening hours may vary) | No |
| Baby changing facilities (opening hours may vary) | No |
| Seating area | Yes |
| Waiting room (opening hours may vary) | No |
| Refreshments available (opening hours may vary) | No |
| Customer help points | Yes |
| Customer Information screens | Yes |
| Automated Station Announcements | Yes |

Getting to and from the station

| | |
|-------------------------------|-----|
| Station Car Park(s) available | No |
| Bike Racks available | Yes |
| Taxi rank | No |

Security

| | |
|-------------------------------|-----|
| CCTV | Yes |
| Secure Stations Accreditation | No |

Starcross (scs)

The Strand, Starcross, Exeter EX6 8PA

GWR

390

| | |
|---|-----------|
| Ticket Office | No |
| Ticket Office minimum opening hours (weekdays) | Unstaffed |
| Ticket Office minimum opening hours (Saturdays) | Unstaffed |
| Ticket Office minimum opening hours (Sundays) | Unstaffed |
| Station staffing hours | None |
| Ticket machine available (including for collection of pre-purchased tickets) | No |
| Smart cards issued | No |

Accessibility Information

| | |
|--|--|
| Accessibility Category | C |
| Staffed help available | No |
| Step-free access | No |
| Step-free access note | This station does not have step free access to any platform. |
| Designated meeting point for Assisted travel | N/A |
| Accessible Toilets available | No |
| Wheelchairs available | No |
| Nearest station(s) with more facilities | Dawlish |

Customer facilities and Information

| | |
|---|----------------------------------|
| Toilets Available (opening hours may vary) | Outside of station by Platform 2 |
| Baby changing facilities (opening hours may vary) | No |
| Seating area | Yes |
| Waiting room (opening hours may vary) | No |
| Refreshments available (opening hours may vary) | Yes |
| Customer help points | Yes |
| Customer Information screens | Yes |
| Automated Station Announcements | Yes |

Getting to and from the station

| | |
|-------------------------------|-----|
| Station Car Park(s) available | No |
| Bike Racks available | Yes |
| Taxi rank | No |

Security

| | |
|-------------------------------|-----|
| CCTV | No |
| Secure Stations Accreditation | Yes |

Stonehouse (SHU)

Burdett Road, Stonehouse, Gloucestershire GL10 2JW

GWR

392

| | |
|---|--|
| Ticket Office | Yes |
| Ticket Office minimum opening hours (weekdays) | 0610 - 1045 |
| Ticket Office minimum opening hours (Saturdays) | 0710 - 1040 |
| Ticket Office minimum opening hours (Sundays) | Closed |
| Station staffing hours | 0540 - 1100 (M-F), 0640 - 1200 (Sa) |
| Ticket machine available (including for collection of pre-purchased tickets) | Yes |
| Smart cards issued | Yes |

Accessibility Information

| | |
|--|---|
| Accessibility Category | B2 |
| Staffed help available | No |
| Step-free access | Yes |
| Step-free access note | Access to both platforms are step free although inter platform step free access is via a walk of approximately 700m between platforms using public paths. There is a stepped footbridge between the two platforms |
| Designated meeting point for Assisted travel | N/A |
| Accessible Toilets available | No |
| Wheelchairs available | No |
| Nearest station(s) with more facilities | Stroud or Gloucester |

Customer facilities and Information

| | |
|---|-----|
| Toilets Available (opening hours may vary) | No |
| Baby changing facilities (opening hours may vary) | No |
| Seating area | Yes |
| Waiting room (opening hours may vary) | No |
| Refreshments available (opening hours may vary) | No |
| Customer help points | Yes |
| Customer Information screens | Yes |
| Automated Station Announcements | Yes |

Getting to and from the station

| | |
|-------------------------------|-----|
| Station Car Park(s) available | Yes |
| Bike Racks available | No |
| Taxi rank | No |

Security

| | |
|-------------------------------|-----|
| CCTV | Yes |
| Secure Stations Accreditation | Yes |

Stroud (STD)

Station Road, Stroud, Gloucestershire GL5 3AP

GWR

| | |
|--|---|
| Ticket Office | Yes |
| Ticket Office minimum opening hours (weekdays) | 0630 - 1800 |
| Ticket Office minimum opening hours (Saturdays) | 0715 - 1430 |
| Ticket Office minimum opening hours (Sundays) | 0945 - 1700 |
| Station staffing hours | 0600 - 1800 (M-F), 0700 - 1430 (Sa), 0945 - 1700 (Su) |
| Ticket machine available (including for collection of pre-purchased tickets) | Yes |
| Smart cards issued | Yes |

Accessibility Information

| | |
|--|--|
| Accessibility Category | B2 |
| Staffed help available | Yes (During Staffed hours) |
| Step-free access | Yes |
| Step-free access note | This station has a degree of step free access to each platform via drop off points however step free access between the ticket office and Platform 2 can only be achieved via a stepbridge on the station. |
| Designated meeting point for Assisted travel | Ticket Office |
| Accessible Toilets available | Yes |
| Wheelchairs available | Yes |
| Nearest station(s) with more facilities | N/A |

Customer facilities and Information

| | |
|---|-----|
| Toilets Available (opening hours may vary) | Yes |
| Baby changing facilities (opening hours may vary) | Yes |
| Seating area | Yes |
| Waiting room (opening hours may vary) | Yes |
| Refreshments available (opening hours may vary) | Yes |
| Customer help points | Yes |
| Customer Information screens | Yes |
| Automated Station Announcements | Yes |

Getting to and from the station

| | |
|-------------------------------|-----|
| Station Car Park(s) available | Yes |
| Bike Racks available | Yes |
| Taxi rank | Yes |

Security

| | |
|-------------------------------|-----|
| CCTV | Yes |
| Secure Stations Accreditation | Yes |

Swindon (swi)

Station Road, Swindon, Wiltshire SN1 1DQ

GWR

| | |
|---|---|
| Ticket Office | Yes |
| Ticket Office minimum opening hours (weekdays) | 0630 - 2000 |
| Ticket Office minimum opening hours (Saturdays) | 0630 - 1930 |
| Ticket Office minimum opening hours (Sundays) | 0800 - 2000 |
| Station staffing hours | 0515 - 0100 (M-Sa), 0700 - 0100 (Su) |
| Ticket machine available (including for collection of pre-purchased tickets) | Yes |
| Smart cards issued | Yes |

Accessibility Information

| | |
|--|--|
| Accessibility Category | A |
| Staffed help available | Yes |
| Step-free access | Yes |
| Step-free access note | This station has step free access to all platforms via subway and the lifts via the main entrance subway |
| Designated meeting point for Assisted travel | Ticket Office |
| Accessible Toilets available | Yes |
| Wheelchairs available | Yes |
| Nearest station(s) with more facilities | N/A |

Customer facilities and Information

| | |
|---|-----|
| Toilets Available (opening hours may vary) | Yes |
| Baby changing facilities (opening hours may vary) | Yes |
| Seating area | Yes |
| Waiting room (opening hours may vary) | Yes |
| Refreshments available (opening hours may vary) | Yes |
| Customer help points | Yes |
| Customer Information screens | Yes |
| Automated Station Announcements | Yes |

