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# GWR Rolling Stock Guide

Valid from 15 December 2019

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The routes shown in these tables are for indicative purposes only. In order to retain a necessary level of flexibility with our fleet it may sometimes be necessary to change the type of train on a route with little or no notice.

Priority seating, when available, is located at the carriage entrance near the exit doors and toilets.

### Class 80x - Intercity Express Trains (IET)

Primary routes: Mainline routes from London Paddington to Bristol, Cardiff, Swansea, West Wales, Cheltenham Spa, Oxford, Banbury, Worcester, Hereford, Weston-super-Mare, Taunton, Exeter, Paignton, Plymouth, Penzance. Also semi-fast services to Newbury and Bedwyn.

Built	2017
Number of units	93 (5 car and 9 car trains)
Graphic evacuation signage	Yes
Designated wheelchair position	Yes
Scooter / mobility aid acceptance	Yes*
Standard toilet facility	Yes
Accessible toilet facility	Yes
Colour contrasting grab rails	Yes
Passenger information - Aural	Yes
Passenger information - Visual	Yes
On-board portable ramp	Yes
Reservations	Yes
Priority seating	Yes
On train staff to provide assistance	Yes (except services in the Thames Valley that terminate at Reading, Oxford, Newbury or Bedwyn**)
Wi-Fi	Yes

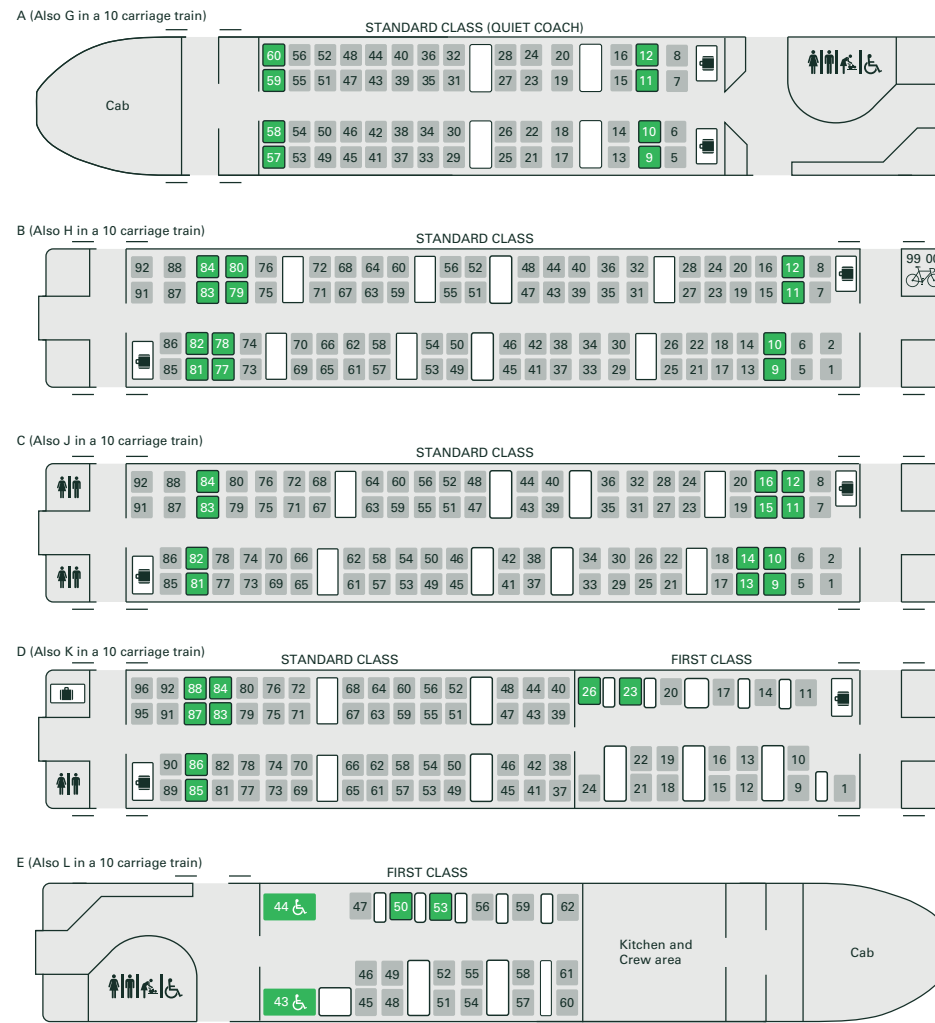
\* Scooters require a mobility scooter permit to travel on GWR trains. Mobility aids can be carried on board but will need to be able to be stored in the luggage areas. More information can be found on

