



Great  
Western  
Railway



# T11

## Train Times

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21 May to  
9 December 2023

Check before you travel.



[GWR.com/check](https://www.gwr.com/check)



Search for **GWR** in your app store

**This timetable shows trains from London Paddington and West Ealing to Greenford. All these services are operated by Great Western Railway.**

**Connecting services are also shown and these are operated by Elizabeth line.**

#### Changes to published times

Improvement works may affect services, especially at weekends. Services may also be different on public holidays. Always check your journey before you leave at [GWR.com/check](https://www.gwr.com/check)

#### Replacement buses

Animals<sup>†</sup>, non-folding bikes, and large items of luggage can't be carried on our buses.

<sup>†</sup>Assistance dogs can be carried.

#### National Rail

Find out more about train times and fares.

Call **03457 48 49 50\*** (24 hours, calls may be recorded) or go to [nationalrail.co.uk](https://www.nationalrail.co.uk)

You can also find the National Rail Conditions of Travel here.

#### PlusBus

An add-on ticket which gives you discounted bus travel to and from many of our stations.

Find out more at [plusbus.info](https://www.plusbus.info)

#### Bags and Luggage

You can bring up to 3 pieces of luggage, with a maximum size of 30 x 70 x 90cm. Small and medium sized bags can be stored under your seats or in the overhead racks.

Large items can be stored in the dedicated luggage areas. Surfboards can't be taken on our IET trains. Look for GWR trains shown with a **■** symbol in our timetables.

#### Bikes

On our IETs bike reservations are strongly advised. IETs are shown with a **■** symbol in our timetables. Book a bike reservation at your nearest staffed station, through our Customer Support team or when you buy your ticket online at [GWR.com](https://www.gwr.com). Bikes can be carried on most of our other services without the need for a reservation on a first-come, first-served basis and subject to space being available.

#### Short platforms

Some stations have short platforms. In some cases, you can only join or leave the train from certain carriages. Please listen for announcements.

**Free Wi-Fi and plug sockets** are available on most trains.

#### Delay Repay

You are entitled to compensation if your journey has been delayed for 15 minutes or more.

Find out more at [GWR.com/DelayRepay](https://www.gwr.com/DelayRepay)

#### Great Western Railway Customer Panel

Our panel is set up for you to tell us your thoughts and give us feedback on how we are doing.

Find out more at [GWR.com/Panel](https://www.gwr.com/Panel)



#### Penalty Fares

If you don't have a valid ticket you may have to pay a Penalty Fare.

Find out more at [GWR.com/revenueprotection](https://www.gwr.com/revenueprotection)

#### London Travelwatch

The independent watchdog for transport users in and around London. Covers GWR services on routes from London Paddington to Greenford, Slough, and Windsor & Eton Central, as well as Dorking and Reigate via Redhill to Gatwick Airport. Call **020 3176 2999\*** or go to [londontravelwatch.org.uk](https://www.londontravelwatch.org.uk)

#### Seat reservations on GWR services

**■ (Shown on our Intercity Express Trains, and some long distance regional trains)**

Reservations are recommended on many of our trains. When you buy a ticket, we will allocate you a seat if one is available. We leave some space for those with walk-up tickets, or who may have been disrupted.

If you buy a ticket on the day of travel, we may allocate you a space instead of a specific seat. Sit in any unreserved seat in your class of travel.

#### Our seat guarantee

If you have a reservation on a GWR service and have to stand, you are entitled to compensation. Find out more at [GWR.com](https://www.gwr.com)

\* Standard network charges apply. Calls from mobiles may be higher

All information correct at time of publication. Errors and omissions excepted.

Download the most up-to-date version at [GWR.com/timetables](https://www.gwr.com/timetables)

**Large print timetables** are available for our partially sighted customers. Call **03457 000 125\*** or email **[GWR.Feedback@GWR.com](mailto:GWR.Feedback@GWR.com)**

\* Standard network charges apply. Calls from mobiles may be higher.

## Passenger Assist

You can arrange help, check station accessibility, buy a ticket and reserve a seat by calling us on Freephone **0800 197 1329** or by text relay **18001 0800 197 1329** (open 24 hours, 7 days a week, except Christmas Day).

You may book assistance by completing the online booking form available on our website.

## Station accessibility

All of our stations are classified for their level of accessibility:

**Category A:** This station has step-free access to all platforms

**Category B:** This station has a degree of step-free access to the platform, which may be in both directions or in one direction only. Check details on our website

**Category C:** This station does not have step-free access to any platform

Full details can be found at [GWR.com/PassengerAssist](https://www.gwr.com/PassengerAssist)

## Operator

EL Elizabeth line  
GW Great Western Railway  
HX Heathrow Express  
NR Network Rail  
TfL Transport for London

For details of accessibility at any station, check [nationalrail.co.uk](https://www.nationalrail.co.uk)

Station	CRS	Operator	Access Category	Ticket office hours			Ticket machine	Toilets	Car Park	Bike Rack
				Weekdays	Saturdays	Sundays				
<b>Castle Bar Park</b>	CBP	GW	B	Closed	Closed	Closed				●
<b>Drayton Green</b>	DRG	GW	C	Unstaffed	Unstaffed	Unstaffed				●
<b>Ealing Broadway</b>	EAL	EL	A	0535-2325	0535-2325	0700-2030	●	●♿		
<b>Greenford</b>	GFD	TfL	A	TfL station	TfL station	TfL station	●†	●	●	
<b>Hayes &amp; Harlington</b>	HAY	EL	A	0610-1910	0610-1910	0630-2130	●	●♿	●	
<b>Heathrow Terminals 2&amp;3</b>	HXX	HX	A	0500-2359	0500-2359	0500-2359	●	●♿		
<b>London Paddington</b>	PAD	NR	A	24 hours	24 hours	24 hours	●	●♿	●	●
<b>South Greenford</b>	SGN	GW	B	Unstaffed	Unstaffed	Unstaffed				
<b>Southall</b>	STL	EL	A	0630-1930	0630-1930	0810-1530	●	●♿		
<b>West Ealing</b>	WEA	EL	A	0535-2050	0535-2050	Closed	●	●♿		●

† National Rail tickets cannot be purchased or collected at this station. The nearest station is West Ealing.

## NOTES AND SYMBOLS

<b>Bold</b>	Through service
Light	Connecting service
<b>Green</b>	Runs on certain days only, or has differences at some stations. Please check notes for details
⌚	Minimum time, in minutes, you need to allow between connecting services (this is only shown at stations where this differs from the standard 5 minute allowance)
⚡	Interchange with London Underground
↔	Airport interchange
<b>a</b>	Arrival time
<b>d</b>	Departure time