Getting to and from the station

| | |
|-------------------------------|-----|
| Station Car Park(s) available | Yes |
| Bike Racks available | Yes |
| Taxi rank | Yes |

Security

| | |
|-------------------------------|-----|
| CCTV | Yes |
| Secure Stations Accreditation | Yes |

Tackley (TAC)

Nethercote Road, Tackley, Oxfordshire OX5 3AT

GWR

398

| | |
|---|-----------|
| Ticket Office | No |
| Ticket Office minimum opening hours (weekdays) | Unstaffed |
| Ticket Office minimum opening hours (Saturdays) | Unstaffed |
| Ticket Office minimum opening hours (Sundays) | Unstaffed |
| Station staffing hours | None |
| Ticket machine available (including for collection of pre-purchased tickets) | No |
| Smart cards issued | No |

Accessibility Information

| | |
|--|---|
| Accessibility Category | B3 |
| Staffed help available | No |
| Step-free access | No |
| Step-free access note | There is only step free access to the Banbury bound platform. The Oxford bound platform is only accessible via a stepped footbridge. For customers who use a wheelchair or have reduced mobility, please call the Passenger Assist team on 0800 197 1329 . |
| Designated meeting point for Assisted travel | N/A |
| Accessible Toilets available | No |
| Wheelchairs available | No |
| Nearest station(s) with more facilities | Heyford or Oxford |

Customer facilities and Information

| | |
|---|-----|
| Toilets Available (opening hours may vary) | No |
| Baby changing facilities (opening hours may vary) | No |
| Seating area | Yes |
| Waiting room (opening hours may vary) | No |
| Refreshments available (opening hours may vary) | No |
| Customer help points | Yes |
| Customer Information screens | Yes |
| Automated Station Announcements | Yes |

Getting to and from the station

| | |
|-------------------------------|-----|
| Station Car Park(s) available | No |
| Bike Racks available | Yes |
| Taxi rank | No |

Security

| | |
|-------------------------------|-----|
| CCTV | No |
| Secure Stations Accreditation | Yes |

Taunton (TAU)

Station Road, Taunton, Somerset TA1 1QP

GWR

400

| | |
|---|---|
| Ticket Office | Yes |
| Ticket Office minimum opening hours (weekdays) | 0630 - 1900 |
| Ticket Office minimum opening hours (Saturdays) | 0630 - 1900 |
| Ticket Office minimum opening hours (Sundays) | 0800 - 1900 |
| Station staffing hours | 0450 - 0100 (M-F), 0500 - 0000 (Sa), 0745 - 0000 (Su) |
| Ticket machine available (including for collection of pre-purchased tickets) | Yes |
| Smart cards issued | Yes |

Accessibility Information

| | |
|--|---|
| Accessibility Category | A |
| Staffed help available | Yes |
| Step-free access | Yes |
| Step-free access note | This station has step free access to all platforms via subway and the lifts |
| Designated meeting point for Assisted travel | Gateline |
| Accessible Toilets available | Yes |
| Wheelchairs available | Yes |
| Nearest station(s) with more facilities | N/A |

Customer facilities and Information

| | |
|---|-----|
| Toilets Available (opening hours may vary) | Yes |
| Baby changing facilities (opening hours may vary) | Yes |
| Seating area | Yes |
| Waiting room (opening hours may vary) | Yes |
| Refreshments available (opening hours may vary) | Yes |
| Customer help points | Yes |
| Customer Information screens | Yes |
| Automated Station Announcements | Yes |

Getting to and from the station

| | |
|-------------------------------|-----|
| Station Car Park(s) available | Yes |
| Bike Racks available | Yes |
| Taxi rank | Yes |

Security

| | |
|-------------------------------|-----|
| CCTV | Yes |
| Secure Stations Accreditation | Yes |

Teignmouth (TGM)

GWR

402

Station Road, East Brook Street, Teignmouth, Devon TQ14 8PG

| | |
|---|---|
| Ticket Office | Yes |
| Ticket Office minimum opening hours (weekdays) | 0710 - 1900 |
| Ticket Office minimum opening hours (Saturdays) | 0700 - 1400 |
| Ticket Office minimum opening hours (Sundays) | Closed |
| Station staffing hours | 0700 - 1900 (M-F), 0700 - 1715 (Sa), 0950 - 1730 (Su) |
| Ticket machine available (including for collection of pre-purchased tickets) | Yes |
| Smart cards issued | Yes |

Accessibility Information

| | |
|--|--|
| Accessibility Category | B2 |
| Staffed help available | Yes (During staffed hours) |
| Step-free access | Yes |
| Step-free access note | This station has step free access to both platforms however this is only via local roads in respect of Exeter bound platform. On the station this platform can only be accessed via a footbridge |
| Designated meeting point for Assisted travel | Ticket Office |
| Accessible Toilets available | Yes |
| Wheelchairs available | Yes |
| Nearest station(s) with more facilities | N/A |

Customer facilities and Information

| | |
|---|-----|
| Toilets Available (opening hours may vary) | Yes |
| Baby changing facilities (opening hours may vary) | No |
| Seating area | Yes |
| Waiting room (opening hours may vary) | Yes |
| Refreshments available (opening hours may vary) | Yes |
| Customer help points | Yes |
| Customer Information screens | Yes |
| Automated Station Announcements | Yes |

Getting to and from the station

| | |
|-------------------------------|-----|
| Station Car Park(s) available | Yes |
| Bike Racks available | Yes |
| Taxi rank | Yes |

Security

| | |
|-------------------------------|-----|
| CCTV | Yes |
| Secure Stations Accreditation | Yes |

Thatcham (THA)

Station Road, Thatcham, Berkshire RG19 4PP

GWR

404

| | |
|---|--|
| Ticket Office | Yes |
| Ticket Office minimum opening hours (weekdays) | 0600 - 1230 |
| Ticket Office minimum opening hours (Saturdays) | 0650 - 1320 |
| Ticket Office minimum opening hours (Sundays) | Closed |
| Station staffing hours | 0550 - 1250 (M-F), 0640 - 1340 (Sa) |
| Ticket machine available (including for collection of pre-purchased tickets) | Yes |
| Smart cards issued | Yes |

Accessibility Information

| | |
|--|--|
| Accessibility Category | B1 |
| Staffed help available | Yes (During Staffed hours) |
| Step-free access | Yes |
| Step-free access note | Step free access available to both platforms, access between platforms via level crossing and a ramp |
| Designated meeting point for Assisted travel | Ticket Office |
| Accessible Toilets available | No |
| Wheelchairs available | No |
| Nearest station(s) with more facilities | Newbury |

Customer facilities and Information

| | |
|---|-----|
| Toilets Available (opening hours may vary) | No |
| Baby changing facilities (opening hours may vary) | No |
| Seating area | Yes |
| Waiting room (opening hours may vary) | Yes |
| Refreshments available (opening hours may vary) | No |
| Customer help points | Yes |
| Customer Information screens | Yes |
| Automated Station Announcements | Yes |