**[GWR.com/PassengerAssist](https://www.gwr.com/PassengerAssist)**

\*\* These trains can operate as Driver Only services. Please book assistance in advance. More information can be found on

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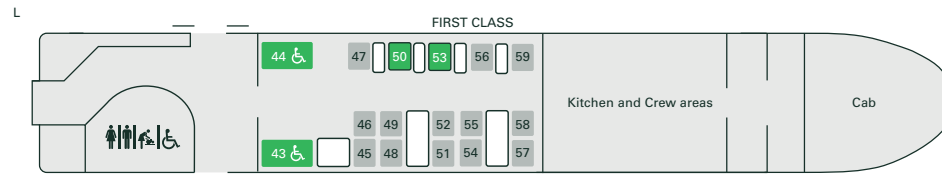
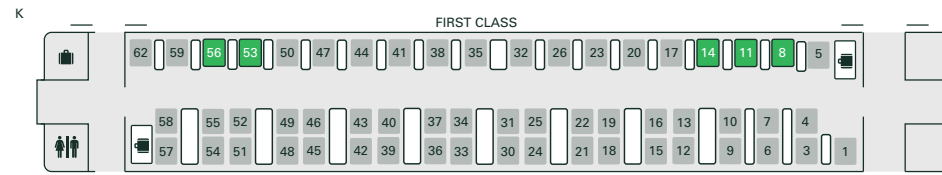
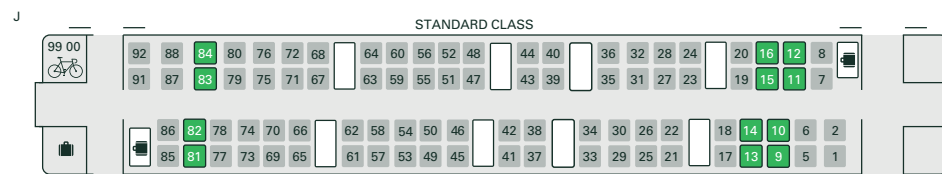
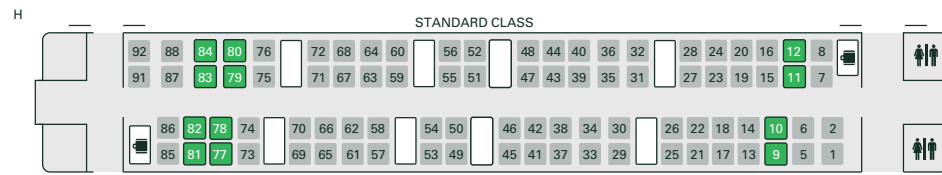
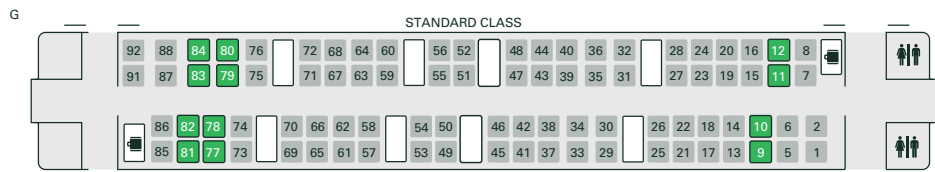
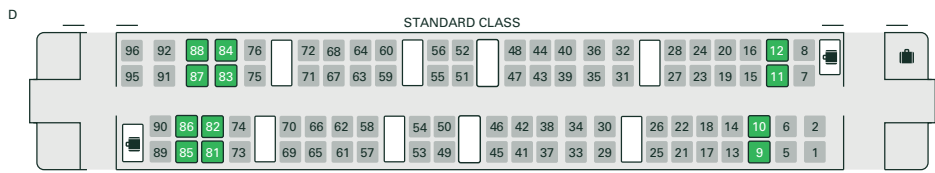
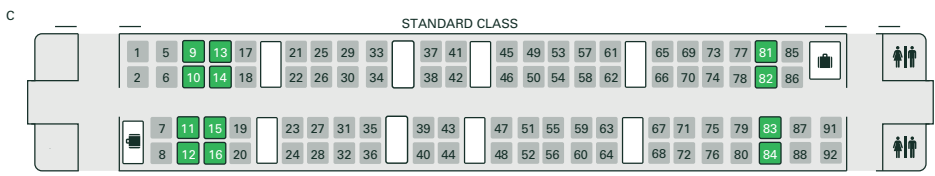
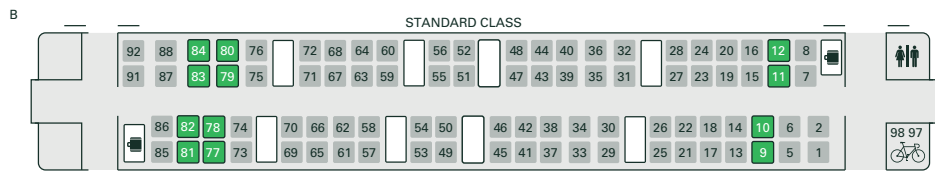
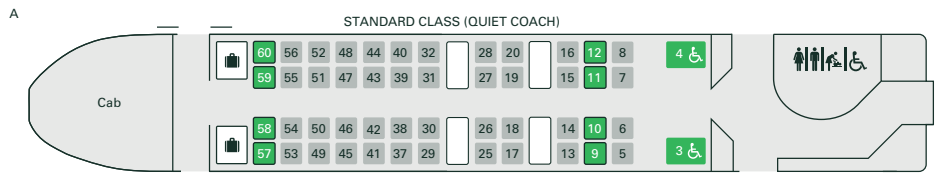
### IET (5 coach set) seating plan, for reservation and priority seat information only



