



Great  
Western  
Railway

UPDATED



# K5

## Train times

12 April to  
15 May 2021

Amended  
Timetable



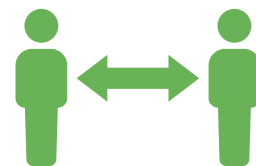
When making your journey:



Wash your  
hands



Wear a face  
covering



Keep your  
distance

Check before you travel, visit [GWR.com/travelguidelines](https://www.gwr.com/travelguidelines)

Welcome to our K5 timetable showing trains between Penzance, St Erth and St Ives (The St Ives Bay line). All services in this timetable are operated by Great Western Railway.

#### Changes to published times

Improvement works may affect services, especially at weekends. Services may also be different on public holidays. Always check your journey before you leave at [GWR.com/check](http://GWR.com/check)

#### Luggage, bikes and animals on replacement buses

Animals\*, non-folding bikes, and large items of luggage can't be carried on our buses.

\*Assistance dogs can be carried.



#### Penalty Fares

If you don't have a valid ticket you may have to pay a Penalty Fare.

Find out more at [GWR.com/revenueprotection](http://GWR.com/revenueprotection)

#### National Rail

Find out more about train times and fares. Call **03457 48 49 50\*** (24 hours, calls may be recorded), or go to [nationalrail.co.uk](http://nationalrail.co.uk)

You will also be able to find details of the National Rail Conditions of Travel.

#### PlusBus

An add-on ticket which gives you discounted bus travel to and from many of our stations. Find out more at [plusbus.info](http://plusbus.info)

#### The Devon & Cornwall Rail Partnership

This Partnership works to promote rail travel in the region and to improve services and facilities at our stations. Find out more at [dcrp.org.uk](http://dcrp.org.uk)



#### Passenger Assist

You can arrange help, check station accessibility, buy a ticket and reserve a seat by calling us on Freephone **0800 197 1329** or by text relay **18001 0800 197 1329** (open 0600 to 2300, 7 days a week, except Christmas Day).

You may book assistance by completing the online booking form available on our website.

#### Station accessibility

All of our stations are classified for their level of accessibility:

**Category A:** This station has step-free access to all platforms

**Category B:** This station has a degree of step-free access to the platform, which may be in both directions or in one direction only. Check details on our website

**Category C:** This station does not have step-free access to any platform

Full details can be found at [GWR.com/PassengerAssist](http://GWR.com/PassengerAssist)

#### How much luggage can you bring on our trains?

Up to 3 pieces of luggage, with a maximum size of 30 x 70 x 90cm. Small and medium sized bags can be stored under your seats or in the overhead racks. Large items can be stored in the dedicated luggage areas.

#### Want to bring your bike?

You must reserve a bike space on many of our services. These are shown in our timetables.

Space is limited, so we have a strict first-come, first-served policy. Book a space at your nearest staffed station, through our Customer Support team, or when you buy your ticket online at [GWR.com](http://GWR.com)

#### Short platforms

Some stations have short platforms. In some cases, you can only join or leave the train from certain carriages. Please listen for announcements.

**Free Wi-Fi and plug sockets** are available on most of our trains.

#### Delay Repay

You may be entitled to compensation if your journey has been delayed for 15 minutes or more. Find out more at [GWR.com/DelayRepay](http://GWR.com/DelayRepay)

#### Great Western Railway Customer Panel

From how good your journeys are, to what you want from our stations and trains, and how we handle timetables and engineering works. Find out more at [GWR.com/panel](http://GWR.com/panel)

#### Transport Focus

The UK's independent watchdog for passengers and road users. Call **0300 123 2350\*** or find out more at [transportfocus.org.uk](http://transportfocus.org.uk)

#### Seat reservations on GWR services

##### ☑ (Shown on our Intercity Express Trains)

When you try and buy a ticket, we will allocate you a seat if one is available. However, if all the seats are already reserved, you won't be able to buy a ticket online for that service.

We leave some space for those with walk-up tickets, or who may have been disrupted.

If you buy a ticket on the day of travel, we may allocate you a space instead of a specific seat. Sit in any unreserved seat in your class of travel, social distancing as best you can.

##### ◇ (Shown on our other trains)

We will reserve you space on board, rather than a specific seat. Sit in any unreserved seat in your class of travel, social distancing as best you can.

#### Our seat guarantee

If you have a reservation on a GWR service and have to stand, you are entitled to compensation. Find out more at [GWR.com](http://GWR.com)

\* Standard network charges apply. Calls from mobiles may be higher

All information correct at time of publication. Errors and omissions excepted. Download the most up-to-date version at [GWR.com/timetables](http://GWR.com/timetables).

**Large print timetables** are available for our partially sighted customers.

Call **03457 000 125\***, or email [GWR.Feedback@GWR.com](mailto:GWR.Feedback@GWR.com)

\* Standard network charges apply. Calls from mobiles may be higher.

| Station                | CRS | Operator | Access Category | Ticket office hours                       |   |   | Ticket machine | Toilets | Car Park | Bike Rack |
|------------------------|-----|----------|-----------------|---|---|---|----------------|---------|----------|-----------|
|                        |     |          |                 | Weekdays                                  | Saturdays                                 | Sundays                                   |                |         |          |           |
| <b>Carbis Bay</b>      | CBB | GW       | B               | Unstaffed                                 | Unstaffed                                 | Unstaffed                                 |                |         | ●        | ●         |
| <b>Lelant</b>          | LEL | GW       | A               | Unstaffed                                 | Unstaffed                                 | Unstaffed                                 |                |         | ●        |           |
| <b>Lelant Saltings</b> | LTS | GW       | B               | Unstaffed                                 | Unstaffed                                 | Unstaffed                                 |                |         | ●        | ●         |
| <b>Penzance</b>        | PNZ | GW       | A               | 0605 - 2010<br>0715 - 1200<br>1230 - 1500 | 0615 - 1810<br>0715 - 1200<br>1230 - 1500 | 0845 - 1730<br>1015 - 1745<br>Summer Only | ●              | ●♿      | ●        | ●         |
| <b>St Erth</b>         | SER | GW       | B               | 0715 - 1200<br>1230 - 1500                | 0715 - 1200<br>1230 - 1500                | Summer Only                               | ●              | ●       | ●        | ●         |
| <b>St Ives</b>         | SIV | GW       | A               | 0800 - 1800<br>Summer Only                | 0800 - 1800<br>Summer Only                | 0800 - 1800<br>Summer Only                | ●              | ●       | ●        | ●         |

#### Operator

GW Great Western Railway

For details of accessibility at any station, check [nationalrail.co.uk](http://nationalrail.co.uk)

#### NOTES AND SYMBOLS

**Bold** Through service  
**Light** Connecting service  
**Green** Runs on certain days only, or has differences at some stations. Please check notes for details  
 ⌚ Minimum time, in minutes, you need to allow between connecting services (this is only shown at stations where this differs from the standard 5 minute allowance)  
 PlusBus available

**a** Arrival time  
**d** Departure time  
**x** Stops on request. Please tell the Conductor if you wish to leave. Please signal to the Driver if you wish to board