Getting to and from the station

| | |
|-------------------------------|-----|
| Station Car Park(s) available | Yes |
| Bike Racks available | Yes |
| Taxi rank | No |

Security

| | |
|-------------------------------|-----|
| CCTV | Yes |
| Secure Stations Accreditation | Yes |

Theale (THE)

Station Road, Theale, Berkshire RG7 4AA

GWR

| | |
|---|--|
| Ticket Office | Yes |
| Ticket Office minimum opening hours (weekdays) | 0630 - 1300 |
| Ticket Office minimum opening hours (Saturdays) | 0700 - 1330 |
| Ticket Office minimum opening hours (Sundays) | Closed |
| Station staffing hours | 0620 - 1320 (M-F), 0650 - 1350 (Sa) |
| Ticket machine available (including for collection of pre-purchased tickets) | Yes |
| Smart cards issued | Yes |

Accessibility Information

| | |
|--|--|
| Accessibility Category | A |
| Staffed help available | Yes (During Staffed hours) |
| Step-free access | Yes |
| Step-free access note | This station has step-free access to all platforms |
| Designated meeting point for Assisted travel | Ticket Office |
| Accessible Toilets available | Yes |
| Wheelchairs available | No |
| Nearest station(s) with more facilities | Reading |

Customer facilities and Information

| | |
|---|-----|
| Toilets Available (opening hours may vary) | Yes |
| Baby changing facilities (opening hours may vary) | Yes |
| Seating area | Yes |
| Waiting room (opening hours may vary) | No |
| Refreshments available (opening hours may vary) | No |
| Customer help points | Yes |
| Customer Information screens | Yes |
| Automated Station Announcements | Yes |

Getting to and from the station

| | |
|-------------------------------|-----|
| Station Car Park(s) available | Yes |
| Bike Racks available | Yes |
| Taxi rank | No |

Security

| | |
|-------------------------------|-----|
| CCTV | Yes |
| Secure Stations Accreditation | Yes |

Thornford (THO)

GWR

408

Thornford Road, Thornford, Sherborne, Dorset DT9 6PT

This station is a Request stop

| | |
|---|-----------|
| Ticket Office | No |
| Ticket Office minimum opening hours (weekdays) | Unstaffed |
| Ticket Office minimum opening hours (Saturdays) | Unstaffed |
| Ticket Office minimum opening hours (Sundays) | Unstaffed |
| Station staffing hours | None |
| Ticket machine available (including for collection of pre-purchased tickets) | No |
| Smart cards issued | No |

Accessibility Information

| | |
|--|---|
| Accessibility Category | C |
| Staffed help available | No |
| Step-free access | No |
| Step-free access note | This station does not have step free access to the platform |
| Designated meeting point for Assisted travel | N/A |
| Accessible Toilets available | No |
| Wheelchairs available | No |
| Nearest station(s) with more facilities | Yeovil Pen Mill |

Customer facilities and Information

| | |
|---|-----|
| Toilets Available (opening hours may vary) | No |
| Baby changing facilities (opening hours may vary) | No |
| Seating area | No |
| Waiting room (opening hours may vary) | No |
| Refreshments available (opening hours may vary) | No |
| Customer help points | Yes |
| Customer Information screens | No |
| Automated Station Announcements | No |

Getting to and from the station

| | |
|-------------------------------|-----|
| Station Car Park(s) available | No |
| Bike Racks available | Yes |
| Taxi rank | No |

Security

| | |
|-------------------------------|-----|
| CCTV | No |
| Secure Stations Accreditation | Yes |

Tilehurst (TLH)

Oxford Road, Tilehurst, Berkshire RG31 6TH

GWR

410

| | |
|---|--|
| Ticket Office | Yes |
| Ticket Office minimum opening hours (weekdays) | 0625 - 1255 |
| Ticket Office minimum opening hours (Saturdays) | 0700 - 1330 |
| Ticket Office minimum opening hours (Sundays) | Closed |
| Station staffing hours | 0615 - 1315 (M-F), 0650 - 1350 (Sa) |
| Ticket machine available (including for collection of pre-purchased tickets) | Yes |
| Smart cards issued | Yes |

Accessibility Information

| | |
|--|---|
| Accessibility Category | A |
| Staffed help available | Yes (During Staffed hours) |
| Step-free access | Yes |
| Step-free access note | Step free access available to both platforms |
| Designated meeting point for Assisted travel | N/A |
| Accessible Toilets available | No |
| Wheelchairs available | No |
| Nearest station(s) with more facilities | Reading |

Customer facilities and Information

| | |
|---|-------------------------------------|
| Toilets Available (opening hours may vary) | Yes (but no National Key toilet) |
| Baby changing facilities (opening hours may vary) | No |
| Seating area | Yes |
| Waiting room (opening hours may vary) | Yes |
| Refreshments available (opening hours may vary) | Yes |
| Customer help points | Yes |
| Customer Information screens | Yes |
| Automated Station Announcements | Yes |

Getting to and from the station

| | |
|-------------------------------|-----|
| Station Car Park(s) available | Yes |
| Bike Racks available | Yes |
| Taxi rank | No |

Security

| | |
|-------------------------------|-----|
| CCTV | Yes |
| Secure Stations Accreditation | Yes |

Tiverton Parkway (TVP)

GWR

412

Station Road, Sampford Peverell, Tiverton, Devon EX16 7EH

| | |
|---|---|
| Ticket Office | Yes |
| Ticket Office minimum opening hours (weekdays) | 0605 - 1800 |
| Ticket Office minimum opening hours (Saturdays) | 0705 - 1700 |
| Ticket Office minimum opening hours (Sundays) | 0900 - 1700 |
| Station staffing hours | 0530 - 2200 (M-Sa), 0730 - 2230 (Su) |
| Ticket machine available (including for collection of pre-purchased tickets) | Yes |
| Smart cards issued | Yes |

Accessibility Information

| | |
|--|--|
| Accessibility Category | B2 |
| Staffed help available | Yes |
| Step-free access | Yes |
| Step-free access note | This station has a degree of step free access to both platforms however the Exeter bound platform is via a ramp bridge of moderate gradients |
| Designated meeting point for Assisted travel | Ticket office |
| Accessible Toilets available | Yes |
| Wheelchairs available | Yes |
| Nearest station(s) with more facilities | N/A |

Customer facilities and Information

| | |
|---|-----|
| Toilets Available (opening hours may vary) | Yes |
| Baby changing facilities (opening hours may vary) | Yes |
| Seating area | Yes |
| Waiting room (opening hours may vary) | Yes |
| Refreshments available (opening hours may vary) | Yes |
| Customer help points | Yes |
| Customer Information screens | Yes |
| Automated Station Announcements | Yes |

Getting to and from the station

| | |
|-------------------------------|-----|
| Station Car Park(s) available | Yes |
| Bike Racks available | Yes |
| Taxi rank | Yes |

Security

| | |
|-------------------------------|-----|
| CCTV | Yes |
| Secure Stations Accreditation | Yes |

Topsham (TOP)