Key

- 8 Seat with number
- 11 Priority seating
- 43 Wheelchair space (this is in First Class only. If this space is unreserved, standard class holders and their companions will be upgraded)
- Table
- Luggage area
- Bicycle storage area
- Toilets
- Larger toilet with baby changing facilities

IET (9 coach set) seating plan, for reservation information only



Key

- Seat with number
- Priority seating
- Wheelchair space
- Table
- Luggage area
- Cycle storage area
- Toilets
- Larger toilet with baby changing facilities

### Locomotive-hauled rolling stock (Night Riviera sleeper service)

Overnight long distance services from London Paddington to Penzance.

Built 1982–1984 (Refurbished 2018)

Number of units 2 services per night

Graphic evacuation signage Yes

Designated wheelchair position There is one wheelchair space with nearby seating for a companion in coach B. There is an accessible berth in coach D

Scooter / mobility aid acceptance Yes\*

Standard toilet facility Yes

Accessible toilet facility Yes

Colour contrasting grab rails Yes

Passenger information - Aural Manual PA

Passenger information - Visual Yes

On-board portable ramp Yes

Reservations Yes

Priority seating Yes

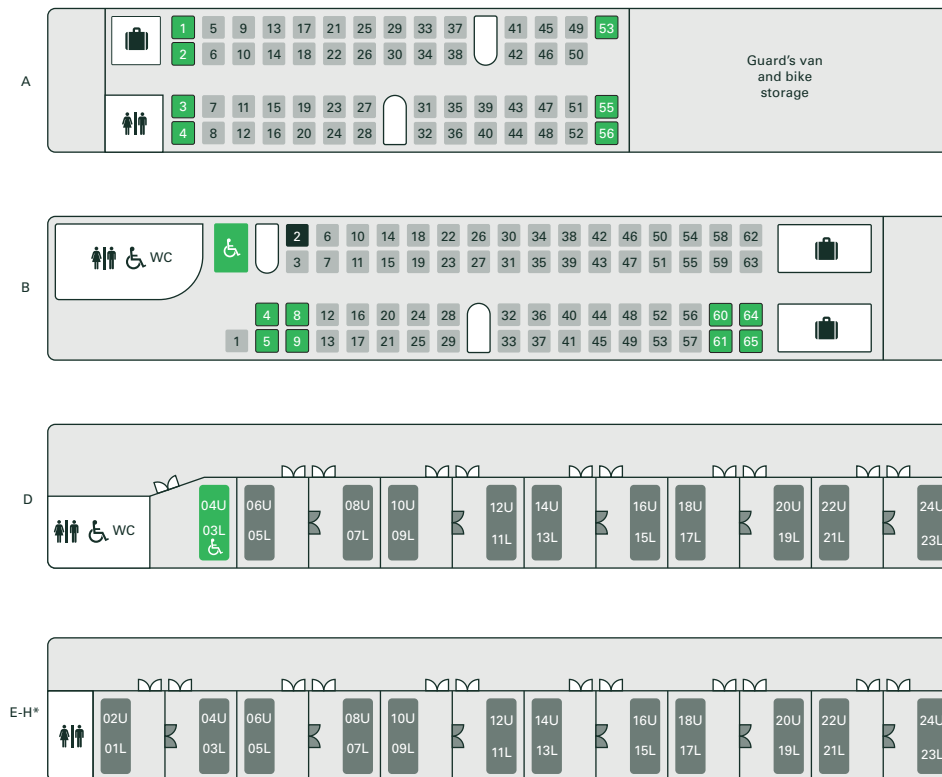
On train staff to provide assistance Yes

Wi-Fi Yes

\* Scooters require a mobility scooter permit to travel on GWR trains.

