Period Performance Data
Period 2707 (20 September 2026 to 17 October 2026)

Sector | Service Group	Cancellations		Punctuality at All Stations			Punctuality at Destination			Capacity	
	All Cancellations %	GWR Cancellations %	On Time %	Time to 3 %	Time to 15 %	Time 30 to 59 %	Time 60 to 119 %	Time > 119 %	Shortformed Services	Short Formations %
HSS	**5.13%**	**1.62%**	**45.83%**	**64.88%**	**92.97%**	**2.58%**	**0.19%**	**0.03%**	**222**	**1.34%**
EF01 - London - Bristol	4.79%	1.76%	49.46%	70.09%	94.64%	1.99%	0.05%	0.00%	64	1.28%
EF02 - London - South Wales	4.72%	1.60%	45.11%	61.36%	90.93%	3.45%	0.36%	0.06%	76	1.85%
EF03 - London - Cotswolds	6.38%	1.56%	43.99%	64.47%	94.18%	1.42%	0.19%	0.05%	54	1.27%
EF04 - London - West of England	4.11%	1.47%	45.42%	63.64%	91.67%	4.48%	0.24%	0.00%	28	0.84%
LTV	**3.18%**	**1.17%**	**62.77%**	**81.99%**	**98.18%**	**0.17%**	**0.02%**	**0.01%**	**31**	**0.06%**
EF05 - Outer Thames Valley	4.17%	0.94%	57.10%	78.05%	97.60%	0.50%	0.03%	0.03%	26	0.27%
EF07 - Reading & Oxford Suburban	2.89%	1.39%	57.74%	80.05%	98.31%	0.21%	0.02%	0.00%	4	0.03%
EF08 - Thames Valley Branches	2.27%	0.74%	88.51%	96.49%	99.91%	0.02%	0.00%	0.00%	0	0.00%
EF09 - North Downs	5.69%	2.81%	50.36%	74.67%	96.96%	0.00%	0.05%	0.05%	1	0.02%
WEST	**3.81%**	**2.23%**	**60.44%**	**78.20%**	**97.57%**	**0.34%**	**0.02%**	**0.01%**	**147**	**0.28%**
EF10 - Bristol Suburban	4.62%	2.65%	55.14%	73.37%	97.44%	0.46%	0.02%	0.02%	16	0.10%
EF11 - Devon	3.03%	1.63%	64.17%	82.65%	98.31%	0.24%	0.02%	0.00%	25	0.21%
EF12 - Plymouth & Cornwall	3.11%	2.19%	72.53%	88.79%	98.69%	0.03%	0.02%	0.00%	62	0.43%
EF13 - South Wales - South Coast	4.89%	2.40%	50.96%	68.36%	95.48%	0.87%	0.04%	0.00%	44	0.42%
Total	**3.75%**	**1.67%**	**58.15%**	**76.61%**	**96.81%**	**0.63%**	**0.05%**	**0.01%**	**400**	**0.35%**

Definitions

Cancellations

Cancellations on this page are as per the Department for Transport (DfT) and National Rail Contract (NRC) metrics

All Cancellations % = Percentage of GWR services cancelled

GWR Cancellations % = Percentage of GWR services cancelled due to GWR related causes

Further breakdown of cancellations is included on page 2, with services removed from the plan (pre-cancellations/ P-coded cancellations)

Punctuality at All Stations

On Time % = Percentage of trains arrived at each station early or within 60 seconds of timetable

Time to 3 % = Percentage of trains arrived at each station early or within 3 minutes of timetable

Time to 15 % = Percentage of trains arrived at each station early or within 15 minutes of timetable

Punctuality at Destination

Time 30 to 59 % = Percentage of trains arrived at destination station between 30 and 59 minutes late

Time 60 to 119 % = Percentage of trains arrived at destination station between 60 and 119 minutes late

Time > 119 % = Percentage of trains arrived at destination station greater than 119 minutes late