Station Road, Topsham, Exeter, Devon EX3 0DS

GWR

414

| | |
|---|-----------|
| Ticket Office | No |
| Ticket Office minimum opening hours (weekdays) | Unstaffed |
| Ticket Office minimum opening hours (Saturdays) | Unstaffed |
| Ticket Office minimum opening hours (Sundays) | Unstaffed |
| Station staffing hours | None |
| Ticket machine available (including for collection of pre-purchased tickets) | Yes |
| Smart cards issued | No |

Accessibility Information

| | |
|--|---|
| Accessibility Category | B1 |
| Staffed help available | No |
| Step-free access | Yes |
| Step-free access note | Step free access available to both platforms, access between platforms via level crossing |
| Designated meeting point for Assisted travel | N/A |
| Accessible Toilets available | No |
| Wheelchairs available | No |
| Nearest station(s) with more facilities | Exton or Exeter Central |

Customer facilities and Information

| | |
|---|-----|
| Toilets Available (opening hours may vary) | No |
| Baby changing facilities (opening hours may vary) | No |
| Seating area | Yes |
| Waiting room (opening hours may vary) | No |
| Refreshments available (opening hours may vary) | No |
| Customer help points | Yes |
| Customer Information screens | Yes |
| Automated Station Announcements | Yes |

Getting to and from the station

| | |
|-------------------------------|-----|
| Station Car Park(s) available | Yes |
| Bike Racks available | Yes |
| Taxi rank | No |

Security

| | |
|-------------------------------|-----|
| CCTV | Yes |
| Secure Stations Accreditation | Yes |

Torquay (TQY)

Rathmore Road, Torquay, Torbay, Devon TQ2 6NU

GWR

416

| | |
|---|---|
| Ticket Office | Yes |
| Ticket Office minimum opening hours (weekdays) | 0710 - 1700 |
| Ticket Office minimum opening hours (Saturdays) | 0700 - 1700 |
| Ticket Office minimum opening hours (Sundays) | 0940 - 1710 |
| Station staffing hours | 0710 - 1700 (M-Sa), 0920 - 1710 (Su) |
| Ticket machine available (including for collection of pre-purchased tickets) | Yes |
| Smart cards issued | Yes |

Accessibility Information

| | |
|--|--|
| Accessibility Category | B1 |
| Staffed help available | 0710 - 1700 (M-Sa), 0920 - 1710 (Su) |
| Step-free access | No |
| Step-free access note | This station has a degree of step free access to the platforms. Each platform has step free access to either road or car park dependent on direction of travel (see station map). Footbridge link between platforms. There is step free access between platforms through walking on the public street. |
| Designated meeting point for Assisted travel | Ticket Office |
| Accessible Toilets available | Yes |
| Wheelchairs available | Yes |
| Nearest station(s) with more facilities | N/A |

Customer facilities and Information

| | |
|---|-----|
| Toilets Available (opening hours may vary) | Yes |
| Baby changing facilities (opening hours may vary) | Yes |
| Seating area | Yes |
| Waiting room (opening hours may vary) | Yes |
| Refreshments available (opening hours may vary) | Yes |
| Customer help points | Yes |
| Customer Information screens | Yes |
| Automated Station Announcements | Yes |

Getting to and from the station

| | |
|-------------------------------|-----|
| Station Car Park(s) available | Yes |
| Bike Racks available | Yes |
| Taxi rank | Yes |

Security

| | |
|-------------------------------|-----|
| CCTV | Yes |
| Secure Stations Accreditation | Yes |

Torre (TRR)

GWR

418

Newton Road, Torre, Torquay, Torbay, Devon TQ2 5DD

| | |
|---|-----------|
| Ticket Office | No |
| Ticket Office minimum opening hours (weekdays) | Unstaffed |
| Ticket Office minimum opening hours (Saturdays) | Unstaffed |
| Ticket Office minimum opening hours (Sundays) | Unstaffed |
| Station staffing hours | None |
| Ticket machine available (including for collection of pre-purchased tickets) | Yes |
| Smart cards issued | No |

Accessibility Information

| | |
|--|---|
| Accessibility Category | B3 |
| Staffed help available | No |
| Step-free access | No |
| Step-free access note | This station has a degree of step free access to the down platform to Torquay however the north bound platform towards Exeter can only be accessed via a step bridge. |
| Designated meeting point for Assisted travel | N/A |
| Accessible Toilets available | No |
| Wheelchairs available | No |
| Nearest station(s) with more facilities | Torquay |

Customer facilities and Information

| | |
|---|-----|
| Toilets Available (opening hours may vary) | No |
| Baby changing facilities (opening hours may vary) | No |
| Seating area | Yes |
| Waiting room (opening hours may vary) | No |
| Refreshments available (opening hours may vary) | No |
| Customer help points | Yes |
| Customer Information screens | Yes |
| Automated Station Announcements | Yes |

Getting to and from the station

| | |
|-------------------------------|-----|
| Station Car Park(s) available | No |
| Bike Racks available | Yes |
| Taxi rank | No |

Security

| | |
|-------------------------------|-----|
| CCTV | Yes |
| Secure Stations Accreditation | Yes |

Totnes (TOT)

Station Road, Totnes, Devon TQ9 5JR

GWR

420

| | |
|---|---|
| Ticket Office | Yes |
| Ticket Office minimum opening hours (weekdays) | 0725 - 1610 |
| Ticket Office minimum opening hours (Saturdays) | 0725 - 1545 |
| Ticket Office minimum opening hours (Sundays) | 0925 - 1700 |
| Station staffing hours | 0530 - 2100 (M-Sa), 0815 - 2015 (Su) |
| Ticket machine available (including for collection of pre-purchased tickets) | Yes |
| Smart cards issued | Yes |

Accessibility Information

| | |
|--|--|
| Accessibility Category | A |
| Staffed help available | 0530 - 2100 (M-Sa), 0815 - 2015 (Su) |
| Step-free access | Yes |
| Step-free access note | This station has step free access to both platforms via a liftbridge |
| Designated meeting point for Assisted travel | Ticket Office |
| Accessible Toilets available | Yes |
| Wheelchairs available | Yes |
| Nearest station(s) with more facilities | N/A |

Customer facilities and Information

| | |
|---|-----|
| Toilets Available (opening hours may vary) | Yes |
| Baby changing facilities (opening hours may vary) | Yes |
| Seating area | Yes |
| Waiting room (opening hours may vary) | Yes |
| Refreshments available (opening hours may vary) | Yes |
| Customer help points | Yes |
| Customer Information screens | Yes |
| Automated Station Announcements | Yes |

Getting to and from the station

| | |
|-------------------------------|-----|
| Station Car Park(s) available | Yes |
| Bike Racks available | Yes |
| Taxi rank | Yes |

Security

| | |
|-------------------------------|-----|
| CCTV | Yes |
| Secure Stations Accreditation | Yes |

Trowbridge (TRO)

GWR

422

Station Approach, Stallard Street, Trowbridge, Wiltshire BA14 8HW

| | |
|--|---|
| Ticket Office | Yes |
| Ticket Office minimum opening hours (weekdays) | 0640 - 1310 |
| Ticket Office minimum opening hours (Saturdays) | 0640 - 1450 |
| Ticket Office minimum opening hours (Sundays) | 0920 - 1650 |
| Station staffing hours | 0640 - 1830 (M-F), 0640 - 1450 (Sa), 0920 - 1740 (Su) |
| Ticket machine available (including for collection of pre-purchased tickets) | Yes |
| Smart cards issued | Yes |