Mobility aids can be carried on board but will need to be able to be stored in the luggage areas. More information can be found on

[GWR.com/PassengerAssist](https://www.gwr.com/PassengerAssist)



\* On some trains, a coach J is also included. When this runs, it has the same layout as Coach E-H

Key

- Single berth cabin (as of May 2019, no longer offered)
- Twin berth cabin (may also be used for single occupancy)
- Wheelchair space
- Wheelchair companion
- Priority seat
- Luggage area
- Table
- Connecting doors — normally locked, but can be unlocked on request
- Toilets
- Accessible Toilets

**Class 387 EMU - electric multiple unit (Electrostar)**

Primary routes: Stopping and fast services from London Paddington along Thames Valley to Didcot Parkway and Newbury.

Built	2015/16
Number of units	45
Graphic evacuation signage	Yes
Designated wheelchair position	Yes
Scooter / mobility aid acceptance	Yes*
Standard toilet facility	Yes
Accessible toilet facility	Yes
Colour contrasting grab rails	Yes
Passenger information - Aural	Yes
Passenger information - Visual	Yes
On-board portable ramp	Yes
Reservations	Passenger Assist only
Priority seating	Yes
On train staff to provide assistance	No**
Wi-Fi	Yes

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All seating is Standard class, and seats are not numbered



Key

Seat with number	Priority Seating	Wheelchair space
Table	Luggage area	Cycle storage area
Toilets	Larger toilet with baby changing	

Some trains may have different layouts

### Class 255 Castle Class trains

Primary routes: Penzance to Cardiff via Plymouth, Exeter, Taunton, Weston-super-Mare and Bristol, stopping at intermediate stations.

Built	1976 - 1982 (Refurbished 2018)
Number of units	11
Graphic evacuation signage	Yes
Designated wheelchair position	Yes, Coach C adjacent to the Accessible toilet
Scooter / mobility aid acceptance	Yes*
Standard toilet facility	Yes
Accessible toilet facility	Yes - Coach C
Colour contrasting grab rails	Yes
Passenger information - Aural	Yes
Passenger information - Visual	Yes
On-board portable ramp	Yes
Reservations	Passenger Assist only
Priority seating	Yes
On train staff to provide assistance	Yes
Wi-Fi	Yes

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All seating is Standard class, and seats are not numbered



- Key
- Table
  - Priority Seating
  - Wheelchair space
  - Toilets
  - Larger toilet with baby changing
  - Luggage area

### Class 165/1 - 2 and 3 carriage turbo diesel trains

Primary routes: Thames Valley branch lines, North Downs Basingstoke lines. Also local services around Bristol including to Taunton, Weston-super-Mare, Severn Beach, Avonmouth, Westbury, Swindon, Cardiff Central, Bristol Parkway and Gloucester.

Built	1992/93 (Refurbished 2016-19)*
Number of units	36
Graphic evacuation signage	Yes
Designated wheelchair position	Yes– adjacent to the Accessible Toilet
Scooter / mobility aid acceptance	Yes**
Standard toilet facility	Yes
Accessible toilet facility	Yes
Colour contrasting grab rails	Yes
Passenger information - Aural	Manual and automated PA
Passenger information - Visual	Digital scroll bar
On-board portable ramp	No – at stations only
Reservations	Passenger Assist only
Priority seating	Yes
On train staff to provide assistance	Yes***
Wi-Fi	Yes

\* Dates based on installation of wheelchair accessibility.

