

Improving transport links in the Bristol area

Autumn 2020



Find out more at
[GWR.com/Bristol](https://www.gwr.com/Bristol)

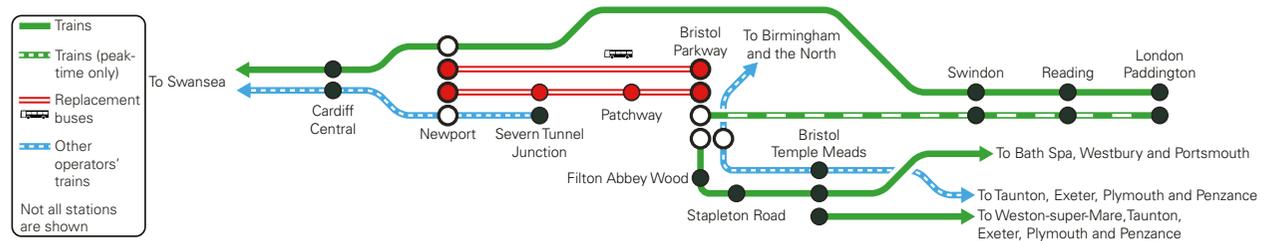
What is happening?

To help provide faster and more reliable sustainable public transport, Network Rail, on behalf of South Gloucestershire Council, is replacing a railway bridge near Patchway station as part of the Council's metrobus public transport scheme.

At the same time Network Rail will also be carrying out track renewals at Lawrence Hill near to Bristol Temple Meads.

As a result, train services between Swindon, Bristol and South Wales will be amended on various dates this autumn.

The impact on services will be as follows:



Sunday 25 October to Friday 6 November



Between London Paddington and South Wales

- Some trains will be diverted between Swindon and Newport and will not call at Bristol Parkway
- Journey times will be extended by up to 50 minutes
- Some trains will start/terminate at Bristol Parkway
- Services reduced to one train an hour
- Reduced train services between Bristol Parkway and Bristol Temple Meads on Sunday 25 October

Between London Paddington and Cheltenham Spa

- No direct trains between London Paddington and Cheltenham Spa on Sunday 25 October and Sunday 1 November
- Trains to South Wales will call at Kemble, Stroud, Stonehouse and Gloucester on these Sundays
- Change at Gloucester for services to/from Cheltenham Spa

Between Portsmouth Harbour and Cardiff Central

- Trains will run between Portsmouth Harbour and Bristol Parkway
- Connecting coaches will run between Bristol Parkway and Newport
- Trains will run between Newport and Cardiff Central

Between Taunton and Cardiff

- Trains will run between Taunton and Bristol Temple Meads, change here for trains to Bristol Parkway
- Connecting coaches will run between Bristol Parkway and Newport
- Trains will run between Newport and Cardiff Central



Connecting coaches will operate between:

- Bristol Parkway and Newport
- Bristol Temple Meads and Newport (Direct) on Sunday 25 October only



Our travel advice

- Plan ahead – train and replacement bus times will be different to normal train times.
- Allow plenty of time – journeys involving a replacement bus will take longer than trains.
- Wear a face covering – you require one to travel by public transport. This includes replacement buses.
- Adhere to social distancing guidelines - we'll have markers and signs around our stations.

Using one of our rail replacement services?

Don't forget, space is limited on buses/coaches compared to trains, so please don't bring large items of luggage, bikes (excluding folding bikes), or dogs (excluding assistance dogs).

Pushchairs must be folded up and stored as luggage.



Patchway station

During the work on the bridge at Patchway there will be no vehicle access via Station Road for approximately eight months.

An alternative route for vehicles via Clay Lane and Little Stoke Lane will be signposted.

Pedestrians and cyclists can still access the station via Station Road during the road closure.

Bristol Parkway station

Work is underway to improve bus-rail interchange facilities at Bristol Parkway.

Rail replacement services will not be affected but bus stops will be relocated at the front of the station and parts of the site may be closed off during construction work.

metrobus

South Gloucestershire Council and West of England Combined Authority are extending the region's existing metrobus network with the aim of providing a new route between Bristol Parkway station and Cribbs Causeway.

For more details of the metrobus scheme visit:
southglos.gov.uk/cpmetrobus



Looking ahead

Track renewals will affect train services between Weston-super-Mare and Highbridge & Burnham on the following weekends:

- Sundays 1, 8 and 15 November

Track renewals will also affect train services between Bristol Temple Meads and Bath Spa, Bristol Parkway or Lawrence Hill on Sunday 27 December.

Trains between London Paddington and Bristol Temple Meads will start/terminate at Bath Spa instead.

Buses will replace trains between Bristol Temple Meads and the following stations:

- Keynsham, Oldfield Park or Bath Spa
- Filton Abbey Wood or Bristol Parkway
- Lawrence Hill or Stapleton Road

Trains will run from Bristol Parkway between London Paddington and South Wales as well as to Gloucester, Cheltenham Spa, the Midlands, the North of England and Scotland.

Trains will also run between Lawrence Hill and Clifton Down, Avonmouth or Severn Beach.

From Monday 28 December to Sunday 3 January, plus Saturday 9 and Sunday 10 January, trains will run to an amended timetable between Bristol Temple Meads and Bath Spa, Bristol Parkway or Severn Beach.

For more information

GWR.com/Bristol

For more advice and to help plan your journey

networkrail.co.uk/south-gloucestershire

To see how your railway is being improved

Nationalrail.co.uk

For details of upgrade work across the UK

Call National Rail Enquiries on **03457 48 49 50***
(24-hour service, calls may be recorded)

Call GWR Customer Support on **03457 000 125***
(Lines open 0600 to 2300 daily)

Call Network Rail's helpline on 03457 11 41 11 *
(24-hour service)

* Standard network charges apply; calls from mobile phones may be higher.

Alternatively, follow us on Twitter **@GWRhelp** or search for GWR on Facebook

Delay Repay

If your train or replacement bus is delayed by 15 minutes or more, you may be entitled to claim compensation for some or all of your rail fare.

For more information visit **GWR.com/DelayRepay**



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more information