Accessibility Information

| | |
|--|---|
| Accessibility Category | B2 |
| Staffed help available | No |
| Step-free access | Yes |
| Step-free access note | This station has a degree of step free access as both platforms can be approached via adjacent roads to access step free however the Westbury bound platform can only be accessed on the station via a step bridge. |
| Designated meeting point for Assisted travel | N/A |
| Accessible Toilets available | No |
| Wheelchairs available | Yes |
| Nearest station(s) with more facilities | N/A |

Customer facilities and Information

| | |
|---|-----------------|
| Toilets Available (opening hours may vary) | Yes |
| Baby changing facilities (opening hours may vary) | No |
| Seating area | Yes |
| Waiting room (opening hours may vary) | Yes |
| Refreshments available (opening hours may vary) | Vending Machine |
| Customer help points | Yes |
| Customer Information screens | Yes |
| Automated Station Announcements | Yes |

Getting to and from the station

| | |
|-------------------------------|-----|
| Station Car Park(s) available | Yes |
| Bike Racks available | Yes |
| Taxi rank | Yes |

Security

| | |
|-------------------------------|-----|
| CCTV | Yes |
| Secure Stations Accreditation | Yes |

Station Road, Truro, Cornwall TR1 3HH

| | |
|---|---|
| Ticket Office | Yes |
| Ticket Office minimum opening hours (weekdays) | 0645 - 2005 |
| Ticket Office minimum opening hours (Saturdays) | 0640 - 1905 |
| Ticket Office minimum opening hours (Sundays) | 0915 - 1830 (trial) 0915 - 1920 (normal) |
| Station staffing hours | 0515 - 0030 (M-F), 0530 - 2315 (Sa), 0800 - 2330 (Su) |
| Ticket machine available (including for collection of pre-purchased tickets) | Yes |
| Smart cards issued | Yes |

Accessibility Information

| | |
|--|--|
| Accessibility Category | B1 |
| Staffed help available | Yes |
| Step-free access | Yes |
| Step-free access note | Step free access available to both platforms, access between platforms 2 & 3 via level crossing and a ramp |
| Designated meeting point for Assisted travel | Ticket Office |
| Accessible Toilets available | Yes |
| Wheelchairs available | Yes |
| Nearest station(s) with more facilities | N/A |

Customer facilities and Information

| | |
|---|-----|
| Toilets Available (opening hours may vary) | Yes |
| Baby changing facilities (opening hours may vary) | Yes |
| Seating area | Yes |
| Waiting room (opening hours may vary) | Yes |
| Refreshments available (opening hours may vary) | Yes |
| Customer help points | Yes |
| Customer Information screens | Yes |
| Automated Station Announcements | Yes |

Getting to and from the station

| | |
|-------------------------------|-----|
| Station Car Park(s) available | Yes |
| Bike Racks available | Yes |
| Taxi rank | Yes |

Security

| | |
|-------------------------------|-----|
| CCTV | Yes |
| Secure Stations Accreditation | Yes |

Twyford (TWY)

Station Road, Twyford, Berkshire RG10 9NA

GWR

| | |
|---|---|
| Ticket Office | Yes |
| Ticket Office minimum opening hours (weekdays) | 0600 - 1900 |
| Ticket Office minimum opening hours (Saturdays) | 0645 - 1530 |
| Ticket Office minimum opening hours (Sundays) | 0815 - 1500 |
| Station staffing hours | 0600 - 2330 (M-F), 0800 - 1600 (Sa-Su) |
| Ticket machine available (including for collection of pre-purchased tickets) | Yes |
| Smart cards issued | Yes |

Accessibility Information

| | |
|--|---|
| Accessibility Category | A |
| Staffed help available | Yes |
| Step-free access | Yes |
| Step-free access note | This station has step free access to all platforms via a liftbridge |
| Designated meeting point for Assisted travel | Ticket Office |
| Accessible Toilets available | No |
| Wheelchairs available | Yes |
| Nearest station(s) with more facilities | N/A |

Customer facilities and Information

| | |
|---|-----|
| Toilets Available (opening hours may vary) | Yes |
| Baby changing facilities (opening hours may vary) | No |
| Seating area | Yes |
| Waiting room (opening hours may vary) | Yes |
| Refreshments available (opening hours may vary) | Yes |
| Customer help points | Yes |
| Customer Information screens | Yes |
| Automated Station Announcements | Yes |

Getting to and from the station

| | |
|-------------------------------|-----|
| Station Car Park(s) available | Yes |
| Bike Racks available | Yes |
| Taxi rank | Yes |

Security

| | |
|-------------------------------|-----|
| CCTV | Yes |
| Secure Stations Accreditation | Yes |

Umberleigh (UMB)

Station Approach, Umberleigh, Devon EX37 9AB

This station is a Request stop

| | |
|---|-----------|
| Ticket Office | No |
| Ticket Office minimum opening hours (weekdays) | Unstaffed |
| Ticket Office minimum opening hours (Saturdays) | Unstaffed |
| Ticket Office minimum opening hours (Sundays) | Unstaffed |
| Station staffing hours | None |
| Ticket machine available (including for collection of pre-purchased tickets) | No |
| Smart cards issued | No |

Accessibility Information

| | |
|--|---|
| Accessibility Category | A |
| Staffed help available | No |
| Step-free access | Yes |
| Step-free access note | This station has step free access to the platform |
| Designated meeting point for Assisted travel | N/A |
| Accessible Toilets available | No |
| Wheelchairs available | No |
| Nearest station(s) with more facilities | Barnstaple |

Customer facilities and Information

| | |
|---|-----|
| Toilets Available (opening hours may vary) | No |
| Baby changing facilities (opening hours may vary) | No |
| Seating area | Yes |
| Waiting room (opening hours may vary) | No |
| Refreshments available (opening hours may vary) | No |
| Customer help points | Yes |
| Customer Information screens | No |
| Automated Station Announcements | No |

GWR

Getting to and from the station

| | |
|-------------------------------|-----|
| Station Car Park(s) available | Yes |
| Bike Racks available | No |
| Taxi rank | No |

Security

| | |
|-------------------------------|-----|
| CCTV | No |
| Secure Stations Accreditation | Yes |

Wargrave (WGV)

Station Road, Wargrave, Oxfordshire RG10 8EU

GWR

430

| | |
|---|-----------|
| Ticket Office | No |
| Ticket Office minimum opening hours (weekdays) | Unstaffed |
| Ticket Office minimum opening hours (Saturdays) | Unstaffed |
| Ticket Office minimum opening hours (Sundays) | Unstaffed |
| Station staffing hours | None |
| Ticket machine available (including for collection of pre-purchased tickets) | Yes |
| Smart cards issued | No |