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Class 165 (Turbo) 2 carriage seating plan



Some trains may have different layouts

**Class: 166 - 3 carriage turbo diesel trains**

Primary Routes: Between Gatwick Airport and Reading, some services to Newbury, Bedwyn, Oxford, Moreton-in-Marsh and Banbury. Long distance regional routes around Bristol, including those to Taunton, Cardiff Central, Worcester, Great Malvern, Weymouth, Southampton Central, Portsmouth Harbour and Brighton

Built	1992-1993 (Refurbished 2016-2019)*
Number of units	21
Graphic evacuation signage	Yes
Designated wheelchair position	Yes
Scooter / mobility aid acceptance	Yes**
Standard toilet facility	Yes
Accessible toilet facility	Yes
Colour contrasting grab rails	Yes
Passenger information - Aural	Manual and automated PA
Passenger information - Visual	Digital scroll bar
On-board portable ramp	Yes
Reservations	Passenger Assist and long distance only
Priority seating	Yes
On train staff to provide assistance	Yes (around Bristol only)***
Wi-Fi	Yes

\* Dates based on installation of wheelchair accessibility.

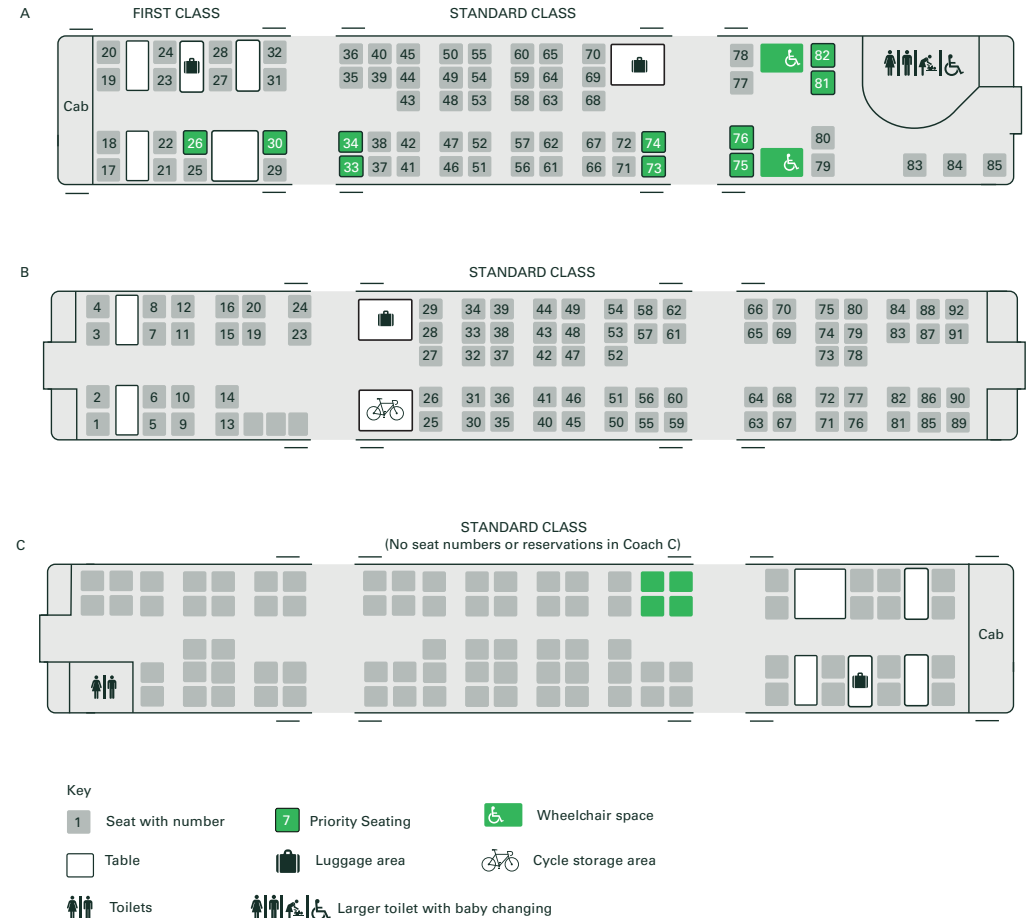
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**Class 166 (Turbo) seating plan, for reservation information only**