Capacity

Short Formations % = Percentage of seats less than declared plan. Services cancelled are excluded

Cancellations Detail
Period 2707 (20 September 2026 to 17 October 2026)

Sector | Service Group	Trains Planned on the Day	GWR Responsible Cancellations: Full Cancellations GWR	GWR Responsible Cancellations: Part Cancellations GWR	GWR Responsible Cancellations: GWR Cancellations %	All Responsible Cancellations: Full Cancellations All	All Responsible Cancellations: Part Cancellations All	All Responsible Cancellations: All Cancellations %	Services Removed from the Plan: Full P Codes GWR	Services Removed from the Plan: Part P Codes GWR	Services Removed from the Plan: Full P Codes NR	Services Removed from the Plan: Part P Codes NR	Services Removed from the Plan: All Cancellations % (incl. P Codes)
HSS	**7,207**	**88**	**57**	**1.62%**	**237**	**265**	**5.13%**	**0**	**0**	**25**	**81**	**5.98%**
EF01 - London - Bristol	2,211	32	14	1.76%	76	60	4.79%	0	0	0	30	5.44%
EF02 - London - South Wales	1,653	20	13	1.60%	52	52	4.72%	0	0	25	1	6.17%
EF03 - London - Cotswolds	2,115	25	16	1.56%	83	104	6.38%	0	0	0	50	7.48%
EF04 - London - West of England	1,228	11	14	1.47%	26	49	4.11%	0	0	0	0	4.11%
LTV	**19,163**	**204**	**43**	**1.17%**	**531**	**155**	**3.18%**	**0**	**0**	**0**	**0**	**3.18%**
EF05 - Outer Thames Valley	3,790	26	19	0.94%	129	58	4.17%	0	0	0	0	4.17%
EF07 - Reading & Oxford Suburban	5,305	71	7	1.39%	143	21	2.89%	0	0	0	0	2.89%
EF08 - Thames Valley Branches	8,072	59	1	0.74%	182	3	2.27%	0	0	0	0	2.27%
EF09 - North Downs	1,996	48	16	2.81%	77	73	5.69%	0	0	0	0	5.69%
WEST	**17,899**	**323**	**152**	**2.23%**	**502**	**361**	**3.81%**	**0**	**0**	**0**	**50**	**3.95%**
EF10 - Bristol Suburban	5,255	111	58	2.65%	179	128	4.62%	0	0	0	0	4.62%
EF11 - Devon	4,152	37	62	1.63%	68	116	3.03%	0	0	0	0	3.03%
EF12 - Plymouth & Cornwall	5,719	123	4	2.19%	172	12	3.11%	0	0	0	50	3.53%
EF13 - South Wales - South Coast	2,773	52	29	2.40%	83	105	4.89%	0	0	0	0	4.89%
Total	**44,269**	**614**	**252**	**1.67%**	**1,270**	**781**	**3.75%**	**0**	**0**	**25**	**131**	**3.95%**

Definitions

Trains Planned on the Day
Trains planned on the day is the number of services in the timetable at 22:00 the night before and will exclude any pre-cancellations/ P-coded cancellations

Cancellations
Full cancellations are trains that ran less than half booked mileage, counting as 1 cancellation
Part cancellations are trains that ran more than half booked mileage but did not call at all booked stations, counting as 0.5 cancellation
DfT Cancellations = 1 Full Cancellation + 0.5 Part Cancellation

All Responsible Cancellations
All Responsible Cancellations include GWR, Network Rail and TOC-on-TOC cancellations

Services Removed from the Plan
Also known as Pre-cancellations or P-coded cancellations, refer to planned cancellations made to passenger services between 72 hours and 22:00 on the day prior to operation, due to the availability of train operator staff or rolling stock, Network Rail staff or infrastructure, or severe weather (among other causes). They are removed from the plan on the day and will not count towards cancellation figures

All Cancellations % (incl. P codes)
(All Cancellations + P Coded Cancellations)/ (Trains Planned on the Day + P Coded Cancellations)