Accessibility Information

| | |
|--|---|
| Accessibility Category | A |
| Staffed help available | No |
| Step-free access | Yes |
| Step-free access note | This station has step free access to the platform |
| Designated meeting point for Assisted travel | N/A |
| Accessible Toilets available | No |
| Wheelchairs available | No |
| Nearest station(s) with more facilities | Twyford |

Customer facilities and Information

| | |
|---|-----|
| Toilets Available (opening hours may vary) | No |
| Baby changing facilities (opening hours may vary) | No |
| Seating area | Yes |
| Waiting room (opening hours may vary) | No |
| Refreshments available (opening hours may vary) | No |
| Customer help points | Yes |
| Customer Information screens | Yes |
| Automated Station Announcements | Yes |

Getting to and from the station

| | |
|-------------------------------|-----|
| Station Car Park(s) available | Yes |
| Bike Racks available | Yes |
| Taxi rank | No |

Security

| | |
|-------------------------------|-----|
| CCTV | Yes |
| Secure Stations Accreditation | Yes |

Warminster (WMN)

Station Road, Warminster, Wiltshire BA12 9BP

GWR

432

| | |
|---|--|
| Ticket Office | Yes |
| Ticket Office minimum opening hours (weekdays) | 0700 - 1330 |
| Ticket Office minimum opening hours (Saturdays) | Closed |
| Ticket Office minimum opening hours (Sundays) | Closed |
| Station staffing hours | 0700 - 1820 (M-F), 0700 - 1330 (Sa) |
| Ticket machine available (including for collection of pre-purchased tickets) | Yes |
| Smart cards issued | Yes |

Accessibility Information

| | |
|--|--|
| Accessibility Category | B2 |
| Staffed help available | Yes |
| Step-free access | Yes |
| Step-free access note | This station has a degree of step free access as both platforms can be accessed step free via drop off however the Salisbury bound platform can only be accessed via an approx 200m walk on public roads |
| Designated meeting point for Assisted travel | Ticket Office |
| Accessible Toilets available | Yes |
| Wheelchairs available | No |
| Nearest station(s) with more facilities | N/A |

Customer facilities and Information

| | |
|---|-----|
| Toilets Available (opening hours may vary) | Yes |
| Baby changing facilities (opening hours may vary) | No |
| Seating area | No |
| Waiting room (opening hours may vary) | Yes |
| Refreshments available (opening hours may vary) | Yes |
| Customer help points | Yes |
| Customer Information screens | Yes |
| Automated Station Announcements | Yes |

Getting to and from the station

| | |
|-------------------------------|-----|
| Station Car Park(s) available | Yes |
| Bike Racks available | Yes |
| Taxi rank | Yes |

Security

| | |
|-------------------------------|-----|
| CCTV | Yes |
| Secure Stations Accreditation | Yes |

Westbury (WSB)

Station Approach, Westbury, Wiltshire BA13 4HP

GWR

434

| | |
|---|---|
| Ticket Office | Yes |
| Ticket Office minimum opening hours (weekdays) | 0650 - 1700 |
| Ticket Office minimum opening hours (Saturdays) | 0740 - 1340 |
| Ticket Office minimum opening hours (Sundays) | 1135 - 1800 |
| Station staffing hours | 0600 - 2359 (M-F), 0800 - 2359 (Sa-Su) |
| Ticket machine available (including for collection of pre-purchased tickets) | Yes |
| Smart cards issued | Yes |

Accessibility Information

| | |
|--|---|
| Accessibility Category | A |
| Staffed help available | Yes |
| Step-free access | Yes |
| Step-free access note | This station has step free access to all platforms via subway and the lifts |
| Designated meeting point for Assisted travel | Ticket Office or Platform 2 Office |
| Accessible Toilets available | Yes |
| Wheelchairs available | Yes |
| Nearest station(s) with more facilities | N/A |

Customer facilities and Information

| | |
|---|-----|
| Toilets Available (opening hours may vary) | Yes |
| Baby changing facilities (opening hours may vary) | Yes |
| Seating area | Yes |
| Waiting room (opening hours may vary) | Yes |
| Refreshments available (opening hours may vary) | Yes |
| Customer help points | Yes |
| Customer Information screens | Yes |
| Automated Station Announcements | Yes |

Getting to and from the station

| | |
|-------------------------------|-----|
| Station Car Park(s) available | Yes |
| Bike Racks available | Yes |
| Taxi rank | Yes |

Security

| | |
|-------------------------------|-----|
| CCTV | Yes |
| Secure Stations Accreditation | Yes |

Weston Milton (WNM)

GWR

436

Saville Road, Weston Milton, Weston-super-Mare, Somerset BS22 8PF

| | |
|---|-----------|
| Ticket Office | No |
| Ticket Office minimum opening hours (weekdays) | Unstaffed |
| Ticket Office minimum opening hours (Saturdays) | Unstaffed |
| Ticket Office minimum opening hours (Sundays) | Unstaffed |
| Station staffing hours | None |
| Ticket machine available (including for collection of pre-purchased tickets) | Yes |
| Smart cards issued | No |

Accessibility Information

| | |
|--|--|
| Accessibility Category | B1 |
| Staffed help available | No |
| Step-free access | Yes |
| Step-free access note | This station has step free access to the platform via a ramp which is of reasonable gradient from the car park |
| Designated meeting point for Assisted travel | N/A |
| Accessible Toilets available | No |
| Wheelchairs available | No |
| Nearest station(s) with more facilities | Weston-super-Mare |

Customer facilities and Information

| | |
|---|-----|
| Toilets Available (opening hours may vary) | No |
| Baby changing facilities (opening hours may vary) | No |
| Seating area | No |
| Waiting room (opening hours may vary) | No |
| Refreshments available (opening hours may vary) | No |
| Customer help points | Yes |
| Customer Information screens | Yes |
| Automated Station Announcements | No |

Getting to and from the station

| | |
|-------------------------------|-----|
| Station Car Park(s) available | Yes |
| Bike Racks available | Yes |
| Taxi rank | No |

Security

| | |
|-------------------------------|-----|
| CCTV | Yes |
| Secure Stations Accreditation | Yes |

Weston-super-Mare (WSM)

GWR

438

Station Approach, Weston-super-Mare, Somerset BS23 1XY

| | |
|---|-------------|
| Ticket Office | Yes |
| Ticket Office minimum opening hours (weekdays) | 0610 - 1745 |
| Ticket Office minimum opening hours (Saturdays) | 0610 - 1745 |
| Ticket Office minimum opening hours (Sundays) | 0830 - 1820 |
| Station staffing hours | 0515 - 0015 |
| Ticket machine available (including for collection of pre-purchased tickets) | Yes |
| Smart cards issued | Yes |

Accessibility Information

| | |
|--|--|
| Accessibility Category | B2 |
| Staffed help available | Yes |
| Step-free access | No |
| Step-free access note | This station has a degree of step free access as both platforms can be approached via adjacent roads to access step free however the Taunton bound platform can only be accessed on the station via a step bridge. |
| Designated meeting point for Assisted travel | Ticket Office |
| Accessible Toilets available | Yes |
| Wheelchairs available | Yes |
| Nearest station(s) with more facilities | N/A |