Some trains may have different layouts



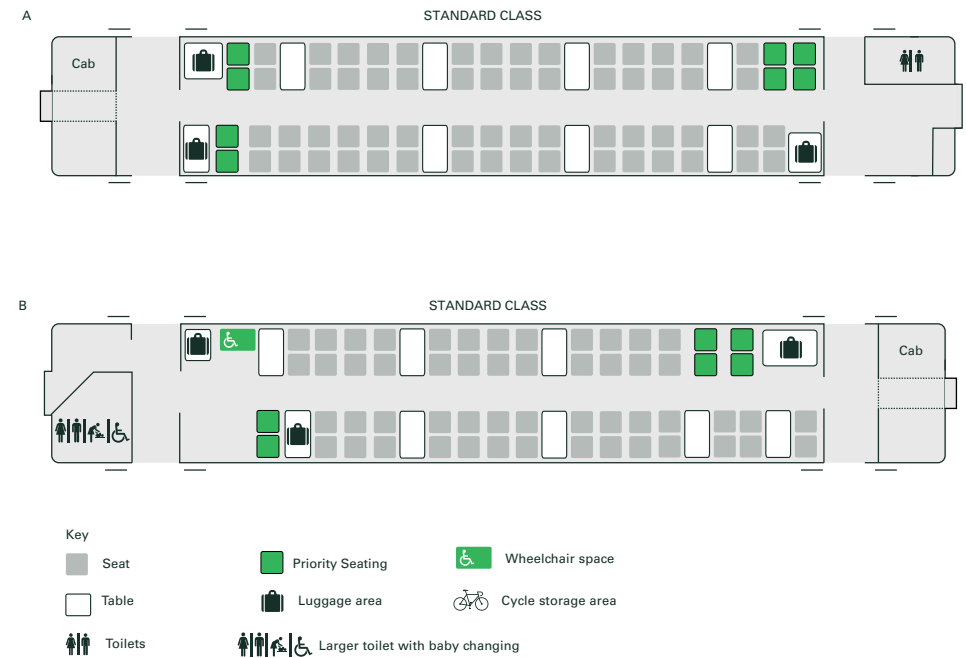
### Class: 158 - 2 and 3 carriage diesel trains

Primary routes: Main Line services between Cardiff, Portsmouth, Exeter, Plymouth, Penzance, Bristol and Worcester via Gloucester. Also Barnstaple line services.

Built	1990–1992 (refurbished 2017-2019)
Number of units	7 x 3 carriage and 11 x 2 carriage
Graphic evacuation signage	Yes
Designated wheelchair position	Wheelchair space is available adjacent to the priority seats (65–66). A seat with a flip up table is also available
Scooter / mobility aid acceptance	Yes*
Standard toilet facility	Yes
Accessible toilet facility	Yes, located in the middle carriage on 3 carriage trains
Colour contrasting grab rails	Yes
Passenger information - Aural	Manual PA
Passenger information - Visual	Yes
On-board portable ramp	Yes
Reservations	Passenger Assist and long distance only
Priority seating	Yes
On train staff to provide assistance	Yes
Wi-Fi	Yes

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Some trains may have different layouts

**Class: 143 - 2 carriage diesel trains**

Primary routes: Local services in the Exeter area. These always operate joined to a fully accessible train.

Built	1985
Number of units	8
Graphic evacuation signage	Yes
Designated wheelchair position	No. Wheelchairs will be accommodated within the accessible train that the 143 is attached to.
Accessible toilet facility	No
Standard toilet facility	Yes
Scooter / mobility aid acceptance	No
Colour contrasting grab rails	Yes
Passenger information - Aural	Manual PA
Passenger information - Visual	Yes
On-board portable ramp	Yes
Reservations	No
Priority seating	Yes
On train staff to provide assistance	Yes
Wi-Fi	Yes

**Class: 150/2 - 2 carriage diesel trains**

Primary routes: Local services in Devon and Cornwall serving Exeter, Exmouth, Paignton, Plymouth, Gunnislake, Looe, Newquay, Falmouth, St Ives and Penzance

Built	1986
Number of units	20
Graphic evacuation signage	Yes
Designated wheelchair position	Yes
Scooter / mobility aid acceptance	Yes*
Accessible toilet facility	Yes
Standard toilet facility	Yes
Colour contrasting grab rails	Yes
Passenger information - Aural	Manual PA
Passenger information - Visual	Yes
On-board portable ramp	Yes
Reservations	Passenger Assist only
Priority seating	Yes
On train staff to provide assistance	Yes
Wi-Fi	Yes

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We're always keen to hear any feedback on the support we give and how it affects customers who travel with us.

If you'd like some more information on the support we offer, or you'd like to tell us about your experience of our support, we'd love to hear from you. You can write to our Mobility and Inclusion Manager at:

Mobility and Inclusion Manager  
Freepost GWR CUSTOMER SUPPORT

### **Other aspects of our service**

If you have feedback about any other aspect of our service, here's how you can get in touch:

Write to:

Freepost GWR CUSTOMER SUPPORT

Email: [GWR.Feedback@GWR.com](mailto:GWR.Feedback@GWR.com)

Phone: 03457 000 125\*

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**End**