Customer facilities and Information

| | |
|---|-----|
| Toilets Available (opening hours may vary) | Yes |
| Baby changing facilities (opening hours may vary) | Yes |
| Seating area | Yes |
| Waiting room (opening hours may vary) | No |
| Refreshments available (opening hours may vary) | Yes |
| Customer help points | Yes |
| Customer Information screens | Yes |
| Automated Station Announcements | Yes |

Getting to and from the station

| | |
|-------------------------------|-----|
| Station Car Park(s) available | Yes |
| Bike Racks available | Yes |
| Taxi rank | Yes |

Security

| | |
|-------------------------------|-----|
| CCTV | Yes |
| Secure Stations Accreditation | Yes |

Windsor & Eton Central (WNC)

GWR

440

Thames Street, Windsor, Berkshire SL4 1PJ

| | |
|---|---|
| Ticket Office | Yes |
| Ticket Office minimum opening hours (weekdays) | 0640 - 1900 |
| Ticket Office minimum opening hours (Saturdays) | 0640 - 1900 |
| Ticket Office minimum opening hours (Sundays) | 0820 - 1750 |
| Station staffing hours | 0640 - 2020 (M-F), 0640 - 1950 (Sa), 0820 - 1750 (Su) |
| Ticket machine available (including for collection of pre-purchased tickets) | Yes |
| Smart cards issued | Yes |

Accessibility Information

| | |
|--|---|
| Accessibility Category | A |
| Staffed help available | Yes |
| Step-free access | Yes |
| Step-free access note | This station has step free access to the platform |
| Designated meeting point for Assisted travel | Ticket Office |
| Accessible Toilets available | No |
| Wheelchairs available | No |
| Nearest station(s) with more facilities | N/A |

Customer facilities and Information

| | |
|---|-----------------------|
| Toilets Available (opening hours may vary) | Yes (not GWR managed) |
| Baby changing facilities (opening hours may vary) | Yes |
| Seating area | Yes |
| Waiting room (opening hours may vary) | No |
| Refreshments available (opening hours may vary) | Yes |
| Customer help points | Yes |
| Customer Information screens | Yes |
| Automated Station Announcements | Yes |

Getting to and from the station

| | |
|-------------------------------|-----|
| Station Car Park(s) available | No |
| Bike Racks available | Yes |
| Taxi rank | Yes |

Security

| | |
|-------------------------------|-----|
| CCTV | Yes |
| Secure Stations Accreditation | Yes |

Worcestershire Parkway (WOP)

Whittington Road, Norton, Worcestershire WR7 4RD

GWR

442

| | |
|---|-------------|
| Ticket Office | Yes |
| Ticket Office minimum opening hours (weekdays) | 0500 - 2000 |
| Ticket Office minimum opening hours (Saturdays) | 0700 - 2000 |
| Ticket Office minimum opening hours (Sundays) | 0800 - 1630 |
| Station staffing hours | 0500 - 2000 |
| Ticket machine available (including for collection of pre-purchased tickets) | Yes |
| Smart cards issued | Yes |

Accessibility Information

| | |
|--|--|
| Accessibility Category | A |
| Staffed help available | Yes |
| Step-free access | Yes |
| Step-free access note | This station has step free access to all platforms |
| Designated meeting point for Assisted travel | Ticket Office |
| Accessible Toilets available | Yes |
| Wheelchairs available | Yes |
| Nearest station(s) with more facilities | N/A |

Customer facilities and Information

| | |
|---|-----|
| Toilets Available (opening hours may vary) | Yes |
| Baby changing facilities (opening hours may vary) | Yes |
| Seating area | Yes |
| Waiting room (opening hours may vary) | No |
| Refreshments available (opening hours may vary) | Yes |
| Customer help points | Yes |
| Customer Information screens | Yes |
| Automated Station Announcements | Yes |

Getting to and from the station

| | |
|-------------------------------|-----|
| Station Car Park(s) available | Yes |
| Bike Racks available | Yes |
| Taxi rank | Yes |

Security

| | |
|-------------------------------|-----|
| CCTV | Yes |
| Secure Stations Accreditation | No |

Worle (WOR)

GWR

444

Station Approach, Worle, Weston-super-Mare, Somerset BS22 6WA

| | |
|---|-------------------|
| Ticket Office | Yes |
| Ticket Office minimum opening hours (weekdays) | 0600 - 0930 |
| Ticket Office minimum opening hours (Saturdays) | Unstaffed |
| Ticket Office minimum opening hours (Sundays) | Unstaffed |
| Station staffing hours | 0600 - 0930 (M-F) |
| Ticket machine available (including for collection of pre-purchased tickets) | Yes |
| Smart cards issued | Yes |

Accessibility Information

| | |
|--|---|
| Accessibility Category | B1 |
| Staffed help available | No |
| Step-free access | Yes |
| Step-free access note | This station can be accessed step free to both platforms, however access to the Taunton bound line is via a ramp bridge of modest gradient. Both platforms can be accessed independently via drop off |
| Designated meeting point for Assisted travel | N/A |
| Accessible Toilets available | No |
| Wheelchairs available | No |
| Nearest station(s) with more facilities | Weston-super-Mare |

Customer facilities and Information

| | |
|---|-----|
| Toilets Available (opening hours may vary) | No |
| Baby changing facilities (opening hours may vary) | No |
| Seating area | Yes |
| Waiting room (opening hours may vary) | No |
| Refreshments available (opening hours may vary) | No |
| Customer help points | Yes |
| Customer Information screens | Yes |
| Automated Station Announcements | Yes |

Getting to and from the station

| | |
|-------------------------------|-----|
| Station Car Park(s) available | Yes |
| Bike Racks available | Yes |
| Taxi rank | No |

Security

| | |
|-------------------------------|-----|
| CCTV | Yes |
| Secure Stations Accreditation | Yes |

Badminton Road, Yate, South Gloucestershire BS37 5JF

| | |
|---|-------------------|
| Ticket Office | Yes |
| Ticket Office minimum opening hours (weekdays) | 0700 - 1100 |
| Ticket Office minimum opening hours (Saturdays) | Unstaffed |
| Ticket Office minimum opening hours (Sundays) | Unstaffed |
| Station staffing hours | 0630 - 1200 (M-F) |
| Ticket machine available (including for collection of pre-purchased tickets) | Yes |
| Smart cards issued | Yes |

Accessibility Information

| | |
|--|--|
| Accessibility Category | B2 |
| Staffed help available | No |
| Step-free access | Yes |
| Step-free access note | This station has a degree of step free access via the car park (southbound) however the northbound platform can only be accessed via a busy roadbridge and long steep ramp |
| Designated meeting point for Assisted travel | Ticket Office |
| Accessible Toilets available | No |
| Wheelchairs available | No |
| Nearest station(s) with more facilities | Bristol Parkway |

Customer facilities and Information

| | |
|---|-----|
| Toilets Available (opening hours may vary) | No |
| Baby changing facilities (opening hours may vary) | No |
| Seating area | Yes |
| Waiting room (opening hours may vary) | No |
| Refreshments available (opening hours may vary) | No |
| Customer help points | Yes |
| Customer Information screens | Yes |
| Automated Station Announcements | Yes |

Getting to and from the station

| | |
|-------------------------------|-----|
| Station Car Park(s) available | Yes |
| Bike Racks available | Yes |
| Taxi rank | No |

Security

| | |
|-------------------------------|-----|
| CCTV | Yes |
| Secure Stations Accreditation | Yes |

Yatton (YAT)

Station Road, Yatton, Somerset BS49 4AJ

GWR

448

| | |
|---|--|
| Ticket Office | Yes |
| Ticket Office minimum opening hours (weekdays) | 0630 - 1230 |
| Ticket Office minimum opening hours (Saturdays) | 0700 - 1200 |
| Ticket Office minimum opening hours (Sundays) | Closed |
| Station staffing hours | 0630 - 1230 (M-F), 0700 - 1200 (Sa) |
| Ticket machine available (including for collection of pre-purchased tickets) | Yes |
| Smart cards issued | Yes |

Accessibility Information

| | |
|--|--|
| Accessibility Category | B1 |
| Staffed help available | Yes |
| Step-free access | Yes |
| Step-free access note | Step free access is available to both platforms although step free between platforms involves using local pavements and roadbridge |
| Designated meeting point for Assisted travel | Ticket Office |
| Accessible Toilets available | No |
| Wheelchairs available | Yes |
| Nearest station(s) with more facilities | N/A |

Customer facilities and Information

| | |
|---|-----|
| Toilets Available (opening hours may vary) | Yes |
| Baby changing facilities (opening hours may vary) | No |
| Seating area | Yes |
| Waiting room (opening hours may vary) | Yes |
| Refreshments available (opening hours may vary) | Yes |
| Customer help points | Yes |
| Customer Information screens | Yes |
| Automated Station Announcements | Yes |

Getting to and from the station

| | |
|-------------------------------|-----|
| Station Car Park(s) available | Yes |
| Bike Racks available | Yes |
| Taxi rank | No |

Security

| | |
|-------------------------------|-----|
| CCTV | Yes |
| Secure Stations Accreditation | Yes |

Yeoford (YEO)

GWR

450

Station Approach, Yeoford, Crediton, Devon EX17 5JB

This station is a Request stop

| | |
|---|-----------|
| Ticket Office | No |
| Ticket Office minimum opening hours (weekdays) | Unstaffed |
| Ticket Office minimum opening hours (Saturdays) | Unstaffed |
| Ticket Office minimum opening hours (Sundays) | Unstaffed |
| Station staffing hours | None |
| Ticket machine available (including for collection of pre-purchased tickets) | No |
| Smart cards issued | No |

Accessibility Information

| | |
|--|--|
| Accessibility Category | B2 |
| Staffed help available | No |
| Step-free access | Yes |
| Step-free access note | This station has a degree of step free access however the only platform can be accessed via a steep ramp from the road |
| Designated meeting point for Assisted travel | N/A |
| Accessible Toilets available | No |
| Wheelchairs available | No |
| Nearest station(s) with more facilities | Crediton |

Customer facilities and Information

| | |
|---|-----|
| Toilets Available (opening hours may vary) | No |
| Baby changing facilities (opening hours may vary) | No |
| Seating area | Yes |
| Waiting room (opening hours may vary) | No |
| Refreshments available (opening hours may vary) | No |
| Customer help points | Yes |
| Customer Information screens | No |
| Automated Station Announcements | No |

Getting to and from the station

| | |
|-------------------------------|----|
| Station Car Park(s) available | No |
| Bike Racks available | No |
| Taxi rank | No |

Security

| | |
|-------------------------------|-----|
| CCTV | No |
| Secure Stations Accreditation | Yes |

Yeovil Pen Mill (YVP)

GWR

452

Station Approach, Sherborne Road, Yeovil, Somerset BA21 5DD

| | |
|---|--|
| Ticket Office | Yes |
| Ticket Office minimum opening hours (weekdays) | 0720 - 1825 |
| Ticket Office minimum opening hours (Saturdays) | 0720 - 1410 |
| Ticket Office minimum opening hours (Sundays) | 1430 - 1700 |
| Station staffing hours | 0720 - 1825 (M-F), 0720 - 1410 (Sa), 1430* - 1700 (Su) * On Summer Sundays 0940 - 1700 |
| Ticket machine available (including for collection of pre-purchased tickets) | No |
| Smart cards issued | Yes |

Accessibility Information

| | |
|--|---|
| Accessibility Category | B3 |
| Staffed help available | Yes |
| Step-free access | No |
| Step-free access note | This station has a degree of step free access to the platforms, Platform 3 can only be accessed via a step bridge when the station is unstaffed. Access via a barrow crossing to platform 3 but only when the station is staffed. |
| Designated meeting point for Assisted travel | Ticket Office |
| Accessible Toilets available | No |
| Wheelchairs available | Yes |
| Nearest station(s) with more facilities | N/A |

Customer facilities and Information

| | |
|---|-----|
| Toilets Available (opening hours may vary) | Yes |
| Baby changing facilities (opening hours may vary) | No |
| Seating area | Yes |
| Waiting room (opening hours may vary) | Yes |
| Refreshments available (opening hours may vary) | Yes |
| Customer help points | Yes |
| Customer Information screens | Yes |
| Automated Station Announcements | Yes |

Getting to and from the station

| | |
|-------------------------------|-----|
| Station Car Park(s) available | Yes |
| Bike Racks available | Yes |
| Taxi rank | No |

Security

| | |
|-------------------------------|-----|
| CCTV | Yes |
| Secure Stations Accreditation | Yes |

Yetminster (YET)

GWR

454

Chapel Lane, Yetminster, Dorset DT9 6LH

This station is a Request stop

| | |
|---|-----------|
| Ticket Office | No |
| Ticket Office minimum opening hours (weekdays) | Unstaffed |
| Ticket Office minimum opening hours (Saturdays) | Unstaffed |
| Ticket Office minimum opening hours (Sundays) | Unstaffed |
| Station staffing hours | None |
| Ticket machine available (including for collection of pre-purchased tickets) | No |
| Smart cards issued | No |

Accessibility Information

| | |
|--|--|
| Accessibility Category | A |
| Staffed help available | No |
| Step-free access | Yes |
| Step-free access note | This station has step free access to the platform via the car park |
| Designated meeting point for Assisted travel | N/A |
| Accessible Toilets available | No |
| Wheelchairs available | No |
| Nearest station(s) with more facilities | Yeovil Pen Mill |

Customer facilities and Information

| | |
|---|-----|
| Toilets Available (opening hours may vary) | No |
| Baby changing facilities (opening hours may vary) | No |
| Seating area | No |
| Waiting room (opening hours may vary) | No |
| Refreshments available (opening hours may vary) | No |
| Customer help points | Yes |
| Customer Information screens | No |
| Automated Station Announcements | No |

Getting to and from the station

| | |
|-------------------------------|-----|
| Station Car Park(s) available | Yes |
| Bike Racks available | Yes |
| Taxi rank | No |

Security

| | |
|-------------------------------|-----|
| CCTV | No |
| Secure Stations Accreditation | Yes |

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